- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

- WHAT TO DO IF YOU SMELL GAS
  - Do not try to light any appliance.
  - Do not touch any electrical switch: do not use any phone in your building. Leave the building immediately.
  - Immediately call your gas supplier from a neighbour’s phone. Follow the gas supplier’s instructions.
  - If you cannot reach your gas supplier, call the fire department.

Installation and service must be performed by a qualified installer, service agency or the gas supplier.
To the New Owner:

Congratulations!
You are the owner of a state-of-the-art Hampton® Gas Stove by FPI FIREPLACE PRODUCTS INTERNATIONAL LTD. The H15E-11 is a hand crafted appliance and has been designed to provide you with all the warmth and charm of a wood fireplace at the flick of a switch. The model H15E-11 has been approved by Warnock Hersey/Intertek for both safety and efficiency. As it also bears our own mark, it promises to provide you with economy, comfort and security for many trouble free years to follow. Please take a moment now to acquaint yourself with these instructions and the many features of your Hampton® Stove.

ON DEMAND PILOT LIGHT (SEVEN DAY SAFETY TIMER)

Important information if using the appliance in CPI (continuous pilot mode) only

This appliance is a ProFlame 2 system fitted with the “On Demand” Pilot, a safety feature which will shut down the gas valve completely by extinguishing the pilot light in the event of a continuous full seven days of inactivity. This only applies if the CPI (continuous pilot) switch is in the “on” position in your remote control transmitter. Each time the main burner shuts down, manually or through the call from the thermostat, the seven day timer starts again. The seven day inactivity timer is controlled within the circuit board. Therefore, if in CPI mode and when the pilot light is extinguished after seven straight days of inactivity, the CPI setting on the remote control transmitter will remain in the “CPI” (continuous pilot) position. Therefore, all that is required to relight the pilot would be to press the on/off button on the remote control transmitter from “on” to “off” and back to “on”. Once the pilot has re-established operation will resume as normal. There is no requirement to do anything with the IPI/CPI mode on the remote control transmitter.

If the unit never goes as long as seven full days without a call for heat, the pilot will remain lit until it is manually shut-off.

If the unit is being operated in IPI (intermittent pilot) mode, neither the above instructions nor the seven day timer will apply.

See the instructions in this manual and on the Lighting Instructions plate on the appliance to light or re-light the pilot.
We recommend that our products be installed and serviced by professionals who are certified in the U.S. by the National Fireplace Institute® (NFI) or in Canada by Wood Energy Technical Training (WETT).
UNIT DIMENSIONS WITH HORIZONTAL VENT

20-11/16" (525mm)

19-1/8" (485mm)

12-3/4"

19-3/8" (492mm)

13-5/8" (345mm)

21-1/4"

24-11/16" (626mm)

22-7/8" (581mm)

Hampton® H15E-11 Direct Vent Freestanding Gas Stove

ALL PICTURES / DIAGRAMS SHOWN THROUGHOUT THIS MANUAL ARE FOR ILLUSTRATION PURPOSES ONLY. ACTUAL PRODUCT MAY VARY DUE TO PRODUCT ENHANCEMENTS.
UNIT DIMENSIONS WITH VERTICAL VENT

20-11/16” (525mm)

15-1/4” (387mm)
17-13/16” (451mm)
18-9/16” (471mm)

24-11/16” (626mm)
22-7/8” (581mm)

20-11/16” (525mm)

13-5/8” (345mm)
17-1/16” (433mm)

14-1/4” (361mm)
This is a copy of the label that accompanies each Direct Vent Freestanding Gas Stove. We have printed a copy of the contents here for your review.

COPY OF SAFETY DECAL

Hampton® H15E-11 Direct Vent Freestanding Gas Stove

For the Commonwealth of Massachusetts, installation and repair must be done by a plumber or gasfitter licensed in the Commonwealth of Massachusetts.

For the State of Massachusetts, flexible connectors shall not exceed 36 inches in length.

For the State of Massachusetts, the appliance individual manual shut-off must be a t-handle type valve.

The State of Massachusetts requires the installation of a carbon monoxide alarm in accordance with NFPA 720 and a CO alarm with battery back up in the same room where the gas appliance is installed.

NOTE: Hampton® units are constantly being improved. Check the label on the unit and if there is a difference, the label on the unit is the correct one.

ELECTRICAL SUPPLY / ALIMENTATION ÉLECTRIQUE:

For use with glass doors certified with the appliance only.

See Manual for details / Voir manuel pour plus de détails

Vertical

Right Side Wall

Minimum clearance of Vent Terminal to Outside Corner & Inside Corner:

- Minimum ceiling height from top of unit 24"/610mm
- D 0" / 0mm
- E 2" / 50mm
- C 2" / 50mm
- B 0" / 0mm
- E 2" / 50mm
- E 2" / 50mm

Minimum Clearances to Combustibles / Dégagements minimaux par rapport aux matériaux combustibles

- Left Side Wall
- Right Side Wall
- Pipe

FOR USE ONLY WITH BARRIER (Part # 382-005)

Utilisez uniquement avec l’écrou de sécurité (pièce n° 382-005). Suivre les consignes d’installation.

VENTED GAS FIREPLACE HEATER - NOT FOR USE WITH SOLID FUELS

FOYER AU GAZ À ÉVACUATION - NE PAS UTILISER AVEC UN COMBUSTIBLE SULIDE.

For the State of Massachusetts, installation and repair must be done by a plumber or gasfitter licensed in the Commonwealth of Massachusetts.

With the panel removed, the gas valve will be visible. The rating plate will be attached to a black chain located under the IFC.

DO NOT REMOVE THE DECAL FROM THE UNIT.
MA Code - CO Detector
(for the State of Massachusetts only)

5.08: Modifications to NFPA-54, Chapter 10

(2) Revise 10.8.3 by adding the following additional requirements:

(a) For all side wall horizontally vented gas fueled equipment installed in every dwelling, building or structure used in whole or in part for residential purposes, including those owned or operated by the Commonwealth and where the side wall exhaust vent termination is less than seven (7) feet above finished grade in the area of the venting, including but not limited to decks and porches, the following requirements shall be satisfied:

1. INSTALLATION OF CARBON MONOXIDE DETECTORS. At the time of installation of the side wall horizontal vented gas fueled equipment, the installing plumber or gasfitter shall observe that a hard wired carbon monoxide detector with an alarm and battery back-up is installed on the floor level where the gas equipment is to be installed. In addition, the installing plumber or gasfitter shall observe that a battery operated or hard wired carbon monoxide detector with an alarm is installed on each additional level of the dwelling, building or structure served by the side wall horizontal vented gas fueled equipment. It shall be the responsibility of the property owner to secure the services of qualified licensed professionals for the installation of hard wired carbon monoxide detectors

a. In the event that the side wall horizontally vented gas fueled equipment is installed in a crawl space or an attic, the hard wired carbon monoxide detector with alarm and battery back-up may be installed on the next adjacent floor level.

b. In the event that the requirements of this subdivision can not be met at the time of completion of installation, the owner shall have a period of thirty (30) days to comply with the above requirements; provided, however, that during said thirty (30) day period, a battery operated carbon monoxide detector with an alarm shall be installed.

2. APPROVED CARBON MONOXIDE DETECTORS. Each carbon monoxide detector as required in accordance with the above provisions shall comply with NFPA 720 and be ANSI/UL 2034 listed and IAS certified.

3. SIGNAGE. A metal or plastic identification plate shall be permanently mounted to the exterior of the building at a minimum height of eight (8) feet above grade directly in line with the exhaust vent terminal for the horizontally vented gas fueled heating appliance or equipment. The sign shall read, in print size no less than one-half (1/2) inch in size, "GAS VENT DIRECTLY BELOW. KEEP CLEAR OF ALL OBSTRUCTIONS".

4. INSPECTION. The state or local gas inspector of the side wall horizontally vented gas fueled equipment shall not approve the installation unless, upon inspection, the inspector observes carbon monoxide detectors and signage installed in accordance with the provisions of 248 CMR 5.08(2)(a)1 through 4.

(b) EXEMPTIONS: The following equipment is exempt from 248 CMR 5.08(2)(a)1 through 4:

1. The equipment listed in Chapter 10 entitled "Equipment Not Required To Be Vented" in the most current edition of NFPA 54 as adopted by the Board; and

2. Product Approved side wall horizontally vented gas fueled equipment installed in a room or structure separate from the dwelling, building or structure used in whole or in part for residential purposes.

(c) MANUFACTURER REQUIREMENTS - GAS EQUIPMENT VENTING SYSTEM PROVIDED. When the manufacturer of Product Approved side wall horizontally vented gas equipment provides a venting system design or venting system components with the equipment, the instructions provided by the manufacturer for installation of the equipment and the venting system shall include:

1. Detailed instructions for the installation of the venting system design or the venting system components; and

2. A complete parts list for the venting system design or venting system.

(d) MANUFACTURER REQUIREMENTS - GAS EQUIPMENT VENTING SYSTEM NOT PROVIDED. When the manufacturer of a Product Approved side wall horizontally vented gas fueled equipment does not provide the parts for venting the flue gases, but identifies "special venting systems", the following requirements shall be satisfied by the manufacturer:

1. The referenced "special venting system" instructions shall be included with the appliance or equipment installation instructions; and

2. The "special venting systems" shall be Product Approved by the Board, and the instructions for that system shall include a parts list and detailed installation instructions.

(e) A copy of all installation instructions for all Product Approved side wall horizontally vented gas fueled equipment, all venting instructions, all parts lists for venting instructions, and/or all venting design instructions shall remain with the appliance or equipment at the completion of the installation.
IMPORTANT MESSAGE  
SAVE THESE INSTRUCTIONS

The Direct Vent Freestanding Gas Stove must be installed in accordance with these instructions. Carefully read all the instructions in this manual first. Consult the building authority having jurisdiction to determine the need for a permit prior to starting the installation.

Note: Failure to follow the instructions could cause a malfunction of the heater which could result in death, serious bodily injury, and/or property damage. Failure to follow these instructions may also void your fire insurance and/or warranty.

Note: These instructions take precedence over Simpson Dura-Vent instructions.

SPECIFICATIONS

Fuels:  
H15E-NG11 is approved for use with natural gas.

H15E-LP11 is approved for use with liquefied petroleum gases (propane).

Electrical:  
120V A.C. system.

Optional Circulation Fan:  
Variable speed, 125/75.

Log Sets:  
Ceramic fibre, 4 per set.

Vent System:  
Coaxial (6-5/8” outer / 4” inner liner) rigid flue and termination cap.

MOBILE / MANUFACTURED HOMES AFTER FIRST SALE

This Hampton® product has been tested and listed by ITS Testing Services as a Direct Vent Room Heater to the following standards: CGA-2.17-M91, and ANSI Z21.88-2017/CSA 2.33-2017.

This Direct Vent System Appliance must be installed in accordance with the manufacturer’s installation instructions and the Manufactured Home Construction and Safety Standard, Title 24 CFR, Part 3280, or the current Standard of Fire Safety Criteria for Manufactured Home Installations, Sites, and Communities ANSI/NFPA 501A, and with CAN/CSA Z240-MH Mobile Home Standard in Canada.

This appliance installation must comply with the manufacturer’s installation instructions and local codes, if any. In the absence of local codes follow the current National Fuel Gas Code, ANSI Z223.1 and the current National Electrical Code ANSI/NFPA 70 in the U.S.A., and the current CAN/CGA B149 Gas Installation Code and the current Canadian Electrical Code CSA C22.1 in Canada.

BEFORE YOU START

Safe installation and operation of this appliance requires common sense, however, we are required by the Canadian Safety Standards and ANSI Standards to make you aware of the following:

INSTALLATION AND REPAIR SHOULD BE DONE BY AN AUTHORIZED SERVICE PERSON. THE APPLIANCE SHOULD BE INSPECTED BEFORE USE AND AT LEAST ANNUALLY BY A PROFESSIONAL SERVICE PERSON. MORE FREQUENT CLEANING MAY BE REQUIRED DUE TO EXCESSIVE LINT FROM CARPETING, BEDDING MATERIAL, ETC. IT IS IMPERATIVE THAT CONTROL COMPARTMENTS, BURNERS AND CIRCULATING AIR PASSAGEWAYS OF THE APPLIANCE BE KEPT CLEAN.

DUE TO HIGH TEMPERATURES, THE APPLIANCE SHOULD BE LOCATED OUT OF TRAFFIC AND AWAY FROM FURNITURE AND DRAPERIES.

WARNING: FAILURE TO INSTALL THIS APPLIANCE CORRECTLY WILL VOID YOUR WARRANTY AND MAY CAUSE A SERIOUS HOUSE FIRE.
LIGHTING PROCEDURE

IMPORTANT: The remote control system supplied with this appliance has several options for starting/operating the appliance using the power button and ON/OFF key on the hand held transmitter.
Prior to operating this appliance, please read the remote control operating instructions (packaged with remote control) to understand how to operate this remote control system.

1. Ensure the Main switch is in the ON position.

2. Press and release the ON/OFF button on the remote handheld transmitter (see Diagram 2). An audible beep should be heard from the IFC.

3. After approximately 4 seconds the spark ignition system will spark for 60 seconds to light the pilot.

4. The unit will turn on.

Note: The first try for ignition will last approximately 60 seconds. If there is no flame ignition (rectification) the board will stop sparking for approximately 35 seconds. After wait time, the board will start second try for ignition by sparking for approximately 60 seconds. If there is still no positive ignition the board will go into lockout.

The system will need to be reset as follows:

a) Wait 5 minutes - turn the system off by pressing the ON/OFF button on the remote.
b) After approximately 2 seconds turn on ON/OFF switch or press ON/OFF button if using optional remote.
c) Repeat step 2.

SHUTDOWN PROCEDURE

1. Press the ON/OFF button on the remote

2. If service is to be performed - you must disconnect power and shut off gas to the unit.

3. After approximately 4 seconds the spark ignition system will spark for 60 seconds to light the pilot.

4. The unit will turn on.

Fan Operation:
The optional fan can be operated by using the remote control supplied with this unit. See remote control instructions.

Note:
In thermostat mode: When the appliance is turned on, the fan will not come on for the first 5 minutes (if fan is turned on). When the appliance is turned off the fan will not turn off for 12 minutes (if in on position).

Manual mode: Fan will turn on and off immediately using the remote control transmitter if the fan function is in the "on" position.

Continuous Pilot/Intermittent Pilot (CPI/IPI) selection

See remote control instructions for details.
PROFLAME II REMOTE CONTROL OPERATING INSTRUCTIONS

IMPORTANT: The Proflame Transmitter 2 is an integrated part of the Proflame 2 System, which consists of these elements:
• Proflame 2 Transmitter, to be used in conjunction with:
• Integrated Fireplaces Control (Proflame 2 IFC)

The Proflame 2 Transmitter provides for controlling the following hearth appliance functions:
1. Main Burner On/Off
2. Main Burner flame modulation (6 levels)
3. Choice of standing or intermittent pilot (CPI/IPI)
4. Thermostat and Smart thermostat functions
5. Accent light modulation (6 levels)**
6. Split flow valve**
7. Comfort Fan speed modulation (6 levels)**

** This feature is not available on any Hampton models.

The Proflame Transmitter uses a streamline design with a simple button layout and informative LCD display (Fig. 1). A Mode Key is provided to index between the features and a Thermostat Key is used to turn on/off or index through Thermostat functions (Fig. 1 & 2). Additionally, a Key Lock feature is provided (Fig. 22).

