



Freestanding Woodstove

Vancouver

Model: F2402M



**PLEASE KEEP THESE INSTRUCTIONS
FOR FUTURE REFERENCE**

WARNING:

Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to this manual. For assistance or additional information consult an authorised installer, service agency or supplier.

FOR YOUR SAFETY

Do not store or use gasoline or other flammable vapours and liquids in the vicinity of this or any other appliance.
If you smell gas do not light the appliance.

The appliance and flue system shall be installed in accordance with AS/NZS 2918 and the appropriate requirements of the relevant building code or codes.

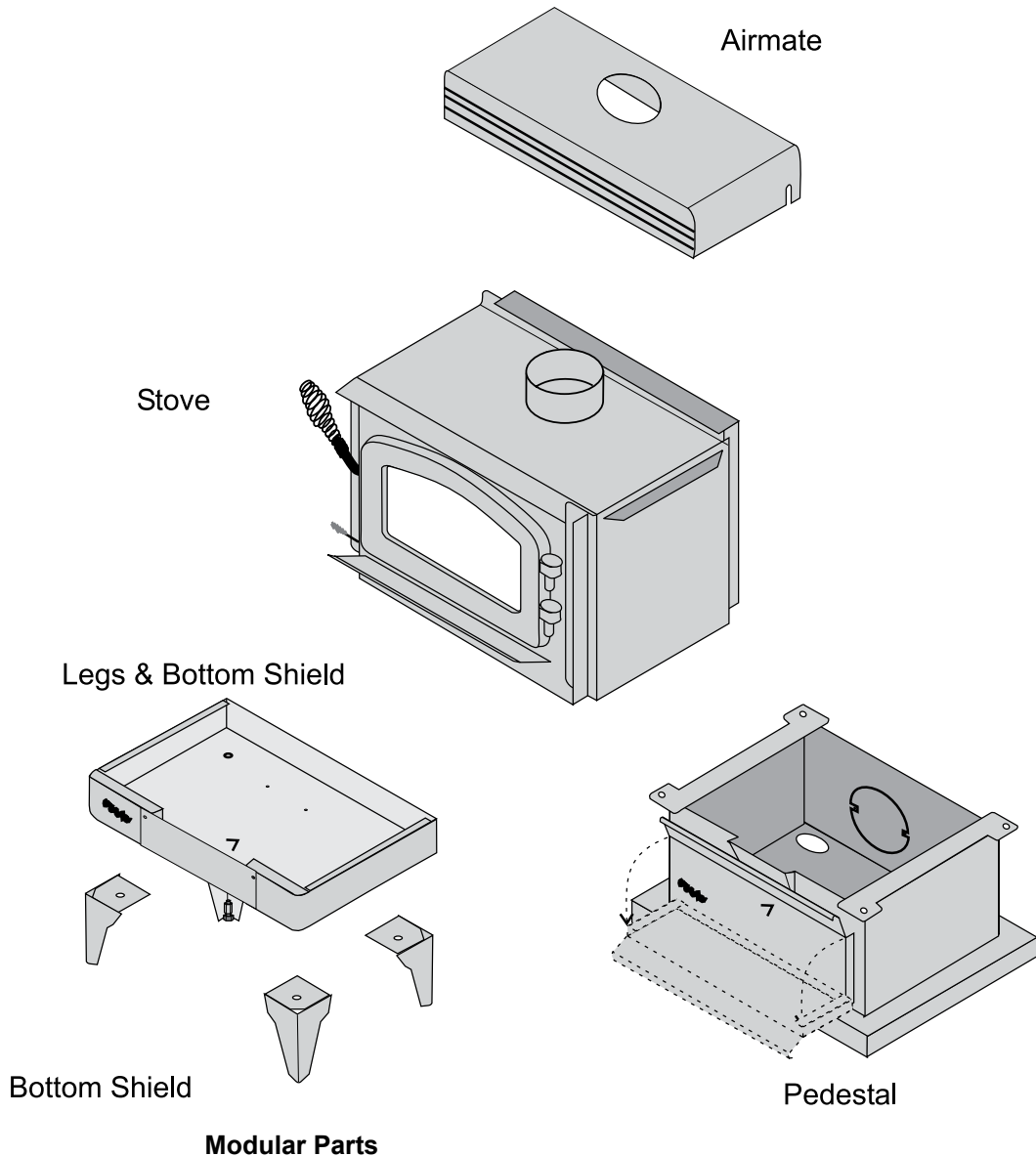
Thank-you for purchasing a
REGENCY FIREPLACE PRODUCT.

