



#### **▲**WARNING

## FIRE OR EXPLOSION HAZARD

Failure to follow safety warnings exactly could result in serious injury, death, or property damage.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- WHAT TO DO IF YOU SMELL GAS
  - Do not try to light any appliance.
  - Do not touch any electrical switch: do not use any phone in your building. Leave the building immediately.
  - Immediately call your gas supplier from a neighbour's phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.



Certified to/Certifié pour: CSA 2.17-2017

ANSI Z21.88-2017 CSA 2.33-2017 **Installer:** Please complete the details on the back cover and leave this manual with the homeowner.

*Homeowner*. Please keep these instructions for future reference.

#### To the New Owner:

### Congratulations!

You are the owner of a state-of-the-art Gas Fireplace by REGENCY<sup>®</sup>. The HZ33CE has been designed to provide you with all the warmth and charm of a fire at the flick of a switch. The model HZ33CE has been approved by Warnock Hersey for both safety and efficiency. As it also bears our own mark, it promises to provide you with economy, comfort and security for many trouble free years to follow. Please take a moment now to acquaint yourself with these instructions and the many features of your Regency® Fireplace.





**HOT GLASS** WILL **CAUSE BURNS** 

**DO NOT TOUCH GLASS** UNTIL COOLED

**NEVER** ALLOW CHILDREN TO TOUCH GLASS

A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and shall be installed for the protection of children and other at risk individuals.

## **CAUTION:**

HOT WHILE IN OPERATION. DO NOT TOUCH. SEVERE BURNS MAY RESULT. KEEP CHILDREN, CLOTHING, FURNITURE, GASOLINE. AND ANY LIQUIDS WITH FLAMMABLE VAPOURS AWAY.

KEEP BURNER AND CONTROL COMPARTMENT CLEAN. SEE INSTALLATION AND OPERATING INSTRUCTIONS ACCOMPANYING APPLIANCE.

919-358

## MANUFACTURED MOBILE HOME REQUIREMENTS INFORMATION FOR MOBILE/MANUFACTURED HOMES AFTER FIRST SALE

This Regency® product has been tested and listed by Warnock Hersey as a Direct Vent Wall Furnace to the following standards: VENTED GAS FIREPLACE HEATERS ANSI Z21.88-2017 • CSA 2.33-2017 and Gas-fired Appliances for Use at High Altitudes CSA 2.17-2017.

This Direct Vent System Appliance must be installed in accordance with the manufacturer's installation instructions and the Manufactured Home Construction and Safety Standard, Title 24 CFR, Part 3280, or the current Standard of Fire Safety Criteria for Manufactured Home Installations, Sites, and Communities ANSI/NFPA 501A, and with CAN/CSA Z240-MH Mobile Home Standard in Canada.

This appliance installation must comply with the manufacturer's installation instructions and local codes, if any. In the absence of local codes follow the current National Fuel Gas Code, ANSI Z223.1 and the current National Electrical Code ANSI/NFPA 70 in the U.S.A., and the current CAN/CGA B149 Gas Installation Code and the current Canadian Electrical Code CSA C22.1 in Canada.

This appliance comes equipped with a dedicated #8 Ground Lug for attachment of the ground wire to the steel chassis as applicable to local codes.

The appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the National Electrical Code, ANSI/NFPA 70, or the Canadian Electrical Code, CSA C22.1.

This appliance may only be installed in an aftermarket permanently located, manufactured (U.S.A only) or mobile home, where not prohibited by local codes.

This appliance can only be used with the type of gas indicated on the rating plate. This appliance is not convertible for use with other gases, unless a certified kit is used. (Kit # 434-972).

Ensure that structural members are not cut or weakened during installation.



We recommend that our products be installed and serviced by professionals who are certified in the U.S. by the National Fireplace Institute® (NFI) or in Canada by Wood **Energy Technical** 



Horizon Benefits Video



HZ33CE Video

## ON DEMAND PILOT LIGHT (SEVEN DAY SAFETY TIMER)

Important information if using the appliance in CPI (continuous pilot mode) only.

This appliance is a ProFlame 1 system fitted with the "On Demand" Pilot, a safety feature which will shut down the gas valve completely by extinguishing the pilot light in the event of a continuous full seven days of inactivity.

This only applies if the CPI (continuous pilot) switch is in the "on" position.

Each time the main burner shuts down, manually or through the call from the thermostat, the seven day timer starts again.

The seven day inactivity timer is controlled within the circuit board. Therefore, if in CPI mode and when the pilot light is extinguished after seven straight days of inactivity, the IPI/CPI rocker switch will remain in the "on" position. Therefore, all that is required to relight the pilot would be to press the on/off button on the remote control transmitter from "on" to "off" and back to "on". Once the pilot has re-established operation will resume as normal. There is no requirement to do anything with the IPI/CPI rocker switch.

If the unit never goes as long as seven full days without a call for heat, the pilot will remain lit until it is manually shut-off. If the unit is being operated in IPI (intermittent pilot) mode, neither the above instructions nor the seven day timer will apply.

See the instructions in this manual and on the Lighting Instructions plate on the appliance to light or re-light the pilot.

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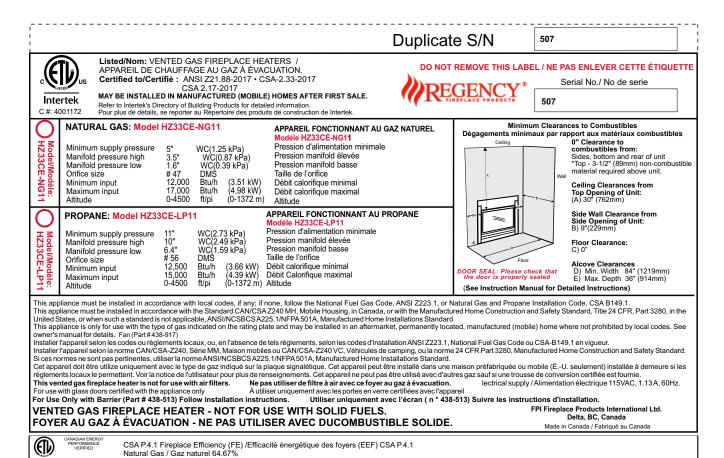
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920-012

This is a copy of the label that accompanies each HZ33CE Direct Vent Gas Fireplace. We have printed a copy of the contents here for your review.

NOTE: Regency<sup>®</sup> units are constantly being improved. Check the label on the unit and if there is a difference, the label on the unit is the correct one.

#### **COPY OF SAFETY DECAL**



For the State of Massachusetts, installation and repair must be done by a plumber or gas fitter licensed in the Commonwealth of

Intertek

Massachusetts.

Propane Gas / Gaz propane 64.17%

For the State of Massachusetts, flexible connectors shall not exceed 36 inches in length.

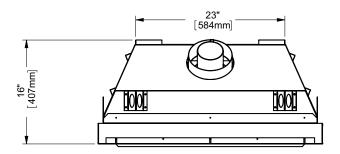
For the State of Massachusetts, the appliances individual manual shut-off must be a t-handle type valve.

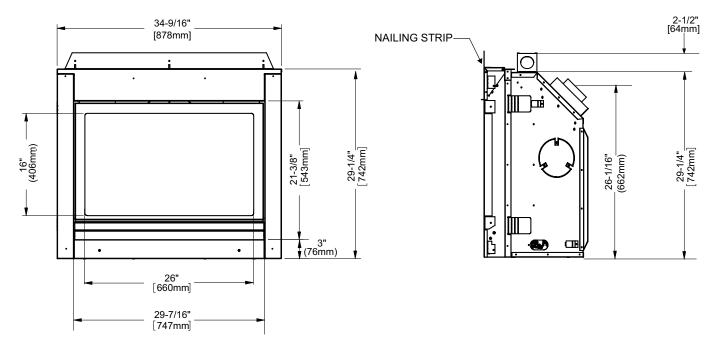
The State of Massachusetts requires the installation of a carbon monoxide alarm in accordance with NFPA 720 and a CO alarm with battery back up in the same room where the gas appliance is installed.

## MA Code - CO Detector (for the State of Massachusetts only)

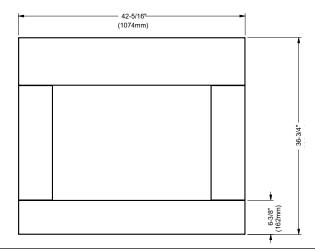
- 5.08: Modifications to NFPA-54, Chapter 10
- (2) Revise 10.8.3 by adding the following additional requirements:
- (a) For all side wall horizontally vented gas fueled equipment installed in every dwelling, building or structure used in whole or in part for residential purposes, including those owned or operated by the Commonwealth and where the side wall exhaust vent termination is less than seven (7) feet above finished grade in the area of the venting, including but not limited to decks and porches, the following requirements shall be satisfied:
- 1. INSTALLATION OF CARBON MONOXIDE DETECTORS. At the time of installation of the side wall horizontal vented gas fueled equipment, the installing plumber or gasfitter shall observe that a hard wired carbon monoxide detector with an alarm and battery back-up is installed on the floor level where the gas equipment is to be installed. In addition, the installing plumber or gasfitter shall observe that a battery operated or hard wired carbon monoxide detector with an alarm is installed on each additional level of the dwelling, building or structure served by the side wall horizontal vented gas fueled equipment. It shall be the responsibility of the property owner to secure the services of qualified licensed professionals for the installation of hard wired carbon monoxide detectors
- a. In the event that the side wall horizontally vented gas fueled equipment is installed in a crawl space or an attic, the hard wired carbon monoxide detector with alarm and battery back-up may be installed on the next adjacent floor level.
- b. In the event that the requirements of this subdivision can not be met at the time of completion of installation, the owner shall have a period of thirty (30) days to comply with the above requirements; provided, however, that during said thirty (30) day period, a battery operated carbon monoxide detector with an alarm shall be installed.
- 2. APPROVED CARBON MONOXIDE DETECTORS. Each carbon monoxide detector as required in accordance with the above provisions shall comply with NFPA 720 and be ANSI/UL 2034 listed and IAS certified.
- 3. SIGNAGE. A metal or plastic identification plate shall be permanently mounted to the exterior of the building at a minimum height of eight (8) feet above grade directly in line with the exhaust vent terminal for the horizontally vented gas fueled heating appliance or equipment. The sign shall read, in print size no less than one-half (1/2) inch in size, "GAS VENT DIRECTLY BELOW. KEEP CLEAR OF ALL OBSTRUCTIONS".
- 4. INSPECTION. The state or local gas inspector of the side wall horizontally vented gas fueled equipment shall not approve the installation unless, upon inspection, the inspector observes carbon monoxide detectors and signage installed in accordance with the provisions of 248 CMR 5.08(2)(a)1 through 4.
- (b) EXEMPTIONS: The following equipment is exempt from 248 CMR 5.08(2)(a)1 through 4:
- 1. The equipment listed in Chapter 10 entitled "Equipment Not Required To Be Vented" in the most current edition of NFPA 54 as adopted by the Board; and
- 2. Product Approved side wall horizontally vented gas fueled equipment installed in a room or structure separate from the dwelling, building or structure used in whole or in part for residential purposes.
- (c) MANUFACTURER REQUIREMENTS GAS EQUIPMENT VENTING SYSTEM PROVIDED. When the manufacturer of Product Approved side wall horizontally vented gas equipment provides a venting system design or venting system components with the equipment, the instructions provided by the manufacturer for installation of the equipment and the venting system shall include:
- 1. Detailed instructions for the installation of the venting system design or the venting system components; and
- $2.\ A$  complete parts list for the venting system design or venting system.
- (d) MANUFACTURER REQUIREMENTS GAS EQUIPMENT VENTING SYSTEM NOT PROVIDED. When the manufacturer of a Product Approved side wall horizontally vented gas fueled equipment does not provide the parts for venting the flue gases, but identifies "special venting systems", the following requirements shall be satisfied by the manufacturer:
- 1. The referenced "special venting system" instructions shall be included with the appliance or equipment installation instructions; and
- 2. The "special venting systems" shall be Product Approved by the Board, and the instructions for that system shall include a parts list and detailed installation instructions.
- (e) A copy of all installation instructions for all Product Approved side wall horizontally vented gas fueled equipment, all venting instructions, all parts lists for venting instructions, and/or all venting design instructions shall remain with the appliance or equipmentat the completion of the installation.

### **UNIT DIMENSIONS**





### **4 SIDED FACEPLATE DIMENSIONS**



Note: Gas connection is from the right hand side of the appliance & electrical connection on left hand side of the appliance. A metal receptacle box is supplied/installed with the appliance to make all 120 volt electrical connections.

ALL PICTURES / DIAGRAMS SHOWN THROUGHOUT THIS MANUAL ARE FOR ILLUSTRATION PURPOSES ONLY. ACTUAL PRODUCT MAY VARY DUE TO PRODUCT ENHANCEMENTS.

## owner's information

## **IMPORTANT MESSAGE**

## SAVE THESE INSTRUCTIONS

The HZ33CE™ Fireplace must be installed in accordance with these instructions. Carefully read all the instructions in this manual first. Consult the "authority having jurisdiction" to determine the need for a permit prior to starting the installation. It is the responsibility of the installer to ensure this fireplace is installed in compliance with manufacturers instructions and all applicable codes.

#### **BEFORE YOU START**

Safe installation and operation of this appliance requires common sense, however, we are required by the Canadian Safety Standards and ANSI Standards to make you aware of the following:

INSTALLATION AND REPAIR SHOULD BE DONE BY AN AUTHORIZED SERVICE PERSON. THE APPLIANCE SHOULD BE INSPECTED BEFORE USE AND AT LEAST ANNUALLY BY A PROFESSIONAL SERVICE PERSON. MORE FREQUENT CLEANING MAY BE REQUIRED DUE TO EXCESSIVE LINT FROM CARPETING, BEDDING MATERIAL, ETC. IT IS IMPERATIVE THAT CONTROL COMPARTMENTS, BURNERS AND CIRCULATING AIR PASSAGEWAYS OF THE APPLIANCE BE KEPT CLEAN.

DUE TO HIGH TEMPERATURES, THE APPLIANCE SHOULD BE LOCATED OUT OF TRAFFIC AND AWAY FROM FURNITURE AND DRAPERIES.

WARNING: FAILURE TO INSTALL THIS APPLIANCE CORRECTLY WILL VOID YOUR WARRANTY AND MAY CAUSE A SERIOUS HOUSE FIRE.

CHILDREN AND ADULTS SHOULD BE ALERTED TO THE HAZARDS OF HIGH SURFACE TEMPERATURES, ESPECIALLY THE FIREPLACE GLASS, AND SHOULD STAY AWAY TO AVOID BURNS OR CLOTHING IGNITION.



YOUNG CHILDREN SHOULD BE CARE-FULLY SUPERVISED WHEN THEY ARE IN THE SAME AREA AS THE APPLI-ANCE. TODDLERS, YOUNG CHILDREN AND OTHERS MAY BE SUSCEPTIBLE TO ACCIDENTAL CONTACT BURNS. A PHYSICAL BARRIERS IS RECOMMEND-ED IF THERE ARE AT RISK INDIVIDUAL INTHE HOUSE. TO RESTRICT ACCESS TO A FIREPLACE OR STOVE, INSTALL AN ADJUSTABLE SAFETY GATE TO KEEP TODDLERS, YOUNG CHILDREN AND OTHER AT RISK INDIVIDUALS OUT OF THE ROOM AND AWAY FROM HOT SURFACES.

CLOTHING OR OTHER FLAMMABLE MATERIAL SHOULD NOT BE PLACED ON OR NEAR THE APPLIANCE.

A BARRIER DESIGNED TO REDUCE THE RISK OF BURNS FROM THE HOT VIEWING GLASS IS PROVIDED WITH THIS APPLIANCE AND SHALL BE INSTALLED FOR THE PROTECTION OF CHILDREN AND OTHER AT-RISK INDIVIDUALS

IFTHE BARRIER BECOMES DAMAGED, THE BARRIER SHALL BE REPLACED WITHTHE MANUFACTURER'S BARRIER FOR THIS APPLIANCE.

ANY SAFETY SCREEN, GUARD, OR BARRIER REMOVED FOR SERVICING AN APPLIANCE MUST BE REPLACED PRIORTO OPERATING THE APPLIANCE.

## GENERAL SAFETY INFORMATION

- The appliance installation must conform with local codes or, in the absence of local codes, with the current Canadian or National Gas Codes, CAN1-B149 or ANSI Z223.1 Installation Codes.
- The appliance when installed, must be electrically grounded in accordance with local codes, or in the absence of local codes with the current National Electrical Code, ANSI/NFPA 70 or CSA C22.1 Canadian Electrical Code.

- See general construction and assembly instructions. The appliance and vent should be enclosed.
- 4. This appliance must be connected to the specified vent and termination cap to the outside of the building envelope. Never vent to another room or inside a building. Make sure that the vent is fitted as per Venting instructions.
- Inspect the venting system annually for blockage and any signs of deterioration.
- Venting terminals shall not be recessed into a wall or siding.
- 7. Any safety glass removed for servicing must be replaced prior to operating the appliance.
- To prevent injury, do not allow anyone who is unfamiliar with the operation to use the fireplace.
- **9.** Wear gloves and safety glasses for protection while doing required maintenance.
- Be aware of electrical wiring locations in walls and ceilings when cutting holes for termination.
- 11. Under no circumstances should this appliance be modified. Parts that have to be removed for servicing should be replaced prior to operating this appliance.
- 12. Installation and any repairs to this appliance should be done by an authorized service person. A professional service person should be called to inspect this appliance annually. Make it a practice to have all of your gas appliances checked annually.
- 13. Do not slam shut or strike the glass door.
- 14. Under no circumstances should any solid fuels (wood, paper, cardboard, coal, etc.) be used in this appliance.
- 15. The appliance area must be kept clear and free of combustible materials, (gases and other flammable vapours and liquids.

#### LIGHTING PROCEDURE

**IMPORTANT:** The remote control system supplied with this appliance has several options for starting/operating the appliance using the power button and ON/OFF key on the hand held transmitter.

Prior to operating this appliance, <u>please read</u> the remote control operating instructions (packaged with remote control) to understand how to operate this remote control system. Option to download remote functions video with QR code below.



Proflame video

1. Ensure the wall switch/receiver is in the remote position. (see Diagram 1).

Set Switch to Remote



Diagram 1

2. Press and release the ON/OFF button on the remote handheld transmitter (see Diagram 2). An audible beep should be heard from the receiver.



Diagram 2 Remote shown in Manual Mode on Hi



- **3**. After approximately 4 seconds the spark ignition system will spark for 60 seconds to light the pilot.
- 4. The unit will turn on.

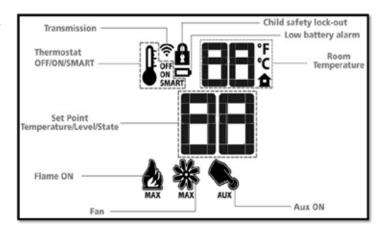
Note: The first try for ignition will last approximately 60 seconds. If there is no flame ignition (rectification) the board will stop sparking for approximately 35 seconds. After wait time, the board will start second try for ignition by sparking for approximately 60 seconds. If there is still no positive ignition the board will go into lock out.

The system will need to be reset as follows:

- a) Turn the system off using ON/OFF switch or press ON/OFF button if using remote.
- b) After approximately 2 seconds turn on ON/OFF switch or press ON/OFF button if using remote.
- c) Repeat step 2.

#### SHUTDOWN PROCEDURE

- 1. Turn the wall mounted switch or remote to the "OFF" position.
- 2. Press "OFF" on the remote control.
- 3. Turn the gas control knob to the "OFF" position to turn off the pilot.



#### COPY OF LIGHTING PLATE INSTRUCTIONS

#### FOR YOUR SAFETY READ BEFORE LIGHTING

This appliance must be installed in accordance with local codes, if any; if none, follow the National Fuel Gas Code, ANSI Z223.1/NFPA 54, or Natural Gas and Propane Installation Codes, CSA B149.1.

WARNING: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life. Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to the owner's information manual provided with this appliance. For assistance or additional information

consult a qualified installer, service agency or gas supplier. AVERTISSEMENT. Quiconque ne respecte pas à la lettre les instructions dans la présente notice risquede déclencher un incendie ou une explosion entraînant des dommages, des blessures ou la mort.

Une installation, d'ajustement, de modification, de service ou d'entretien peut provoquer des blessures ou des dommages matériels. Reportez-vous au manuel du propriétaire de l'information fournie avec cet appareil. Pour obtenir de l'aide ou des informations supplémentaires consulter un installateur qualifié, une agence de service ou fournisseur de gaz.