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### TECHNICAL DATA

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
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</thead>
<tbody>
<tr>
<td><strong>REMOTE CONTROL</strong></td>
<td></td>
</tr>
<tr>
<td>Supply Voltage</td>
<td>4.5V (three 1.5V AAA batteries)</td>
</tr>
<tr>
<td>Ambient temperature ratings</td>
<td>0 - 50°C (32 - 122°F)</td>
</tr>
<tr>
<td>Radio Frequency</td>
<td>315 MHZ</td>
</tr>
</tbody>
</table>

**WARNING: THE TRANSMITTER AND IFC ARE RADIO FREQUENCY DEVICES.**

**ATTENTION!**
- Turn “OFF” the main gas supply of the appliance during installation or maintenance of the IFC.
- Turn “OFF” main gas supply to the appliance prior to removing or reinserting the batteries.
- In case of remote control malfunction, turn off the IFC device using the “ON/OFF” main switch.
- For installation / maintenance, switch off the IFC device removing main power supply plug.

This appliance requires coding/pairing of the remote control and IFC (Integrated Fireplace Control). See remote/IFC coding/pairing instructions found in this manual.
Temperature indication Display

With the system in the “OFF” position, press the Thermostat Key and the Mode Key at the same time. Look at the LCD screen on the transmitter to verify that a C or F is visible to the right of the room temperature display (Figures 4 & 5).

![Figure 4: Remote Control display in Farenheit.](image)
![Figure 5: Remote Control display in Celsius.](image)

Turn on the Appliance

With the system OFF, press the ON/OFF Key on the Transmitter. The Transmitter display will show some other active icons on the screen. At the same time the Receiver will activate the appliance. A single “beep” from the Receiver will confirm reception of the command.

![Figure 6: Remote Control display](image)

Turn off the Appliance

With the system ON, press the ON/OFF Key on the Transmitter. The Transmitter LCD display will only show the room temperature (Fig. 6). At the same time the Receiver will turn off the appliance. A single “beep” from the Receiver confirms reception of the command.

Remote-Flame Control

The Proflame has six (6) flame levels. With the system on, and the flame level at the maximum in the appliance, pressing the Down Arrow Key once will reduce the flame height by one step until the flame is turned off. The Up Arrow Key will increase the flame height each time it is pressed. If the Up Arrow Key is pressed while the system is on but the flame is off, the flame will come on in the high position. (Fig. 7 & 8) A single “beep” will confirm reception of the command.

![Fig. 7](image)
![Fig. 8](image)

Room Thermostat (Transmitter Operation)

The Remote Control can operate as a room thermostat. The thermostat can be set to a desired temperature to control the comfort level in a room. To activate this function, press the Thermostat Key (Fig. 1). The LCD display on the Transmitter will change to show that the room thermostat is “ON” and the set temperature is now displayed (Fig. 9). To adjust the set temperature, press the Up or Down Arrow Keys until the desired set temperature is displayed on the LCD screen of the Transmitter.

![Figure 9](image)
![Figure 10](image)
Smart Thermostat (Transmitter Operation)

The Smart Thermostat function adjusts the flame height in accordance to the difference between the set point temperature and the actual room temperatures. As the room temperature gets closer to the set point the Smart Function will modulate the flame down.

To activate this function, press the Thermostat Key (Fig. 1) until the word “SMART” appears to the right of the temperature bulb graphic (Fig. 11). To adjust the set temperature, press the Up or Down Arrow Keys until the desired set temperature is displayed on the LCD screen of the Transmitter (Fig. 12).

Note: When Smart Thermostat is activated, manual flame height adjustment is disabled.

Remote dimmer control (Light)**

The auxiliary function controls the AUX power outlet by the dimmable light control. To activate this function use the Mode Key (fig. 1) to index to the AUX icon (fig. 15 & 16).

The intensity of the output can be adjusted through six (6) levels. Use the Up/Down Arrow Keys (Fig. 1) adjust the output level (Fig. 16). A single “beep” will confirm receipt of the command.

Note: This function is available only with the IFC Control Module.

Fan Speed Control**

If the appliance is equipped with a hot air circulating fan, the speed of the fan can be controlled by the Proflame system. The fan speed can be adjusted through six (6) speeds. To activate this function use the Mode Key (fig. 1) to index to the fan control icon (fig. 13). Use the Up/Down Arrow Keys (fig. 1) to turn on, off or adjust the fan speed (fig. 14). A single “beep” will confirm receipt of the command.

Split Flow control**

The secondary burner is controlled by the split Flow. To activate this function use the Mode Key (fig. 1) to index to the SPLIT FLOW mode icon (fig. 17 & 18). Pressing the Up Arrow Key will activate the secondary burner. Pressing the Down Arrow Key will turn the secondary burner off. A single “beep” will confirm the reception of the command.
Continuous Pilot/Intermittent Pilot (CPI/IPI) selection

Note: Power vent models do not have a Continuous Pilot option.

With the system in "OFF" position press the Mode Key (fig. 1) to index to the CPI mode icon (fig. 19 & 20). Pressing the Up Arrow Key will activate the Continuous Pilot Ignition mode (CPI). Pressing the Down Arrow Key will return to IPI. A single “beep” will confirm the reception of the command.

CPI/IPI SWITCH

This appliance comes equipped with a CPI/IPI switch. The functions of both the CPI/IPI switch are as follows:

- **Continuous pilot (CPI)** - A pilot that when in operation, is intended to remain continuously ignited until it is manually interrupted.
- **Intermittent pilot (IPI)** - A pilot that is automatically ignited when an appliance is called on to operate and which remains continuously ignited during each period of main burner operation. The pilot is automatically extinguished when each main burner operating cycle is completed. The mode of the fireplace is easily changed from an intermittent pilot ignition system (IPI) to a continuous pilot ignition system (CPI) by using remote control as noted above.

The benefits of having as CPI are as follows:
- Keeps venting primed for trouble free start-up under colder weather conditions or inversions.
- Keeps the unit glass warm, which decreases the amount of condensation on start-up.
- Provides owners with flexibility to choose a traditional continuous pilot.

The primary benefit of having the IPI function is a significant savings on fuel as the pilot will only run when there is a call for heat.

Thermostat Icon: If the thermostat icon is not present on the remote transmitter, follow instructions noted below:

1. Remove one battery from the remote.
2. Press and hold down the Thermostat button on the remote.
3. Reinstall the battery (removed in Step 1) while still holding down thermostat button.
4. If you see "Set" the thermostat option is now enabled. If you see "Clr" the thermostat option is now disabled.
5. Repeat the procedure if the "Set" or "Clr" to remove or add the option back to the remote did not appear.

Enable all other functions if not present on the remote transmitter, follow instructions noted below:

1. Remove one battery from remote.
2. Press and hold both the ON/OFF and MODE button at the same time.
3. Reinstall battery removed in Step 1 while holding both buttons—keep holding buttons, then release the MODE button only.
4. The screen will show either "Clr" or "Set" as the first option available is to disable or enable a mode.

LOW BATTERY POWER DETECTION

Transmitter

The life span of the remote control batteries depends on various factors: quality of the batteries used, the number of ignitions of the appliance, the number of changes to the room thermostat set point, etc.

When the Transmitter batteries are low, a Battery Icon will appear on the LCD display of the Transmitter (Fig. 22) before all battery power is lost. When the batteries are replaced this Icon will disappear.
1) Provide adequate clearances for servicing, proper operation and around the air openings into the combustion chamber.

2) The appliance must be installed on a flat, solid, continuous surface (e.g. wood, metal, concrete). This may be the floor, or it can be raised up on a platform to enhance its visual impact. The appliance may be installed on carpeting, tile, wood flooring or other combustible material, because the appliance's base extends the full width and depth of the appliance. The Direct Vent Freestanding Gas Stove can be installed in a wide variety of ways and will fit nearly any room layout. It may be installed in a recessed position, framed out into the room, or across a corner.

3) The Direct Vent Freestanding Gas Stove is approved for alcove installations, which meet the clearances listed in the “Clearance to Combustibles” section. This unit is approved for manufactured home installations, see the “Manufactured Mobile Home Additional Requirements” and “Rigid Pipe Venting Systems” sections for the required vent arrangements. If installed into a manufactured home the unit must be bolted down to the floor.

4) This appliance is Listed for bedroom installations when used with a Listed Millivolt Thermostat. Some areas may have further requirements, check local codes before installation.

5) This appliance is Listed for Alcove installations, maintain minimum Alcove clearances as follows, minimum width of 32-1/2” (825mm), a maximum depth of 36” (914mm), and minimum height of 24” (610mm) from top of unit to ceiling.

6) We recommend that you plan your installation on paper using exact measurements for clearances and floor protection before actually installing this appliance. Have a qualified building inspector review your plans before installation.

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**GENERAL SAFETY INFORMATION**

1) The appliance installation must conform with local Canadian Electrical Code.

2) The appliance when installed, must be electrically grounded in accordance with local codes, or in the absence of local codes with the current National Electrical Code, ANSI/NFPA 70 or CSA C22.1 Canadian Electrical Code.

3) The appliance should be inspected for shipping damage before use and serviced annually by a professional service person. More frequent cleaning may be required due to excessive lint from carpeting, bedding material, etc. It is imperative that control compartments, and circulating air passageways of the appliance be kept clean and free from excessive lint from carpeting.

4) See general construction and assembly instructions. The appliance and vent should be enclosed when installed in or passing through a living area, where children may come in contact with it.

5) This appliance must be connected to the specified vent and termination cap to the outside of the building envelope. Never vent to another room or inside a building. Make sure that the vent is fitted as per the instructions starting in the “Exterior Vent Terminal Locations” section.

6) Inspect the venting system annually for blockage and any signs of deterioration.

7) Venting terminals shall not be recessed into a wall or siding.

8) Any safety glass removed for servicing must be replaced prior to operating the appliance.

9) To prevent injury, do not allow anyone who is unfamiliar with the operation to use the fireplace.

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**INSTALLATION CHECKLIST**

1) Locate your gas appliance. Refer to the following sections:
   a. Locating Your Gas Stove
   b. Clearances to Combustibles

2) Install Optional Fan. Refer to the “Optional Fan Installation” section.

3) Set vent restrictor. Refer to the “Vent Restrictor Position” section.

4) Install venting; Check all venting requirements. See “Venting Introduction” to “Dura-Vent Vertical Termination” sections.

5) Make gas connections. Refer to the “Gas Connection” section.

   If converting to Propane, make changes prior as instructed in the “Conversion from Natural Gas to Propane” section.

6) Install 3 AAA batteries into Remote transmitter and pair with the IFC board (see Remote Control section).

7) Test Gas Pressure. Refer to the “Gas Pipe Pressure Testing” section.

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**installer’s information**

8) Install standard and optional features. Refer to the following sections where applicable:
   a. Log Set Installation
   b. Wall Thermostat
   c. Remote Control

9) Final check. Refer to the “Final Check” section.

Before leaving this unit with the customer, the installer must ensure that the appliance is firing correctly and operation fully explained to customer.

This includes:

1) Clocking the appliance to ensure the correct firing rate (rate noted on label) after burning appliance for 15 minutes.

2) If required, adjusting the primary air to ensure that the flame does not carbon. First allow the unit to burn for 15-20 min. to stabilize.

**CAUTION:** Any alteration to the product that causes sooting or carboning that results in damage is not the responsibility of the manufacturer.

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**WARNING:** Cancer and Reproductive Harm

www.P65Warnings.ca.gov 91352
CLEARANCES TO COMBUSTIBLES

The clearances listed are MINIMUM distances. Measure the clearance to both the appliance and the chimney connector. The farthest distance is correct if the two clearances do not coincide.

For example, if the appliance is set as indicated in one of the figures but the connector is too close, move the stove until the correct clearance to the connector is obtained.

This appliance may be installed only with the clearances as shown in the situations pictured. Do not combine clearances from one type of installation with another in order to achieve closer clearances.

This unit can be installed on a solid combustible surface like a wood floor. This unit can also be installed directly on carpeting or vinyl.

Use the minimum clearances shown in the diagrams below:

H15E-NG11 & H15E-LP11 Clearances
A) Left Side Wall to Unit* 6" / 150 mm
B) Back Wall to Unit 0" / 0 mm
C) Vertical Vent Pipe to Back Wall 2" / 50 mm
D) Unit Corner to Wall 2" / 50 mm
E) Unit Top to Alcove Ceiling 24" / 610 mm

Minimum ceiling height is 24" / 610 mm from top of unit.

*IMPORTANT
It is recommended that unit is moved away from the wall, if installing the blower option, so the fan can be easily installed and/or serviced.

LOCATING YOUR GAS STOVE

When selecting a location for your stove, ensure that the clearances listed above are met as well as ensuring that there is adequate accessibility for servicing and proper operation.

For Vent Termination requirements, see the "Exterior Vent Terminal Locations" section.

MANUFACTURED MOBILE HOME ADDITIONAL REQUIREMENTS

1) Ensure that structural members are not cut or weakened during installation.
2) Ensure proper grounding using the #8 ground lug provided.
3) Appliance must be anchored to the floor with the supplied anchoring methods.

COMBUSTION AND VENTILATION AIR

The combustion air from this appliance is drawn from outside the building through the outer flue. Extra provision for combustion air inside the room is not required.

ACCENT LIGHT BULB INSTALL

Accent light bulb is packed in the manual pack.

1. Lift off cast top and place on a soft surface.

2. Loosen bolts securing cast front–slide light assembly bracket upward to release. See below.

3. Remove one (1) screw to remove bulb housing. See below.

4. Install bulb.

Note: Oils from hands will shorten the life of the bulbs, do not handle bulbs with bare hands.

5. Reverse steps.
OPTIONAL FAN INSTALLATION

1. Remove the rear access panel on the back of the stove by removing 2 bolts at the bottom of the panel. Lift panel up and away to remove.

2. Place a grommet on wiring from fan to be plugged into the IFC and snap into position as shown below.

3. Remove left side access panel (when facing front) by removing one screw.

4. Undo wire clip to release red and black fan wires. Remove cap ends from the wire spades and plug in fan wires - black to black and red to red.

5. Tuck the fan assembly in behind the legs as shown. On either side of the unit there will be slits located on the body of the stove. Slide the fan up into the slits until the mounting holes line up with the holes located on the fan assembly. Secure with one screw per side (leave right side screw loose).

6. Eliminate any slack from fan wire by pulling into the unit and securing with wire clip.

7. Tighten screw on right side.

8. Reinstall back access panel.

9. Plug the fan into the nearest outlet

10. To remove fan - reverse steps.

WARNING: Electrical Grounding Instructions
This appliance is equipped with a three pronged (grounding) plug for your protection against shock hazard and should be plugged directly into a properly grounded three-prong receptacle. Do not cut or remove the grounding prong from this plug.
1. Turn off stove and allow to return to room temperature.

2. Lift off cast top and place on a soft surface.

3. Remove 2 bolts and lift off cast front - place front carefully on a soft surface.

4. Slide the light assembly bracket out of the way.

5. Lift both latches securing glass door and remove door.

6. To reinstall—reverse steps.
VENTING INTRODUCTION

The Horizontal Termination Kit and the Simpson Dura-Vent Direct Vent venting systems, in combination with the Direct Vent Freestanding Gas Stoves, H15E-NG11, and H15E-LP11, have been tested and listed as direct vent heater systems by Warnock Hersey.

These units use the "balanced flue" technology Co-Axial system. The inner liner vents products of combustion to the outside while the outer pipe draws outside combustion air into the combustion chamber thereby eliminating the need to use heated room air for combustion and losing warm room air up the chimney.