The pride of workmanship that goes into each of our products will give you years of trouble-free enjoyment. Should you have any questions about your product that are not covered in this manual, please contact the **REGENCY DEALER** in your area.

Keep those **REGENCY FIRES** burning.

SAFETY NOTE: If this woodstove is not properly installed, a house fire may result. For your safety, follow the installation instructions, contact local building, fire officials, or authority having jurisdiction about restrictions and installation inspection requirements in your area.

The authority having jurisdiction should be consulted before installation to determine the need to obtain a permit.



THE REGENCY FREESTANDING WOOD STOVE

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COMPLIANCE LABEL

This is a copy of the label that accompanies each Regency Freestanding Woodstove (F2402M). We have printed a copy of the contents here for your review.

NOTE: Regency units are constantly being improved. Check the label on the unit and if there is a difference, the label on the unit is the correct one.

New Zealand

Regency Freestanding Woodfire

Vancouver F2402M

TESTED TO AS/NZS 4013:2014
TEST REPORT NUMBER: ARS 05/1149
APPROVAL NO. NELSON CITY COUNCIL
AVERAGE HEAT OUTPUTS WHEN BURNING SOFTWOOD
MAXIMUM 11.3Kw
MEDIUM 9.8Kw
LOW 7.0Kw
OVERALL AVERAGE EFFICIENCY
BURNING SOFTWOOD 70.4%
WHEN TESTED IN ACCORDANCE WITH AS/NZS 4012
PERFORMANCE MAY VARY FROM TEST VALUES
DEPENDING ON ACTUAL OPERATING CONDITIONS
AVERAGE PARTICULATE EMISSION 1.18g/kg
TESTED BY APPLIED RESEARCH SERVICES LTD.
PO BOX 687 NELSON, NEW ZEALAND

Distributed by:

Western Australia:

Air Group Australia
28 Division St
Welshpool WA 6106

Eastern Australia:

Fireplace Products
Australia Pty. Ltd.
1 Conquest Way
Hallam, VIC 3803

Manufactured by:

FPI
Fireplace International Ltd.
6988 Venture St.
Delta, BC Canada V4G 1H4

Date of Manufacture:

Date of Installation:

JAN FEB MAR APR MAY JUN JUL AUG SEP OCT NOV DEC 2017 2018 2019 2020 2021

Serial Number 374

918-942b

Australia

MAKE: REGENCY
TYPE: FREESTANDING WOODFIRE

Model: F2402M

Serial Number 279

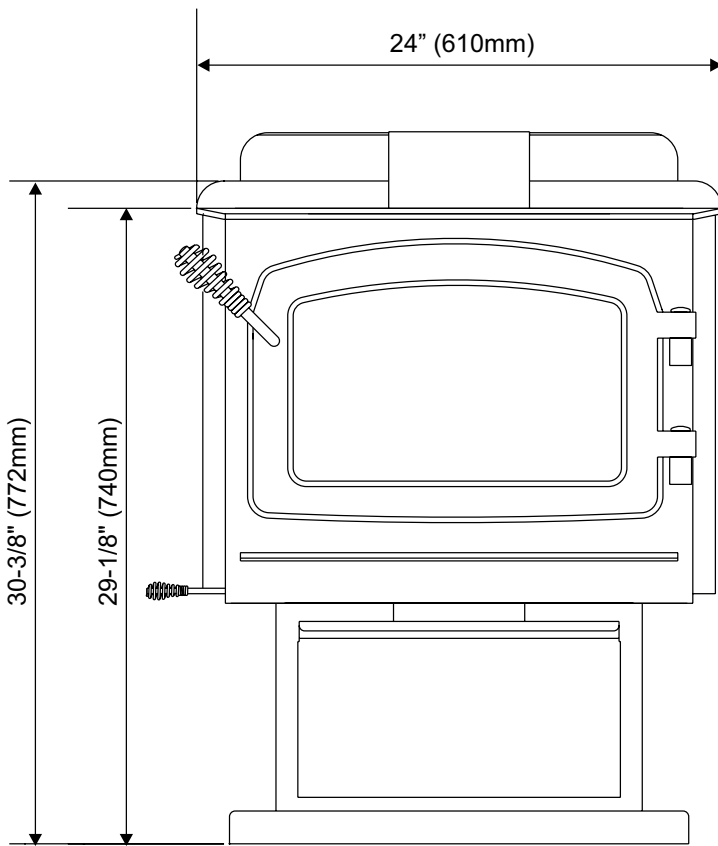
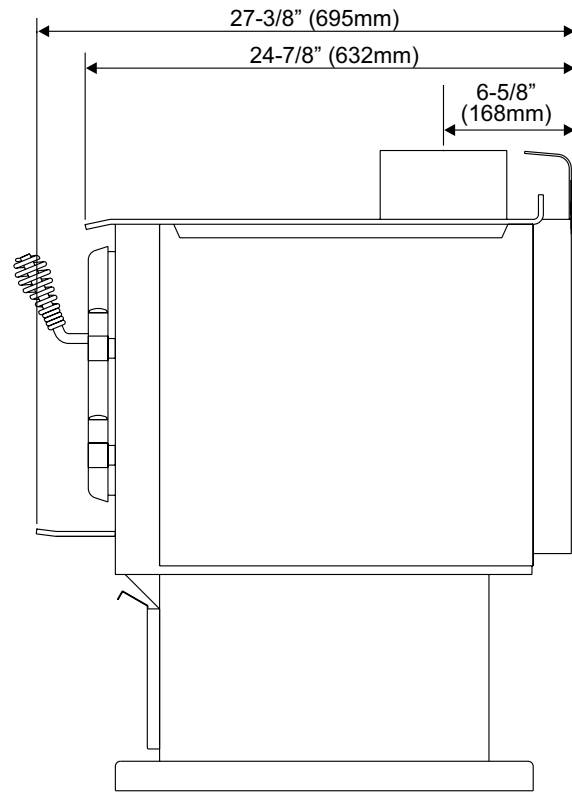
TESTED BY: AHHA TESTLAB STIRLING
ST THEBARTON SA 5031 (2004)
TEST REPORT NUMBER: ATL18-04
WHEN TESTED IN ACCORDANCE WITH AS/NZS 4012:2014 & AS/NZS 4013:2014
MAXIMUM AVERAGE HEAT OUTPUT BURNING HARDWOOD: 9.9kW
OVERALL AVERAGE EFFICIENCY BURNING HARDWOOD: 63%
PARTICULATE EMISSION FACTOR: 1.9g/kg
CATALYTIC COMBUSTOR: NO
MANUFACTURER/DISTRIBUTOR: FIREPLACE PRODUCTS AUSTRALIA PTY. LTD.
1-3 CONQUEST WAY, HALLAM VIC 3803

Date of Manufacture:

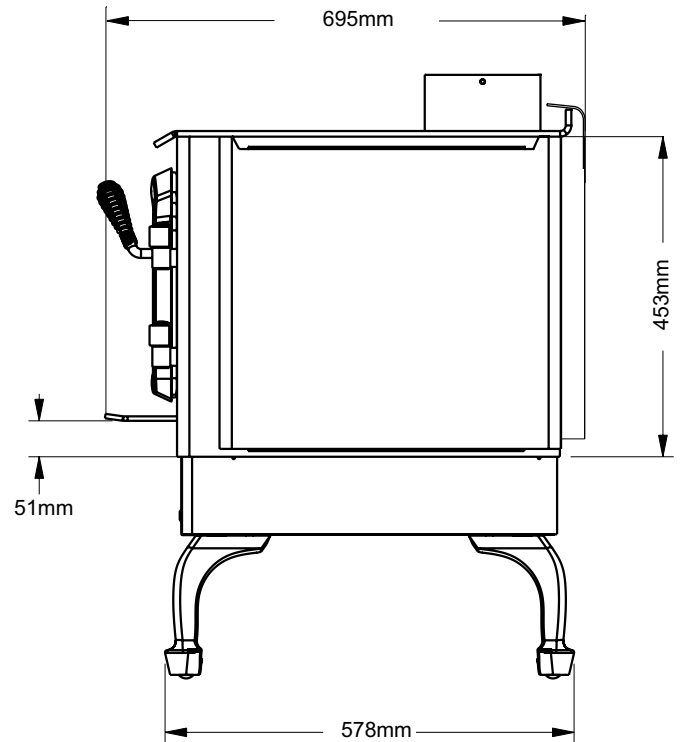
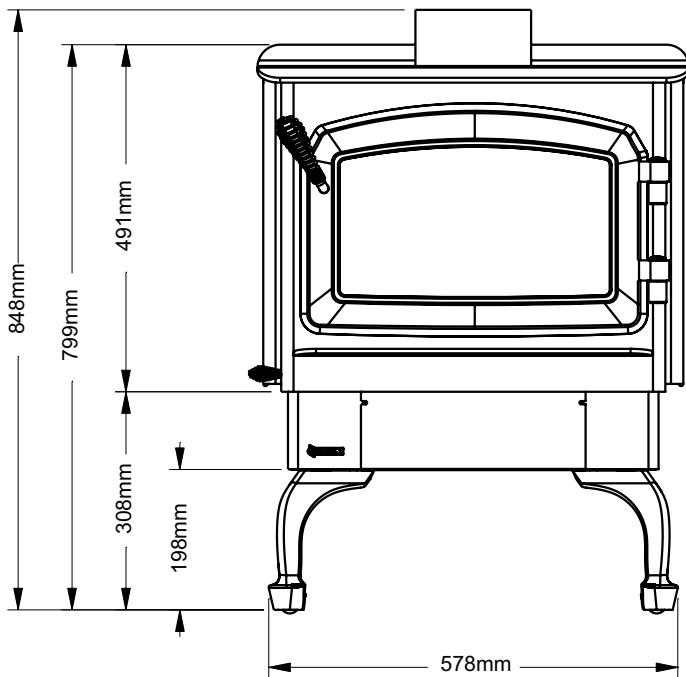
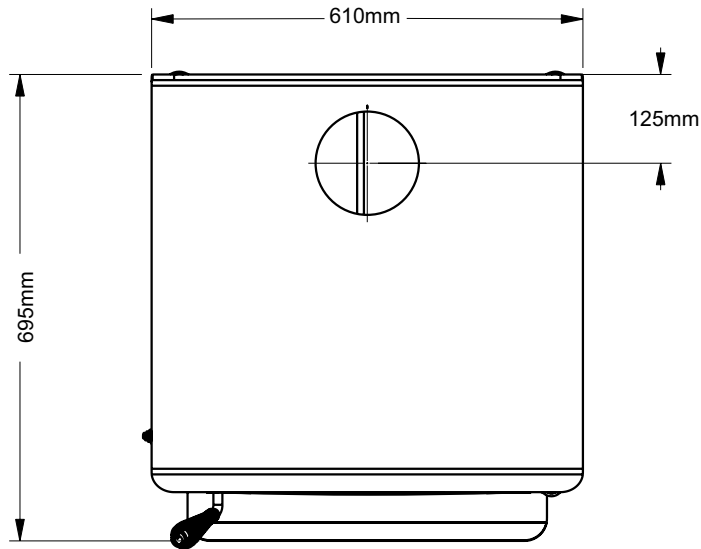
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918-626d