- A) This appliance is equipped with an ignition device which automatically lights the pilot. Do not try to light the pilot by hand.
- B) BEFORE OPERATING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

#### WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electric switch, do not use any phone in your building.
- Immediately call your gas supplier from a neighbours phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.
   C) Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and replace any part of the control system and any gas control which has been underwater.
- A) Cet appareil est muni d'un dispositif d'allumage qui allume automatiquement la veilleuse.
- Ne tentez pas d'allumer la veilleuse manuellement.
- B) AVANT LA MISE EN MARCHE, reniflez tout autour de l'appareil pour déceler une odeur de gaz. Reniflez au niveau du plancher, car certains gaz sont plus lourds que l'air et peuvent s'accumuler au niveau du sol.

#### QUE FAIRE SI VOUS SENTEZ UNE ODEUR DE GAZ :

- Ne tentez pas d'allumer l'appareil
  Ne touchez à aucun interrupteur; n'utilisez pas de téléphones se trouvant dans le bâtiment.
- Appelez immédiatement votre fournisseur de gaz depuis un téléphone extérieur. Suivez les instructions du fournisseur.
- Si vous ne pouvez pas rejoindre le fournisseur, appelez le service incendie.
- C) N'utilisez pas cet appareil s'il a été plongé dans l'eau, même partiellement. Faites inspecter l'appareil par un technicien qualifié et remplacez toute partie du système de contrôle et toute commande qui ont été plongés dans l'eau

CAUTION: Hot while in operation. Do not touch. Severe Burns may result. Due to high surface temperatures keep children, clothing and furniture, gasoline and other liquids having flammable vapors away. Keep burner and control compartment clean. See installation and operating instructions accompanying appliance.

#### LIGHTING INSTRUCTIONS

- 1) Ensure the wall switch/receiver is in the remote position.
- 2) Press and release the ON/OFF button on the remote handheld transmitter. An audible beep should be heard from the receiver.
- 3) After approximately 4 seconds the spark ignition system will spark for 60 seconds to light the main burner.

Note: The first attempt to ignition will last approximately 60 seconds. If there is no flame ignition (rectification) the board will stop sparking for approximately 35 seconds. After this wait time, the board will start a second try for ignition by sparking for approximately 60 seconds. If there is still no positive ignition after the second attempt the board will go into lock out.

- The system will need to be reset as follows (after going into lock out mode):

  a) Wait 5 minutes turn the system off using ON/OFF switch or press ON/OFF button if using remote
  - b) After approximately 2 seconds turn on ON/OFF switch or press ON/OFF button if using remote. c) Unit will repeat step 2.
- 1) S'assurer que l'interrupteur mural/récepteur soit sur "Remote".
- 2) Appuyer sur la touche ON/OFF de la télécommande puis relâcher. Un bip se fera entendre depuis le
- 3) Après environ 4 secondes, le système d'allumage par étincelles se mettra en marche pendant 60 secondes pour allumer le brûleur principal.
- L'appareil s'allume.

Remarque : Au premier allumage, le système tente d'allumer les flammes pendant 60 secondes. Si l'essai est infructueux, le système fait une pause de 35 secondes. C'est ce qu'on appelle l'étape de rectification. Ce délai écoulé, le système tente à nouveau d'allumer les flammes en produisant des étincelles pendant 60 secondes. Si les flammes ne s'allument toujours pas, le système se met en mode verrouillage Il faut alors le réinitialiser en suivant les étapes ci-dessous (pour le déverrouiller) :

- a) Attendre 5 minutes puis éteindre l'appareil en utilisant l'interrupteur ou la touche ON/OFF de la télécommande.
- b) Attendre 2 secondes et rallumer le système à l'aide de l'interrupteur ou de la télécommande.
- c) L'appareil répètera l'étape 2

#### TO TURN OFF GAS APPLIANCE

- Turn the wall mounted switch or remote to the "OFF" position.
- If service is to be performed-you must disconnect power and shut off gas to the unit.
- Utiliser l'interrupteur mural ou la télécommande pour mettre le système sur "OFF".
- 2) Lors de l'entretien de l'appareil -débrancher l'alimentation électrique et couper le gaz de l'appareil.

#### DO NOT REMOVE THIS INSTRUCTION PLATE

#### PROFLAME I REMOTE CONTROL OPERATING INSTRUCTIONS

**IMPORTANT:** The Proflame Transmitter 1 is an integrated part of the Proflame 1 System, which consists of these elements:

- Proflame 1 Transmitter, to be used in conjunction with:
- Integrated Fireplaces Control (Proflame 1 DFG)

The Proflame 1 Transmitter provides for controlling the following hearth appliance functions:

- 1. Main Burner On/Off
- 2. Main Burner flame modulation (6 levels)
- 3. Thermostat and Smart thermostat functions
- Accent light modulation (6 levels)\*\*
- 5. Comfort Fan speed modulation (6 levels)\*\*

The Proflame Transmitter uses a streamline design with a simple button layout and informative LCD display (Fig. 1). A Mode Key is provided to index between the features and a Thermostat Key is used to turn on/off or index through Thermostat functions (Fig. 1 & 2). Additionally, a Key Lock feature is provided (Fig. 22).

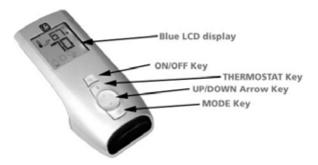


Figure 1: Proflame Transmitter

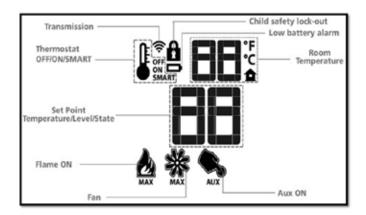


Figure 2: Transmitter LCD Display

	HNICAL DATA OTE CONTROL
Supply Voltage	4.5V (three 1.5V AAA batteries)
Ambient temperature ratings	0 - 50°C (32 - 122°F)
Radio Frequency	315 MHZ

# WARNING:THETRANSMITTER AND RECEIVER ARE RADIO FREQUENCY DEVICES. PLACING THE RECEIVER IN OR NEAR METAL MAY SEVERELY REDUCETHE SIGNAL RANGE.

#### **ATTENTION!**

- Turn "OFF" the main gas supply of the appliance during installation or maintenance of the Receiver device.
- Turn "OFF" main gas supply to the appliance prior to removing or reinserting the batteries.
- In case of remote control malfunction, turn off the IFC device using the "ON/OFF" main switch.
- For installation / maintenance, switch off the IFC device removing main power supply plug.

#### OPERATING PROCEDURE

#### Initializing the System for the first time

Power the receiver. Press the PRG button located on the top right hand corner of receiver, see the receiver instruction (\*). The Receiver will "beep" three (3) times to indicate that it is ready to synchronize with a Transmitter. Install the 3 AAA type batteries in the Transmitter battery bay, located on the base of the Transmitter. (fig. 3) With the batteries already installed in the Transmitter, push the On button. The Receiver will "beep" four times to indicate the Transmitter's command is accepted and sets to the particular code of that Transmitter. The system is now initialized.

(\*) The receiver may be independent or integral to the IFC hearth appliance control module. The receiver instruction may not be independent when part of the IFC.



Figure 3: Battery Compartment

<sup>\*\*</sup> This feature is not available on all models.

## owner's information

#### **Temperature indication Display**

With the system in the "OFF" position, press the Thermostat Key and the Mode Key at the same time. Look at the LCD screen on the transmitter to verify that a C or F is visible to the right of the room temperature display (Figures 4 & 5).

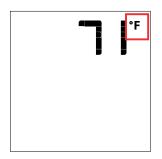




Figure 4: Remote Control display in Farenheit.

Figure 5: Remote Control display in Celsius.

## **Turn on the Appliance**

With the system OFF, press the ON/ OFF Key on the Transmitter. The Transmitter display will show some other active Icons on the screen. At the same time the Receiver will activate the appliance. A single "beep" from the Receiver will confirm reception of the command.



Figure 6: Remote Control display

#### **Turn off the Appliance**

With the system ON, press the ON/OFF Key on the Transmitter. The Transmitter LCD display will only show the room temperature (Fig. 6). At the same time the Receiver will turn off the appliance. A single "beep" from the Receiver confirms reception of the command.

#### **Remote-Flame Control**

The Proflame has six (6) flame levels. With the system on, and the flame level at the maximum in the appliance, pressing the Down Arrow Key once will reduce the flame height by one step until the flame is turned off. The Up Arrow Key will increase the flame height each time it is pressed. If the Up Arrow Key is pressed while the system is on but the flame is off, the flame will come on in the high position. (Fig. 7 & 8) A single "beep" will confirm reception of the command.



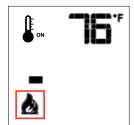


Fig. 7

Flame Off

Flame Level 1

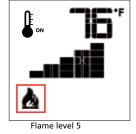




Fig. 8

**Room Thermostat (Transmitter Operation)** 

The Remote Control can operate as a room thermostat. The thermostat can be set to a desired temperature to control the comfort level in a room. To activate this function, press the Thermostat Key (Fig. 1). The Lcd display on the Transmitter will change to show that the room thermostat is "ON" and the set temperature is now displayed (Fig. 9). To adjust the set temperature, press the Up or Down Arrow Keys until the desired set temperature is displayed on the LCD screen of the Transmitter.

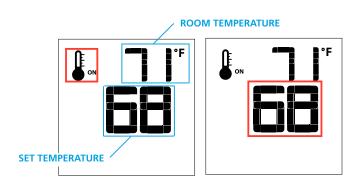


Figure 9

Figure 10

#### **Smart Thermostat (Transmitter Operation)**

The Smart Thermostat function adjusts the flame height in accordance to the difference between the set point temperature and the actual room temperatures. As the room temperature gets closer to the set point the Smart Function will modulate the flame down.

To activate this function, press the Thermostat Key (Fig. 1) until the word "SMART" appears to the right of the temperature bulb graphic (Fig. 11). To adjust the set temperature, press the Up or Down Arrow Keys until the desired set temperature is displayed on the LCD screen of the Transmitter (Fig. 12).

Note. When Smart Thermostat is activated, manual flame height adjustment is disabled.

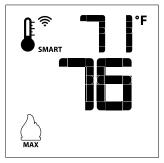


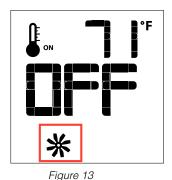


Figure 11: Smart Flame Function

Figure 12

## Fan Speed Control\*\*

If the appliance is equipped with a hot air circulating fan, the speed of the fan can be controlled by the Proflame system. The fan speed can be adjusted through six (6) speeds. To activate this function use the Mode Key (fig.1) to index to the fan control icon (Fig. 13). Use the Up/Down Arrow Keys (fig. 1) to turn on, off or adjust the fan speed (fig. 14). A single "beep" will confirm reception of the command.



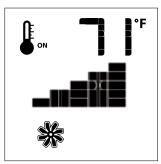


Figure 14

#### Remote dimmer control (Light)\*\*

The auxiliary function controls the AUX power outlet by the dimmable light control. To activate this function use the Mode Key (fig. 1) to index to the AUX icon (fig. 15 & 16).

The intensity of the output can be adjusted through six (6) levels. Use the Up/Down Arrow Keys (fig.1) adjust the output level (fig. 16). A single "beep" will confirm reception of the command.

Note: This function is available only with the IFC Control Module.



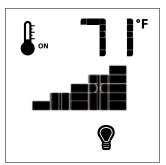


Figure 15

Figure 16

#### **KEY LOCK**

This function will lock the keys to avoid unsupervised operation. To activate this function, press the MODE and UP Keys at the same time (fig. 21).

To de-activate this function, press the MODE and UP Keys at the same time.

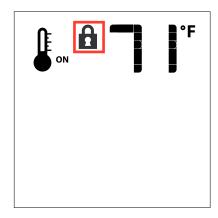


Figure 18

## owner's information

#### LOW BATTERY POWER DETECTION

#### **Transmitter**

The life span of the remote control batteries depends on various factors: quality of the batteries used, the number of ignitions of the appliance, the number of changes to the room thermostat set point, etc. When the Transmitter batteries are low, a Battery Icon will appear on the LCD display of the Transmitter (Fig. 22) before all battery power is lost. When the batteries are replaced this Icon will disappear.

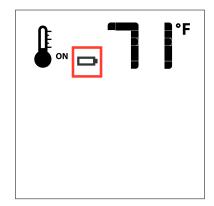


Figure 19

#### **CPI/IPI Switch**

This appliance comes equipped with a CPI/IPI switch.

The functions of both the CPI/IPI switch are as follows:

Continuous pilot (CPI) - A pilot that, once placed in operation, is intended to remain ignited continuously until it is manually interrupted.

**Intermittent pilot (IPI)** - A pilot that is automatically ignited when an appliance is called on to operate and which remains continuously ignited during each period of main burner operation. The pilot is automatically extinguished when each main burner operating cycle is completed

The mode of the fireplace is easily changed from an intermittent pilot ignition system (IPI) to a continuous pilot ignition system (CPI) by using the silver toggle switch located on the fireplace. (See noted location of CPI/IPI Switch)

The benefits of having CPI are as follows:

- -Keeps venting primed for trouble free start-up under colder weather conditions or inversions.
- -Keeps the unit glass warm, which decreases the amount of condensation on start-up.
- -Provides owners with flexibility to choose a traditional continuous pilot. (7 day/Pilot on Demand)

The primary benefit of having the IPI function is a significant savings on fuel as the pilot will only run when there is a call for heat.

ENABLE / DISABLE functions on the Proflame I remote only.

- 1. Remove one battery from the remote.
- 2. Press and hold both the ON/OFF and the MODE button at the same time
- 3. Reinstall the battery (removed in Step 1) while still holding both buttons (keep holding both buttons and once all batteries are installed then release the **MODE** button only).
- 4. The screen will show CFG.
- 5. Use the up or down arrow button to program out the function on the remote.

**Note:** You should never program out the fan (If installed) feature on the remote. It is not possible to remove the thermostat mode on this remote control.



The Surefire switch is discreetly hidden in the bottom right corner of the unit.

#### INSTALLATION CHECKLIST

- 1. Locate appliance:
  - a) Room location (Refer to "Locating Your Gas fireplace" section)
  - b) Clearances to Combustibles (Refer to "Clearances" section)
  - c) Mantle Clearances (Refer to "Mantel Clearances" section)
  - d) Framing & Finishing Requirements (Refer to "Framing & Finishing" section)
  - e) Venting Requirements (Refer to "Venting" section)
- 2. Assemble Top and Side Standoffs (Refer to "Unit Assembly Prior to Installation).
- 3. Slide unit into place.
- Install vent (Refer to "Venting Arrangement" sections).
- 5. Wire 120 volt AC power to receptacle box. Note: This heater does not require 120 volt AC supply for operation of the burner but is highly recommended as a primary power source to eliminate the need for 4 AA batteries. Batteries should only be used as a secondary power source when power is lost within the home. 120 Volt AC power is also required for the optional blower.
- 6. Install junction box supplied with appliance. Install remote receiver inside of junction box. Hook receiver to wire marked receiver. This will enable operation of the burner (only if 120 volt AC power to burner has not been supplied) manually when positioned in the "ON" position. If 120 Volt AC power was brought to appliance, batteries are not required.
- Make gas connections (Refer to "Gas Line Installation section).
- Test the pilot (Refer to "Pilot Adjustment" section).
- 9. Test Gas Pressure (Refer to "Gas Pipe Pressure Testing" section).
- **10.** Install standard and optional features. Refer to the following sections:
  - a) Plug AC adaptor into 120 volt receptacle
  - b) Code Remote supplied with unit
  - c) Optional Enamel Panels
  - d) Glass crystals or Fire beads
  - e) Volcanic Stones
  - f) Driftwood Logs
  - g) Standard Flush Door
  - h) Safety Screen
  - i) Wall thermostat
  - j) Fan Installation
  - k) 4-sided faceplate

#### 11. Final check.

Before leaving this unit with the customer, the installer must ensure that the appliance is firing correctly and operation fully explained to customer.

#### This includes:

- Clocking the appliance to ensure the correct firing rate (rate noted on label), after burning appliance for 15 minutes.
- 2. If required, adjusting the primary air to ensure that the flame does not carbon. First allow the unit to burn for 15-20 min. to stabilize.

CAUTION: Any alteration to the product that causes sooting or carboning that results in damage is not the responsibility of the manufacturer.

## LOCATING YOUR GAS FIREPLACE

- 1. When selecting a location for your fireplace, ensure that the clearances are met.
- 2. The appliance must be installed on a flat, solid, continuous surface For example a wood, metal or concrete floor or in a raised (on the wall) application. The appliance must be installed on a metal or wood panel extending the full width and depth of the appliance.
- The HZ33CE Gas Fireplace can be installed in a recessed position or framed out into the room as in A, B, C and D. See Diagram 1.

Some areas may have further requirements, check local codes before installation.

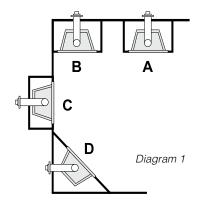
5. The HZ33CE Gas Fireplace is approved for alcove installations, see "Clearances" section for details.

4. This appliance is Listed for bedroom installations

when used with a listed Millivolt Thermostat.

6. We recommend that you plan your installation on paper using exact measurements for clearances and floor protection before actually installing this appliance. Have an authorized inspector, dealer, or installer review your plans before installation.

Note: For vent terminations refer to "Exterior Vent Termination Locations" section.



- ) Flat on Wall
- B) Flat on Wall Corner
- C) Recessed into Wall/Alcove
- D) Corner

#### **CLEARANCES**

### The clearances listed below are Minimum distances unless otherwise stated:

A major cause of chimney related fires is failure to maintain required clearances (air space) to combustible materials. It is of the greatest importance that this fireplace and vent system be installed only in accordance with these instructions.

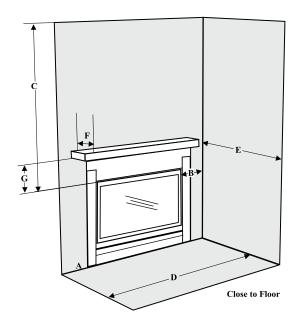
#### **Caution Requirements**

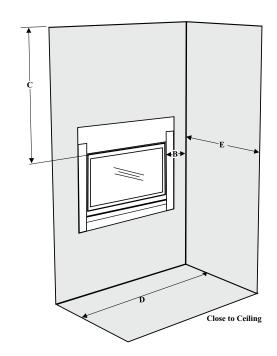
The top, back and sides of the fireplace are defined by standoffs. The metal ends of the standoff may **NOT** be recessed into combustible construction.

#### WARNING

Fire hazard is an extreme risk

if these clearances (air space) to combustible materials are not adhered to. It is of greatest importance that this fireplace and vent system be installed only in accordance with these instructions.





Clearance:	Dimension	Measured From:
A: *Front Floor Clearance (min.)	0"	Underside of Unit
B: *Sidewall (on one side)	9" (229mm)	Side Opening of Unit
C: *Ceiling (room and/or alcove)	30" (762mm)	Top Opening of Unit
D: Alcove Width	84" (1219mm)	Sidewall to Sidewall (Minimum)
E: Alcove Depth	36" (914mm)	Front to Back Wall (Maximum)
F: Mantel	12" (305mm)	
G:Mantel Clearances	15-3/4" (400mm)	From Top Opening of Unit

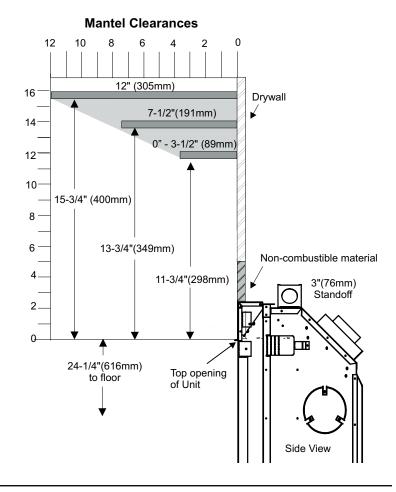
Flue Clearances					
Horizontal - Top	2-1/2"				
Horiztonal - Side	1-1/2"				
Horiztonal - Bottom	1-1/2"				
Vertical (Flex Vent)	1-1/2"				
Vertical (Rigid)	1-1/4"				

### **MANTEL CLEARANCES**

Due to the extreme heat this fireplace emits, the mantel clearances are critical. Combustible mantel clearances from top of front facing are shown in the diagram on the right.