Note: These flue pipes must not be connected to any other appliance.

The gas appliance and vent system must be vented directly to the outside of the building, and never be attached to a chimney serving a separate solid fuel or gas burning appliance. Each direct vent gas appliance must use it's own separate vent system. Common vent systems are prohibited.

IMPORTANT

Read all instructions carefully before starting the installation. Failure to follow these instructions may create a fire or other safety hazard, and will void the warranty. Be sure to check the venting and clearance to combustible requirements. Consult your local building codes before beginning installation.

The location of the termination cap must conform to the requirements in the "Exterior Vent Terminal Locations" section.

INSTALLATION PRECAUTIONS

These venting systems are engineered products that have been designed and tested for use with the H15E-NG11, and H15E-LP11. The warranty will be voided and serious fire, health or other safety hazards may result from any of the following actions:

1) Installation of any damaged Rigid Pipe component.
2) Unauthorized modification of any Rigid Pipe System.
3) Installation other than as instructed by Simpson Dura-Vent and FPI Fireplace Products International Ltd.

Warning: Always maintain required clearances (air spaces) to nearby combustibles to prevent a fire hazard. Do not fill air spaces with insulation.

Be sure to check the vent termination clearance requirements from decks, windows, soffits, gas regulators, air supply inlets and public walkways as specified in the "Exterior Vent Terminal Locations" section and in your local building codes.

The gas appliance and vent system must be vented directly to the outside of the building, and never be attached to a chimney serving a separate solid fuel or gas-burning appliance. Each direct vent gas appliance must use it's own separate vent system. Common vent systems are prohibited.

SAFETY PRECAUTIONS FOR THE INSTALLER

1) Wear gloves and safety glasses for protection.
2) Exercise extreme caution when using ladders or on roof tops.
3) Be aware of electrical wiring locations in walls and ceilings.

VENT RESTRICTOR POSITION

To set the Vent restriction as indicated in the Venting Arrangement diagrams in the "Rigid Pipe Venting System" section, simply loosen the screws and push the vent restrictor plate to the correct position. Tighten the screws. This will be located inside the firebox.

ROTATING ELBOW

1) Remove top casting.
2) Remove all 4 screws that secure the elbow to the unit using a 1/4" magnetic nut driver.
3) Rotate the elbow 180°
4) Secure the elbow by securing it with the 4 screws.
**EXTERIOR VENT TERMINAL LOCATIONS**

<table>
<thead>
<tr>
<th>Minimum Clearance Requirements</th>
<th>Canada¹</th>
<th>USA²</th>
</tr>
</thead>
<tbody>
<tr>
<td>A Clearance above grade, veranda, porch, deck, or balcony</td>
<td>12&quot;(30cm)</td>
<td>12&quot;(30cm)</td>
</tr>
<tr>
<td>B Clearance to window or door that may be opened</td>
<td>12&quot;(30cm)</td>
<td>9&quot; (23cm)</td>
</tr>
<tr>
<td>C Clearance to permanently closed window</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>D Vertical clearance to ventilated soffit located above the terminal within a horizontal distance of 2 feet (61cm) from the center line of the terminal (check with the local code)</td>
<td>22&quot;(56cm)</td>
<td>22&quot;(56cm)</td>
</tr>
<tr>
<td>E Clearance to unventilated soffit</td>
<td>12&quot;(30cm)</td>
<td>12&quot;(30cm)</td>
</tr>
<tr>
<td>F Clearance to outside corner: with AstroCap and Vent Riser Termination Cap</td>
<td>6&quot;(15cm)</td>
<td>6&quot;(15cm)</td>
</tr>
<tr>
<td></td>
<td>Clearance to outside corner: with all other approved Termination Caps.</td>
<td>12&quot;(30cm)</td>
</tr>
<tr>
<td>G Clearance to inside corner: with AstroCap and Vent Riser Termination Cap</td>
<td>6&quot;(15cm)</td>
<td>6&quot;(15cm)</td>
</tr>
<tr>
<td></td>
<td>Clearance to inside corner: with all other approved Termination Caps.</td>
<td>12&quot;(30cm)</td>
</tr>
<tr>
<td>H Clearance to each side of center line extended above meter/regulator assembly</td>
<td>36&quot;(90cm)³</td>
<td>-</td>
</tr>
<tr>
<td>J Clearance to service regulator vent outlet</td>
<td>36&quot;(90cm)³</td>
<td>-</td>
</tr>
<tr>
<td>K Clearance to non-mechanical air supply inlet to building or the combustion air inlet to any other appliance</td>
<td>12&quot;(30cm)</td>
<td>9&quot; (23cm)</td>
</tr>
<tr>
<td>L Clearance to a mechanical air supply inlet #3 (91cm) above if within 10' (3m) horizontally.</td>
<td>72&quot;(1.8m)</td>
<td>36&quot;(90cm)³</td>
</tr>
<tr>
<td>M Clearance above paved sidewalk or a paved driveway located on public property</td>
<td>84&quot;(2.1m)⁵</td>
<td>-</td>
</tr>
<tr>
<td>N Clearance under veranda, porch, deck, or balcony</td>
<td>12&quot;(30cm)³</td>
<td>-</td>
</tr>
</tbody>
</table>

¹ In accordance with current CSA B149.1, Natural Gas and Propane Installation Code
² In accordance with the current ANSI Z223.1/NFPA 54, National Fuel Gas Code
³ A vent shall not terminate directly above a sidewalk or paved driveway which is located between two single family dwellings and serves both dwellings.
⁴ Permitted only if veranda, porch, deck, or balcony is fully open on a minimum of two sides beneath the floor.
⁵ Clearance in accordance with local installation codes and the requirements of the gas supplier
⁶ 3 feet (91cm) within a height of 15 feet (4.5m) above the meter / regulator assembly
⁷ 3 feet (91cm) above - if within 10 feet (3m) horizontally
**4" X 6-5/8" RIGID PIPE CROSS REFERENCE CHART**

Components from different Manufacturers may not be mixed. Not All Rigid Pipe components are available directly from FPI.

**Note:** Olympia Ventis DV venting is only approved for certain models. See list of approved models in cross-reference chart.

<table>
<thead>
<tr>
<th>Description</th>
<th>Simpson Direct Vent Pro®</th>
<th><em>Skelkirk Direct Temp™</em></th>
<th>*American Metal Products® Amventric Direct</th>
<th>*Metal-Fab™ Sure Seal</th>
<th><em>Security Secure-Vent®</em></th>
<th><em>ICC Excel Direct</em></th>
<th><em>Olympia Ventis DV</em>**</th>
</tr>
</thead>
<tbody>
<tr>
<td>6&quot; Pipe Length-Galvanized</td>
<td>46DVA-06</td>
<td>4DT-6</td>
<td>N/A</td>
<td>4D6</td>
<td>SV4L6</td>
<td>TC-4DL6</td>
<td>VDV-0406</td>
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<tr>
<td>6&quot; Pipe Length-Black</td>
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<td>4DT-6B</td>
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<td>4D6B</td>
<td>SV4LB6</td>
<td>TC-4DL6B</td>
<td>VDB-0406</td>
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<tr>
<td>7&quot; Pipe Length-Galvanized</td>
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<td>N/A</td>
<td>4D7</td>
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<td>N/A</td>
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<td>N/A</td>
<td>N/A</td>
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<td>4DT-9</td>
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<td>4DT-12</td>
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<td>4DT-12B</td>
<td>4D12B</td>
<td>4D12B</td>
<td>SV4LB12</td>
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<td>4DT-18</td>
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<td>4D18</td>
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<td>4D18B</td>
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<td>4DT-48</td>
<td>4D48</td>
<td>4D48</td>
<td>SV4L48</td>
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<td>N/A</td>
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<td>46DVA-E45</td>
<td>4DT-EL45</td>
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<td>Adaptor*</td>
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<td>4DSP</td>
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<td>TM-4RDS</td>
<td>VDV-SCR04</td>
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<td>4DT-CS</td>
<td>4DSP</td>
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<td>TM-4RDS</td>
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<td>Cathedral Support Box</td>
<td>46DVA-CS</td>
<td>4DT-CS5</td>
<td>4DRS</td>
<td>4DRS</td>
<td>SV4CSB</td>
<td>TM-4SOS</td>
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<tr>
<td>Wall Support/Band</td>
<td>46DVA-WS</td>
<td>4DT-WS/B</td>
<td>4DWS</td>
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<td>TM-SWS</td>
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<tr>
<td>Offset Support</td>
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<td>4DT-FS</td>
<td>4DFSP</td>
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* Not available from Regency
### Hampton® H15E-11 Direct Vent Freestanding Gas Stove Installation

<table>
<thead>
<tr>
<th>Description</th>
<th>Simpson Direct Vent Pro™</th>
<th>*Selkirk Direct Temp™</th>
<th>*American Metal Products®/Amerivent Direct</th>
<th>*Metal-Fab™ Sure Seal</th>
<th>*Security Secure-Vent®</th>
<th>*ICC Excel Direct</th>
<th><em>Olympia Vents DV</em>**</th>
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<tbody>
<tr>
<td>Attic Insulation Shield 12&quot;</td>
<td>46DVA-IS</td>
<td>N/A</td>
<td>4DAIS12</td>
<td>4DIS</td>
<td>SV4RSA</td>
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<td>VDV-AIS04</td>
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<td>Attic Insulation Shield - Cold Climates 36&quot;</td>
<td>46DVA-KHA</td>
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<tr>
<td>Basic Horizontal Termination Kit (A)</td>
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<td>4DT-HKA</td>
<td>4DHTK2</td>
<td>4DHTKA</td>
<td>SV-SHK</td>
<td>TM-4HTK</td>
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<td>4DHTK1</td>
<td>4DHTKB</td>
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<td>4DT-VKC</td>
<td>4DHTK</td>
<td>4DHTK</td>
<td>SV-FK</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>High Wind Vertical Cap</td>
<td>46DVA-VCH</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>TM-4VT</td>
<td>VDV-VCHW04</td>
</tr>
<tr>
<td>High Wind Horizontal Cap</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>TM-4DHT</td>
<td>N/A</td>
</tr>
<tr>
<td>Horizontal Square Termination Cap</td>
<td>46DVA-HC</td>
<td>4DT-HHC</td>
<td>4DHC</td>
<td>4DHT</td>
<td>SV4HC-1</td>
<td>TM-4HT</td>
<td>VDV-HC04</td>
</tr>
<tr>
<td>Vertical Termination Cap</td>
<td>46DVA-VC</td>
<td>4DT-VT</td>
<td>4DV</td>
<td>4DVT</td>
<td>SV4CV-1</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Storm Collar</td>
<td>46DVA-SC</td>
<td>4DT-SC</td>
<td>4DSC</td>
<td>4DSC</td>
<td>SV4FC</td>
<td>TM-SC</td>
<td>VDV-SC04</td>
</tr>
<tr>
<td>Flashing - Flat Roof</td>
<td>46DVA-FF</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Adjustable Flashing 0/12-6/12</td>
<td>46DVA-F6</td>
<td>4DT-ST14</td>
<td>4D12S</td>
<td>4DF</td>
<td>SV4STC14</td>
<td>TF-4FA</td>
<td>VDV-F0406</td>
</tr>
<tr>
<td>Adjustable Flashing 6/12-12/12</td>
<td>46DVA-F12</td>
<td>4DT-ST36</td>
<td>4D36S</td>
<td>4DF-12</td>
<td>SV4STC36</td>
<td>TF-4FB</td>
<td>VDV-SSO</td>
</tr>
<tr>
<td>Vinyl Siding Standoff</td>
<td>46DVA-VSS</td>
<td>4DT-VS</td>
<td>N/A</td>
<td>4DV</td>
<td>SV4VS</td>
<td>TM-VSS</td>
<td>N/A</td>
</tr>
<tr>
<td>Vinyl Siding Shield Plate</td>
<td>N/A</td>
<td>4DT-VSP</td>
<td>N/A</td>
<td>N/A</td>
<td>SV4VS</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Snorkel Termination 14&quot;</td>
<td>46DVA-SNK14</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>TM-4ST14</td>
<td>N/A</td>
</tr>
<tr>
<td>Snorkel Termination 36&quot;</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>TM-4ST36</td>
<td>N/A</td>
</tr>
<tr>
<td>Wall Firestop</td>
<td>46DVA-WFS</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>TM-4TR</td>
<td>VDV-FS04</td>
</tr>
</tbody>
</table>

* Not available from Regency

***Olympia Vents DV application for the following units only when using 4" x 6-5/8" vent system: B36XTE, B36XTCE, all City Series 40 models, CV72E/CB72E (pavered-vented models only), G600C, G600EC, G800C, G800EC, P36, P36E, RC500E.

### Offset Pipe Selection

**Pipe Length (L) | 4" x 6-5/8" Venting**
---|---
Run (X) | Rise (Y)
---|---
0" (0mm) | 4-7/8" (124mm) | 13-7/8" (340mm)
6" (152mm) | 8" (203mm) | 16-1/2" (419mm)
9" (229mm) | 10-1/8" (257mm) | 18-5/8" (473mm)
12" (305mm) | 12-1/4" (311mm) | 20-3/4" (527mm)
24" (610mm) | 20-5/8" (524mm) | 29-1/8" (740mm)
36" (914mm) | 29" (737mm) | 37-1/2" (953mm)
48" (1219mm) | 37-7/16" (951mm) | 45-15/16" (1167mm)

**Note:** Horizontal runs of vent must be level, or have a 1/4" rise for every 1 foot of run towards the termination. Never allow the vent to run downward - this could cause high temperatures and may present a possible fire hazard.
RIGID PIPE VENTING SYSTEMS

**Horizontal or Vertical Terminations**

**WARNING:**

Do not combine venting components from different venting systems.

However use of the the AstroCap™ and FPI Riser is acceptable with all systems.

This product has been evaluated by Intertek for using a Rigid Pipe Adaptor in conjunction with Duravent Direct-Vent, Selkirk Direct-Temp, Ameri Vent Direct venting and Security Secure Vent systems. Use of these systems with the Rigid Pipe adaptor is deemed acceptable and does not affect the Intertek WHI listing of components.

The FPI AstroCap™ and FPI Riser Vent terminal are certified for installations using FPI venting systems as well as Simpson Dura-Vent® Direct Vent. American Metal Products Ameri Vent Direct Vent, Security Secure Vent®, Selkirk Direct-Temp. AstroCap™ is a proprietary trademark of FPI Fireplace Products International Ltd. Dura-Vent® and Direct Vent are registered and/or proprietary trademarks of Simpson Dura-Vent Co. Inc.
Horizontal Venting with Two (2) 90° Elbows

One 90° elbow = Two 45° elbows.

<table>
<thead>
<tr>
<th>Option</th>
<th>V</th>
<th>H + H1</th>
</tr>
</thead>
<tbody>
<tr>
<td>A)</td>
<td>1' Min.</td>
<td>3' Max.</td>
</tr>
<tr>
<td>B)</td>
<td>2' Min.</td>
<td>4' Max.</td>
</tr>
<tr>
<td>C)</td>
<td>3' Min.</td>
<td>5' Max.</td>
</tr>
<tr>
<td>D)</td>
<td>4' Min.</td>
<td>6' Max.</td>
</tr>
<tr>
<td>E)</td>
<td>5' Min.</td>
<td>7' Max.</td>
</tr>
<tr>
<td>F)</td>
<td>6' Min.</td>
<td>8' Max.</td>
</tr>
</tbody>
</table>

With these options, maximum total pipe length is 30 feet with minimum of 6 feet total vertical and maximum 8 feet total horizontal.