DIMENSIONS



DIMENSIONS



RESIDENTIAL INSTALLATION

- 1) Please read this entire manual before you install and use your new woodstove. Failure to follow instructions may result in property damage, bodily injury or even death. Be aware that local Codes and Regulations may override some items in this manual. Check with your local inspector.
 - 2) Select a position for your Regency Stove. Consult the minimum clearance chart for your model and set the stove in place. For close clearance installation use listed double wall connector systems.
 - 3) To insure vertical alignment, suspend a plumb bob from the ceiling over the exact center of your stove flue and mark a spot on the ceiling to indicate the center of the chimney.
 - 4) Check that the area above the ceiling is clear for cutting. Re-confirm the clearance from the stove to combustibles to insure that they are within the prescribed limits.
 - 5) Install chimney according to chimney manufacturers instructions. The performance of your woodstove is governed to a very large part by the chimney system. Too short a chimney can cause difficult start-up, dirty glass, backsmoking when door is open, and even reduced heat output. Too tall a chimney may prompt excessive draft which can result in very short burn times and excessive heat output. The use of an inexpensive flue pipe damper may be helpful in reducing excessive draft.
- Caution:** The correct diameter of the chimney for the appliance is 150 mm and the correct type of chimney is specified on pages 8 and 9 of the manual.
- 6) Mark the location of the pedestal base or legs on the floor, then move the stove aside and mark the position of the floor protector.
 - 7) The appliance must be installed on a floor protector as specified on pages 8 - 9 of these instructions and the floor protector must extend at least 300 mm in front of the door opening and 200 mm to either side of that opening.
 - 8) When the floor protection is complete, position the stove with the flue collar centered under the installed chimney.
 - 9) New Zealand installations require unit be installed with seismic restraint. Legs of unit should be bolted down through leg holes - leg unit / and through holes on pedestal - pedestal unit. Seismic restraints must pass through the floor protector and be secured in the floor below.

- 10) Do not connect this unit to a chimney serving another appliance.
- 11) Your Regency Woodstove is not to be connected to any air distribution duct.

WARNING: THE APPLIANCE AND FLUE-SYSTEM SHALL BE INSTALLED IN ACCORDANCE WITH AS/NZS 2918 AND THE APPROPRIATE REQUIREMENTS OF THE RELEVANT BUILDING CODES.

WARNING: APPLIANCES INSTALLED IN ACCORDANCE WITH THIS STANDARD SHALL COMPLY WITH THE REQUIREMENTS OF AS/NZS 4013 WHERE REQUIRED BY THE REGULATORY AUTHORITY, i.e. THE APPLIANCE SHALL BE IDENTIFIABLE BY A COMPLIANCE PLATE WITH THE MARKING 'TESTED TO AS/NZS 4013'

ANY MODIFICATION OF THE APPLIANCE THAT HAS NOT BEEN APPROVED IN WRITING BY THE TESTING AUTHORITY IS CONSIDERED TO BE IN BREACH OF THE APPROVAL GRANTED FOR COMPLIANCE WITH AS / NZS 4013

CAUTION: MIXING OF APPLIANCE OR FLUE-SYSTEM COMPONENTS FROM DIFFERENT SOURCES OR, MODIFYING THE DIMENSIONAL SPECIFICATIONS OF COMPONENTS MAY RESULT IN HAZARDOUS CONDITION. WHERE SUCH ACTION IS CONSIDERED, THE MANUFACTURER SHOULD BE CONSULTED IN THE FIRST INSTANCE

CAUTION: CRACKED AND BROKEN COMPONENTS, E.G. GLASS PANELS OR CERAMIC TILES, MAY RENDER THE INSTALLATION UNSAFE.

WARNING: DO NOT USE FLAMMABLE LIQUIDS OR AEROSOLS TO START OR REKINDLE THE FIRE.

WARNING: DO NOT USE FLAMMABLE LIQUIDS OR AEROSOLS IN THE VICINITY OF THIS APPLIANCE WHEN IT IS OPERATING.

WARNING: DO NOT STORE FUEL WITHIN HEATER INSTALLATION CLEARANCES.

WARNING: OPEN AIR CONTROL (AND DAMPER WHEN FITTED) BEFORE OPENING FIRING DOOR.

CAUTION: THIS APPLIANCE SHOULD NOT BE OPERATED WITH CRACKED GLASS.

CAUTION: THIS APPLIANCE SHOULD BE MAINTAINED AND OPERATED AT ALL TIMES IN ACCORDANCE WITH THESE INSTRUCTIONS.

CAUTION: THE USE OF SOME TYPES OF PRESERVATIVE-TREATED WOOD AS A FUEL CAN BE HAZARDOUS.

AUSTRALIA ONLY

IMPORTANT

Use only the instructions and clearance dimensions on this page for heaters to be installed in Australia.

The Regency F2402M has been tested by the AHHA Testing Laboratory and conforms to AS/NZS 2918:2001, Report No. ATL19-04.