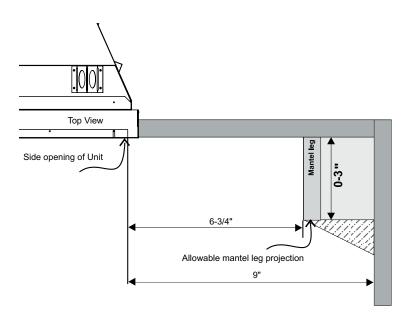
Note: A non-combustible mantel may be installed at a lower height if the framing is made of metal studs covered with a noncombustible board. The non-combustible mantle when installed at a lower overall height may not be lower than 6 inches from the top of the fireplace opening.

Note: Ensure the paint that is used on the mantel and the facing is "heat resistant" or the paint may discolour.



### **MANTEL LEG CLEARANCES**

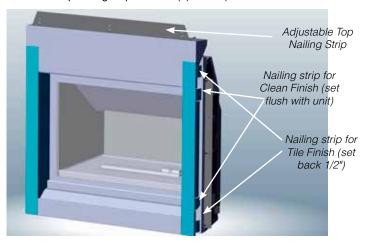
Combustible mantel leg clearances from side of unit as per diagram:

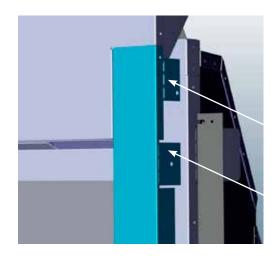


## installation

#### FRAMING & FINISHING

- 1. There are 8 (eight) side nailing strips and one top nailing strip available on the unit. One set of four (4) are for a clean finish installation, the other set are for a tile finish installation as they are set back 1/2" (13mm). The top nailing strip is adjustable to 1/2" (13mm).
- 2. Bend the required four (4) nailing strips to 90°.
- 3. Attach top nailing strip with one (1) screw (located at the back of the nailing strip). Adjust to required position, flush or back 1/2" and tighten screw.





Nailing strip for Tile Finish (set back 1/2")

Nailing strip for Clean Finish (set flush with unit)

4. Frame in the enclosure for the unit with framing material.

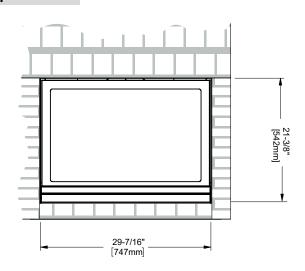
Note: When constructing the framed opening, please ensure there is access to install the gas lines when the unit is installed.

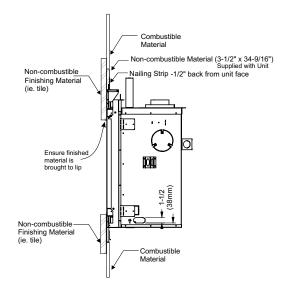
5. For exterior walls, insulate the enclosure to the same degree as the rest of the house; apply vapour barrier and drywall, as per local installation codes. (Do not insulate the fireplace itself.)

WARNING: Failure to insulate and add vapor barriers to the inside of the exterior wall will result in operational and performance problems including, but not limited to: excessive condensation on glass doors, poor flame package, carbon, blue flames etc. These are not product related issues.

- 6. The unit does not have to be completely enclosed in a chase. You must maintain clearances from the vent to combustible materials: See "Clearances" section. Combustible materials can be laid against the side and back standoffs and the stove base.
- 7. Tile Finish Option 1: Drywall may be installed onto the unit as shown below to create a surface to apply finishing materials such as tile, slate, etc. Drywall cannot extend beyond the metal surface of the unit.
- 8. Tile Finish Option 2: If applying a non-combustible finishing material (tile,slate,etc) the material can be installed directly onto the metal surface (clean front) of the unit in the area shown below.

#### **TILE FINISH**





#### **IMPORTANT**

Regency Fireplace Products are designed, produced, tested and certified to the highest industry standards.

The finishing of the walls surrounding your Regency Horizon Fireplace is as critical as the installation itself.

The temperatures around linear gas fireplaces are typically higher than would be acceptable for combustible materials. Your Regency Horizon Fireplace is no exception to this rule. Therefore, the units are specified with non-combustible required materials to specific dimensions above and around the units. This is due to these areas reaching higher temperature levels than required/acceptable for a combustible material. To obtain the best, most durable finish around your fireplace, this calls for a high level of care and attention to the preparation and finish around this appliance, using only the highest quality materials, able to withstand the temperatures produced. By following the installation instructions in the manual exactly, you will increase your chances of a damage free finish.

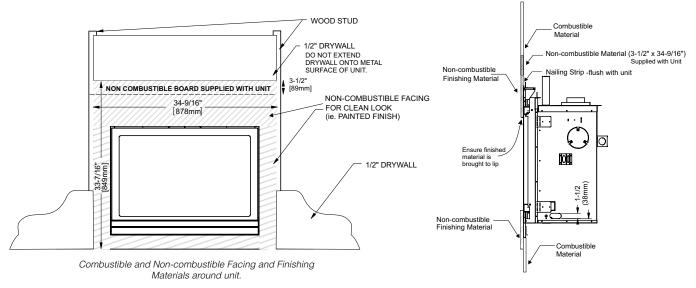
While every precaution is taken in providing the recommendations on preparation and finish, given the variations in paint quality, with temperature limits and workmanship in application, Regency is unable to guarantee the life of the joint compounds, paint or any other finish materials or workmanship applied to or used in any application surrounding the fireplace. This includes framing as well as finishing. Over time natural convection from any fireplace can cause discoloration in the area directly above the appliance. Lower quality paints, under-prepared finishes, poor applications, and any framing discrepancies or in the installation can cause this discoloration process to be expedited.

Discoloration is not the responsibility of Regency Fireplace Products. This is outwith the control of Regency Fireplace Products Ltd., therefore not covered under any part of the warranty policy.

While discoloration is not the responsibility of Regency Fireplace Products, we believe careful attention to the recommendations provided here will result in an aesthetically pleasing result free of issues outlined above.

#### **CLEAN FINISH**

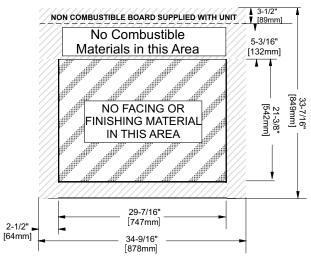
6. If applying a non-combustible facing it may be installed over the metal surface (clean front) of the unit in the area shown below.



NOTE: The 3-1/2" x 34-9/16" non combustible material supplied with this unit can be replaced if trying to achieve a clean finish. A large piece of non combustible material (ie. 4' x 8' x 1/2") can be used to eliminate taped seams on or near unit.

7. Non-combustible material (ie. tile, slate, etc.) may be brought up to the edge of the glass door of the unit. Minimum clearances must be adhered to, this will assure ease of glass door removal and access to the lower panel.

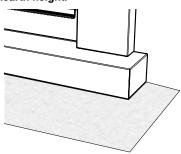
NOTE: Non-combustible finishing materials may be of any thickness desired.

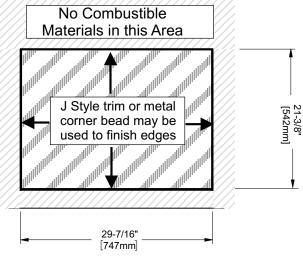


Minimum Clearances for Finishing Materials

## **IMPORTANT FINISHING DETAIL NOTE:**

Before placing unit into final position - it is important to know the total thickness / height of finished hearth (tile, carpet, etc.) The base of the fireplace, 4 sided faceplate or mantel should be level or higher than the finished hearth height.





Trim materials

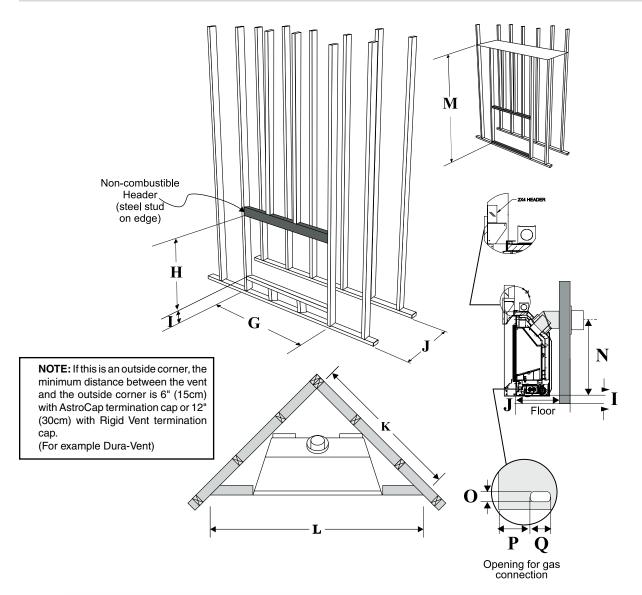
**Note:** All non-combustible facing material should butt up cleanly to the flanges around the firebox opening.

Rough edges may be visible from an angle.

To maintain a clean finished edge - facing material edges may be finished with a J-style trim or metal cornerbead (both materials available at your local building or hardware store).

IMPORTANT: Materials used must be NON-COMBUSTIBLE.

### FRAMING DIMENSIONS



Framing Dimensions	Description	HZ33CE		
G	Framing Width	35"(889mm)		
Н	Framing Height *	31-3/4"	(806mm)	
1	Framing Rise from Floor	0" (when not using a surround) 3-5/16" min (when using Verona Faceplate)		
J * For Finish with Tile Surround	Framing Depth Vertical Horizontal	22-3/4" (578mm) <i>Vertical Rise</i> 19-3/4" (502mm) <i>Rigid /</i> 16" (406mm) <i>Flex</i>		
К	Corner Wall Length	38-15/16" (988mm)		
L	Corner Facing Wall Width	55-1/2" (1410mm)		
М	Framed Chase Ceiling*	36" (914mm) Rigid	32" (812mm) Flex	
N	Vent Centerline Height*	30" (762mm) Rigid	26" (660mm) Flex	
0	Gas Connection Height*	1 1/2" (38mm)		
Р	Gas Connection Inset*	7-3/16" (183mm)		
Q	Gas Connection Width*	3" (76mm)		

<sup>\*</sup> Measured from base of unit.

## installation

#### **VENTING INTRODUCTION**

The HZ33CE uses the "balanced flue" technology Co-Axial system. The inner liner vents products of combustion to the outside while the outer liner draws outside combustion air into the combustion chamber thereby eliminating the need to use heated room air for combustion and losing warm room air up the chimney.

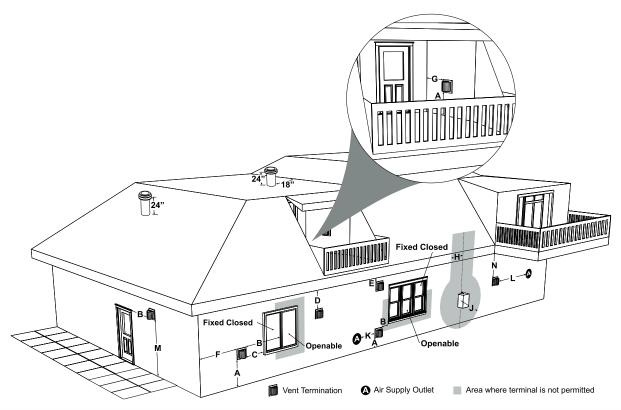
There are several vent systems approved for use with the HZ33CE (see following "Venting" Sections for more details on approved vent systems).

Note: These flue pipes must not be connected to any other appliance.

The gas appliance and vent system must be vented directly to the outside of the building, and never be attached to a chimney serving a separate solid fuel or gas burning appliance. Each direct vent gas appliance must use it's own separate vent system. Common vent systems are prohibited. (See "Rigid Pipe Venting System" for more details and exceptions).

NOTE: Ensure compliance with the outside vent terminal location before cutting hole as both dimensions must be met.

### **EXTERIOR VENT TERMINATION REQUIREMENTS**



	Minimum Clearance Requirements	Canada <sup>1</sup>	USA <sup>2</sup>
Α	Clearance above grade, veranda, porch, deck, or balcony	12"(30cm)	12"(30cm)
В	Clearance to window or door that may be opened	12"(30cm)	9" (23cm)
С	Clearance to permanently closed window	*	*
D	Vertical clearance to ventilated soffit located above the terminal within a horizontal distance of 2 feet (61cm) from the center line of the terminal (check with the local code)	18"(46cm)	18"(46cm)
E	Clearance to unventilated soffit	15"(38cm)	15"(38cm)
F	Clearance to outside corner: with <i>AstroCap</i> Termination Cap.	6"(15cm)	6"(15cm)
	Clearance to outside corner: with all other approved Termination Caps.	12"(30cm)	12"(30cm)
G	Clearance to inside corner: with <i>AstroCap</i> Termination Cap	6"(15cm)	6"(15cm)
	Clearance to inside corner: with all other approved Termination Caps.	12"(30cm)	12"(30cm)
Н	Clearance to each side of center line extended above meter/regulator assembly	36"(90cm) <sup>a</sup>	*
J	Clearance to service regulator vent outlet	36"(90cm)	*
К	Clearance to non-mechanical air supply inlet to building or the combustion air inlet to any other appliance	12"(30cm)	9" (23cm)
L	Clearance to a mechanical air supply inlet #3' (91cm) above if within 10' (3m) horizontally.	72"(1.8m)	36"(90cm) <sup>b</sup>
М	Clearance above paved sidewalk or a paved driveway located on public property	84"(2.1m) <sup>‡</sup>	*
N	Clearance under veranda, porch, deck, or balcony	12"(30cm)‡	*

In accordance with current CSA B149.1, Natural Gas and Propane Installation Code

In accordance with the current ANSI Z223.1/NFPA 54, National Fuel Gas Code

A vent shall not terminate directly above a sidewalk or paved driveway which is located between two single family dwellings and serves both dwellings

<sup>‡</sup> Permitted only if veranda, porch, deck, or balcony is fully open on a minimum of two sides beneath the floor

<sup>\*</sup> Clearance in accordance with local installation codes and the requirements of the gas supplier

a 3 feet (91cm) within a height of 15 feet (4.5m) above the meter / regulator assembly b 3 feet (91cm) above - if within 10 feet (3m) horizontally

#### REGENCY® DIRECT VENT FLEX SYSTEM

#### **Horizontal Terminations Only**

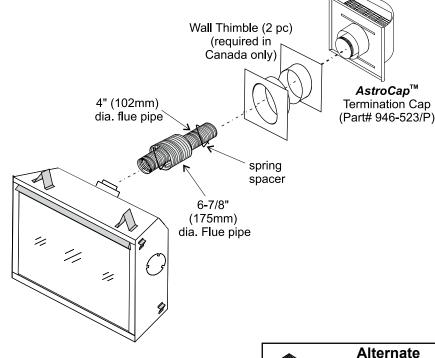
This venting system, in combination with the HZ33CE-11 Direct Vent Gas Fireplace, have been tested and listed as a direct vent heater system by Warnock Hersey. The location of the termination cap must conform to the requirements in the "Exterior Vent Terminal Locations" Section .

Regency® Direct Vent Flex Termination Kit (Part # 946-513) includes all the parts needed to install the HZ33CE with a maximum run of 2 feet. If installing the HZ33CE-11 with a <u>continuous</u> vent length of more than 2 ft (.6m) to a maximum of 10 ft. (3.0m) use Kit # 946-515 (4 ft) or 946-516 (10 ft) or see "Rigid Pipe Venting Systems" Section for alternate venting arrangements.

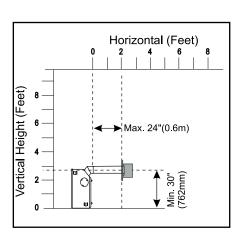
	AstroCap Flex Kits				
1	6-7/8" dia. flexible liner (kit length)				
2	4" dia. flexible liner (kit length)				
3	spring spacers (3)				
4	thimble (2)				
5	AstroCap termination cap (1)				
6	screws (12)				
7	tube of Mill Pac (1)				
8	plated screws (8)				
9	screws #8 x 1-1/2" drill point, stainless steel (4)				

#### Notes:

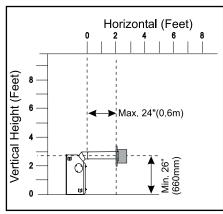
- Liner sections should be continuous without any joints or seams.
- 2. Only Flex pipe purchased from Regency® may be used for Flex installations.



## Minimum Rigid Pipe Center-Line



## Minimum Flex Kit Center-Line



Alternate
Horizontal
Termination
Caps

Alternate:
Horizontal
Riser Vent
Terminal
Part# 640-530/P

Wherever necessary due to external location of cap, the AstroCap can be replaced with the FPI Riser Vent Termination Cap.

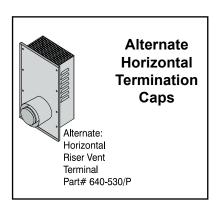
## RIGID PIPE VENTING SYSTEMS Horizontal or Vertical Terminations

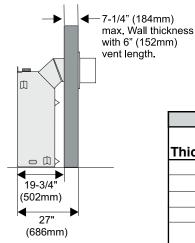
The minimum components required for a basic horizontal termination are:

- 1 AstroCap Horizontal Termination Cap
- 1 45° Elbow
- 1 Rigid Pipe Adaptor
- 1 Wall Thimble
- Length of pipe to suit wall thickness (see chart)

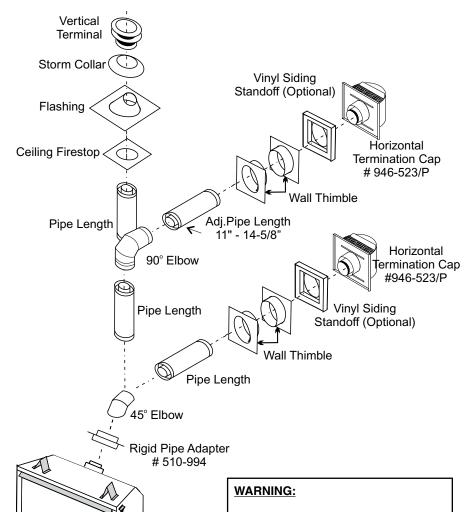
For siding other than vinyl, furring strips may be used, instead of the vinyl siding standoff, to create a level surface to mount the vent terminal. The Terminal must not be recessed into siding.

If a Vinyl Siding Standoff is required (it must be used with vinyl siding), measure to outside surface of wall without siding and add 2 inches.





Flat Wall Installation						
Max. Wall	Vent Length					
Thickness (inches)	Required (inches)					
7 - 1/4"	6"					
10 - 1/4"	9"					
13 - 1/4"	12"					
8 -1/4"	3" to 7" Slip					
13 - 1/4"	3" to 14-1/2 " Slip					



Do not combine venting components from different venting systems.

Exception: However, use of the the AstroCap™ and FPI Riser is acceptable with all systems.

This product has been evaluated by Intertek for using a Rigid Pipe Adaptor in conjunction with Duravent Direct-Vent, Selkirk Direct-Temp, Ameri Vent Direct venting and Security Secure Vent systems. Use of these systems with the Rigid Pipe adaptor is deemed acceptable and does not affect the Intertek WHI listing of components.

When using Rigid Vent other than Simpson Dura-Vent, 3 screws must be used to secure rigid pipe to adaptor.

The FPI AstroCap<sup>™</sup> and FPI Riser Vent terminal are certified for installations using FPI venting systems as well as Simpson Dura-Vent® Direct Vent, American Metal Products Ameri Vent Direct Vent, Security Secure Vent®, Selkirk Direct-Temp. AstroCap<sup>™</sup> is a proprietary trademark of FPI Fireplace Products International Ltd. Dura-Vent® and Direct Vent are registered and/or proprietary trademarks of Simpson Dura-Vent Co. Inc.

## installation

**4" X 6-5/8" RIGID PIPE CROSS REFERENCE CHART**Components from different Manufacturers may not be mixed. Not all Rigid Pipe components are available directly from FPI. **Note:** Olympia Ventis DV is only approved for certain models. See list of approved models in cross-reference chart.