Please note minimum 1 foot between 90° elbows is required.

Lengths do not include elbow indicated

Vent restrictor position A (fully open), refer to the "Vent Restrictor Position" section.

---

Horizontal Venting with Two (2) 90° Elbows

One 90° elbow = Two 45° elbows.

<table>
<thead>
<tr>
<th>Option</th>
<th>H</th>
<th>V</th>
<th>H + H1</th>
</tr>
</thead>
<tbody>
<tr>
<td>A)</td>
<td>1' Max.</td>
<td>1' Min.</td>
<td>3' Max.</td>
</tr>
<tr>
<td>B)</td>
<td>2' Max.</td>
<td>2' Min.</td>
<td>5' Max.</td>
</tr>
<tr>
<td>C)</td>
<td>3' Max.</td>
<td>4' Min.</td>
<td>6' Max.</td>
</tr>
<tr>
<td>D)</td>
<td>4' Max.</td>
<td>6' Min.</td>
<td>7' Max.</td>
</tr>
<tr>
<td>E)</td>
<td>5' Max.</td>
<td>8' Min.</td>
<td>8' Max.</td>
</tr>
</tbody>
</table>

With these options, maximum total pipe length is 30 feet with minimum of 8 feet total vertical and max. 8 feet total horizontal.

Please note min. 1 foot between 90° elbows is required.

Lengths do not include elbow indicated

Vent restrictor position A (fully open), refer to the "Vent Restrictor Position" section.
Vertical Venting with Two (2) 90° Elbows

_One 90° elbow = Two 45° elbows._

<table>
<thead>
<tr>
<th>Option</th>
<th>( V )</th>
<th>( H )</th>
<th>( V + V_1 )</th>
</tr>
</thead>
<tbody>
<tr>
<td>A)</td>
<td>1’ Min.</td>
<td>4’ Max.</td>
<td>2’ Min.</td>
</tr>
<tr>
<td>B)</td>
<td>2’ Min.</td>
<td>5’ Max.</td>
<td>3’ Min.</td>
</tr>
<tr>
<td>C)</td>
<td>3’ Min.</td>
<td>6’ Max.</td>
<td>4’ Min.</td>
</tr>
<tr>
<td>D)</td>
<td>4’ Min.</td>
<td>7’ Max.</td>
<td>5’ Min.</td>
</tr>
<tr>
<td>E)</td>
<td>5’ Min.</td>
<td>8’ Max.</td>
<td>6’ Min.</td>
</tr>
</tbody>
</table>

With these options, max. total pipe length is 30 feet with min. of 6 feet total vertical and max. 8 feet total horizontal. Please note min. 1 foot between 90° elbows is required.

Lengths do not include elbow indicated

Vent restrictor position A (fully open), refer to the “Vent Restrictor Position” section.

---

Vertical Venting with Two (2) 90° Elbows

_One 90° elbow = Two 45° elbows._

<table>
<thead>
<tr>
<th>Option</th>
<th>( H + H_1 )</th>
<th>( V )</th>
</tr>
</thead>
<tbody>
<tr>
<td>A)</td>
<td>2’ Max.</td>
<td>2’ Min.</td>
</tr>
<tr>
<td>B)</td>
<td>3’ Max.</td>
<td>3’ Min.</td>
</tr>
<tr>
<td>C)</td>
<td>4’ Max.</td>
<td>4’ Min.</td>
</tr>
<tr>
<td>D)</td>
<td>5’ Max.</td>
<td>5’ Min.</td>
</tr>
<tr>
<td>E)</td>
<td>6’ Max.</td>
<td>6’ Min.</td>
</tr>
</tbody>
</table>

With these options, max. total pipe length is 30 feet with min. of 6 feet total vertical and max. 6 feet total horizontal. Please note min. 1 foot between 90° elbows is required.

Lengths do not include elbow indicated

Vent restrictor position A (fully open), refer to the “Vent Restrictor Position” section.
VENTING ARRANGEMENTS

Horizontal Terminations for All Venting Systems

The shaded areas in the diagram below show all allowable combinations of vertical runs with horizontal terminations. Maximum one 90° elbow (two 45° elbows equal one 90° elbow).

Propane and Natural Gas: Residential, Manufactured and Mobile Homes Installations

May be installed in Manufactured (Mobile) Homes after first sale.

Vertical Terminations Systems for Residential Manufactured and Mobile Homes

The shaded area in the diagram below shows all allowable combinations of straight vertical and offset to vertical runs with vertical terminations. Maximum two 45° elbows.

If the vent is ENCLOSED in a chase (min. size 9” x 9”) maintain a 1-1/4” clearance to combustibles.

Offset to Vertical Terminations

Venting Arrangements - Horizontal Terminations

The two diagrams show all allowable combinations of straight horizontal termination with one 45° elbow off the unit. Restrictor position “A”.

12” max. w/AstroCap or Simpson Duravent Horizontal Square Termination Cap.

24” max. w/FPI Riser or Snorkel Termination Cap.

May be installed in Manufactured (Mobile) Homes after first sale.
**VERTICAL TERMINATION WITH CO-LINEAR FLEX SYSTEM**

**THE APPLIANCE MUST NOT BE CONNECTED TO A CHIMNEY FLUE SERVING A SEPARATE SOLID FUEL BURNING APPLIANCE.**

This appliance is designed to be attached to two 3" (76mm) co-linear aluminium flex running the full length of the chimney. See the Venting Arrangements chart below for minimum and maximum flue lengths. See chart below for minimum distances from roof. Periodically check that the vent is unrestricted.

Masonry chimneys may take various contours which the flexible liner will accommodate. However, keep the flexible liner as straight as possible, avoid unnecessary bending.

The Air Intake pipe must be attached to the inlet air collar of the termination cap.

**Required Parts:**

<table>
<thead>
<tr>
<th>Part #</th>
<th>Description</th>
<th>Alternate Approved Caps</th>
</tr>
</thead>
<tbody>
<tr>
<td>946-529</td>
<td>Co-linear DV Vertical Termination Cap</td>
<td>Vertical Termination Cap</td>
</tr>
<tr>
<td>948-305</td>
<td>3&quot; Flex - 35 ft. Co-Axial to Co-Linear Adapter Kit which contains the following: Co-linear Flex Adapter (270-585) Outer Pipe (946-257) Inner Pipe Adapter (946-219)</td>
<td>46DVA-VC Vertical Termination Cap</td>
</tr>
<tr>
<td>946-563</td>
<td>Co-Axial to Co-Linear Adapter Kit</td>
<td>46DVA-VCH High Wind Cap</td>
</tr>
<tr>
<td></td>
<td>which containsthe following: Co-linear Flex Adapter (270-585) Outer Pipe (946-257) Inner Pipe Adapter (946-219)</td>
<td>46DVA-GK 3&quot; Co-linear Adapter with flashing</td>
</tr>
</tbody>
</table>

**Venting Arrangements - Vertical Terminations with Co-Linear Flex System for both Residential & Manufactured Homes into Masonry Fireplaces**

The shaded area in the diagram shows the allowable vertical terminations.

**Straight Vertical Terminations**

Vent Restrictors set at fully closed, Position "B"
DV STOVE HORIZONTAL VENT KIT

DV 2 ft. Stove Vent Kit (Part # 946-116) and DV 4 ft. Stove Vent Kit (946-216) includes all the parts needed to install the H15-10 Direct Vent unit with up & out horizontal and vertical vent dimensions. For installations that require longer vertical and/or horizontal vents use the Dura-Vent system as shown in the "Dura-Vent Termination Kit" and "Dura-Vent Venting Components" sections.

Review the following sequence of instructions which are typical of most installations. The sequence may vary depending on wall thickness. Refer to the "Exterior Vent Terminal Locations" and "Rigid Pipe Venting Systems" sections for vent location and clearance dimensions, and the "Vent Restrictor Position" for the correct positioning.

1) Set the unit in its desired location. Check to determine if wall studs will be in the way of the venting system, adjust location until all clearances are met and there are no obstructions.

Note: A 1-1/2"(38mm) clearance around the outer pipe must be maintained except that only a 1" (25mm) clearance is needed at the termination end.

IMPORTANT:
Do not locate termination hood where excessive snow or ice buildup may occur. Be sure to check vent termination area after snow falls, and clear to prevent accidental blockage of venting system. When using snow blowers, make sure snow is not directed towards vent termination area.

2) Assemble a trial fit to determine the vertical center-line for the vent termination.

   a) Cut a 9-1/2" x 9-1/2" (241mm x 241 mm) square hole on both the interior and exterior wall.

   b) Install wall thimbles on both interior and exterior wall with 4 wood screws (#8 x 1") per thimble.

   c) Attach the 2 piece adjustable pipe section to the vent terminal and slide into position from the exterior. The larger diameter end of the adjustable pipe goes to the vent terminal.

   d) Install the 90° elbow onto the adjustable pipe to determine the vertical centerline.

   Note: if the centerline cannot be met, the adjustable sections will have to be cut.

   e) Cut the 4 ft. section of rigid pipe to length. Attach the 45° elbow to the rigid pipe, and ensure that the pipe length when cut (with the 45° elbow) will seat onto both the starter collar and the 90° elbow. Crimped section of rigid pipe seats into the 90° elbow. Only cut the uncrimped side of pipe.

Dismantle all pipe sections including vent terminal.

DV STOVE HORIZONTAL VENT KIT (#946-116 & #946-216) INSTALLATION

<table>
<thead>
<tr>
<th>Qty.</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Rigid Pipe Section (Kit #946-116: 2 ft. (1.2m) length, Kit #946-216: 4 ft. (1.2m) length, 6-1/2&quot; (165mm) inside diameter)</td>
</tr>
<tr>
<td>1</td>
<td>Flex Liner, compressed aluminium 2 ply liner, 4&quot; (102mm) inside diameter</td>
</tr>
<tr>
<td>4</td>
<td>spring spacers</td>
</tr>
<tr>
<td>1</td>
<td>90 deg. Elbow</td>
</tr>
<tr>
<td>2</td>
<td>Adjustable pipe section 13-1/2&quot; to 24&quot; (343mm x 610mm), 2 pcs.</td>
</tr>
<tr>
<td>1</td>
<td>Thimble Cover</td>
</tr>
<tr>
<td>2</td>
<td>Wall Thimble (2 pcs.)</td>
</tr>
<tr>
<td>1</td>
<td>Adapter</td>
</tr>
<tr>
<td>1</td>
<td>AstroCap Termination Cap</td>
</tr>
<tr>
<td>2</td>
<td>Trim Collars</td>
</tr>
<tr>
<td>1</td>
<td>Tube of Mill-Pac, high temperature sealant</td>
</tr>
<tr>
<td>12</td>
<td>Screws, #8 x 1/2&quot; Self tapping, Stainless Steel</td>
</tr>
<tr>
<td>14</td>
<td>Screws, #8 x 1/2&quot; Self tapping, Black</td>
</tr>
<tr>
<td>4</td>
<td>Screws #8 x 1-1/2&quot; Drill Point, Black</td>
</tr>
<tr>
<td>4</td>
<td>Screws #8 x 1-1/2&quot; Drill Point, Stainless Steel</td>
</tr>
<tr>
<td>8</td>
<td>Wood screws #8 x 1&quot;</td>
</tr>
</tbody>
</table>

Note:

a) Liner sections should be continuous without any joints or seams.

b) This is an approved system, therefore components in this system must not be substituted for any other manufacturer’s products.
3) Attach the 4" dia. flex liner to the vent terminal ensuring that the flex overlaps the collar of the vent terminal by a minimum of 1-3/8" (35mm). Use Mill-Pac to seal and secure with 3 of the #8 x 1/2" screws (stainless steel).

4) Attach the adjustable pipe section to the vent terminal using Mill-Pac and attach with 3 of the #8 x 1/2" screws (stainless steel).

**NOTE:** For best results and optimum performance with each approved venting system, it is highly recommended to apply “Mill-Pac” sealant (supplied) to every inner pipe connection. Failure to do so may result in drafting or performance issues not covered under warranty.

5) Slide the partially connected pipe and vent terminal assembly through the wall thimbles (from the exterior into the interior) and secure the cap to the exterior wall with 4 of the supplied screws (#8 x 1-1/2" drill point, stainless steel). Note: pilot holes will need to be drilled through the wall thimble on all 4 corners.

**Note:** If installing termination on a siding covered wall, a vinyl siding standoff or furring strips must be used to ensure that the termination is not recessed into the siding. For vinyl siding standoff installation refer to the Dura-Vent Termination instructions.

6) A bead of non-hardening mastic should be run around both the termination and vinyl siding standoff to prevent water from entering and to make a tight seal between the cap and the standoff.

7) Stretch the 4" dia. flex liner out fully and get a trial fit of the liner onto the 4" dia. starter collar.

8) Cut the 4" dia. flex liner to the desired size. **Hint:** leave an extra 12" to 16" of length, this will make the final assembly easier to work with.

9) Secure the 4" dia. flex liner to the 4" adapter with Mill-Pac and 3 of the #8 x 1/2" screws (stainless steel).

10) Slide the decorative Thimble Cover over the pipe sections and secure with 4 screws (#8 x 1-1/2" drill point, black) to the wall.

11) Slide the 90° elbow (crimp end up), the 45° elbow and the 4 ft. pipe section (crimp end up) over the 4" dia. flex liner.

12) Install the spring spacers onto the pipe sections.

13) Secure the 4" dia. flex liner with adapter onto the stove collar. Put a bead of Mill-Pac around the appliance adapter and secure with 3 screws (#8 x 1/2, stainless steel).

14) Attach the 45° elbow onto the starter collar by sealing with Mill-Pac securing with 3 of the #8 x 1/2" (black) screws.

15) Attach the pipe section to the 45° elbow by sealing with Mill-Pac securing with 3 of the #8 x 1/2" screws (black). Pipe seams should be facing the wall.

16) Attach the 90° elbow onto the pipe section by sealing with Mill-Pac securing with 3 of the #8 x 1/2" screws (black).

17) Slide the adjustable pipe section onto the 90° elbow. Slide the trim collar over the adjustable pipe sections to cover the joint of the telescopic section. The flex may have to be compressed back in order for the adjustable pipe to properly mate to the elbow. Seal with Mill-Pac secure with 3 of the #8 x 1/2" screws (black). Pipe seams facing down.

18) Install the trim collar over the starter collar and secure with a #8 x 1/2" screw (black).

If the pipe needs to be touched up, use only Stove Brite High Temperature Metallic Black Stove Paint.
RESIDENTIAL AND MANUFACTURED HOMES / MOBILE HOMES
MINIMUM HORIZONTAL TERMINATION INSTALLATIONS

Planning Your Venting Installation

See the "Exterior Vent Terminal Locations" section for requirements.

When planning your installation, it will be necessary to select the proper length of vent pipe for your particular requirements. Determine the minimum clearance to combustibles from the rear of the unit to the wall. It is also important to note the wall thickness. Before cutting the vent hole through the wall ensure that ALL vent and termination clearances (Refer to the "Exterior Vent Terminal Locations" section) will be met.

*If this is an outside corner, the minimum distance between the vent and the outside corner is 6" (15cm). See "F" on the diagram in the "Exterior Vent Terminal Locations" section.

NOTE: Ensure compliance with the outside vent terminal location before cutting hole as both dimensions must be met.