Description	Simpson Direct Vent Pro®	*Selkirk Direct Temp™	*American Metal Products® Amerivent Direct	*Metal-Fab™ Sure Seal	*Security Secure- Vent®	*ICC Excel Direct	*Olympia Ventis DV***
6" Pipe Length-Galvanized	46DVA-06	4DT-6	N/A	4D6	SV4L6	TC-4DL6	VDV-0406
6" Pipe Length-Black	46DVA-06B	4DT-6B	N/A	4D6B	SV4LB6	TC-4DL6B	VDVB-0406
7" Pipe Length-Galvanized	N/A	N/A	4D7	N/A	N/A	N/A	N/A
7" Pipe Length-Black	N/A	N/A	4D7B	N/A	N/A	N/A	N/A
9" Pipe Length-Galvanized	46DVA-09	4DT-9	N/A	N/A	N/A	TC-4DL9	VDV-0409
9" Pipe Length-Black	46DVA-09B	4DT-9B	N/A	N/A	N/A	TC-4DL9B	VDVB-0409
12" Pipe Length-Galvanized	46DVA-12	4DT-12	4D12	4D12	SV4L12	TC-4DL1	VDV-0412
12" Pipe Length-Black	46DVA-12B	4DT-12B	4D12B	4D12B	SV4LB12	TC-4DL1B	VDVB-0412
18" Pipe Length-Galvanized	46DVA-18	4DT-18	4D18	4D18	SV4LA	TC-4DL18	VDV-0418
18" Pipe Length-Black	46DVA-18B	4DT-18B	4D18B	4D18B	SV4LA	TC-4DL18B	VDVB-0418
24" Pipe Length-Galvanized	46DVA-24	4DT-24	4D24	4D24	SV4L24	TC-4DL2	VDV-0424
24" Pipe Length-Black	46DVA-24B	4DT-24B	4D24B	4D24B	SV4LB24	TC-4DL2B	VDVB-0424
36" Pipe Length-Galvanized	46DVA-36	4DT-36	4D36	4D36	SV4L36	TC-4DL3	VDV-0436
36" Pipe Length-Black	46DVA-36B	4DT-36B	4D36B	4D36B	SV4LB36	TC-4DL3B	VDVCB-0436
48" Pipe Length-Galvanized	46DVA-48	4DT-48	4D48	4D48	SV4L48	TC-4DL4	VDV-0448
48" Pipe Length-Black	46DVA-48B	4DT-48B	4D48B	4D48B	SV4LB48	TC-4DL4B	VDVB-0448
60" Pipe Length-Galvanized	46DVA-60	4DT-60	N/A	N/A	N/A	N/A	N/A
60" Pipe Length-Black	46DVA-60B	4DT-60B	N/A	N/A	N/A	N/A	N/A
Adjustable Length 3"-10"-Galvanized	N/A	N/A	N/A	4DAL	N/A	TC-4DLT	N/A
Adjustable Length 3"-10"-Black	N/A	N/A	N/A	4DALB	N/A	TC-4DLTB	N/A
Adjustable Length 7"-Galvanized	N/A	N/A	4D7A	N/A	N/A	N/A	N/A
Adjustable Length 7"-Black	N/A	N/A	4D7AB	N/A	N/A	N/A	N/A
Extension Pipe 8-1/2"-Galvanized	46DVA-08A	N/A	N/A	N/A	N/A	N/A	N/A
Extension Pipe 8-1/2"-Black	46DVA-08AB	N/A	N/A	N/A	N/A	N/A	N/A
Adjustable Length 12"-Galvanized	N/A	N/A	4D12A	N/A	SV4LA12	TC-4dLSI	N/A
Adjustable Length 12"-Black	N/A	N/A	4D12A	N/A	SV4LBA12	TC-4dLSIB	N/A
Extension Pipe 16"-Galvanized	46DVA-16A	N/A	N/A	N/A	N/A	N/A	N/A
Extension Pipe 16"-Black	46DVA-16AB	N/A	N/A	N/A	N/A	N/A	N/A
45° Elbow-Galvanized	46DVA-E45	4DT-EL45	4D45L	N/A	N/A	TE-4DE45	VDV-EL0445
45° Elbow-Black	46DVA-E45B	4DT-EL45B	4DT-EL45B	N/A	N/A	TE-4DE45B	VDVB-EL0445
45° Elbow Swivel-Galvanized	See 46DVA-E45	N/A	N/A	4D45L	SV4E45	N/A	N/A
45° Elbow Swivel-Black	See 46DVA-E45B	N/A	N/A	4D45LB	SV4EB45	N/A	N/A
90° Elbow-Galvanized	46DVA-E90	4DT-EL90S	4DT-EL90S	N/A	N/A	TE-4DE90	VDV-EL0445
90° Elbow-Black	46DVA-E90B	4DT-EL90SB	4DT-EL90SB	N/A	SV4EBR90-1	TE-4DE90B	VDVB-EL0445
90° Elbow, Swivel-Galvanized	See 46DVA-E90	N/A	N/A	4D90L	SV4E90-1	N/A	N/A
90° Elbow, Swivel-Black	See 46DVA-E90B	N/A	N/A	4D90LB	SV4EB90-1	N/A	N/A
90° Starter Elbow, Swivel-Galvanized	N/A	N/A	N/A	4D90A	N/A	N/A	N/A
Adaptor*	N/A	N/A	N/A	4D90L	N/A	N/A	VDV-UAA04
Ceiling Support	N/A	4DT-CS	4DSP	4DFSP	SV4SD	TM4-RDS	VDV-SCR04
Cathedral Support Box	46DVA-CS	4DT-CSS	4DRSB	4DRS	SV4CSB	TM4-SDS	VDV-CSS04
Wall Support/Band	46DVA-WS	4DT-WS/B	4DWS	4DWS	SV4BM	TM-SWS	VDV-WS04
Offset Support	46DVA-ES	4DT-OS	N/A	N/A	SV4SU	TM-SOS	N/A
Wall Thimble-Black	46DVA-WT	4DT-WT	4DWT	4DWT	SV4RSM	N/A	VDV-WPT04
Wall Thimble Cover/Ceiling Support	46DVA-DC	N/A	N/A	N/A	SV4PF	N/A	N/A
Firestop Spacer	46DVA-FS	4DT-FS	4DFSP	4DFS	SV4BF	TM-4CS	VDV-FS04
Trim Plate-Black	N/A	4DT-TP	4DFPB	4DcP	SV4LA	TM-4TP	VDV-WTC04

<sup>\*</sup> Not available from Regency

Description	Simpson Direct Vent Pro®	*Selkirk Direct Temp™	*American Metal Products® Amerivent Direct	*Metal-Fab™ Sure Seal	*Security Secure- Vent®	*ICC Excel Direct	*Olympia Ventis DV***
Attic Insulation Shield 12"	46DVA-IS	N/A	4DAIS12	4DIS	SV4RSA	N/A	VDV-AIS04
Attic Insulation Shield - Cold Climates 36"	46DVA-KHA	N/A	4DAIS12	N/A	N/A	TM-4AS	N/A
					,		
Basic Horizontal Termination Kit (A)	N/A	4DT-HKA	4DHTK2	4DHTKA	SV-SHK	TM4-HTK	VDV-KW04
Horizontal Termination Kit (B)	N/A	4DT-HKB	4DHTK1	4DHTKB	SV-HK	TM4-HTK	VDV-K04
Vertical Termination Kit	N/A	4DT-VKC	4DHTK	4DHTK	SV-FK	N/A	N/A
High Wind Vertical Cap	46DVA-VCH	N/A	N/A	N/A	N/A	TM-4VT	VDV-VCHW04
High Wind Horizontal Cap	N/A	N/A	N/A	N/A	N/A	TM-4DHT	N/A
Horizontal Square Termination Cap	46DVA-HC	4DT-HHC	4DHC	4DHT	SV4CHC-1	TM-4HT	VDV-HC04
Vertical Termination Cap	46DVA-VC	4DT-VT	4DVC	4DVT	SV4CGV-1	N/A	N/A
Storm Collar	46DVA-SC	4DT-SC	4DSC	4DSC	SV4FC	TM-SC	VDV-SC04
Flashing - Flat Roof	46DVA-FF	l <sub>N/A</sub>	N/A	N/A	N/A	T N/A	l <sub>N/A</sub>
Adjustable Flashing 0/12-6/12	46DVA-F6	4DT-ST14	4D12S	4DF	SV4STC14	TF-4FA	VDV-F0406
Adjustable Flashing 6/12-12/12	46DVA-F12	4DT-ST36	4D36S	4DF-12	SV4STC36	TF-4FB	VDV-SSO
Vinyl Siding Standoff	46DVA-VSS	4DT-VS	N/A	4DVS	SV4VS	TM-VSS	N/A
Vinyl Siding Shield Plate	N/A	4DT-VSP	N/A	N/A	SV4VS	N/A	N/A
0 1 1 7 1 1 1 1 1 1 1	Lastina shiika a	L 1.// 1	1.,,	T	1	T14 40T44	1,,,,
Snorkel Termination 14"	46DVA-SNK14	N/A	N/A	N/A	N/A	TM-4ST14	N/A
Snorkel Termination 36"	N/A	N/A	N/A	N/A	N/A	TM-4ST36	N/A
Wall Firestop	46DVA-WFS	N/A	N/A	N/A	N/A	TM-4TR	VDV-FS04

<sup>\*</sup> Not available from Regency

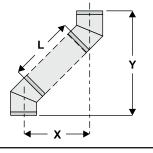
<sup>\*\*\*</sup>Olympia Ventis DV application for the following units only when using 4" x 6-5/8" vent system: B36XTE, B36XTCE, all City Series 40 models, CV72E/CB72E (powervented models only), G600C, G600EC, G800C, G800EC, P36, P36E, RC500E.

FPI					
946-506/P	Vent Guard (Optional) for AstroCap	946-205	Vinyl Siding Shield for Riser Vent Terminal		
**510-994	Rigid Pipe Adaptor (Must use with all rigid piping)	946-208/P	Vent Guard (Optional) for Riser Vent Terminal		
640-530/P	Riser Vent Terminal	946-523/P	AstroCap Horizontal Cap		
		946-206	Vinyl Siding Standoff for AstroCap		

<sup>\*\*</sup>The rigid pipe adaptor is not required on the C34, C34E, U39, U39E, H15, H27, H35 & RC500E.

Note: When using Metal-Fab Sure Seal Rigid Piping - please note that the Adaptor (4DDA) must be used in conjunction with FPI Rigid Pipe Adaptor (510-994).

Offset Pipe Selection: Use this table to determine offset pipe leng				
Pipe Length	4" x 6-5/8" Venting			
(L)	Run (X)	Rise (Y)		
0" (0mm)	4-7/8" (124mm)	13-7/8" (340mm)		
6" (152mm)	8" (203mm)	16-1/2" (419mm)		
9" (229mm)	10-1/8" (257mm)	18-5/8" (473mm)		
12" (305mm)	12-1/4" (311mm)	20-3/4" (527mm)		
24" (610mm)	20-5/8" (524mm)	29-1/8" (740mm)		
36" (914mm)	29" (737mm) 37-1/2" (953mm)			
48" (1219mm)	37-7/16" (951mm)	45-15/16" (1167mm)		



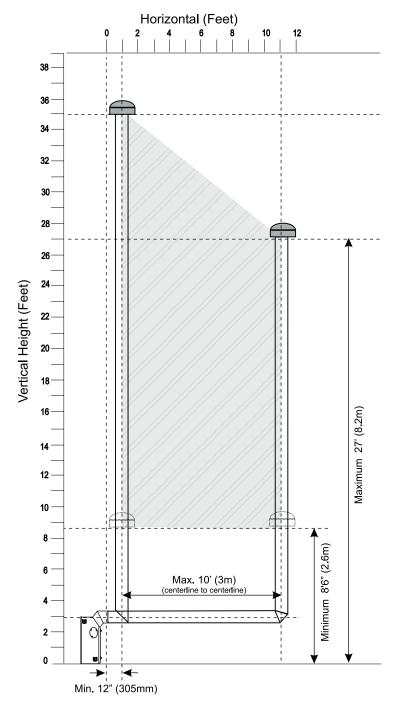
For specific instructions on venting components - visit the manufacturers website listed below. Simpson Direct Vent Pro: www.duravent.com Selkirk Direct-Temp: www.selkirkcorp.com American Metal Products: www.americanmetalproducts.com Metal-Fab Sure Seal: www.mtlfab.com Security Secure Vent: www.securitychimneys.com Industrial Chimney Company: www.icc-rsf.com Olympia Ventis DV: www.olympiachimney.com

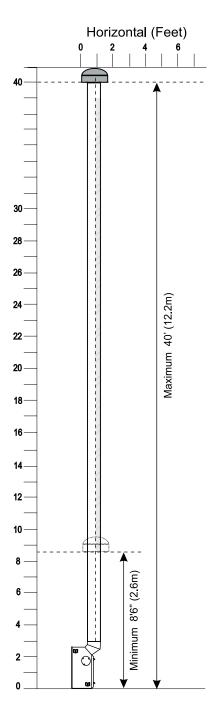
Note: Horizontal runs of vent must be level, or have a 1/4" rise for every 1 foot of run towards the termination. Never allow the vent to run downward - this could cause high temperatures and may present a possible fire hazard.

## **RIGID PIPE VENTING ARRANGEMENTS**

## **Vertical Terminations (Propane & Natural Gas)**

The shaded area in the diagram shows all allowable combinations of straight vertical and offset to vertical terminations, using one 90° elbow, with **rigid pipe** vent systems for Propane and Natural Gas.





- · Firestops are required at each floor level and whenever passing through a wall.
- · Maintain clearances to combustibles.
- · Vent must be supported at offsets.

Note: Must use optional rigid pipe adapter when using rigid vent systems (Part # 510-994).

## VERTICAL TERMINATION WITH CO-LINEAR FLEX SYSTEM

THE APPLIANCE MUST NOT BE CONNECTED TO A CHIMNEY FLUE SERVING A SEPARATE SOLID FUEL BURNING APPLIANCE.

Masonry chimneys may take various contours which the flexible liner will accommodate. However, **keep the flexible liner as straight as possible**, avoid unnecessary bending.

The Air Intake pipe must be attached to the inlet air collar of the termination cap.

This appliance is designed to be attached to two 3" (76mm) co-linear aluminium flex running the full length of the chimney. See the "Venting Arrangements - Vertical Terminations" Section for minimum and maximum heights.

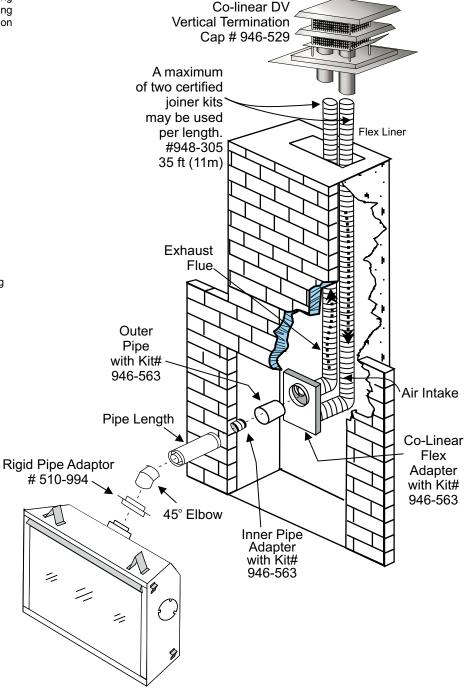
#### **Required Parts:**

Description Part # 946-529 Co-linear DV Vertical **Termination Cap** 948-305 3" Flex - 35 ft. 946-563 Co-Axial to Co-Linear Adapter Kit which contains the following: Co-linear Flex Adapter Outer Pipe Inner Pipe Adapter 510-994 Rigid Pipe Adaptor 46DVA-E45 45° Elbow

## **Alternate Approved Caps**

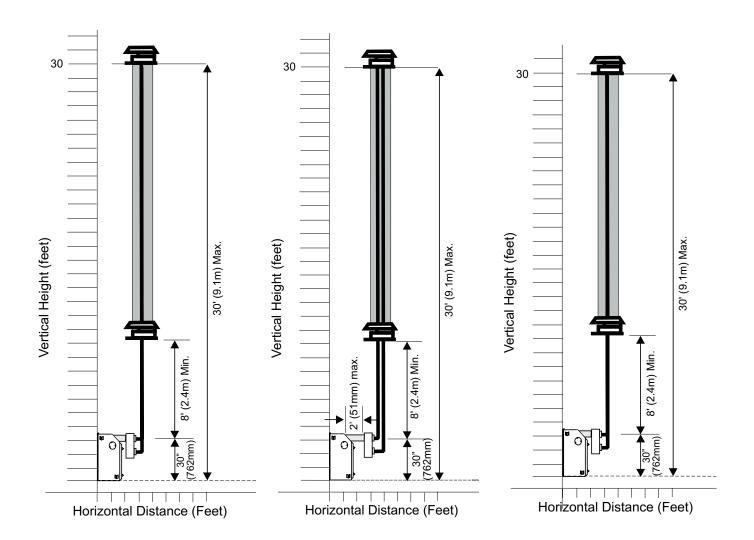
46DVA-VC Vertical Termination Cap 46DVA-VCH High Wind Cap

46DVAGK 3" Co-linear Adapter with flashing



## **VENTING ARRANGEMENTS - VERTICAL TERMINATIONS**

## with Co-linear Flex System for both Residential & Manufactured Homes into Masonry Fireplaces



The shaded area in the diagrams show the allowable vertical terminations.

#### **RIGID PIPE VENTING ARRANGEMENTS**

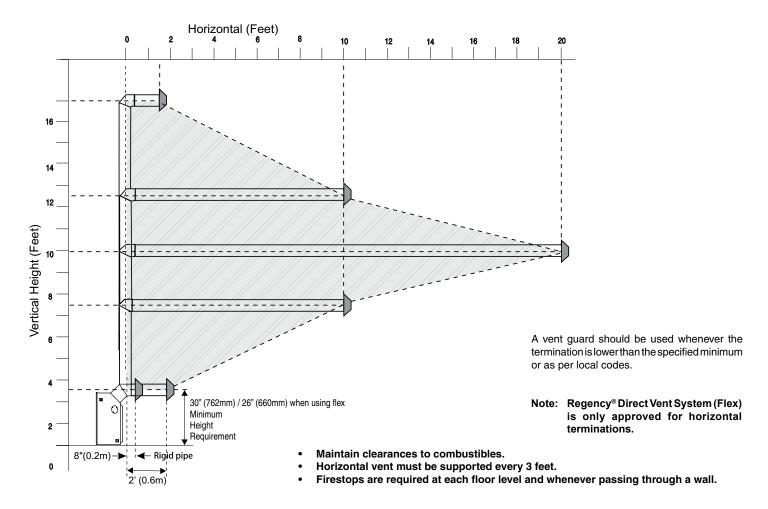
Horizontal Terminations

\*\*REGENCY® DIRECT VENT SYSTEM (FLEX)\*

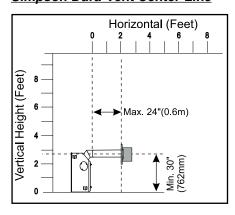
(Propane & Natural Gas)

This diagram shows all allowable combinations of vertical runs with horizontal terminations, <u>using one 45° and one 90° elbow</u> (two 45° elbows equal one 90° elbow).

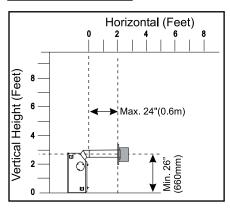
Note: Must use optional rigid pipe adaptor (Part # 510-994. when using rigid pipe vent systems. (Refer "Rigid Pipe Venting Systems" Section)



## Minimum Simpson Dura-Vent Center-Line



## Minimum Flex Kit Center-Line



## installation

## Horizontal Venting with Two (2) 90° Elbows

## Horizontal Venting with Three (3) 90° Elbows

#### One 90° elbow = Two 45° elbows.

Option	V	H + H1
A)	1' Min.	3' Max.
B)	2' Min.	4' Max.
C)	3' Min.	5' Max.
D)	4' Min.	6' Max.
E)	5' Min.	7' Max.
F)	6' Min.	8' Max.

With these options, maximum total pipe length is 30 feet with minimum of 6 feet total vertical and maximum 8 feet total horizontal.

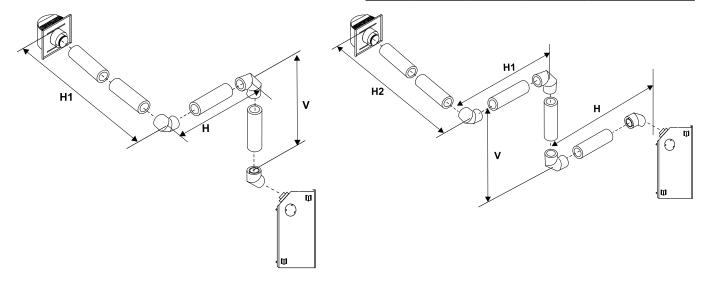
Please note minimum 1 foot between  $90^{\circ}$  elbows is required.

#### One 90° elbow = Two 45° elbows.

Option	Н	٧	H+H1+H2
A)	1' Max.	1' Min.	3' Max.
B)	2' Max.	3' Min.	5' Max.
C)	3' Max.	5' Min.	6' Max.
D)	4' Max.	7' Min.	7' Max.
E)	5' Max.	9' Min.	8' Max.
F)	6' Max.	11' Min.	9' Max.