You will require the following components with your new Hampton® Direct Vent Freestanding Gas Stove. Please review your product to make sure you have everything you need. In the event that you are missing any part, contact your dealer. Decorative brass or chrome trim kits are available from Simpson Dura-Vent for their wall thimbles, as well as a square wall thimble cover.

Note: These are the minimum pieces required. Other parts may be required for your particular installation.

Minimum components for a Horizontal Installation:

<table>
<thead>
<tr>
<th>Kit #380-946</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 4&quot; Dia. x 12&quot; Black Pipe</td>
</tr>
<tr>
<td>1 4&quot; Dia. x 12&quot; Aluminum Vent</td>
</tr>
<tr>
<td>1 946-202 Wall Penetration Heat Shield (Wall Thimble) (2 pcs)</td>
</tr>
<tr>
<td>1 946-523/P AstroCap</td>
</tr>
<tr>
<td>1 948-128 Tube Mill-Pac Screws</td>
</tr>
<tr>
<td>1 946-219/p Pipe Adaptor</td>
</tr>
</tbody>
</table>

Optional Components:

<table>
<thead>
<tr>
<th>Kit #946-544</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 6-5/8&quot; Dia. x 18&quot; Black Pipe</td>
</tr>
<tr>
<td>1 4&quot; Dia. x 18&quot; Aluminum Vent</td>
</tr>
<tr>
<td>1 946-202 Wall Penetration Heat Shield (Wall Thimble) (2 pcs)</td>
</tr>
<tr>
<td>1 946-530/P Riser Terminal</td>
</tr>
<tr>
<td>1 946-545/P Decorative Wall Trim (Black)</td>
</tr>
<tr>
<td>1 948-219/p Pipe Adaptor</td>
</tr>
<tr>
<td>1 948-128 Tube Mill-Pac Screws</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Kit #946-205</th>
</tr>
</thead>
<tbody>
<tr>
<td>1 6-5/8&quot; Dia. x 18&quot; Black Pipe</td>
</tr>
<tr>
<td>1 4&quot; Dia. x 18&quot; Aluminum Vent</td>
</tr>
<tr>
<td>1 946-205 Vinyl Siding Shield for Riser Vent Terminal</td>
</tr>
<tr>
<td>1 946-208/P Vent Guard (Riser Vent Terminal)</td>
</tr>
</tbody>
</table>

* Simpson Dura-Vent Components
DURA-VENT TERMINATION KIT

Planning Your Dura-Vent Installation

There are two basic types of Dura-Vent Direct Vent System installations: horizontal termination and vertical termination. Confirm the maximum horizontal run and maximum vertical rise from the diagrams in the "Rigid Pipe Venting Systems" section.

When planning your installation, it will be necessary to select the proper length of vent pipe for your particular requirements. For horizontal installations, determine the minimum clearance from the rear of the unit to the wall. It is also important to note the wall thickness. (The wall thimble is suitable for 2 x 4 or 2 x 6 wall construction.) Select the amount of vertical rise desired for "vertical-to-horizontal" type installations.

Warning: Always maintain required clearances (air spaces) to nearby combustibles to prevent a fire hazard. Do not fill air spaces with insulation.

To determine the length of vent pipe required for vertical installations, measure the distance from the unit flue outlet to the ceiling, the ceiling thickness, the vertical rise in an attic or second storey, and allow for sufficient vertical height above the roof line.

For multi-storey applications, fire stops are required at each floor level. If an offset is needed, additional pipe, elbows and supports will be required.

Do not exceed the maximum number of elbows. One 90° for horizontal terminations and two 45° for vertical termination.

You will require the following components with your new Direct Vent Freestanding Gas Stove. Please review your product to make sure you have every-

Dura-Vent Vertical Termination Installation

Dura-Vent Horizontal Termination Installation

Alternate Horizontal Termination Caps

The FPI AstroCap™ is certified for installations using FPI venting systems as well as Simpson Dura-Vent® and Direct Vent.

The FPI AstroCap™ is a proprietary trademark of FPI Fireplace Products International Ltd.

Dura-Vent® and Direct Vent are registered and/or proprietary trademarks of Simpson Dura-Vent Co. Inc.
thing you need. In the event that you are missing any part, contact your dealer.

Note: These are the minimum pieces required. Other parts may be required for your particular installation. See above for a list of vent parts.

If installing termination on a siding covered wall, a vinyl siding standoff or furring strips can be used in order to ensure that the termination is not recessed into siding.

The vinyl siding standoff is required for walls with vinyl siding.

Minimum components for a Dura-Vent Horizontal Installation:
A) Dura-Vent Horizontal Termination Kit
B) Wall Thimble (required for combustible walls)

Minimum components for a Dura-Vent Vertical Termination:
D) Dura-Vent Vertical Termination Kit. See above for pipe lengths.

HORIZONTAL TERMINATIONS

1) Set the unit in its desired location. Check to determine if wall studs are in the way when the venting system is attached. If this is the case, you may want to adjust the location of the unit.

2) Assemble the desired combination of pipe and elbow to the appliance adapter with pipe seams oriented down. Offset the pipe seams as double seams in one place will cause the outer pipe to take an oval shape. Kit comes complete with 18" of straight vent - 6-5/8" dia. black outer pipe and 4" dia. inner vent.

3) With the pipe attached to the stove, slide the stove into its correct location, and mark the wall for a 9-1/2" (inside dimensions) round hole. The center of the round hole should line up with the centerline of the horizontal pipe, as shown in diagram 1. Cut and frame the 9-1/2 round hole in the exterior wall where the vent will be terminated. If the wall being penetrated is constructed of non-combustible material, i.e. masonry block or concrete, a 7" diameter hole is acceptable.

4) The horizontal run of vent should have a 1/4 inch rise for every 1 foot of run towards the termination. Never allow the vent to run downward. This could cause high temperatures and may present the possibility of a fire.

b) The location of the horizontal vent termination on an exterior wall must meet all local and national building codes, and must not be blocked or obstructed. Refer to the “Exterior Vent Terminal Locations” section.

c) Snorkel Terminations:
For installations requiring a vertical rise on the exterior of the building, 14-inch and 36-inch tall Snorkel Terminations as shown in Diagram 2 are available, as well as the standard Riser Vent. Follow the same installation procedures as used for standard Horizontal Termination. NEVER install the snorkel upside down.

Below Grade Snorkel Installation
If the Snorkel Termination must be installed below grade, i.e. basement application, proper drainage must be provided to prevent water from entering the Snorkel Termination. Do not attempt to enclose the Snorkel within the wall, or any other type of enclosure.

*Diameter 2a: As specified in CGA B149 Installation Code. Local codes or regulations may require different clearances.

5) If installing termination on a siding covered wall, a vinyl siding standoff or furring strips must be used to ensure that the termination is not recessed into the siding. Diagram 3.

6) Take the Riser Vent terminal and separate the Backing Plate from the Riser Vent Front by removing 8 screws as shown in diagram 4.

7) Install the Backing Plate into the wall penetration heat shield and attach using 4 screws. Dia. 4.

8) Connect all pipe sections to unit and install into wall:
a) Measure pipe length required and cut to length. Hint: use the cut end of the 6-5/8" dia. outer pipe at the vent terminal end.

NOTE: For Snorkel terminations in ABOVE grade installations, follow national or local code requirements.

4) Install wall penetration heat shield in the center of the 9-1/2" round hole and attach with wood screws. The four wood screws provided should be replaced with appropriate fasteners for stucco, brick, concrete, or other types of sidings. Diagram 3.
c) Before connecting the vent pipe to the vent termination, slide the black decorative wall thimble cover over the vent pipe, then slide the Wall Penetration Heat Shield over the vent pipe. Dia. 3.

d) Slide the appliance and vent assembly towards the wall carefully inserting the vent pipe into the riser vent terminal assembly. It is important that the vent pipe extends into the Riser Vent Backing Plate a sufficient distance so as to result in a minimum pipe overlap of 1-1/4 inches. Secure the connection between the vent pipe and the vent cap by attaching the two sheet metal strips extending from the Riser Vent Backing Plate into the outer wall of the vent pipe. Use two aluminium screws provided to connect the strips to the pipe section. Bend any remaining portion of the sheet metal strip back towards the vent cap and cut off any excess, it will be concealed by the decorative wall thimble cover. See diagram 5.

9) Slide the decorative wall thimble up to the wall surface being careful not to scratch the paint. See diagram 5.

10) Back outside: Apply sealant to the 4" inner flue and slide the Riser Vent Front into the Backing Plate and fasten with 8 screws.

IMPORTANT:
When connecting the pipe to the Riser Vent, apply Mill-Pac to the inner pipe on the Riser Vent Terminal, around the bead. Ensure that the vent pipe is pushed past the bead for a secure fit.

11) Seal around the outer edge of the Riser Vent Backing Plate.
3) To install the Round Support Box/Wall Thimble in a flat ceiling, cut a 10 inch square hole in the ceiling centered on the hole drilled in Step 2. Frame the hole as shown in diagram 9.

4) Assemble the desired lengths of black pipe and elbows necessary to reach from the appliance adapter up through the Round Support Box. Insure that all pipes and elbow connections are in the fully twist-locked position and sealed.

5) Cut a hole in the roof centered on the small drilled hole placed in the roof in Step 2. The hole should be of sufficient size to meet the minimum requirements for clearance to combustibles of 1-1/4". Slip the flashing under the shingles (shingles should overlap half the flashing) as per diagram 10.

6) Continue to assemble pipe lengths.

7) Ensure vent is vertical and secure the base of the flashing to the roof with roofing nails, slide storm collar over the pipe section and seal with a mastic.

8) Install the vertical termination cap by twist locking it.

Notes:

a) For multistorey vertical installations, a Ceiling Fire stop is required at the second floor, and any subsequent floor. Diagram 12. The opening should be framed to 10 * 10” inside dimensions, in the same manner as shown in diagram 9.

b) Any occupied areas above the first floor, including closets and storage spaces, through which the vertical vent passes, must be enclosed.

Galvanized pipe and elbows may be utilized in the attic as well as above the roofline. The galvanized finish is desirable above the roofline due to its higher corrosion resistance.

Continue to add pipe sections through the flashing until the height of the vent cap meets the minimum height requirements specified in diagram 11 or local codes. Note that for steep roof pitches, the vertical height must be increased. A poor draft, or down draughting can result from high wind conditions near big trees or adjoining roof lines, in these cases, increasing the vent height may solve the problem.

Offset Chart

<table>
<thead>
<tr>
<th>Roof Pitch</th>
<th>Minimum Vent Height</th>
</tr>
</thead>
<tbody>
<tr>
<td>Feet</td>
<td>Meters</td>
</tr>
<tr>
<td>flat to 7/12</td>
<td>2</td>
</tr>
<tr>
<td>over 7/12 to 8/12</td>
<td>2</td>
</tr>
<tr>
<td>over 8/12 to 9/12</td>
<td>2</td>
</tr>
<tr>
<td>over 9/12 to 10/12</td>
<td>2.5</td>
</tr>
<tr>
<td>over 10/12 to 11/12</td>
<td>3.25</td>
</tr>
<tr>
<td>over 11/12 to 12/12</td>
<td>4</td>
</tr>
<tr>
<td>over 12/12 to 14/12</td>
<td>5</td>
</tr>
<tr>
<td>over 14/12 to 16/12</td>
<td>6</td>
</tr>
<tr>
<td>over 16/12 to 18/12</td>
<td>7</td>
</tr>
<tr>
<td>over 18/12 to 20/12</td>
<td>7.5</td>
</tr>
<tr>
<td>over 20/12 to 21/12</td>
<td>8</td>
</tr>
</tbody>
</table>
CONVERTING CLASS-A METAL CHIMNEY TO DIRECT VENT SYSTEM

Prior to installation and connection of the vent system to a factory-built or masonry chimney, the chimney must be inspected and thoroughly cleaned by a qualified service person, such as a certified chimney sweep or home inspection service.

The direct vent system must not be connected to a damaged factory-built or masonry chimney.

For factory built, zero clearance, and masonry chimneys cleanout doors and caps or plugs for cleanout tee fittings and ash dumps shall be secured in place and sealed before installing a Direct Vent system within the chimney.

If the appliance shuts off during operation, contact a qualified service person to determine if a negative pressure and/or leaky chimney condition exists. Do not operate the appliance until the problem is corrected.

Approved for US Installations Only
The use of an existing chimney as an air intake is not covered under the ANSI Z21.88-2014/CSA 2.33-2014 test methods and the resulting ITS/WHI product certification. The code Authority Having Jurisdiction must be consulted prior to proceeding with this installation method.

Converting a Factory Built Metal Chimney

Important: If converting this appliance to a Factory Built Metal Chimney, the IPI/CPI switch on the hand held remote control/transmitter must be turned to CPI (Continuous Pilot Ignition) at all times. This will avoid nuisance pilot outages during operation of this appliance. See Remote manual for setup of this IPI/CPI switch.

1) Remove the existing chimney cap.

2) Measure the distance from the top end of the chimney to the bottom of the ceiling support box, add 3" (76mm) to this measurement, and cut a section of the 4" flex pipe to that length (the flex should already be extended to its nominal length).

3) Connect the end of the flex pipe section to the underside of the Top Adaptor using 3 sheet metal screws. Diagram 2.

4) Pass the flex pipe down through the center of the chimney system, and center the adaptor on the top of the chimney pipe. Drill four 1/8" diameter holes through the adaptor and into the chimney top. Insure that you are in fact, drilling into the metal on the chimney. Twist-lock the Termination Cap onto the Adaptor. (Diagrams 3 and 4).

5) Pull the flex pipe down through the ceiling support box, until it protrudes approximately 3" (76mm). Connect the flex pipe to the Retro Connector by slipping it into the 4-3/4" diameter sleeve on the top side of the Connector. Use 3 sheet metal screws to assemble these two parts.

6) Push the flex pipe back up into the ceiling support box, center the Retro Connector, and attach it to the support box, or decorative sleeve for double wall solid packed pipe, with the sheet metal screws (supplied). The holes in the Retro Connector are pre-punched. Diagram 5.

7) The connection between the appliance and the Retro Connector may be completed with sections of black direct vent pipe, together with an adjustable length.
CATHEDRAL CEILINGS

Round Support (RDS) & Square Support (SQS)

If your home has a cathedral ceiling (no attic space between the ceiling and the roof), install the chimney support as follows.

1) Situate the chimney in a convenient location as near as possible to the appliance outlet. Cut and frame a hole in the roof for the support. The sides of this hole must be vertical with 1-1/4" clearance.

2) Place the support in the opening. Lower it to the correct height as determined by the table and diagram below.

   Round or Square Support
   Insulation
   "X" min.
   Finish Trim

3) Use appropriate roof flashing. Place the flashing under the upper shingles and on top of the lower shingles approximately half of the flashing should be under the shingles.

4) Assemble the desired lengths of Black Pipe and Elbows necessary to reach from the appliance adapter up through the support box and flashing to proper height as per Dia. 12", local codes. Ensure that all pipe and elbow connections are in their fully twist lock position.

5) Ensure vent is vertical and secure flashing to the roof with roofing nails. Slide the storm collar over the pipe section and seal with a mastic.

6) Twist lock the vent cap on to the last section.

Support Extensions - Round (RDSE) or Square (SQSE)

Steep pitched cathedral ceilings may require the use of a support extension. This piece fits down inside the support and can be adjusted to increase the support’s length by up to 22”. The extension is attached to the support using the eight metal screws provided. Be sure there is at least a 2 inch overlap where the extension joins the support.

HIGH ELEVATION

This unit is approved in Canada for altitude to 4500 ft. (CAN/CGA-2.17-M91). For Natural Gas installations above 4500 ft. follow current CAN/CGA-B149.1.

GAS CONNECTION

The gas connection is a 3/8" NPT 90° elbow. The gas line can be rigid pipe or to make installation easier, use a listed flexible connector and/or copper tubing if allowed by local codes. Since some municipalities have additional local codes it is always best to consult with your local authorities and the CAN/CGA B149 installation codes.

For USA installations follow local codes and/or the current National Fuel Gas Code, ANSI Z223.1.

When using copper or flex connectors use only approved fittings. Always provide a union so that gas lines can be easily disconnected for burner and/or valve servicing. Flare nuts for copper lines and flex connectors are usually considered to meet this requirement.

IMPORTANT: ALWAYS CHECK FOR GAS LEAKS WITH A SOAP AND WATER SOLUTION OR GAS LEAK DETECTOR. DO NOT USE OPEN FLAME FOR LEAK TESTING.

Note: Prior to any pressure testing of the gas supply piping system that exceeds test pressures of 1/2 psig, this appliance must be disconnected from the piping system. If test pressures equal to or less than 1/2 psig are used then this appliance must be isolated from the piping.

### H15E-NG11 System Data

<table>
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<tr>
<th>For 0 to 4500 feet altitude</th>
<th>Burner Inlet Orifice Sizes:</th>
<th>#47</th>
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<tr>
<td>Max. Input Rating</td>
<td>18,000 Btu/h</td>
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<td>Min. Input Rating</td>
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<td>Supply Pressure (High)</td>
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<tr>
<td>Manifold Pressure (High)</td>
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### H15E-LP11 System Data

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<th>For 0 to 4500 feet altitude</th>
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<td>Max. Input Rating</td>
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<td>Min. Input Rating</td>
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<tr>
<td>Supply Pressure (High)</td>
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<td></td>
</tr>
<tr>
<td>Manifold Pressure (High)</td>
<td>10&quot; w.c.</td>
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</tr>
</tbody>
</table>
GAS PIPE PRESSURE TESTING

The appliance must be isolated from the gas supply piping system by closing its individual manual shut-off valve during any pressure testing of the gas supply piping system at test pressures equal to or less than 1/2 psig (3.45 kPa). Disconnect piping from valve at pressures over 1/2 psig.

The manifold pressure is controlled by a regulator built into the gas control, and should be checked at the pressure test point.

Note: To properly check gas pressure, both inlet and manifold pressures should be checked using the valve pressure ports on the valve.

1) Make sure the unit is in the "OFF" position.
2) Loosen the "IN" and/or "OUT" pressure tap(s), turning counterclockwise with a 1/8" wide flat screwdriver.
3) Attach manometer to "IN" and/or "OUT" pressure tap(s) using a 5/16" ID hose.
4) Light the pilot and turn the valve to "ON" position. Read manometer.
5) The pressure check should be carried out with the unit burning and the setting should be within the limits specified on the safety label.
6) When finished reading manometer, turn off the gas valve, disconnect the hose and tighten the screw (clockwise) with a 1/8" flat screwdriver.

Note: Screw should be snug, but do not over tighten.

AERATION ADJUSTMENT

The air shutter can be adjusted by moving the adjusting wire up or down. The wire is accessed through the bottom. Open the air shutter for a blue flame or close for a yellow flame. The burner aeration is factory set but may need adjusting due to either the local gas supply or altitude.

Minimum Air Shutter Opening:
- 3/16" Natural Gas
- 1/4" Propane

**CAUTION:** Carbon will be produced if air shutter is closed too much.

Note: Any damage due to carboning resulting from improperly setting the aeration controls is NOT covered under warranty.

Note: Aeration Adjustment should only be performed by an authorized FPI Installer at the time of installation or service.

1. Remove one (1) screw on the right side of the unit to remove the access panel.

AERATION ADJUSTMENT Diagram

Closed - Tall yellow
Open - Short Blue

885 S.I.T. VALVE DESCRIPTION

1) 6 Stage flame adjustment
2) Pilot adjustment
3) Inlet Pressure Tap
4) Outlet Pressure Tap
5) Pilot Outlet
6) Main Gas Outlet
7) Main Gas Inlet

885 S.I.T. VALVE Diagram
CONVERSION FROM NG TO LP

**THIS CONVERSION MUST BE DONE BY A QUALIFIED GAS FITTER**
**IF IN DOUBT DO NOT DO THIS CONVERSION!!**

Each Kit contains one LPG Conversion Kit (Part#382-977)

<table>
<thead>
<tr>
<th>Qty.</th>
<th>Part #</th>
<th>Description</th>
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<tbody>
<tr>
<td>1</td>
<td>904-529</td>
<td>5/32” Allen Key</td>
</tr>
<tr>
<td>1</td>
<td>918-590</td>
<td>Label “Converted to LPG”</td>
</tr>
<tr>
<td>1</td>
<td>908-528</td>
<td>Red “LPG” label</td>
</tr>
<tr>
<td>1</td>
<td>910-037</td>
<td>LP Injector (Pilot Orifice)</td>
</tr>
<tr>
<td>1</td>
<td>911-011</td>
<td>Stepper Motor</td>
</tr>
<tr>
<td>1</td>
<td>920-031</td>
<td>Instruction Sheet</td>
</tr>
</tbody>
</table>

**Installation of LP Conversion Kit:**

1. Shut off the gas and electrical supply.
2. Lift off the Cast Top and remove the cast front and the glass door (see details in manual).
3. Remove the logs, embers (if installed).
4. Remove the 2 screws holding the Burner Assembly to the firebox base. Push the Burner Assembly to the left and lift out.
5. Pull off the pilot cap to expose the pilot orifice.
6. Unscrew the pilot orifice with the allen key and replace with the LP pilot orifice in the kit and replace pilot cap.
7. Remove burner orifice with a 1/2” wrench and discard. Use another wrench to hold on to the elbow behind the orifice.
8. Reinstall new burner orifice LP stamped #55 and tighten.
9. Open the front panel and remove the cover plate by removing two screws.
10. Remove the right side access panel by removing 1 screw and disconnect the NG stepper motor wires from the IFC marked X6 in location shown below.
11. Remove NG stepper motor by removing 2 screws in locations shown below. Replace with LP stepper motor, secure in place with 2 screws.
12. Connect the LP stepper motor to the IFC (same port as NG stepper removed from in Step 10), reinstall access panel.
13. Attach the label “This unit has been converted to LPG” near or on top of the serial # decal.
14. Replace yellow “NG” label with red “LPG” label.
15. Reverse steps 4 through 1.
16. Check for gas leaks.
17. Check inlet and outlet pressures.
18. Check operation of flame control.

**Installer Notice:**
These instructions must remain with the appliance.
LOG SET INSTALLATION

Read the instructions below carefully and refer to the diagrams. If the logs are broken do not use the unit until they are replaced. Broken logs can interfere with the pilot operation.

The log kit contains the following:

a) Rear Log
b) Left Side Front Log
c) Right Side Front Log
d) Center Front Log
e) Embers
f) Platinum Embers 946-669 (supplied with packaged manual)

1) Shut off the gas supply.

2) Lift off Cast Top.

3) Remove Cast Front (and set the light assembly aside) by removing the 2 screws using a 7/16" wrench. Pull front out and then up as shown below.

4) Remove Glass front - see instructions in manual.

5) Carefully remove the logs from the unit and unwrap them. The logs are fragile, handle with care - do not force into position.

6) Place the rear log on the 2 rear log locating pins on the rear of the burner with the flat side to the back.

7) Place the 2 front logs on the front log locating pins. Ensure the back of both logs rest against the tabs.

Inside view

Left Front Log

Right Front Log
8) Take the embers and place on the burner in the space between the 2 front logs, ensure not to cover any burner ports. Do not put embers on the burner in the area between the front logs and the rear log. See photo below.

Separate platinum embers and place at the front of the burner in and around where the embers are placed. Avoid stacking platinum embers.

9) Place the center cross log on the top of the rear log and position as shown below.

Logs must be oriented as shown below.

10) Test fire to ensure proper light off (make sure flame flows smoothly from one end of burner to the other). If there is any flame hesitation, check that area for any blockage of the burner ports.

11) Re-install the Glass Front, Cast Front and Top.
OPTIONAL WALL THERMOSTAT

A wall thermostat may be installed if desired. Connect the wires as per the wiring diagrams.

Note: Preferable if the thermostat is installed on an interior wall.

Hampton® offers an optional programmable thermostat but any 250-750 millivolt rated non-anticipator type thermostat that is CSA, UL or UL approved may be used.

BACK UP BATTERY

In the event of a power outage the unit may be operated by a back up battery system.

1. Open the right (when facing front of appliance) access panel by removing 1 screw.
2. Install 4 AA batteries into the battery holder.

Note: Remove the batteries when normal operation is resumed as the heat will drain the battery power rapidly.

REMOTE/IFC (INTEGRATED FIRE-PLACE CONTROL)
CODING/PAIRING

To code the IFC to the hand held remote, follow the procedure below.

1. Open the bottom front access panel of the unit.

NOTE: Ensure that the main ON/OFF switch is in the ON position. (Unit will not function, unless it is in ON position)
2. Plug in 120 volt power cord into a grounded receptacle or install 4 AA batteries into battery pack and plug into battery terminals located near the gas valve. Do not use both. Only use the 4 AA batteries if 120 volt power is not available.
3. Press down the black button on the left side panel (when facing unit) until 3 beeps are heard.
4. Install 3 AAA batteries into handheld remote.
5. Press the ON/OFF button on the hand held remote to code the remote to the IFC–after 4 beeps are heard–handheld is paired with IFC.

MANUAL OPERATION
(NO REMOTE)

To divorce the remote transmitter, press the black button until it beeps 3 times, within 10 seconds press the black button again until a beep is heard. After divorcing the remote transmitter, the ON/OFF switch at the front of the unit will control the unit.

FINAL CHECK

Before leaving this unit with the customer, the installer must ensure that the appliance is firing correctly. This includes:

1) Clocking the appliance to ensure the correct firing rate (rate noted on label) at 15 minutes.
2) If required, adjusting the primary air to ensure that the flame does not carbon. First allow the unit to burn for 15min. to stabilize.
3) Check for proper draft.

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FINAL CHECK

Before leaving this unit with the customer, the installer must ensure that the appliance is firing correctly. This includes:

1) Clocking the appliance to ensure the correct firing rate (rate noted on label) at 15 minutes.
2) If required, adjusting the primary air to ensure that the flame does not carbon. First allow the unit to burn for 15min. to stabilize.
3) Check for proper draft.

REMOTE/IFC (INTEGRATED FIRE-PLACE CONTROL)
CODING/PAIRING

To code the IFC to the hand held remote, follow the procedure below.

1. Open the bottom front access panel of the unit.

NOTE: Ensure that the main ON/OFF switch is in the ON position. (Unit will not function, unless it is in ON position)
2. Plug in 120 volt power cord into a grounded receptacle or install 4 AA batteries into battery pack and plug into battery terminals located near the gas valve. Do not use both. Only use the 4 AA batteries if 120 volt power is not available.
3. Press down the black button on the left side panel (when facing unit) until 3 beeps are heard.
4. Install 3 AAA batteries into handheld remote.
5. Press the ON/OFF button on the hand held remote to code the remote to the IFC–after 4 beeps are heard–handheld is paired with IFC.
This heater does not require a 120V A.C. supply for operation. In case of a power failure, the remote control/thermostat/ON/OFF switch will continue to operate.

**CAUTION:** Ensure that the wires do not touch a hot surface and are away from sharp edges.

**WARNING:**
Electrical Grounding Instructions
This appliance is equipped with a three pronged (grounding) plug for your protection against shock hazard and should be plugged directly into a properly grounded three-prong receptacle. Do not cut or remove the grounding prong from this plug.

**Note:** The optional fan and standard lights do require 120 volt power for it to operate.

**Note:**
4 AA Batteries must be installed into the back up battery compartment however for this unit to operate when power is lost. See battery back up instructions in this manual. The fan and or lights will not operate during a power outage.
FIRST FIRE

The first fire in your stove is part of the paint curing process. To ensure that the paint is properly cured, it is recommended that you burn your fireplace for at least four (4) hours the first time you use it with the fan on. When first operated, the unit will release an odor caused by the curing of the paint, the burning off of any oils remaining from manufacturing. Smoke detectors in the house may go off at this time. Open a few windows to ventilate the room for a couple of hours.

The glass panel may require cleaning after the unit has cooled down.

DO NOT ATTEMPT TO CLEAN THE GLASS WHILE IT IS HOT.

Note: When the glass is cold and the appliance is lit, it may cause condensation and fog the glass. This condensation is normal and will disappear in a few minutes as the glass heats up.

During the first few fires, a white film may develop on the glass front as part of the curing process. The glass should be cleaned or the film will bake on and become very difficult to remove. Use a non-abrasive cleaner and NEVER clean the glass while it is hot.

DO NOT BURN THE APPLIANCE WITHOUT THE GLASS FRONT IN PLACE.

OPERATING INSTRUCTIONS

1. Read and understand these instructions before operating this appliance.
2. Check to see that all wiring is correct and enclosed to prevent possible shock.
3. Check to ensure there are no gas leaks.
4. Make sure the glass in the door frame is properly positioned. Never operate the appliance with the glass removed.
5. Verify that the venting and cap are unobstructed.
6. Verify log placement. If the pilot cannot be seen when lighting the unit, the logs have been incorrectly positioned.
7. The unit should never be turned off, and on again without a minimum of a 60 second wait.

This remote control requires coding. See remote coding instructions for details.

NOTE: This appliance will operate with 4 AA back-up batteries installed (see Back-up Battery section for details) during power outages. Only the optional fan and light will not operate until power is restored. If the remote is misplaced, the unit can be shut off by flipping the main ON/OFF switch, located behind the front cover plate, to the OFF position.

IMPORTANT: The remote control system supplied with this appliance has several options for starting/operating the appliance, please read the remote control operating instructions (packed with remote control) to understand how to operate this remote system.

OPERATION USING AN OPTIONAL WALL THERMOSTAT

All Hampton stoves ship with a full function remote control as standard equipment. This allows for basic on/off function as well as the ability to operate as a thermostat. With the addition of an optional wall cradle (820-477-AWT available from an authorized dealer) the remote can reside on a wall and carry out all the functions of a typical millivolt wall thermostat as well as being able to control the fan speed, accent light and the flame height. This is the recommended procedure for operating the unit with a thermostatic set point. If a millivolt wall thermostat is required for bedroom installation or as preferred method of controlling the stove there are two options.

Option 1

1. Unscrew access door with 2x Philips head screws to gain access to IFC board.

2. Turn fireplace ON using the remote control. Ensure thermostat function on top right hand corner is in OFF position. See below. Preset your desired flame height/Fan speed (only if optional fan is installed).

3. Connect thermostat to ON/OFF switch (Note: ON/OFF switch removed to show wiring).

4. Cut grey switch wire and strip grey switch wire as shown below (Image 3).

5. Strip thermostat wires and connect thermostat wires to grey switch wires and Marrett wires as show below. (Image 4)

6. Divorce the remote from the IFC by pressing the black reset Button located on the left side of the unit as shown below until an audible “beep” is heard. Repeat this step one more time, the remote will now be divorced.

*Note: The pilot flame will automatically be in CPI mode once the remote is divorced.