With these options, maximum total pipe length is 30 feet with minimum of 11 feet total vertical and maximum 9 feet total horizontal.

Please note minimum 1 foot between 90° elbows is required.



## Horizontal Venting with Two (2) 90° Elbows

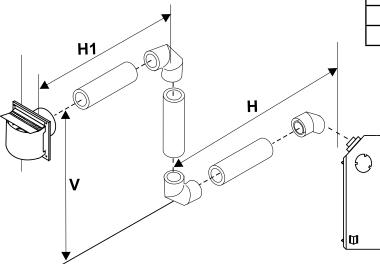
### One 90° elbow = Two 45° elbows.

Option	Н	V	H+H1
A)	1' Max.	1' Min.	3' Max.
B)	2' Max.	2' Min.	5' Max.
C)	3' Max.	4' Min.	6' Max.
D)	4' Max.	6' Min.	7' Max.
E)	5' Max.	8' Min.	8' Max.

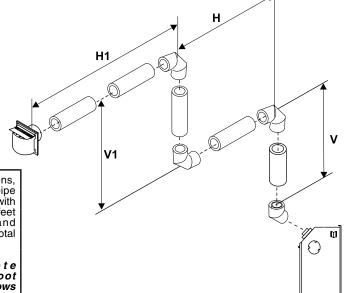
Ф

With these options, maximum total pipe length is 30 feet with minimum of 8 feet total vertical and maximum 8 feet total horizontal.

Please note minimum 1 foot between 90° elbows is required.



## Horizontal Venting with Three (3) 90° Elbows



#### One 90° elbow = Two 45° elbows.

Option	V	Н	V+V1	H+H1
A)	2' Min.	1' Max.	3' Min.	4' Max.
B)	3' Min.	2' Max.	4' Min.	5' Max.
C)	4' Min.	3' Max.	6' Min.	6' Max.
D)	5' Min.	4' Max.	8' Min.	7' Max.
E)	6' Min.	5' Max.	10' Min.	8' Max.
F)	7' Min.	6' Max.	12' Min.	9' Max.

With these options, maximum total pipe length is 30 feet with minimum of 12 feet total vertical and maximum 9 feet total horizontal.

Please note minimum 1 foot between 90° elbows is required.

## Vertical Venting with Two (2) 90° Elbows

One 90° elbow = Two 45° elbows.

Option	٧	Н	V+V1	Wit
A)	1' Min.	4' Max.	2' Min.	ma len
B)	2' Min.	5' Max.	3' Min.	min ver
C)	3' Min.	6' Max.	4' Min.	feet
D)	4' Min.	7' Max.	5' Min.	Ple 1 1
E)	5' Min.	8' Max.	6' Min.	elb

With these options, maximum total pipe length is 30 feet with minimum of 6 feet total vertical and maximum 8 feet total horizontal.

Please note minimum 1 foot between 90° elbows is required.

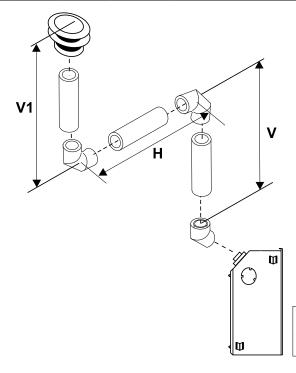
## Vertical Venting with Two (2) 90° Elbows

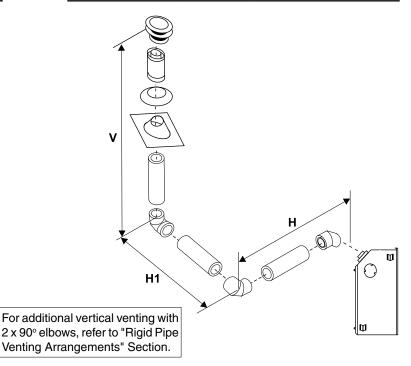
One 90° elbow = Two 45° elbows.

Option	H + H1	٧
A)	2' Max.	2' Min.
B)	3' Max.	3' Min.
C)	4' Max.	4' Min.
D)	5' Max.	5' Min.
E)	6' Max.	6' Min.

With these options, maximum total pipe length is 30 feet with minimum of 6 feet total vertical and maximum 6 feet total horizontal.

Please note minimum 1 foot between 90° elbows is required.





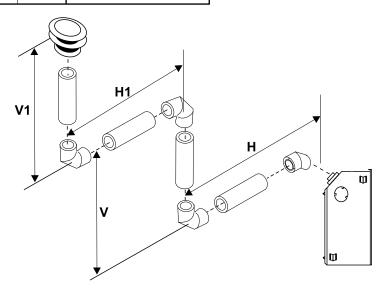
## installation

## Vertical Venting with Three (3) 90° Elbows

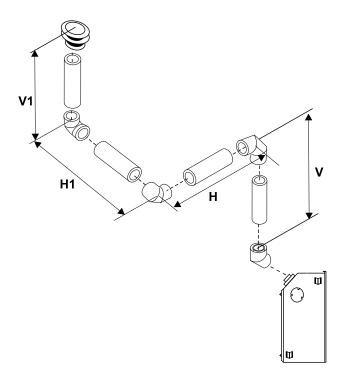
One 90° elbow = Two 45° elbows.

Option		V	H + H1	V + V1
A)	1' Max.	1' Min.	3' Max.	3' Min.
B)	2' Max.	2' Min.	4' Max.	5' Min.
C)	3' Max.	3' Min.'	5' Max.	7' Min.
D)	4' Max.	l	6' Max.	
E)	5' Max.	5' Min.	7' Max.	11' Min.

With these options, max. total pipe length is 30 feet with min. of 11 feet total vertical and max. 7 feet total horizontal. Please note min. 1 foot between 90° elbows is required.



## Vertical Venting with Three (3) 90° Elbows



One 90° elbow = Two 45° elbows.

Option	V	H + H1	V + V1	
A)	2' Min.	3' Max.	4' Min.	
B)	3' Min.	4' Max.	6' Min.	of
C)	4' Min.	5' Max.	7' Min.	m <i>P</i>
D)	5' Min.	6' Max.	8' Min.	b
E)	6' Min.	7' Max.	9' Min.	re
F)	7' Min.	8' Max.	10' Min	ŀ

ith these options, max.total pe length is 30 feet with min. 10 feet total vertical and ax. 8 feet total horizontal. lease note min. 1 foot etween 90° elbows is equired.

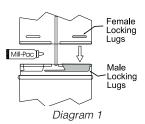
#### UNIT INSTALLATION WITH HORIZONTAL TERMINATION

Install the vent system according to the manufacturer's instructions included with the components.

- 1) Set the unit in its desired location. Check to determine if wall studs or roof rafters are in the way when the venting system is attached. If this is the case, you may want to adjust the location of the unit. Rough in the gas preferably on the right side of the unit and the electrical (junction block is on the left side) on the left.
- 2) Direct Vent pipe and fittings are designed with special twist-lock connections to connect the venting system to the appliance flue outlet. A twist-lock appliance adaptor is an available option that must be used in conjunction with the Simpson Dura-Vent Direct Vent system.
- 3) Put a bead of Mill-Pac inside the outer section of the adapter and on the inner collar. Slip the adapter over the existing inner and outer flue collar and fasten to the outer collar only with the 3 supplied screws (drilling pilot holes will make this easier). Level the fireplace and fasten it to the framing using nails or screws through the nailing strips.
- Assemble the desired combination of pipe and elbows to the appliance adaptor and twist-lock for a solid connection.

#### Note:

a) Twist-lock procedure: Four indentations, located on the female ends of pipes and fittings, are designed to slide straight onto the male ends of adjacent pipes and fittings, by orienting the four pipe indentations so they match and slide in to the four entry slots on the male ends, Dia. 1. Push the pipe sections completely together, then twist-lock one section clockwise approximately one-quarter turn, until the two sections are fully locked. The female locking lugs will not be visible from the outside, on the Black Pipe or fittings. They may be located by examining the inside of the female ends.



NOTE: For best results and optimum performance with each approved venting system, it is highly recommended to apply "Mill-Pac" sealant (supplied) to every inner pipe connection. Failure to do so may result in drafting or performance issues not covered under warranty.

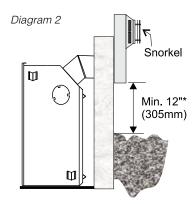
b) Horizontal runs of vent must be supported every three feet. Wall straps are available for this purpose. 5) Mark the wall for a 10" x 10" square hole. The center of the square hole should line up with the centerline of the horizontal pipe. Cut and frame the 10 inch square hole in the exterior wall where the vent will be terminated. If the wall being penetrated is constructed of non-combustible material, i.e. masonry block or concrete, a 7"(178mm) diameter (7-1/2"(191mm) dia. for flex) hole is acceptable.

#### Note:

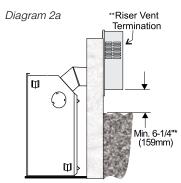
- a) The horizontal run of vent must be level, or have a 1/4 inch rise for every 1 foot of run towards the termination. Never allow the vent to run downward. This could cause high temperatures and may present the possibility of a fire.
- b) The location of the horizontal vent termination on an exterior wall must meet all local and national building codes, and must not be blocked or obstructed. See "Exterior Vent Terminal Locations" Section.

#### c) Snorkel Terminations:

For installations requiring a vertical rise on the exterior of the building, 14-inch and 36-inch tall Snorkel Terminations and the Riser Vent as shown in Dia. 2 & 2a are available. Follow the same installation procedures as used for standard Horizontal Termination. NEVER install the snorkel upside down.

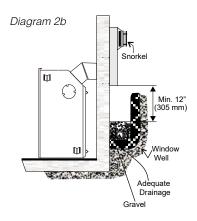


\*As specified in CGA B149 Installation Code. Local codes or regulations may require different clearances.



\*\*Note: Riser vent is only for use in above grade terminations.

Below Grade Snorkel Installation If the Snorkel Termination must be installed below grade, i.e. basement application, proper drainage must be provided to prevent water from entering the Snorkel Termination. Refer to Dura-Vent Installation instructions for details. Do not attempt to enclose the Snorkel within the wall, or any other type of enclosure. See Diagram 2b.



6) The arrow on the vent cap should be pointing up. Insure that the 1-1/2" clearances to combustible materials are maintained (Dia. 3). Install the termination cap. AstroCap™ or Dura-Vent Horizontal Termination Cap may be used

The four wood screws provided should be replaced with appropriate fasteners for stucco, brick, concrete, or other types of sidings.

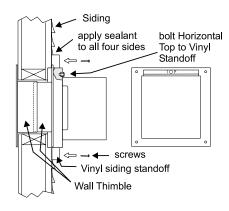


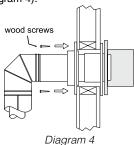
Diagram 3

Note: If installing termination on a siding covered wall, a vinyl siding standoff or furring strips must be used to ensure that the termination is not recessed into the siding.

7) Before connecting the horizontal run of vent pipe to the vent termination, slide the Wall Thimble (Part # 620-926) over the vent pipe.

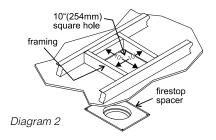
## installation

- 8. Slide the appliance and vent assembly towards the wall carefully inserting the vent pipe into the vent cap assembly. It is important that the vent pipe extends into the vent cap sufficient distance so as to result in a minimum pipe overlap of 1-1/4 inches. Secure the connection between the vent pipe and the vent cap 3 sheet metal screws.
- Install wall thimble in the center of the 10" square and attach with wood screws (Diagram 4).

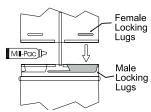


## UNIT INSTALLATION WITH VERTICAL TERMINATION

- Maintain the 1-1/2" clearances (air spaces) to combustibles when passing through ceilings, walls, roofs, enclosures, attic rafter, or other nearby combustible surfaces. Do not pack air spaces with insulation. Check "Venting" Sections for the maximum vertical rise of the venting system and the maximum horizontal offset limitations.
- 2. Set the gas appliance in its desired location. Drop a plumb bob down from the ceiling to the position of the appliance flue exit, and mark the location where the vent will penetrate the ceiling. Drill a small hole at this point. Next, drop a plumb bob from the roof to the hole previously drilled in the ceiling, and mark the spot where the vent will penetrate the roof.
- B. A Firestop spacer must be installed in the floor or ceiling of every level. To install the Firestop spacer in a flat ceiling or wall, cut a 10 inch square hole. Frame the hole as shown in Diagram 2 and install the firestop.



 Assemble the desired lengths of pipe and elbows. Ensure that all pipes and elbow connections are in the fully twist-locked position and sealed.



NOTE: For best results and optimum performance with each approved venting system, it is highly recommended to apply "Mill-Pac" sealant (supplied) to every inner pipe connection. Failure to do so may result in drafting or performance issues not covered under warranty.

5. Cut a hole in the roof centered on the small drilled hole placed in the roof in Step 2. The hole should be of sufficient size to meet the minimum requirements for clearance to combustibles of 1-1/2". Slip the flashing under the shingles (shingles should overlap half the flashing) as per Diagram 3.

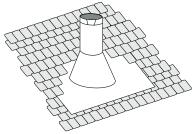


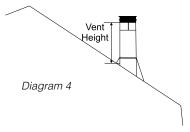
Diagram 3: The upper half of the flashing is installed under the roofing material and not nailed down until the chimney is installed. This allows for small adjustments.

6. Continue to assemble pipe lengths.

Note: If an offset is necessary in the attic to avoid obstructions, it is important to support the vent pipe every 3 feet, to avoid excessive stress on the elbows, and possible separation. Wall straps are available for this purpose.

Galvanized pipe is desirable above the roof line due to its higher corrosion resistance. Continue to add pipe sections through the flashing until the height of the vent cap meets the minimum height requirements specified in Dia. 4 or local codes. Note that for steep roof pitches, the vertical height must be increased. A poor draft, or down drafting can result from high wind conditions near big trees or adjoining roof lines, in these cases, increasing the vent height may solve the problem.

Ensure vent is vertical and secure the base of the flashing to the roof with roofing rails, slide storm collar over the pipe section and seal with a mastic.



Roof Pitch	Minimum Vent Height	
	Feet	Meters
flat to 7/12	2	0.61
over 7/12 to 8/12	2	0.61
over 8/12 to 9/12	2	0.61
over 9/12 to 10/12	2.5	0.76
over 10/12 to 11/12	3.25	0.99
over 11/12 to 12/12	4	1.22
over 12/12 to 14/12	5	1.52
over 14/12 to 16/12	6	1.83
over 16/12 to 18/12	7	2.13
over 18/12 to 20/12	7.5	2.29
over 20/12 to 21/12	8	2.44

8. Install the vertical termination cap by twist-locking it.

Note: Any closets or storage spaces, which the vent passes through must be enclosed.

## GAS LINE INSTALLATION

The gas line is brought through the right side of the appliance. The gas valve is situated on the right hand side of the unit and the gas inlet is on the right hand side of the valve.

The gas line connection may be made of rigid pipe, copper pipe or an approved flex connector. (If you are using rigid pipe, ensure that the valve can be removed for servicing.) Since some municipalities have additional local codes it is always best to consult with your local authorities and the CAN/CGA B149 installation code.

For USA installations follow local codes and/or the current National Fuel Gas Code, ANSI Z223.1.

When using copper or flex connectors use only approved fittings. Always provide a union so that gas lines can be easily disconnected for servicing. Flare nuts for copper lines and flex connectors are usually considered to meet this requirement.

Important: Always check for gas leaks with a soap and water solution or gas leak detector. Do not use open flame for leak testing.

### **VERTICAL TERMINATION**

### 4" X 6-7/8" VENTING - VERTICAL FLEX VENT KIT (946-755)

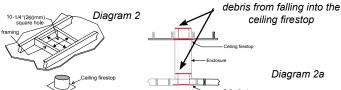
- Maintain the 1-½" (38 mm) clearance (air space) to combustibles when
  passing through ceilings, walls, floors, enclosures, attic rafters or other
  nearby combustibles. Do not pack air spaces with insulation. Check
  Venting sections for the maximum vertical rise of the venting system and
  the maximum horizontal offset limitations.
  - Ensure that you maintain clearances around enclosures, walls, below or above floors, floor joists, etc. Each appliance has different clearance requirements (top,sides,bottom). See specific appliance manual for details.
- Set the appliance in its desired position. Drop a plumb bob down from
  the ceiling/floor joist to the position of the appliance flue exit and mark
  the location where the vent will penetrate the ceiling. Drill a small hole
  at this point. Next drop a plumb bob from the roof to the hole previously
  drilled at the ceiling level and mark the spot where the vent will penetrate
  the roof
- Cut a hole in the roof centered on the small hole placed in the roof in the previous steps. The hole should be a minimum of 10-1/4 (260 mm) inches. The hole may be round and or square.
- Slip the flashing under the shingles and line up flashing so it is centered to the hole (shingles should overlap half of the flashing) as per Diagram 1.



Diagram 1: The upper half of the flashing is installed under the roofing material and not nailed down until the chimney is installed. This allows for small adjustments.

Diagram 1

- 5. A ceiling firestop/firestop spacer must be installed when passing through each floor or ceiling level. To install the ceiling firestop/firestop spacer in a flat ceiling or floor joist cut a 10- ¼ (260 mm) inch square hole. Frame the hole as show in Diagram 1 and install the ceiling firestop. Slide the top attic insulation spacer onto the top of the attic insulation shield/firestop See Diagram 1a. Secure with 4 screws/nails. If more than one is required, these can be purchased separately.
- **Note:** The ceiling firestop/firestop spacer may be cut down to size if this shield is too high for the application. Firestop spacer to prevent

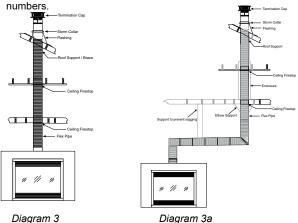


- 6. Determine the overall height of the chimney from the top of the appliance to the underside of the flashing. If required cut the flexible inner and outer pipe to the desired length up to a maximum of 20 feet (6.1 m).
- Put a bead of Mill-Pac around the 4 inch (102 mm) collar on the appliance and slide the inner flex pipe over the inner collar of the appliance and secure with a minimum of 3 screws.
- 8. Install 4 inch spacers around 4 inch (102 mm) flex.
- 9. Repeat Step 7 to install the outer pipe to the outer collar of the appliance

**Note:** If an offset is necessary in the attic or floor joists it is important to support the vent pipe every 3 feet (0.91 m) to avoid excessive stress and sagging of the vent pipe. Wall straps are provided (3 in total) for this purpose. All round/plumbers strapping may also be used if further supports are required.

 Attach the rigid pipe section to the adaptor by using Mill-Pac on the inner/ outer pipe. Use 3 screws to secure outer pipe.

- 11. Secure inner flex pipe to pipe adaptor by using Mill-Pac over the adaptor. Slide the inner pipe over adaptor and secure with 3 screws.
- 12. Repeat Step 11 to secure outer flex.
- 13. Slide the finished length up towards the flashing ensuring the length of pipe is a minimum of 2 feet (0,61 m) measured from the top of the roof. Level the chimney and secure using the roof support provided with kit to bottom side of the roof as shown using a minimum of 2 screws per side-see Diagram 3b. See Diagram 4 for roof pitch and height requirements. See Diagram 3a for securing method if 2 ft. (0,61 m) is insufficient and additional lengths are required, this may be purchased separately. See Simpson Duravent components list in the instruction manual for part



Storm Collar
Flashing

Roof support

Diagram 3b

Diagram 4

Roof Pitch	Minimum	Vent Height
	Feet	Meters
flat to 7/12	2	0.61
over 7/12 to 8/12	2	0.61
over 8/12 to 9/12	2	0.61
over 9/12 to 10/12	2.5	0.76
over 10/12 to 11/12	3.25	0.99
over 11/12 to 12/12	4	1.22
over 12/12 to 14/12	5	1.52
over 14/12 to 16/12	6	1.83
over 16/12 to 18/12	7	2.13
over 18/12 to 20/12	7.5	2.29
over 20/12 to 21/12	8	2.44

- 14. Put a bead of caulking on the exterior between the outer pipe and flashing to prevent water from penetrating the chimney system.
- 15. Slide storm collar over pipe length until it reaches the flashing.
- 16. Install termination cap by twist locking it.
- 17. Secure the flashing to the roof using screws

Note: Any closets or storage spaces which the vent passes through must be enclosed.

### **VERTICAL FLUE EXTENSION KIT (PART #946/756)**

### 20 foot (6.1 m) Flex pipe Extension

(Used in conjunction with the 946-755 Vertical Flex kit and 948-367/P flex to flex adaptor).