*Note: If power is lost and there is no battery backup, this would have to be repeated as functionality is lost.

7. With the thermostat connected and the Remote Divorced from the system, call for heat using the wall mounted thermostat. The unit will fire up with all preset functions set on the remote.

Optional 910-404/P wall thermostat shown.

Option 2

Wall thermostat only. Same as option 1 with step 2 bypassed.

** Please be aware that in this configuration the accent light, flame height adjustment and fan will not be available.
FOR YOUR SAFETY READ BEFORE LIGHTING  
POUR VOTRE SÉCURITÉ – À LIRE AVANT LA MISE EN MARCHE

This appliance must be installed in accordance with local codes, if any; if none, follow the National Fuel Gas Code, ANSI Z223.1/NFPA 54, or Natural Gas and Propane Installation Codes, CSA B149.1.  

Cet appareil doit être installé conformément aux codes locaux, s’il y a lieu. En l’absence de tels codes, suivre le National Fuel Gas Code, ANSI Z223.1/NFPA 54, ou les Natural Gas and Propane Installation Codes, CSA B149.1.

WARNING: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life. Improper installation, adjustment, service or maintenance can cause injury or property damage. Refer to the owner’s information manual provided with this appliance. For assistance or additional information consult a qualified installer, service agency or gas supplier.

AVERTISSEMENT : Quiconque ne respecte pas scrupuleusement les instructions de la présente notice risque de déclencher un incendie ou une explosion pouvant entraîner des dégâts matériels ou des blessures pouvant être mortelles. Tout défaut d’installation, de réglage, de modification, de service ou d’entretien peut entraîner des blessures ou des dommages matériels. Reportez-vous au manuel d’utilisation fourni avec cet équipement. Pour obtenir de l’aide ou des informations complémentaires, consulter un installateur ou un service d’entretien qualifié, ou le fournisseur de gaz.

A) This appliance is equipped with an ignition device which automatically lights the pilot. 
Do not try to light the pilot by hand. 

B) BEFORE OPERATING smell all around the appliance area for gas. Be sure to smell next to the floor, because some gas is heavier than air and will settle on the floor.
WHAT TO DO IF YOU SMELL GAS:
- Do not try to light any appliance. 
- Do not touch any electric switch, do not use any phone in your building. 
- Immediately call your gas supplier from a neighbour’s phone. Follow the gas supplier’s instructions.
- If you cannot reach your gas supplier, call the fire department.
C) Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and replace any part of the control system and any gas control which has been underwater.

A) Cet appareil est muni d’un dispositif d’allumage qui allume automatiquement la veilleuse. Ne tentez pas d’allumer la veilleuse manuellement. 

B) AVANT LA MISE EN MARCHE, reniflez tout autour de l’appareil pour décéler une odeur de gaz. Reniflez au niveau du plancher, car certains gaz sont plus lourds que l’air et peuvent s’accumuler au niveau du sol.

QUE FAIRE SI VOUS SENTEZ UNE ODEUR DE GAZ :
- Ne tentez pas d’allumer l’appareil 
- Ne touchez à aucun interrupteur; n’utilisez pas de téléphones se trouvant dans le bâtiment. 
- Appelez immédiatement votre fournisseur de gaz depuis un téléphone extérieur. Suivez les instructions du fournisseur.
- Si vous ne pouvez pas rejoindre le fournisseur, appelez le service incendie.
C) N’utilisez pas cet appareil s’il a été plongé dans l’eau, même partiellement. Faites inspecter l’appareil par un technicien qualifié et remplacez tout élément du système de contrôle ou de commande qui a été plongé dans l’eau.

CAUTION: Hot while in operation. Do not touch. Severe burns may result. Due to high surface temperatures keep children, clothing and furniture, gasoline and other liquids having flammable vapors away. Keep burner and control compartment clean. See installation and operating instructions accompanying appliance.


LIGHTING INSTRUCTIONS / CONSIGNES D’ALLUMAGE

1) Ensure the Main switch is in the ON position and/or the wall mounted battery holder (if equipped) is in the <REMOTE> position.

2) Press and release the ON/OFF button on the remote handhold transmitter. An audible beep should be heard from the receiver. If not using the remote, the unit can also be turned on by sliding the battery holder switch to the <ON> position (if equipped).

3) After approximately 2 seconds press the ON/OFF button again.

4) The unit will turn on.
Nota: The first attempt to ignite will last approximately 60 seconds. If there is no flame ignition (rectification) the board will stop sparking for approximately 35 seconds. After this wait time, the board will start a second try for ignition by sparking for approximately 60 seconds. If there is still no positive ignition after the second attempt the board will go into lock out mode.

The system will need to be reset as follows (after going into lock out mode):
   a) Wait 5 minutes - turn the system off by pressing the ON/OFF button on the remote.
   b) After approximately 2 seconds press the ON/OFF button again.
   c) Unit will repeat step 2.

1) S’assurer que le commutateur principal est en position ON et/ou que le bloc-piles mural (le cas échéant) est en position <REMOTE>.

2) Appuyer sur la touche ON/OFF de la télécommande puis relâcher. Un bip sonore retentit depuis le récepteur. Si vous n’utilisez pas la télécommande, l’appareil peut également être allumé en faisant glisser le commutateur du bloc-piles sur la position <ON> (le cas échéant).

3) Après environ 4 secondes, le système d’allumage produira une étincelle pendant 60 secondes pour allumer le brûleur principal.

4) L’appareil s’allumera.
Remarque : Au premier déclenchement, le système tente d’allumer les flammes pendant 60 secondes. Si l’essai est infructueux, le système fera une pause de 35 secondes. C’est ce qu’on appelle l’étape de rectification. Ce délai écoulé, le système tente à nouveau d’allumer les flammes en produisant des étincelles pendant 60 secondes. Si les flammes ne s’allument toujours pas, le système se met en mode verrouillage.

Il faut alors le réinitialiser en suivant les étapes ci-dessous (pour le déverrouiller) :
   a) Attendre 5 minutes et éteindre l’appareil en appuyant sur la touche ON/OFF de la télécommande.
   b) Attendre 2 secondes et appuyer encore une fois sur la touche ON/OFF.
   c) L’appareil répétera l’étape 2.

TO TURN OFF GAS APPLIANCE / POUR ÉTEINDRE UN APPAREIL AU GAZ

1) Press the ON/OFF button on the remote.

2) If service is to be performed you must disconnect power and shut off gas to the unit.

3) Appuyer sur la touche ON/OFF de la télécommande.

4) Lors de l’entretien de l’appareil, vous devez débrancher l’alimentation électrique et couper le gaz alimentant l’appareil.

DO NOT REMOVE THIS INSTRUCTION PLATE
NE PAS ENLEVER CETTE ÉTIQUETTE D’INSTRUCTIONS
NORMAL OPERATING SOUNDS OF GAS APPLIANCES

It is possible that you will hear some sounds from your gas appliance. This is perfectly normal due to the fact that there are various gauges and types of steel used within your appliance. Listed below are some examples. All are normal operating sounds and should not be considered as defects in your appliance.

Blower:
Hampton® gas appliances use high tech blowers to push heated air farther into the room. It is not unusual for the fan to make a “whirring” sound when ON. This sound will increase or decrease in volume depending on the speed setting of your fan speed control.

Burner Tray:
The burner tray is positioned directly under the burner tube(s) and logs and is made of a different gauge material from the rest of the firebox and body. Therefore, the varying thicknesses of steel will expand and contract at slightly different rates which can cause “ticking” and “cracking” sounds. You should also be aware that as there are temperature changes within the unit these sounds will likely re-occur. Again, this is normal for steel fireboxes.

Pilot Flame:
While the pilot flame is on it can make a very slight “whisper” sound.

Gas Control Valve:
As the gas control valve turns ON and OFF, a dull clicking sound may be audible, this is normal operation of a gas regulator or valve.

Unit Body/Firebox:
Different types and thicknesses of steel will expand and contract at different rates resulting in some “cracking” and “ticking” sounds will be heard throughout the cycling process.

MAINTENANCE INSTRUCTIONS

1) Always turn off the valve before cleaning. For relighting, refer to lighting instructions. Keep the burner and control compartment clean by brushing and vacuuming at least once a year. When cleaning the logs, use a soft clean paint brush as the logs are fragile and easily damaged.

2) Clean glass (never when unit is hot), appliance, and door with a damp cloth. Never use an abrasive cleaner.

3) The heater is finished in a porcelain finish or with a heat resistant paint and should only be refinished with heat resistant paint (not with wall paint).

Never use an abrasive cleaner on the porcelain finish as it may scratch the surface.

4) Make a periodic check of burner for proper position and condition. Visually check the flame of the burner periodically, making sure the flames are steady; not lifting or floating. If there is a problem, call a qualified service person.

5) Caution: Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation.

6) The appliance and venting system must be inspected before use, and at least annually, by a qualified field service person, to ensure that the flow of combustion and ventilation air is not obstructed.

During the annual service call, the burner should be removed from the burner tray and cleaned. Replace the embers but do not block the pilot.

7) Keep the area near the appliance clear and free from combustible materials, gasoline, and other flammable vapours and liquids.

8) Each time the appliance is lit, it may cause condensation and fog the glass. This condensation and fog is normal and will disappear in a few minutes as the glass heats up.

Never operate the appliance without the glass properly secured in place.

CLOTHING OR OTHER FLAMMABLE MATERIAL SHOULD NOT BE PLACED ON OR NEAR THE APPLIANCE.

9) Periodically check the pilot flames. Correct flame pattern has two strong blue flames: 1 flowing around the flame sense, and 1 flowing across the rear of the burner (it does not have to be touching the burner).

Note: If you have an incorrect flame pattern, contact your Hampton® dealer for further instructions.

PILOT ADJUSTMENT

Periodically check the pilot flames. Correct flame pattern has two strong blue flames: 1 flowing around the flame sensor and 1 flowing across the burner (it does not have to be touching the burner).

WARNING: CHILDREN AND ADULTS SHOULD BE ALERTED TO THE HAZARDS OF HIGH SURFACE TEMPERATURE AND SHOULD STAY AWAY TO AVOID BURNINGS OR CLOTHING IGNITION. YOUNG CHILDREN SHOULD BE CAREFULLY SUPERVISED WHEN THEY ARE IN THE SAME ROOM AS THE APPLIANCE.

DO NOT USE THIS APPLIANCE IF ANY PART HAS BEEN UNDER WATER. IMMEDIATELY CALL A QUALIFIED SERVICE TECHNICIAN TO INSPECT THE APPLIANCE AND TO REPLACE ANY PART OF CONTROL SYSTEM AND ANY GAS CONTROL WHICH HAS BEEN UNDER WATER

CAUTION: ANY SAFETY SCREEN OR GUARD REMOVED FOR SERVICING AN APPLIANCE MUST BE REPLACED PRIOR TO OPERATING THE APPLIANCE.
GENERAL VENT MAINTENANCE

Conduct an inspection of the venting system semi-annually. Recommended areas to inspect as follows:

1) Check the Venting System for corrosion in areas that are exposed to the elements. These will appear as rust spots or streaks, and in extreme cases, holes. These components should be replaced immediately.

2) Remove the Cap, and shine a flashlight down the Vent. Remove any bird nests, or other foreign material.

3) Check for evidences of excessive condensation, such as water droplets forming in the inner liner, and subsequently dripping out the joints. Continuous condensation can cause corrosion of caps, pipe, and fittings. It may be caused by having excessive lateral runs, too many elbows, and exterior portions of the system being exposed to cold weather.

4) Inspect joints, to verify that no pipe sections or fittings have been disturbed, and consequently loosened. Also check mechanical supports such as Wall Straps, or plumbers' tape for rigidity.

LOG REPLACEMENT

The unit should never be used with broken logs. Turn off the gas valve and allow the unit to cool before opening door to carefully remove the logs. The pilot light generates enough heat to burn someone. If for any reason a log should need replacement, you must use the proper replacement log. The position of these logs must be as shown in the diagram under Log Installation.

Note: Improper positioning of logs may create carbon build-up and will alter the unit’s performance which is not covered under warranty.

GLASS REPLACEMENT

1. Turn off stove and allow to return to room temperature.
2. Lift off cast top and place on a soft surface.
3. Remove 2 bolts and lift off cast front - place front carefully on a soft surface.
4. Slide the light assembly bracket out of the way.
5. Lift both latches securing glass door and remove door.
6. To reinstall - reverse steps.

FAN MAINTENANCE

If your fan requires maintenance or replacement, access to the fan is through the rear access panel on the back of the unit.

IMPORTANT: These fans collect a lot of dust from within your home. Ensure you maintain these fan motors on a regular basis by vacuuming out the fan squirrel cages, around the motor, and around the grills on the back of the stove.

WARNING: Electrical Grounding Instructions

This appliance is equipped with a three pronged (grounding) plug for your protection against shock hazard and should be plugged directly into a properly grounded three-prong receptacle. Do not cut or remove the grounding prong from this plug.

IMPORTANT
Disconnected power supply before servicing
maintenance

SAFETY SCREEN REPLACEMENT

1. Turn off stove and allow to return to room temperature.
2. Lift off cast top and place on a soft surface.
3. Remove 2 bolts and lift off cast front - place front carefully on a soft surface.
4. Slide the light assembly bracket out of the way.
5. Loosen 4 screws in locations shown below to release safety screen frame.
6. Slide safety screen to one side to remove.
7. Replace screen and reverse steps to reinstall.

ACCENT LIGHT BULB REPLACEMENT

1. Turn off stove and allow to return to room temperature.
2. Shut off electrical supply.
3. Lift off cast top and place on a soft surface.
4. Loosen bolts securing cast front—slide light assembly bracket upward to release.
5. Remove one (1) screw to remove bulb housing.
6. Replace bulb.

Note: Oils from hands will shorten the life of the bulbs, do not handle bulbs with bare hands.
7. Reverse steps to reinstall.
**VALVE ASSEMBLY REPLACEMENT**

If your valve requires maintenance or replacement, use the following instructions:

**Note:** Always shut off gas and disconnect electrical supply before removing the valve.

1. Open the front panel and remove the cover plate by removing two screws.

2. Disconnect gas line to stove.

3. Disconnect 3/8" NPT pipe from 90° elbow on valve or flex connector.

4. Disconnect the two (2) switch wires from valve.

5. Lift off the Cast Top and remove the Cast Front and glass door (see detailed instruction in this manual).

6. Carefully move light bracket out of the way.

7. Carefully remove the logs and embers.

8. Remove burner by removing the 2 screws on each side and then lifting the burner tray out.

*Note: Use a magnetic type screwdriver if possible.*

9. Remove back bracket by removing 1 screw.

10. Remove front bracket by removing 2 screws in locations shown below.

11. Remove 10 screws to remove valve tray.

12. Disconnect the following wires prior to removing valve assembly:
   a) Spark wire from IFC board (X2)
   b) Flame detect wire from IFC board (X3)
   c) Stepper motor wire harness from IFC board (X6)
   d) Orange wire from gas valve (EV1)
   e) Green wire from gas valve (EV2)
   f) Yellow ground wire located under where orange wire was disconnected on gas valve.

13. Lift valve tray assembly up and out of unit to remove.

14. Replace with new valve assembly and reverse steps to reinstall.
**GAS MAINTENANCE - RECOMMENDED ANNUAL ROUTINE**

In order for your Regency appliance to continue to provide comfort to your home periodic maintenance must be performed to ensure it is operating at peak efficiency. The items in the list should be checked by a licensed gas service technician during the annual service check. Your unit may require more frequent maintenance checks if you notice any changes in how it operates. Operational changes to look for can include, but are not limited to, extended start up time, increased fan noise, residue/carbon build up, white build up on the glass/firebox, increased operating noise etc. Should any of these or other conditions arise, discontinue use and schedule a service check with your local licensed gas technician. The list below shows items your licensed service technician will need to check and service at least annually.