1. Stretch out both inner 4" (102 mm) and outer 6 7/8" (175 mm) pipe up to a maximum of 20 feet.

**Note**: The inner and outer pipes may be cut if only a short length is required.

- 2. Install spring spacers around 4" (102 mm) inner pipe as shown. Slide outer flex pipe over and all the way down the 4" pipe.
- 3. Apply a bead of Mill Pac around the perimeter of the 4" (102 mm) inner collar of the flex adapter and slip the 4" (102 mm) inner flex pipe from the Vertical termination kit over the flex adapter ensuring that the inner flex pipe overlaps the collar by at least 1-3/8" (35 mm). Fasten with 3 screws.
- 4. Apply a bead of Mill Pac around the perimeter of the 6-7/8" (175 mm) outer collar of the flue adapter and slip it over the 6-7/8" (175 mm) outer flex pipe from the vertical termination kit ensuring that the outer flex pipe overlaps the collar by at least 1-3/8" (35 mm). Fasten with the 3 screws.
- 5. Repeat steps to secure the other end of the flex adapter using the flex kit.
- See Vertical Vent installation instructions for installation of the complete vent system.

**Note:** If an offset is necessary in the attic or floor joists it is important to sup-port the vent pipe every 3 feet (0.91 m) to avoid excessive stress and sagging of the vent pipe. Wall straps are provided (3 in total) for this purpose.

All round/plumbers strapping may also be used if further supports are required.

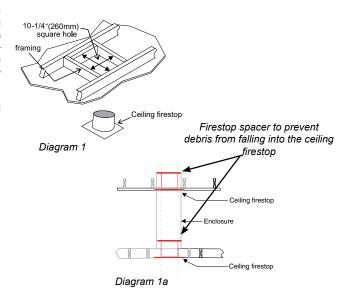


### **CEILING FIRESTOP / FIRESTOP SPACER (PART #946/757)**

Used in conjunction with the 946-755 Vertical flex kit and 946-756 kit Vertical flex extension kit/Horizontal power vent kit.

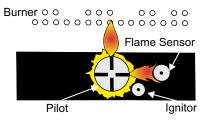
A ceiling firestop/firestop spacer must be installed when passing through each floor or ceiling level. To install the ceiling firestop/firestop spacer in a flat ceiling or floor joist cut a 10- ¼ inch square hole. Frame the hole as show in Diagram 1 and install the ceiling firestop. Slide the top attic insulation spacer onto the top of the attic insulation shield/firestop - See Diagram 1a. Secure with 4 screws/nails. If more than one is required, these can be purchased separately.

**Note:** The ceiling firestop/firestop spacer may be cut down to size if this shield is too high for the application.



### **PILOT ADJUSTMENT**

Periodically check the pilot flames. Correct flame pattern has two strong blue flames: 1 flowing around the flame sensor and 1 flowing across the burner (it does not have to be touching the burner).



Note: If you have an incorrect flame pattern, contact your Regency® dealer for further instructions.

Incorrect flame pattern will have small, probably yellow flames, not coming into proper contact with the rear burner or flame sensor.

### **HIGH ELEVATION**

This unit is approved in Canada for altitude to 4500 ft. (CAN/CGA-2.17-M91). For Natural Gas installations above 4500 ft. follow current CAN/CGA-B149.1.

HZ33CE-NG11 System Data			
Conversion Kit# 433-971 NG to LP			
For 0 to 4500 feet altitude  Burner Inlet Orifice Sizes: #47			
Max. Input Rating Min. Input Rating	17,000 Btu/h 12,000 Btu/h		
Supply Pressure	min. 5.0" w.c.		
Manifold Pressure (High)	3.5" w.c.		

HZ33CE-LP11 System Data		
For 0 to 4500 feet altitude <b>Burner Inlet Orifice Sizes:</b> #56		
Max. Input Rating 15,000 Btu/h 12,500 Btu/h		
Supply Pressure min. 11.0" w.c.		
Manifold Pressure (High)	10" w.c.	

## GAS PIPE PRESSURE TESTING

The appliance must be isolated from the gas supply piping system by closing its individual manual shut-off valve during any pressure testing of the gas supply piping system at test pressures equal to or less than 1/2 psig. (3.45 kPa). Disconnect piping from valve at pressures over 1/2 psig.

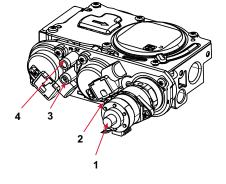
The manifold pressure is controlled by a regulator built into the gas control, and should be checked at the pressure test point.

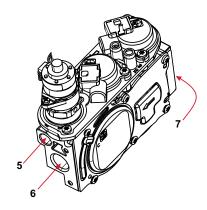
Note: To properly check gas pressure, both inlet and manifold pressures should be checked using the valve pressure ports on the valve.

- 1. Make sure the valve is in the "OFF" position.
- Loosen the "IN" and/or "OUT" pressure tap(s), turning counterclockwise with a 1/8" wide flat screwdriver.
- 3. Attach manometer to "IN" and/or "OUT" pressure tap(s) using a 5/16" ID hose.
- Light the pilot and turn the valve to "ON" position.
- The pressure check should be carried out with the unit burning and the setting should be within the limits specified on the safety label.
- 6. When finished reading manometer, turn off the gas valve, disconnect the hose and tighten the screw (clockwise) with a 1/8" flat screwdriver. <u>Note: Screw should be snug,</u> <u>but do not over tighten.</u>

### 885 S.I.T. VALVE DESCRIPTION

- 1) 6 Stage flame adjustment
- 2) Pilot adjustment
- 3) Inlet Pressure Tap
- 4) Outlet Pressure Tap
- 5) Pilot Outlet
- 6) Main Gas Outlet
- 7) Main Gas Inlet





## CONVERSION KIT# 438-978 FROM NG TO LP For HZ33CE-11 using SIT 885 NOVA Gas Valve

# THIS CONVERSION MUST BE DONE BY A QUALIFIED GAS FITTER IF IN DOUBT DO NOT DO THIS CONVERSION!!

## Each Kit contains one LPG Conversion Kit # 438-978

### LPG Conversion Kit Contains:

Qty.	Part #	Description
1	904-241	Burner Orifice #56
1	918-590	Decal "Converted to
		LPG"
1	908-528	Red "LPG" label
1	904-529	5/32" Allen Key
1	910-037	LPG Injector
		(Pilot Orifice)
1	911-011	Stepper Motor
1	920-072	Instruction Sheet

## Installation of the LPG Conversion Kit:

- 1. Shut off the gas supply
- 2. a) Remove the mesh barrier and glass door
  - b) Remove the Glass Crystals or Ceramic Stones. Also remove Inner Panels - if installed.
  - c) Remove the six (6) screws in locations shown below to remove burner tray.



Diagram 1

Remove 2 screws in location shown in below - slide burner to the right then lift out. (See Diagram 2)

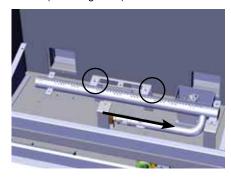


Diagram 2

4. Remove the wire clip below the pilot cap.



Pilot retainer clip

Diagram 3



Diagram 4

**5.** Pull off the pilot cap to expose the pilot orifice.



Diagram 5

Unscrew the pilot orifice with the Allen key and replace with the LPG pilot orifice in the kit and replace pilot cap.



Diagram 6

 Remove burner orifice with a 1/2" wrench and discard. Use another wrench to hold on to the elbow below the orifice.

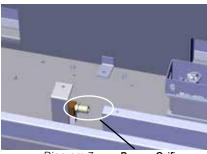


Diagram 7

am 7 Burner Orifice

- **8.** Install the new burner orifice stamped #56.
- Remove regulator and discard. Install Hi/ Lo pressure regulator onto the valve with 2 screws as shown below.



Diagram 8

- Attach the label "This unit has been converted to LPG" near or on top of the serial # decal
- **11.** Replace yellow "NG" label with red "LPG" label
- **12.** Reverse steps 2 1.
- 13. Check for gas leaks.
- 14. Check inlet and outlet pressures.
- 15. Check operation of flame control.

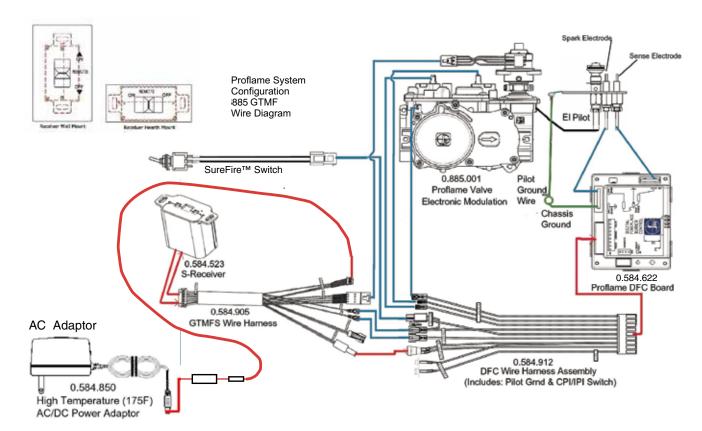
Installer Notice:
These instructions must be left
with the appliance

### WIRING DIAGRAM

This heater does not require a 120V A.C. supply for operation but it is highly recommended to install the supplied AC adaptor to eliminate the need for batteries. In case of a power failure, the burner switch and the optional remote control will continue to operate if batteries are installed in the receiver.. However, a 120V A.C. power supply is needed for the fan/blower operation.

(Do not cut the ground terminal off under any circumstances.)

NOTE: Even if the fan is not purchased with the unit, it is still a good idea to bring power to the receptacle box (provided with the unit) in case the fan is installed at a later date.



CAUTION: Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation.

Caution: Ensure that the wires do not touch any hot surfaces and are away from sharp edges.

### **AERATION ADJUSTMENT**

The burner aeration is factory set but may need adjusting due to either the local gas supply or altitude. Open the air shutter for a blue flame by pulling down on the rod or close for a more yellow flame by pushing up on the rod.

Minimum	Air	Shutter	Opening	1:

NG 1/16"
NG with Logs 3/16"
NG with Stones 3/16"
LP 3/16"
LP with Logs Full open
LP with Stones Full open

### CAUTION:

Carbon will be produced if air shutter is tightly closed.

Note: Any damage due to carboning resulting from improperly setting the aeration controls is NOT covered under warranty.

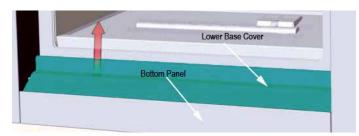
## OPTIONAL FAN INSTALLATION INITIAL INSTALLATION

Follow these instructions before the <u>Initial installation</u> into the framing. If installing the optional fan into an <u>Existing installation</u> see the instructions on the following page.

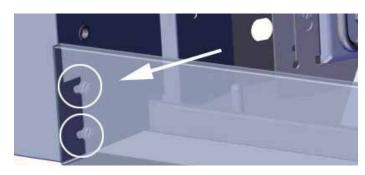
120 Volt AC power is needed for the fan. The fan can be hard wired if desired. The outlet should be installed in the receptacle box on the left hand side by a qualified electrician. The neutral (wider) slot of the polarized outlet should be at the top.

Unit must be grounded at all times. Do not cut the ground terminal off under any circumstances.

 Remove lower base cover by tilting forward and lifting out each side to release.

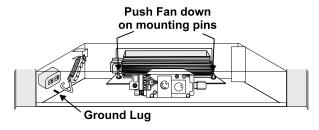


Loosen four (4) screws (two on each side) inside of the bottom panel of the clean front, slide panel out.



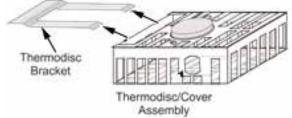
3. Turn the fan base on its side (with base facing forward) and then slide the fan in towards the rear of the unit. Turn the fan upright and slip it over the two mounting studs. Take care not to damage the insulation on the fan base.

Ensure the fan blades do not rub against the valve tubing.



Connect the power cord and fan ground wires to the ground lug. Refer to wiring diagram 5. Slide the thermodisc/cover assembly on to the bracket clip on the underside of the firebox.





- Install the Fan Control Module (FCM) on the base of the unit to the left of the gas valve. Plug the FCM into the outlet.
- 7. Plug in the fan power cord to the Fan Control Module into the outlet marked "Fan". Plug the FCM-COM wire from the remote control wiring harness into the location on the Fan Control Module marked "COM". Turn the switch on the Fan Control Module to the ON position. ON is to the left. The "O" is the off position



TO REMOVE THE FAN

- 1) Turn the power off.
- 2) Reverse the above instructions

MAINTENANCE: The sealed bearings are lubricated so there is no need to lubricate them further. Extra lubricant will cause more lint and dust to build up causing the premature failure of the bearings.

Regular cleaning and vacuuming of the fan area will add to the life of the motor

### **IMPORTANT:**

THESE FANS COLLECT A LOT OF DUST FROM WITHIN YOUR HOME. ENSURE YOU MAINTAIN THESE FAN MOTORS ON A REGULAR BASIS BY VACUUMING THE FAN BLADES AND THE HOUSING WITH A SOFT BRUSH NOZZLE.

## OPTIONAL FAN INSTALLATION EXISTING INSTALLATION

Follow these instructions for **Existing Installations**.

120 Volt AC power is needed for the fan. The fan can be hard wired if desired. The outlet should be installed in the receptacle box on the left hand side by a qualified electrician. The neutral (wider) slot of the polarized outlet should be at the top.

Unit must be grounded at all times. Do not cut the ground terminal off under any circumstances.

- 1. Shut off the power and disconnect the gas supply.
- Remove Flush Door, mesh screen, glass crystals, ceramic stones or beads. Remove the inner panels (if installed).
- 3. Remove the base tray by removing the 6 screws in the locations shown below then lift out the base tray. (See Diagram 1)

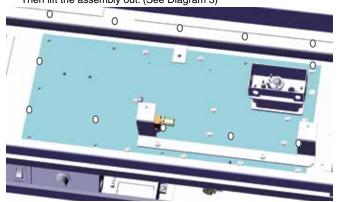


Diagram 1: Remove the 6 screws and then lift out the base tray.

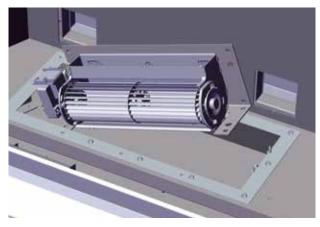
**4.** Remove 2 screws in the locations shown below. Slide burner to the right then lift out (See Diagram 2).



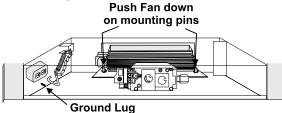
5. Remove the 12 screws securing the valve tray assembly in place. Then lift the assembly out. (See Diagram 3)



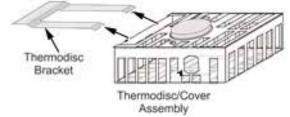
Manoeuvre the fan into the valve tray opening at the base of the firebox



7. Secure the fan by pushing it down onto the mounting pins located on the floor of the unit. Take care not to damage the insulation on the fan base. Ensure the fan blades do not rub against the valve tubing.



- 8. Connect fan ground wire to to the ground lug. Refer to wiring diagram
- **9.** Slide the thermodisc/cover assembly on to the bracket clip on the underside of the firebox.



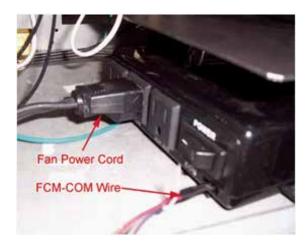
10. Plug in the fan power cord to the Fan Control Module into the outlet marked "Fan". Plug the FCM-COM wire from the remote control wiring harness into the location on the Fan Control Module marked "COM". Turn the switch on theFan Control Module to the On position. On is to the left. The "O" is the off position



### installation

11. Plug in the fan power cord to the Fan Control Module into the outlet marked "Fan". Plug the FCM-COM wire from the remote control wiring harness into the location on the Fan Control Module marked "COM". Turn the switch on the Fan Control Module to the ON position. ON is to the left. The "O" is the off position





- **12**. See the Proflame instructions for coding the remote handheld to the receiver and for operating instructions.
- 13. Reverse Steps 6 -1 to complete the installation.

### TO REMOVE THE FAN

- 1) Shut the power off.
- 2) Reverse the above instructions.

**Note:** The bearings are lubricated for life. Do not lubricate them. Make sure you vacuum the fan area on a regular basis.

### IMPORTANT:

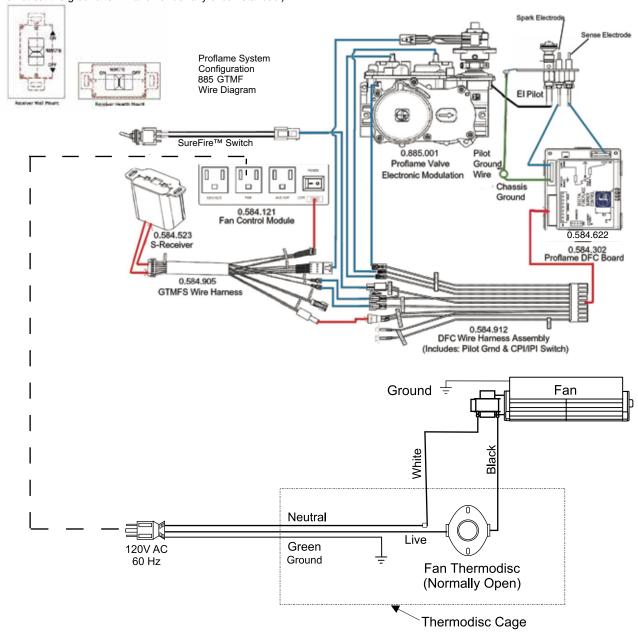
These fans collect a lot of dust from within your home. Ensure you maintain these fan motors on a regular basis by vacuuming out the fan blades and housing using a soft brush nozzle.

### WIRING DIAGRAM WITH OPTIONAL FAN

This heater does not require 120 volt AC supply for operation of the burner but is highly recommended as a primary power source to eliminate the need for 4 AA batteries. Batteries should only be used as a secondary power source when power is lost within the home.120 Volt AC power is also required for the optional blower.

NOTE: Even if the fan is not purchased with the unit, it is still a good idea to bring power to the receptacle box (provided with the unit) in case the fan is installed at a later date.

(Do not cut the ground terminal off under any circumstances.)



Caution: Ensure that the wires do not touch any hot surfaces and are away from sharp edges.

CAUTION: Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation.

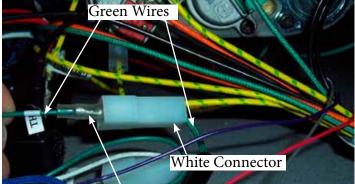
### installation

### OPTIONAL WALL THERMOSTAT INSTALLATION

A wall thermostat may be installed if desired.

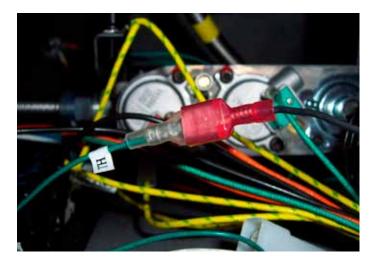
Recommended: The Wall Thermostat should be mounted beside the Remote/Unit Receiver which comes standard with the appliance.

- 1. Run wires from thermostat into the unit.
- 2. Remove the green wire marked (TH) at the white connector-shown below. The noted wires will be located near the gas valve.



Disconnect greenTH wire

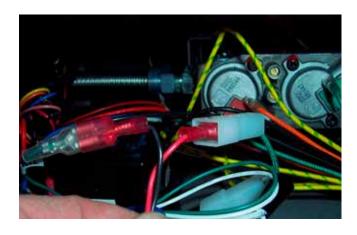
Connect one thermostat lead to female connector, using male spade connector - see picture below.



**4.**Connect the other thermostat lead to male connector disconnected from Step1 using a female spade connector - see picture below.



When complete turn remote receiver to the ON position. Unit will now operate using the wall thermostat.



NOTE: When the remote receiver is set to ON position, the remote control transmitter and all of its features are now disabled.

CAUTION
Do not wire
Thermostat wires
to 120V wire.

### OPTIONAL REFLECTIVE PANEL INSTALLATION

### Before installation, panels must be handled and cleaned as per instructions noted below:

### **Black Enamel Panels**

- Black Enamel panels must be inspected for scratches and dimples prior to installation. All claims to be recorded at this time. Claims for damage after installation will not receive consideration.
- Black Enamel panels will discolor a little during normal operation.
   This is normal and should not be considered a defect.
- \* All hand and finger marks MUST be cleaned off with a soft cloth. Use an ammonia based cleaner (ie. glass cleaner) to remove any fingerprints before applying heat to the unit.

  Failure to do this will result in burn stain on panels which you will be unable to remove. Not protected by product warranty.
- 1. Remove the mesh barrier and flush glass door (see instructions in manual) remove firebox base tray by removing 6 screws in the locations shown below.

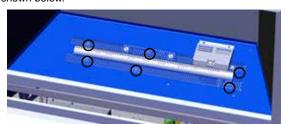


Diagram 1: Remove the 6 screws - lift out base tray

2. Remove 4 screws prior to top panel installation. Do not remove this panel.



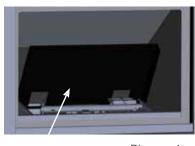
Diagram 2

3. Place the top panel in first, secure with 4 screws. (See Diagram 2 for screw locations)



Diagram 3

4. With the top panel in place install back panel. Note: The bend in the metal on the side panels should face inward (toward the burner of the firebox - see Diagram 6). The back panel fits under the top panel, push the top panel up to fit back panel into position. (Diagram 4)



Back Panel Diagram 4



Secure back panel with panel bracket as shown below. This bracket will come with the appliance and is enclosed in manual package.



Diagram 5

The side panels are installed last, slide in as shown in Diagram 6. If the side panels have been installed incorrectly the firebox base will not fit.



Diagram 6

7. Reinstall the firebox base and glass door.



Diagram 7 - Completed Panel Installation

Note: Diagram is shown without a burner.

### **GLASS CRYSTALS AND OPTIONAL STONES INSTALLATION ON BURNER AND FIREBOX FLOOR**

Spread the glass crystals or stones evenly over the burner. Ensure the crystals (or stones) do not overlap too much as this will effect the flame pattern.

IMPORTANT NOTE:

Only the supplied approved glass crystals and stones are to be used with these fireplaces. Use of any other type of glass crystals or stones can alter the unit's performance, any damage caused by the use of any unapproved glass or stones will not be covered under warranty.

When using ceramic spa/volcanic stones ensure required glass crystals/beads are used as a base. **<u>DO NOT</u>** overstack Ceramic spa stones or Volcanic stones on the burner or in the pilot area.

BURNER PACKAGES					
Unit	*Glass Crystals	**Spa Stones	Volcanic Stones	Beads	
HZ33CE	4 lb	4 lb glass + 70 spa stones	4 lb glass + 30 stones	5lbs	
NOTE: * Glass Crystals are available in 1lb and 5lb bags.					
** Spa stone package contains 70 stones					





1) Start installing Crystals on back of Burner and Firebox Floor



2) Distribute Crystals evenly towards front of Burner and Firebox Floor



3) Work Crystals from back to front edge of Firebox Floor



4) Spread Crystals evenly over the burner and firebox base



5) Ensure Crystals **DO NOT** block the front of the pilot hood and flame to light the burner

Glass Crystals shown on Burner and Firebox Floor



**NOTE:** Correct final glass installation of Crystals shown in step 4 and 5.

The Burner and Firebox Floor should not be visible when the flame is out.

### **OPTIONAL SPA STONES INSTALLATION (AROUND BURNER)**







**NOTE:** Spa/Volcanic stones are **NOT** to be placed anywhere on the burner tube or Pilot assembly area.

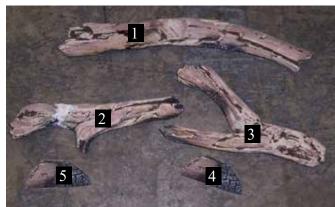
### OPTIONAL LOG SET INSTALLATION

Read the instructions below carefully and refer to the images. If the logs are broken do not use the unit until they are replaced. Broken logs can interfere with pilot operation.

Improper positioning of the logs and lava embers may create carbon build-up and can alter the unit's performance which is not covered under warranty.

\*Dark brown paint is included if touch ups are required.

1	Rear Log	
2	Left Log	
3	Right Log	
4	Front Right Log Piece	
5	Front Left Log Piece - HZ33CE Only	
	Lava Embers/Rocks	
	Log Clip - HZ33CE only	
	Log Brackets - HZ33CE / HZ30E	



- 1. Shut off gas and electrical supply, allow unit to cool to room temperature.
- 2. Remove mesh barrier and flush glass door (see unit manual).
- 3. Carefully remove the logs from the packaging and unwrap them. The logs are fragile, handle with care -never force into position.
- Ensure glass crystals are installed on the burner.
   HZ33CE = 4lbs HZ30E=1lb

### **HZ33CE INSTALL INSTRUCTIONS:**

HZ33CE only- Install log bracket onto left side of burner with 1 screw as shown below.

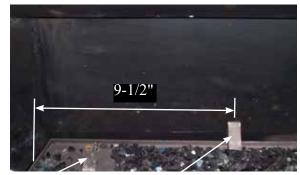
Note: The screw in this location will need to be removed to secure the bracket.





HZ33CE - install bracket, left side

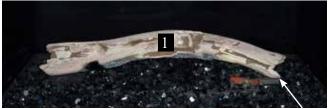
6. Install log clip to lip on burner tray - position 9-1/2" from the left edge of the burner tray to the centre of clip.



HZ33CE Log Bracket

HZ33CE Log Clip

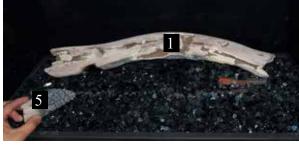
7. Install Rear Log (1), seat on log clip and rest on left log bracket. Right side of log should sit flush with the outside edge of the pilot hood.



Log 1 in position

Log 1 end of Log flush with edge of pilot hood

8. Place Log 5 on the glass crystals on the left side.



HZ33CE shown - Logs 1 and 5 in position.

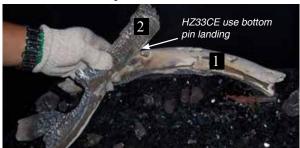
9. Place Log 4 on the glass on the right side in location shown below.



HZ33CE shown - Logs 1,4 and 5 in position.

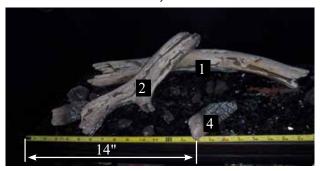
## installation

9. Place Left Log (2) match pin landing on Log 2 with pin on Log 1, the bottom should rest on the glass as shown below.

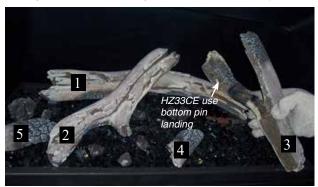


HZ33CE shown - Left Log (2) positioned to rest on Log 1 and glass crystals.

10. Adjust position of Log 4 – log should sit as shown below, 14" from the left outside of the burner tray.



**11**. Position Log 3, line up bottom pin landing on Log 3 with pin on Log 1. The remainder of Log 3 will rest on the burner tray.



- 12. Place lava embers/rocks on glass ensure rocks do not block pilot. Do not place lava rocks/embers too close to logs as this may cause carboning.
- 13. Adjust aeration, see unit manual for setting.



HZ33CE shown - Final Install

### **GLASS DOOR AND SAFETY SCREEN INSTALLATION**

### STANDARD FLUSH DOOR

**Both the standard flush door** comes with a black frame. Install the glass door by hooking the top door flange onto the top of the unit and swing the door towards the unit, Diagram 2. Be careful that the glass gasket does not roll up; there must be a gap between the gasket and the door lip to ensure that the door sits securely on the unit. See Diagram 3.

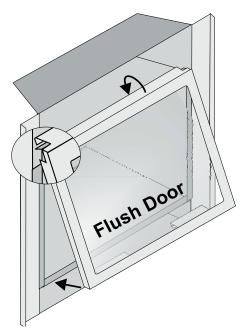


Diagram 1

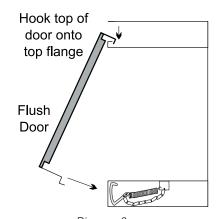


Diagram 2

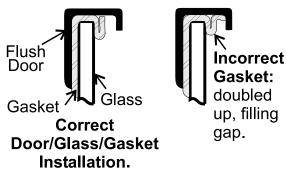


Diagram 3

Use the hook to pull the spring out until you can put the hook into the slot on the bottom door bracket. Repeat for 2nd spring. See Diagram 4.

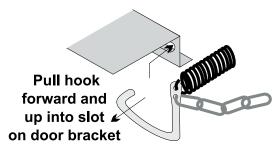
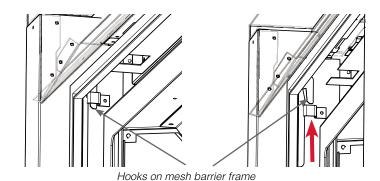


Diagram 4

To remove the flush door, reverse the above steps.

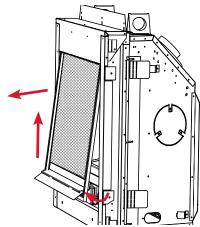
### **SAFETY SCREEN**

 To remove the safety screen, grasp safety screen on both sides from the bottom. Lift up and out slightly to release from bottom magnets and to release hooks on mesh frame from brackets inside unit (see below).



2. When hooks are clear of the bracket-tilt mesh frame out slightly from the

when nooks are clear of the bracket—tilt mesh frame out slightly from the bottom and manoeuvre mesh out.



3. To reinstall-reverse steps.

### **OPTIONAL 4-SIDED FACEPLATE INSTALLATION**

If installing the optional faceplate ensure the combustible and non combustible material around the unit are installed flush with the unit. (See Diagram 1 below).

The faceplate cannot be installed if materials are not flush.

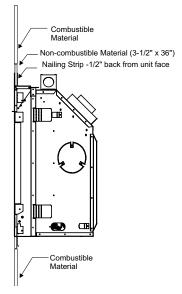


Diagram 1- Materials flush w/unit.

1. Install 2 middle screws on unit face - do not tighten. Slide bracket over screws then tighten. Install 2 outer screws.

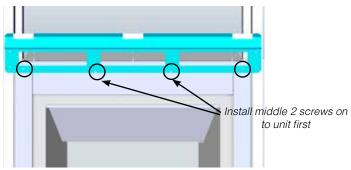


Diagram 2 -Bracket screw locations on unit.

2. Install four (4) wood screws, two (2) on each side of the bracket into the wall studs as shown below.

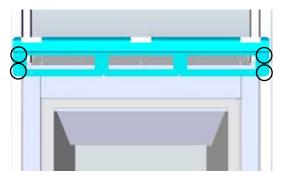
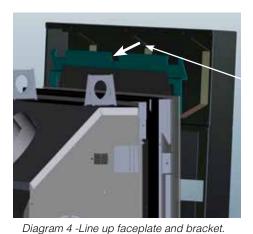


Diagram 3 -Bracket screw locations.

3. Line up the middle rib on backside of faceplate with middle indent on bracket. This will centre the faceplate and allow 1/16" adjustment from side to side.

Middle Rib on Faceplate



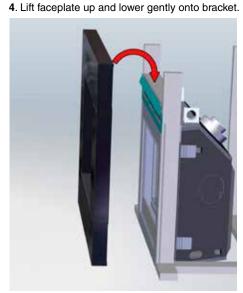


Diagram 5 -Hang faceplate on bracket



Diagram 6 -Final Install

## OPERATING INSTRUCTIONS

- **1.** Read and understand these instructions before operating this appliance.
- **2.** Check to see that all wiring is correct and enclosed to prevent possible shock.
- 3. Check to ensure there are no gas leaks.
- Make sure the glass in the glass door frame is properly positioned. Never operate the appliance with the glass removed.
- Verify that the venting and cap are unobstructed.
- The unit should never be turned off, and on again without a minimum of a 60 second wait.

### **FIRST FIRE**

The **FIRST FIRE** in your heater is part of the paint curing process. To ensure the paint is properly cured, it is recommended you burn your fireplace for at least four (4) hours the first time.

When first operated, the unit will release an odour caused by the curing of the paint and the burning off of any oils remaining from manufacturing. Smoke detectors in the house may go off at this time. Open a few windows to ventilate the room for a couple of hours. The glass may require cleaning.

NOTE: When the glass is cold and the appliance is lit, it may cause condensation and fog the glass. This condensation is normal and will disappear in a few minutes as the glass heats up.

DO NOT ATTEMPT TO CLEAN THE GLASS WHILE IT IS STILL HOT!

DO NOT BURN THE UNIT WITHOUT THE GLASS DOOR IN PLACE.

During the first few fires, a white film may develop on the glass front as part of the curing process. The glass should be cleaned after the unit has cooled down or the film will bake on and become very difficult to remove. Use a non-abrasive cleaner and DO NOT ATTEMPTTO CLEAN THE GLASS WHILE IT IS HOT.

### NORMAL OPERATING SOUNDS OF GAS APPLIANCES

It is possible that you will hear some sounds from your gas appliance. This is perfectly normal due to the fact that there are various gauges and types of steel used within your appliance. Listed below are some examples. All are **normal operating sounds** and should not be considered as defects in your appliance.

#### **Burner Tray:**

The burner tray is positioned directly under the burner and is made of a different gauge material from the rest of the firebox and body. Therefore, the varying thicknesses of steel will expand and contract at slightly different rates which can cause "ticking" and "cracking" sounds. You should also be aware that as there are temperature changes within the unit these sounds will likely re-occur. Again, this is normal for steel fireboxes.

#### **Pilot Flame:**

While the pilot flame is on it can make a very slight "whisper" sound.

#### Gas Control Valve:

As the gas control valve turns ON and OFF, a dull clicking sound may be audible, this is normal operation of a gas regulator or valve.

### Unit Body/Firebox:

Different types and thicknesses of steel will expand and contract at different rates resulting in some "cracking" and "ticking" sounds will be heard throughout the cycling process.

### operating instructions

### LIGHTING PROCEDURE

**IMPORTANT:** The remote control system supplied with this appliance has several options for starting/operating the appliance using the power button and ON/OFF key on the hand held transmitter.

Prior to operating this appliance, <u>please read</u> the remote control operating instructions (packaged with remote control) to understand how to operate this remote control system. Option to download remote functions video with QR code below.



Proflame video

1. Ensure the wall switch/receiver is in the remote position. (see Diagram 1).

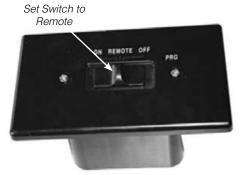
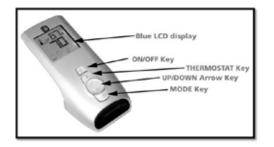


Diagram 1

2. Press and release the ON/OFF button on the remote handheld transmitter (see Diagram 2). An audible beep should be heard from the receiver.



Diagram 2 Remote shown in Manual Mode on Hi



- After approximately 4 seconds the spark ignition system will spark for 60 seconds to light the pilot.
- 4. The unit will turn on.

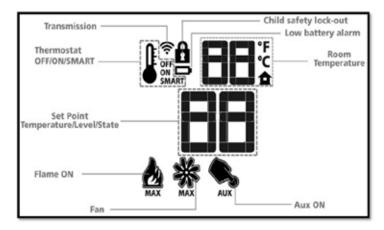
Note: The first try for ignition will last approximately 60 seconds. If there is no flame ignition (rectification) the board will stop sparking for approximately 35 seconds. After wait time, the board will start second try for ignition by sparking for approximately 60 seconds. If there is still no positive ignition the board will go into lock out.

The system will need to be reset as follows:

- a) Turn the system off using ON/OFF switch or press ON/OFF button if using optional remote.
- **b)** After approximately 2 seconds turn on ON/OFF switch or press ON/OFF button if using optional remote.
- c) Repeat step 2.

### SHUTDOWN PROCEDURE

- 1. Turn the wall mounted switch or remote to the "OFF" position.
- 2. Press "OFF" on the remote control.
- 3. Turn the gas control knob to the "OFF" position to turn off the pilot.



### COPY OF LIGHTING PLATE INSTRUCTIONS

#### FOR YOUR SAFETY READ BEFORE LIGHTING

This appliance must be installed in accordance with local codes, if any; if none, follow the National Fuel Gas Code, ANSI Z223.1/NFPA 54, or Natural Gas and Propane Installation Codes, CSA B149.1.

WARNING: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life. Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to the owner's information manual provided with this appliance. For assistance or additional information consult a qualified installer, service agency or gas supplier.

AVERTISSEMENT. Quiconque ne respecte pas à la lettre les instructions dans la présente notice instructions dans la présente notice des la constitute de después un insortie ou provincie par training autonomie de la constitute de después de la constitute de la co

risquede déclencher un incendie ou une explosion entraînant des dommages, des blessures ou

Une installation, d'ajustement, de modification, de service ou d'entretien peut provoquer des blessures ou des dommages matériels. Reportez-vous au manuel du propriétaire de l'information fournie avec cet appareil. Pour obtenir de l'aide ou des informations supplémentaires consulter un installateur qualifié, une agence de service ou fournisseur de gaz.

A) This appliance is equipped with an ignition device which automatically lights the pilot. Do not try to light the pilot by hand.

B) BEFORE OPERATING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

#### WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electric switch, do not use any phone in your building.
- Immediately call your gas supplier from a neighbours phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.
- C) Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and replace any part of the control system and any gas control which has been underwater.
- A) Cet appareil est muni d'un dispositif d'allumage qui allume automatiquement la veilleuse.

Ne tentez pas d'allumer la veilleuse manuellement.

B) AVANT LA MISE EN MARCHE, reniflez tout autour de l'appareil pour déceler une odeur de gaz. Reniflez au niveau du plancher, car certains gaz sont plus lourds que l'air et peuvent s'accumuler au niveau du sol.

#### QUE FAIRE SI VOUS SENTEZ UNE ODEUR DE GAZ :

- Ne tentez pas d'allumer l'appareil
- Ne touchez à aucun interrupteur; n'utilisez pas de téléphones se trouvant dans le bâtiment.
- · Appelez immédiatement votre fournisseur de gaz depuis un téléphone extérieur. Suivez les
- Si vous ne pouvez pas rejoindre le fournisseur, appelez le service incendie
- C) N'utilisez pas cet appareil s'il a été plongé dans l'eau, même partiellement. Faites inspecter l'appareil par un technicien qualifié et remplacez toute partie du système de contrôle et toute commande qui ont été plongés dans l'eau

CAUTION: Hot while in operation. Do not touch. Severe Burns may result. Due to high surface temperatures keep children, clothing and furniture, gasoline and other liquids having flammable vapors away. Keep burner and control compartment clean. See installation and operating instructions accompanying appliance

### LIGHTING INSTRUCTIONS

- 1) Ensure the wall switch/receiver is in the remote position.
- 2) Press and release the ON/OFF button on the remote handheld transmitter. An audible beep should be heard from the receiver.
- 3) After approximately 4 seconds the spark ignition system will spark for 60 seconds to light the main burner.

Note: The first attempt to ignition will last approximately 60 seconds. If there is no flame ignition (rectification) the board will stop sparking for approximately 35 seconds. After this wait time, the board will start a second try for ignition by sparking for approximately 60 seconds. If there is still no positive ignition after the second attempt the board will go into lock out.

- The system will need to be reset as follows (after going into lock out mode):

  a) Wait 5 minutes turn the system off using ON/OFF switch or press ON/OFF button if using
  - b) After approximately 2 seconds turn on ON/OFF switch or press ON/OFF button if using remote. c) Unit will repeat step 2.
- 1) S'assurer que l'interrupteur mural/récepteur soit sur "Remote"
- 2) Appuyer sur la touche ON/OFF de la télécommande puis relâcher. Un bip se fera entendre depuis le
- 3) Après environ 4 secondes, le système d'allumage par étincelles se mettra en marche pendant 60 secondes pour allumer le brûleur principal.
- 4) L'appareil s'allume.

Remarque : Au premier allumage, le système tente d'allumer les flammes pendant 60 secondes. Si l'essai est infructueux, le système fait une pause de 35 secondes. C'est ce qu'on appelle l'étape de rectification. Ce délai écoulé, le système tente à nouveau d'allumer les flammes en produisant des étincelles pendant 60 secondes. Si les flammes ne s'allument toujours pas, le système se met en mode verrouillage. Il faut alors le réinitialiser en suivant les étapes ci-dessous (pour le déverrouiller) :

- a) Attendre 5 minutes puis éteindre l'appareil en utilisant l'interrupteur ou la touche ON/OFF de la
  - télécommande. b) Attendre 2 secondes et rallumer le système à l'aide de l'interrupteur ou de la télécommande.
  - c) L'appareil répètera l'étape

### TO TURN OFF GAS APPLIANCE

- Turn the wall mounted switch or remote to the "OFF" position.
- If service is to be performed-you must disconnect power and shut off gas to the unit.
- Utiliser l'interrupteur mural ou la télécommande pour mettre le système sur "OFF".
- Lors de l'entretien de l'appareil -débrancher l'alimentation électrique et couper le gaz de l'appareil.