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**Gas Leak Tests**

- Check main gas line connection to valve
- Check shut off valve connections
- Check connection at gas valve outlet
- Check connection at main burner orifice
- Check pilot fuel line at valve and at pilot assembly
### MAIN ASSEMBLY

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## BURNER & LOG ASSEMBLY

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</thead>
<tbody>
<tr>
<td>16. 911-084</td>
<td>Valve - NG 885 SIT IPI</td>
</tr>
<tr>
<td>16. 911-085</td>
<td>Valve - LP 885 SIT IPI</td>
</tr>
<tr>
<td>17. 911-010</td>
<td>Stepper Motor - NG</td>
</tr>
<tr>
<td>17. 911-011</td>
<td>Stepper Motor - LP</td>
</tr>
<tr>
<td>18. 911-276</td>
<td>Pilot assembly IPI NG 2 Flame</td>
</tr>
<tr>
<td>911-277</td>
<td>Pilot assembly IPI LP 2 flame</td>
</tr>
<tr>
<td>910-036</td>
<td>Novasit Pilot Orifice - NG</td>
</tr>
<tr>
<td>910-037</td>
<td>Novasit Pilot Orifice - LP</td>
</tr>
<tr>
<td>18a. 911-039</td>
<td>Novasit Pilot Hood 2 Way</td>
</tr>
<tr>
<td>911-137</td>
<td>Pilot Hood Clip</td>
</tr>
<tr>
<td>18b. 911-037</td>
<td>Flame Sensor</td>
</tr>
<tr>
<td>18c. 911-038</td>
<td>Flame Electrode</td>
</tr>
<tr>
<td>19. 904-434</td>
<td>Burner Orifice #47 - NG</td>
</tr>
<tr>
<td>19. 904-575</td>
<td>Burner Orifice #55 - LP</td>
</tr>
<tr>
<td>904-529</td>
<td>5/32&quot; Allen Key - Pilot Orifice</td>
</tr>
<tr>
<td>936-170</td>
<td>Burner Orifice Gasket</td>
</tr>
<tr>
<td>W840470</td>
<td>Pilot Assembly Gasket (Each)</td>
</tr>
<tr>
<td>20. 382-574/P</td>
<td>Valve Assembly - NG</td>
</tr>
<tr>
<td>382-776/P</td>
<td>Valve Assembly - LP</td>
</tr>
<tr>
<td>21. 380-015</td>
<td>Valve Assembly Gasket</td>
</tr>
<tr>
<td>904-658</td>
<td>1/2&quot; X 18&quot; Flex Line - Gas Inlet</td>
</tr>
<tr>
<td>22. 911-266/P</td>
<td>IFC Board SIT Profil II 7day PV+5 Sec.FFR</td>
</tr>
<tr>
<td></td>
<td>0.584.625</td>
</tr>
<tr>
<td>911-177</td>
<td>Hand Held Remote Control GTMFL 0.584.042</td>
</tr>
<tr>
<td>911-179</td>
<td>ASM 120 Volt Power Cord Assembly</td>
</tr>
<tr>
<td>911-173</td>
<td>Valve/Remote Wiring Harness 584.924</td>
</tr>
<tr>
<td>911-177</td>
<td>4 Position Wire Harness Fan &amp; Light Proflame 11</td>
</tr>
<tr>
<td>911-178</td>
<td>2 Position Wire Harness On/Off Switch</td>
</tr>
<tr>
<td>910-998</td>
<td>Halogen Light Socket Assembly</td>
</tr>
<tr>
<td>910-997</td>
<td>Halogen Light Bulb 120 Volt/20 Watt/JCD Bi-Pin/</td>
</tr>
<tr>
<td>910-157/P</td>
<td>Replacement Blower Motor Only With Squirrel Cage</td>
</tr>
<tr>
<td>948-131</td>
<td>Blower Screens (Each)</td>
</tr>
<tr>
<td>910-142</td>
<td>Fan Thermodisc (60T12) 110 Degree</td>
</tr>
<tr>
<td>911-093</td>
<td>10 Foot Extension Cord</td>
</tr>
<tr>
<td>911-027</td>
<td>Battery Holder W/9V Snap in 4-AA Batteries</td>
</tr>
<tr>
<td>W842051</td>
<td>Starter Collar Gasket - Outer</td>
</tr>
<tr>
<td>W260108</td>
<td>Starter Collar Gasket - Inner</td>
</tr>
<tr>
<td>23. 380-930</td>
<td>Log Set</td>
</tr>
<tr>
<td>39. 382-016</td>
<td>Valve Cover Plate Left</td>
</tr>
<tr>
<td>42. 382-012</td>
<td>Valve Cover Plate Right</td>
</tr>
<tr>
<td>41. 382-015</td>
<td>Valve Access Door</td>
</tr>
<tr>
<td>40. 382-018</td>
<td>Valve Cover Plate Front</td>
</tr>
<tr>
<td>43. 910-246</td>
<td>On/Off Switch</td>
</tr>
<tr>
<td>44. 382-017</td>
<td>Valve Cover</td>
</tr>
<tr>
<td>45. 911-242</td>
<td>Reset Switch</td>
</tr>
<tr>
<td>46. 910-432</td>
<td>Pilot Tubing with Nuts</td>
</tr>
<tr>
<td>350-530</td>
<td>Burner Assembly - Natural Gas/Propane</td>
</tr>
</tbody>
</table>

*Note: Not available as a replacement part.*

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*Note: Not available as a replacement part.*
Limited Lifetime Warranty

FPI Fireplace Products International Ltd. (for Canadian customers) and Fireplace Products U.S., Inc. (for U.S. customers) (collectively referred to herein as “FPI”) extends this Limited Lifetime Warranty to the original purchaser of this appliance provided the product remains in the original place of installation. The items covered by this limited warranty and the period of such coverage is set forth in the table below.

Some conditions apply (see below).

The policy is not transferable, amendable or negotiable under any circumstances.

<table>
<thead>
<tr>
<th>Indoor Gas Products</th>
<th>Part Coverage</th>
<th>Labor Coverage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Warranty Coverage Parts and Labor</td>
<td>Lifetime</td>
<td>5 years</td>
</tr>
<tr>
<td>Firebox and Heat Exchanger</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Steel Burner Tube</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Glass Thermal breakage only</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>All Surrounds/Inlays Finishes</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Brick Panels/Log sets/Ceramic Burners</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>All Castings</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Valve assembly and all gas control components, (Pilot assembly, flame sensors, Spark Electrode, Pilot Tubing, Orifices, Thermocouple, Thermopile)</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>All Other Electrical components,(Ignition Control Boards, Wiring, Switches, Blowers, Blower Control Module, Battery Pack, Remote Control Systems)</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Enamel Panels</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Venting/Venting Components</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>All Stainless steel surrounds</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>All Firebox Media (Crystals, Firebeads, Volcanic, Ceramic &amp; Spa Stones)</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>All hardware</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Mesh/Glass Safety Barriers</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Accent Light Bulbs</td>
<td>✓</td>
<td></td>
</tr>
<tr>
<td>Glass (Crazing)</td>
<td>✓</td>
<td></td>
</tr>
</tbody>
</table>

Conditions:

Warranty protects against defect in manufacture or FPI factory assembled components only, unless herein specified otherwise.

Any part(s) found to be defective during the warranty period as outlined above will be repaired or replaced at FPI’s option through an accredited distributor, dealer or pre-approved and assigned agent provided that the defective part is returned to the distributor, dealer or agent for inspection if requested by FPI. Alternatively, FPI may at its own discretion fully discharge all of its obligations under the warranty by refunding the verified purchase price of the product to the original purchaser. The purchase price must be confirmed by the original Bill of Sale.

The authorized selling dealer, or an alternative authorized FPI dealer if pre-approved by FPI, is responsible for all in-field diagnosis and service work related to all warranty claims. FPI is not responsible for results or costs of workmanship of unauthorized FPI dealers or agents in the negligence of their service work.
At all times FPI reserves the right to inspect reported complaints on location in the field claimed to be defective prior to processing or authorizing of any claim. Failure to allow this upon request will void the warranty.

All warranty claims must be submitted by the dealer servicing the claim, including a copy of the Bill of Sale (proof of purchase by you). All claims must be complete and provide full details as requested by FPI to receive consideration for evaluation. Incomplete claims may be rejected.

Unit must be installed according to all manufacturers’ instructions as per the manual.

All Local and National required codes must be met.

The installer is responsible to ensure the unit is operating as designed at the time of installation.

The original purchaser is responsible for annual maintenance of the unit, as outlined in the owner’s manual. As outlined below, the warranty may be voided due to problems caused by lack of maintenance.

Repair/replacement parts purchased by the consumer from FPI after the original coverage has expired on the unit will carry a 90 day warranty, valid with a receipt only. Any item shown to be defective will be repaired or replaced at our discretion. No labor coverage is included with these parts

**Exclusions:**
This Limited Lifetime Warranty does not extend to paint, rust or corrosion of any kind due to a lack of maintenance or improper venting, combustion air provision, corrosive chemicals (i.e. chlorine, salt, air, etc.), door or glass gasketing.

Malfunction, damage or performance based issues as a result of environmental conditions, location, chemical damages, downdrafts, installation error, installation by an unqualified installer, incorrect chimney components (including but not limited to cap size or type), operator error, abuse, misuse, use of improper fuels, lack of regular maintenance and upkeep, acts of God, weather related problems from hurricanes, tornados, earthquakes, floods, lightning strikes/bolts or acts of terrorism or war, which result in malfunction of the appliance are not covered under the terms of this Limited Lifetime Warranty.

FPI has no obligation to enhance or modify any unit once manufactured (i.e. as products evolve, field modifications or upgrades will not be performed on existing appliances).

This warranty does not cover dealer travel costs for diagnostic or service work. All labor rates paid to authorized dealers are subsidized, pre-determined rates. Dealers may charge homeowner for travel and additional time beyond their subsidy.

Any unit showing signs of neglect or misuse will not be covered under the terms of this warranty policy and may void this warranty. This includes units with rusted or corroded fireboxes which have not been reported as rusted or corroded within three (3) months of installation/purchase.

Units which show evidence of being operated while damaged, or with problems known to the purchaser and causing further damages will void this warranty.

Units where the serial no. has been altered, deleted, removed or made illegible will void this warranty.

Minor movement, expansion and contraction of the steel is normal and is not covered under the terms of this warranty.

FPI is not liable for the removal or replacement of facings or finishing in order to repair or replace any appliance in the field.

Freight damages for products or parts are not covered under the terms of the warranty.

Products made or provided by other manufacturers and used in conjunction with the FPI appliance without prior authorization from FPI may void this warranty.
Limitations of Liability:
The original purchaser’s exclusive remedy under this warranty, and FPI's sole obligation under this warranty, express or implied, in contract or in tort, shall be limited to replacement, repair, or refund, as outlined above. IN NO EVENT WILL FPI BE LIABLE UNDER THIS WARRANTY FOR ANY INCIDENTAL OR CONSEQUENTIAL COMMERCIAL DAMAGES OR DAMAGES TO PROPERTY. TO THE EXTENT PERMITTED BY APPLICABLE LAW, FPI MAKES NO EXPRESS WARRANTIES OTHER THAN THE WARRANTY SPECIFIED HEREIN. THE DURATION OF ANY IMPLIED WARRANTY IS LIMITED TO DURATION OF THE EXPRESSED WARRANTY SPECIFIED ABOVE. IF IMPLIED WARRANTIES CANNOT BE DISCLAIMED, THEN SUCH WARRANTIES ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some U.S. states do not allow limitations on how long an implied warranty lasts, or allow exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Customers located outside the U.S. should consult their local, provincial or national legal codes for additional terms which may be applicable to this warranty.

How to Obtain Warranty Service:
Customers should contact the authorized selling dealer to obtain warranty service. In the event the authorized selling dealer is unable to provide warranty service, please contact FPI by mail at the address listed below. Please include a brief description of the problem and your address, email and telephone contact information. A representative will contact you to make arrangements for an inspection and/or warranty service.

Canadian Warrantor:
FPI Fireplace Products International Ltd.
6988 Venture St.
Delta, British Columbia
Canada, V4G 1H4

U.S. Warrantor:
Fireplace Products U.S., Inc.
PO Box 2189 PMB 125
Blaine, WA
United States, 98231

Or contact the Regency Customer Care Centre at 1-800-442-7432 (phone) / 604-946-4349 (fax)

Product Registration and Customer Support:
Thank you for choosing a Regency Fireplace. Regency strives to be a world leader in the design, manufacture, and marketing of hearth products. To provide the best support for your product, we request that you complete a product registration form at http://www.regency-fire.com/Customer-Care/Warranty-Registration.aspx within ninety (90) days of purchase.
Product Registration and Customer Support:

Thank you for choosing a Regency Fireplace. Regency strives to be a world leader in the design, manufacture, and marketing of hearth products. To provide the best support for your product, we request that you complete a product registration form found on our Web Site under Customer Care within ninety (90) days of purchase.

For purchases made in CANADA or the UNITED STATES:  
http://www.regency-fire.com/Customer-Care/Warranty-Registration.aspx

For purchases made in AUSTRALIA:  

You may also complete the warranty registration form below to register your Regency Fireplace Product and mail and/or fax it back to us, and we will register the warranty for you. It is important you provide us with all the information below in order for us to serve you better.

Warranty Registration Form (or Register online immediately at the above Web Site):

<table>
<thead>
<tr>
<th>Warranty Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Serial Number (required):</td>
</tr>
<tr>
<td>Purchase Date (required) (mm/dd/yyyy):</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Product Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Product Model (required):</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Dealer Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dealer Name (required):</td>
</tr>
<tr>
<td>Dealer Address:</td>
</tr>
<tr>
<td>Dealer Phone #:</td>
</tr>
<tr>
<td>Installer:</td>
</tr>
<tr>
<td>Date Installed (mm/dd/yyyy):</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Your Contact Details (required)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name:</td>
</tr>
<tr>
<td>Address:</td>
</tr>
<tr>
<td>Phone:</td>
</tr>
<tr>
<td>Email:</td>
</tr>
</tbody>
</table>

For purchases made in CANADA:  
FPI Fireplace Products International Ltd.  
6988 Venture St.  
Delta, British Columbia  
Canada, V4G 1H4  
Phone: 604-946-5155  
Fax: 1-866-393-2806

For purchases made in the UNITED STATES:  
Fireplace Products US, Inc.  
PO Box 2189 PMB 125  
Blaine, WA  
United States, 98231  
Phone: 604-946-5155  
Fax: 1-866-393-2806

For purchases made in AUSTRALIA:  
Fireplace Products Australia Pty Ltd  
1-3 Conquest Way  
Hallam, VIC  
Australia, 3803  
Phone: +61 3 9799 7277  
Fax: +61 3 9799 7822

For fireplace care and tips and answers to most common questions please visit our Customer Care section on our Web Site. Please feel free to contact your selling dealer if you have any questions about your Regency product.
Installer: Please complete the following information

Dealer Name & Address: ______________________________________________________

Installer: ______________________________________________________________

Phone #: ______________________________________________________________

Date Installed: __________________________________________________________

Serial #: ______________________________________________________________