### DO NOT REMOVE THIS INSTRUCTION PLATE

### maintenance

### MAINTENANCE INSTRUCTIONS

- Always turn off the gas valve before cleaning. For relighting, refer to lighting instructions. Keep the burner and control compartment clean by brushing and vacuuming at least once a year.
- Clean appliance and door with a damp cloth (never when unit is hot). Never use an abrasive cleaner. The glass should be cleaned with a gas fireplace glass cleaner. The glass should be cleaned when it starts looking cloudy.
- The faceplate is finished in a heat resistant paint and should only be refinished with heat resistant paint. Regency® uses StoveBright Paint - Metallic Black #6309.
- 4. Make a periodic check of burner for proper position and condition. Visually check the flame of the burner periodically, making sure the flames are steady; not lifting or floating. If there is a problem, call a qualified service person.
- 5. The appliance and venting system must be inspected before use, and at least annually, by a qualified field service person, to ensure that the flow of combustion and ventilation air is not obstructed.

## Note: Never operate the appliance without the glass properly secured in place.

- 6. Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been under water.
- 7. In the event this appliance has been serviced check that the vent-air system has been properly resealed & reinstalled in accordance with the manufacturer's instructions.
- 8. Verify operation after servicing.

## GENERAL VENT MAINTENANCE

Conduct an inspection of the venting system semi-annually. Recommended areas to inspect as follows:

- Check the Venting System for corrosion in areas that are exposed to the elements. These will appear as rust spots or streaks, and in extreme cases, holes. These components should be replaced immediately.
- Remove the Cap, and shine a flashlight down the Vent. Remove any bird nests, or other foreign material.
- 3. Check for evidences of excessive condensation, such as water droplets forming in the inner liner, and subsequently dripping out the joints. Continuous condensation can cause corrosion of caps, pipe, and fittings. It may be caused by having excessive lateral runs, too many elbows, and exterior portions of the system being exposed to cold weather.
- 4. Inspect joints, to verify that no pipe sections or fittings have been disturbed, and consequently loosened. Also check mechanical supports such as Wall Straps, or plumbers' tape for rigidity.

### **GLASS GASKET**

If the glass gasket requires replacement use a tadpole glass gasket (Part # 936-155).

### **GLASS DOOR**

Your Regency® fireplace is supplied with high temperature 5mm-Ceramic glass. If your glass requires cleaning, we recommend using an approved glass cleaner available at all authorized dealers. Do not use abrasive materials.

### **CAUTION & WARNINGS:**

- Do not clean when the glass is hot.
- \* The use of substitute glass will void all product warranties.
- Care must be taken to avoid breakage of the glass.
- Do not strike or abuse the glass.
- Do not operate this fireplace without the glass front or with a cracked or broken glass front.
- \* Wear gloves when removing damaged or broken glass.
- \* Replacement of the glass panel(s) should be done by a licensed or qualified service per son.

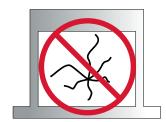
### **GLASS REPLACEMENT**

In the event that you break your glass by impact, purchase your replacement from an authorized Regency® dealer only.

Replacement glass is shipped already installed into the door frame.

CAUTION: Wear gloves when removing damaged or broken glass.

WARNING: Do not operate the appliance with the glass panels removed, cracked or broken. Replacement of the glass panels should be done by a licensed or qualified service person.



### **VALVE TRAY REPLACEMENT**

### **Removing Valve**

- 1. Shut off the gas supply.
- Remove the faceplate and mesh barrier.
- 3. Open and remove the flush door.
- Remove 6 screws in locations shown below to remove base tray and pilot hood (See Diagram 1).

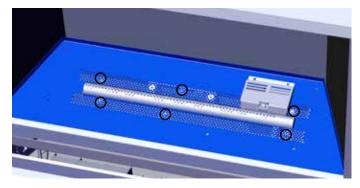


Diagram 1: Remove the 6 screws and then lift out the base tray

5. Remove 2 screws in location shown below - slide burner to the right then lift out. (See Diagram 2)

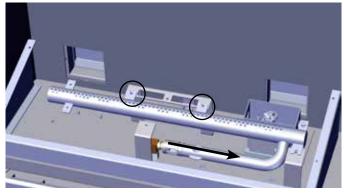
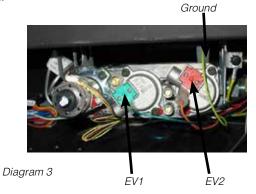


Diagram 2

- Disconnect the inlet gas line.
- 7. Disconnect the EV1, EV2, and ground wires from the valve as shown below.



8. Remove the 12 screws securing the valve tray assembly in place (Diagram 4) and then lift the entire assembly out (Diagram 5).

NOTE: Parts have been hidden to shown screw locations.

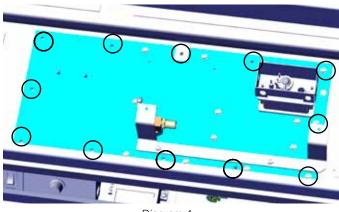


Diagram 4

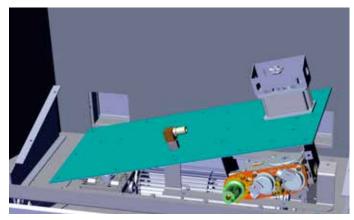


Diagram 5: Lift out Valve Tray Assembly

### **Installing Valve**

- 1. Install new Valve Tray Assembly.
- 2. Reverse steps 8-1.

### maintenance

### **GAS MAINTENANCE - RECOMMENDED ANNUAL ROUTINE**

In order for your Regency appliance to continue to provide comfort to your home periodic maintenance must be performed to ensure it is operating at peak efficiency. The items in the list should be checked by a licensed gas service technician during the annual service check. Your unit may require more frequent maintenance checks if you notice any changes in how it operates. Operational changes to look for can include, but are not limited to, extended start up time, increased fan noise, residue/carbon build up, white build up on the glass/firebox, increased operating noise etc. Should any of these or other conditions arise, discontinue use and schedule a service check with your local licensed gas technician. The list below shows items your licensed service technician will need to check and service at least annually.

### Clean

- Glass
- Interior bricks / panels
- Burner ports & burner air shutter
- Fan blades
- Log set
- Pilot orifices
- Pilot hood (change as needed)
- Flame sensor (electronic ignition models)
- Flame electrode
- Burner orifice
- Thermocouple (millivolt models)
- Thermopile (millivolt models)

### Inspect

- Pilot assembly
- Burner
- · Pressure relief gaskets/doors
- Flue connector gasket if present
- Door seal
- Firebox
- Ventina
- Batteries (remote handheld, remote receiver, DC sparker, change as needed)
- Burner media (change as needed)
- Air shutter setting
- Wiring

### Check

- Voltage on thermocouple/thermopile (millivolt models)
- Ohms reading on flame sense (electronic ignition models)
- Inlet/outlet fuel pressures as per rating plate
- Voltage/ohms readings on gas valve
- Ohms reading to on/off switch circuit (Milivolt models)

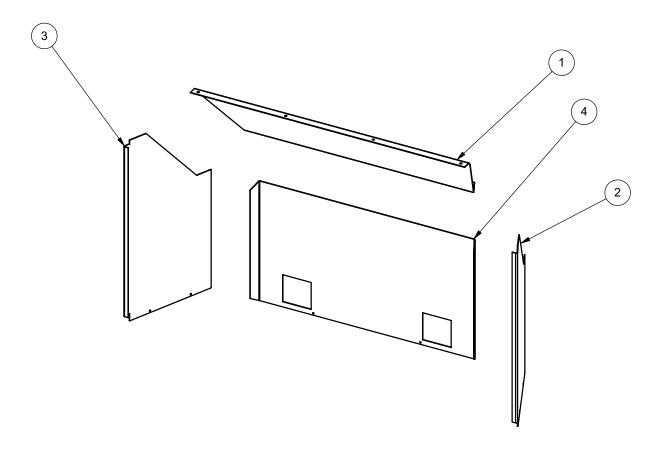
### Gas Leak Tests

- · Check main gas line connection to valve
- Check shut off valve connections
- · Check connection at gas valve outlet
- Check connection at main burner orifice
- · Check pilot fuel line at valve and at pilot assembly

MAIN	ASSEMBLY				
	Part #	Description		Part #	Description
1	910-142	Thermodisc	10	438-917	Fan Assembly
2	904-434	Orifice #47 NG	•	910-331/P	Fan Motor Only
•	904-241	Orifice #56 LP	•	911-030	Fan Control Module
3	911-084	885 Proflame Valve NG	12	438-529	Mesh Guard
•	911-085	885 Proflame Valve LP	13	433-538	Door Assembly
4	438-578/P	Valve Assembly NG	14	438-512	Clean Front Face
•	438-780/P	Valve Assembly LP	•	**	Not a replacement part
5	437-012	Bracket	•	911-276	Pilot Assembly - NG
6	437-525	Burner Assembly	•	911-277	Pilot Assembly - LP
7	437-015	Glass Tray Assembly	•	920-041	Manual
8	437-004	Pilot Cover	•	911-037	Flame Sensor
•	911-265	Digital Fireplace control	•	911-038	Spark Electrode
•	911-013	Valve Wiring Harness	•	910-432	Pilot Tube With Nuts
•	911-032	Remote Wiring Harness	•	911-039	Pilot Hood
9	910-010	Stepper Motor/ Modulator NG	•	910-036	Pilot Orifice NG
9	910-011	Stepper Motor/ Modulator LP	•	910-037	Pilot Orifice LP
*	911-228/P	Remote Receiver	•	911-137	Pilot Clip
11	940-088/P	Replacement Glass with Gasket	•	437-018	Access Plate
	936-155	Glass Gasket (sold per foot) - 8	•	W840470	Pilot Assembly Gasket
	904-691	Feet required Glass U Clip (each)			
	(12)	(14) (6)		8	5
				<b>.</b>	4

### **ACCESSORIES**

Part #	Description	Part #	Description			
434-908	Enamel Panel Set		1 pound bag of glass crystals			
437-954	Faceplate Black	946-675	Black Reflective Crystals			
437-957	Faceplate Brushed Stainless	946-676	Copper Crystals			
437-952	Faceplate Sunset Bronze	946-677	Starfire Crystals			
437-971	Verona Glass Surround Pure Black					
437-975	Verona Glass Surround Chocolate Brown		5 pound bag of glass crystals			
	1 Pound bag of firebeads	946-775	Black Reflective Crystals			
Part #	Description	946-776	Copper Crystals			
946-735	Black Firebeads	946-777	Starfire Crystals			
946-736	Sangria Luster Firebeads	946-672	Natural River Pebbles			
	Č	946-674	Ceramic Spa Stones			
946-737	Glacier Ice Firebeads	946-710	Volcanic Stones Slate/Grey			
946-738	Caramel Luster Firebeads	946-711	Volcanic Stones Ivory/Tan			
	5 Pound Bag of Firebeads					
946-739	Black Firebeads					
946-740	Sangria Luster Firebeads					
946-741	Glacier ice firebeads					
946-742	Caramel Luster Firebeads					




notes

### **Limited Lifetime Warranty**

FPI Fireplace Products International Ltd. (for Canadian customers) and Fireplace Products U.S., Inc. (for U.S. customers) (collectively referred to herein as "FPI") extends this Limited Lifetime Warranty to the original purchaser of this appliance provided the product remains in the original place of installation. The items covered by this limited warranty and the period of such coverage is set forth in the table below.

Some conditions apply (see below).

The policy is not transferable, amendable or negotiable under any circumstances.

Indoor Gas Products	Part				Supplier	Labor Coverage
Warranty Coverage Parts and Labor	Lifetime	5 years	2 years	1 year	Warranty	(Years)
Firebox and Heat Exchanger	✓					3
Steel Burner Tube	✓					3
Glass Thermal breakage only	✓					3
All Surrounds/Inlays Finishes		✓				3
Brick Panels/Log sets/Ceramic Burners		✓				3
All Castings		✓				3
Valve assembly and all gas control components, (Pilot assembly, flame sensors, Spark Electrode, Pilot Tubing, Orifices, Thermocouple, Thermopile)			<b>~</b>			2
All Other Electrical components,(Ignition Control Boards, Wiring, Switches, Blowers, Blower Control Module, Battery Pack, Remote Control Systems)			<b>✓</b>			2
Enamel Panels			✓			1
Venting/Venting Components			✓			1
All Stainless steel surrounds				✓		1
All Firebox Media (Crystals, Firebeads, Volcanic, Ceramic & Spa Stones)				✓		1
All hardware				✓		1
Mesh/Glass Safety Barriers				✓		1
Accent Light Bulbs				✓		1
Glass (Crazing)				✓		1

### **Conditions:**

Warranty protects against defect in manufacture or FPI factory assembled components only, unless herein specified otherwise.

Any part(s) found to be defective during the warranty period as outlined above will be repaired or replaced at FPI's option through an accredited distributor, dealer or pre-approved and assigned agent provided that the defective part is returned to the distributor, dealer or agent for inspection if requested by FPI. Alternatively, FPI may at its own discretion fully discharge all of its obligations under the warranty by refunding the verified purchase price of the product to the original purchaser. The purchase price must be confirmed by the original Bill of Sale.

The authorized selling dealer, or an alternative authorized FPI dealer if pre-approved by FPI, is responsible for all in-field diagnosis and service work related to all warranty claims. FPI is not responsible for results or costs of workmanship of unauthorized FPI dealers or agents in the negligence of their service work.

At all times FPI reserves the right to inspect reported complaints on location in the field claimed to be defective prior to processing or authorizing of any claim. Failure to allow this upon request will void the warranty.

All warranty claims must be submitted by the dealer servicing the claim, including a copy of the Bill of Sale (proof of purchase by you). All claims must be complete and provide full details as requested by FPI to receive consideration for evaluation. Incomplete claims may be rejected.

Unit must be installed according to all manufacturers' instructions as per the manual.

All Local and National required codes must be met.

The installer is responsible to ensure the unit is operating as designed at the time of installation.

The original purchaser is responsible for annual maintenance of the unit, as outlined in the owner's manual. As outlined below, the warranty may be voided due to problems caused by lack of maintenance.

Repair/replacement parts purchased by the consumer from FPI after the original coverage has expired on the unit will carry a 90 day warranty, valid with a receipt only. Any item shown to be defective will be repaired or replaced at our discretion. No labor coverage is included with these parts

### **Exclusions:**

This Limited Lifetime Warranty does not extend to paint, rust or corrosion of any kind due to a lack of maintenance or improper venting, combustion air provision, corrosive chemicals (i.e. chlorine, salt, air, etc.), door or glass gasketing.

Malfunction, damage or performance based issues as a result of environmental conditions, location, chemical damages, downdrafts, installation error, installation by an unqualified installer, incorrect chimney components (including but not limited to cap size or type), operator error, abuse, misuse, use of improper fuels, lack of regular maintenance and upkeep, acts of God, weather related problems from hurricanes, tornados, earthquakes, floods, lightning strikes/bolts or acts of terrorism or war, which result in malfunction of the appliance are not covered under the terms of this Limited Lifetime Warranty.

FPI has no obligation to enhance or modify any unit once manufactured (i.e. as products evolve, field modifications or upgrades will not be performed on existing appliances).

This warranty does not cover dealer travel costs for diagnostic or service work. All labor rates paid to authorized dealers are subsidized, pre-determined rates. Dealers may charge homeowner for travel and additional time beyond their subsidy.

Any unit showing signs of neglect or misuse will not be covered under the terms of this warranty policy and may void this warranty. This includes units with rusted or corroded fireboxes which have not been reported as rusted or corroded within three (3) months of installation/purchase.

Units which show evidence of being operated while damaged, or with problems known to the purchaser and causing further damages will void this warranty.

Units where the serial no. has been altered, deleted, removed or made illegible will void this warranty.

Minor movement, expansion and contraction of the steel is normal and is not covered under the terms of this warranty.

FPI is not liable for the removal or replacement of facings or finishing in order to repair or replace any appliance in the field.

Freight damages for products or parts are not covered under the terms of the warranty.

Products made or provided by other manufacturers and used in conjunction with the FPI appliance without prior authorization from FPI may void this warranty.

### **Limitations of Liability:**

The original purchaser's exclusive remedy under this warranty, and FPI's sole obligation under this warranty, express or implied, in contract or in tort, shall be limited to replacement, repair, or refund, as outlined above. IN NO EVENT WILL FPI BE LIABLE UNDER THIS WARRANTY FOR ANY INCIDENTAL OR CONSEQUENTIAL COMMERCIAL DAMAGES OR DAMAGES TO PROPERTY. TO THE EXTENT PERMITTED BY APPLICABLE LAW, FPI MAKES NO EXPRESS WARRANTIES OTHER THAN THE WARRANTY SPECIFIED HEREIN. THE DURATION OF ANY IMPLIED WARRANTY IS LIMITED TO DURATION OF THE EXPRESSED WARRANTY SPECIFIED ABOVE. IF IMPLIED WARRANTIES CANNOT BE DISCLAIMED, THEN SUCH WARRANTIES ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some U.S. states do not allow limitations on how long an implied warranty lasts, or allow exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Customers located outside the U.S. should consult their local, provincial or national legal codes for additional terms which may be applicable to this warranty.

### **How to Obtain Warranty Service:**

Customers should contact the authorized selling dealer to obtain warranty service. In the event the authorized selling dealer is unable to provide warranty service, please contact FPI by mail at the address listed below. Please include a brief description of the problem and your address, email and telephone contact information. A representative will contact you to make arrangements for an inspection and/or warranty service.

**Canadian Warrantor:** 

U.S. Warrantor:

**FPI Fireplace Products International Ltd.** 6988 Venture St.

Delta, British Columbia Canada, V4G 1H4

Fireplace Products U.S., Inc. PO Box 2189 PMB 125 Blaine, WA United States, 98231

Or contact the Regency Customer Care Centre at 1-800-442-7432 (phone) / 604-946-4349 (fax)

### **Product Registration and Customer Support:**

Thank you for choosing a Regency Fireplace. Regency strives to be a world leader in the design, manufacture, and marketing of hearth products. To provide the best support for your product, we request that you complete a product registration form at http://www.regency-fire.com/Customer-Care/Warranty-Registration.aspx within ninety (90) days of purchase.



### **Product Registration and Customer Support:**

Thank you for choosing a Regency Fireplace. Regency strives to be a world leader in the design, manufacture, and marketing of hearth products. To provide the best support for your product, we request that you complete a product registration form found on our Web Site under Customer Care within ninety (90) days of purchase.

For purchases made in CANADA or the UNITED STATES:

http://www.regency-fire.com/Customer-Care/Warranty-Registration.aspx

For purchases made in AUSTRALIA:

http://www.regency-fire.com.au/Customer-Care/Warranty-Registration.aspx

You may also complete the warranty registration form below to register your Regency Fireplace Product and mail and/or fax it back to us, and we will register the warranty for you. It is important you provide us with all the information below in order for us to serve you better.

### Warranty Registration Form (or Register online immediately at the above Web Site):

Warranty Details		
Serial Number (required):		
Purchase Date (required) (mm/dd/yyyy):		
Product Details		
Product Model (required):		
Dealer Details		
Dealer Name (required):		
Dealer Address:		
Dealer Phone #:		
Installer:		
Date Installed (mm/dd/yyyy):		
Your Contact Details (required)		
Name:		
Address:		
Phone:		
Email:		

For purchases made in CANADA: For purchases made in the UNITED STATES: For purchases made in AUSTRALIA:

**FPI Fireplace Products** Fireplace Products US, Inc. **Fireplace Products Australia Pty** International Ltd. PO Box 2189 PMB 125 Ltd 6988 Venture St. Blaine, WA 1-3 Conquest Way Delta, British Columbia United States, 98231 Hallam, VIC

Canada, V4G 1H4 Australia, 3803

Phone: 604-946-5155 Phone: 604-946-5155 Phone: +61 3 9799 7277 Fax: 1-866-393-2806 Fax: 1-866-393-2806 Fax: +61 3 9799 7822

For fireplace care and tips and answers to most common questions please visit our Customer Care section on our Web Site. Please feel free to contact your selling dealer if you have any questions about your Regency product.

## warranty

Installer: Please complete the following information	
Dealer Name & Address:	
Installer:	•
Phone #:	
Date Installed:	
Serial #:	