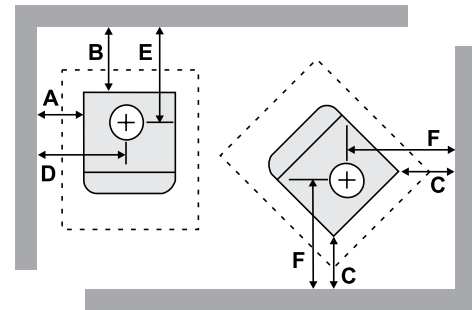
The Regency F2402 has been tested with the flue kits listed below. A default flue kit as listed in AS/NZS 2918:2001 may also be used.

These are the only flue kits certified for use with this heater for installation in Australia.

MINIMUM CLEARANCE TO COMBUSTIBLE MATERIALS

Please read the section below carefully as clearances depend on whether the airmate or the rear heat deflector is installed on the stove.

Measurements "From Unit" are from the top plate of the stove to a side wall or to a corner, and from the rear heat shield to a back wall.



Residential Installation Clearances to Combustible Walls

Unit	From Unit		From Corner		From Flue Center-Line		
	A	B	C	D	E	F	
Medium F2402M	with Airmate*	450mm	125mm	150mm	755mm	290mm	445mm
	with Rear Deflector*	450mm	150mm	225mm	755mm	315mm	555mm

*Airmate fitted, and 900mm long half round enamelled mild steel flue shield or half perforated decromesh flue shield fitted

*Rear firebox shield extension fitted, and full length half perforated decromesh flue surround or 900mm long half round enamelled mild steel flue shield fitted.

Flue systems tested:

Acorn Special Insulated
FLOMET Super Single
Shamic 1A

Floor Protector:

6mm thick fibre cement sheet with thermal conductivity 0.41 W/m degree K underneath heater extending 300mm in front and 200 mm from the sides of the firebox opening.

NEW ZEALAND ONLY

IMPORTANT

Use only the instructions and clearance dimensions on this page for heaters to be installed in New Zealand.

The Regency F2402M has been tested by the AHHA Testing Laboratory and conforms to AS/NZS 2918:2001, Report No. ATL19-04.

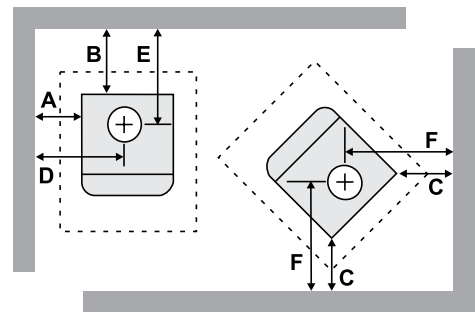
Tested on a pedestal base by AHHA Testing Laboratory (Report No, ATL 19-04) and on legs by Applied Research (Report No. 05/1161). Both tests conform to AS/NZ Standard 2918:2001.

The Regency Vancouver F2402M has been tested with the flue kits listed below. A default flue kit as listed in AS/NZS 2918:2001 may also be used.

These are the only flue kits certified for use with this heater for installation in New Zealand.

MINIMUM CLEARANCE TO COMBUSTIBLE MATERIALS

Measurements "From Unit" are from the top plate of the stove to a side wall or to a corner, and from the rear heat shield to a back wall.



Residential Installation Clearances to Combustible Walls

Unit	From Unit		From Corner C	From Flue Center-Line		
	A	B		D	E	F
Regency Vancouver F2402M with Airmate* and Leg or Pedestal*	450mm	125mm	200mm	755mm	290mm	495mm

Tested with:

***Airmate fitted, and the flue kit must include a single skin 1200mm semi - circular stainless steel flue shield fitted, installed with two flue mounted straps so that the bottom edge of the flue shield is approximately 10 mm above the top surface of the heater. A diverter clipped to the top of the shield angled forward and up at 45°, should be fitted.**

Please note attached flue kit specifications.

Flue systems tested:

Sheetmetal Fabricated Products Ltd.
PO Box 58 - 268 Greenmount, Auckland
New Zealand

Floor Protector:

6mm thick fibre cement sheet with thermal conductivity 0.41 W/m degree K underneath heater extending 300mm in front and 200 mm from the sides of the firebox opening.

STOVE ASSEMBLY PRIOR TO INSTALLATION

All units require either the pedestal or 4 legs attached to the base. The F2402M stove requires either the Airmate or Rear Heat Deflector on top of the stove.

Airmate Assembly

- 1) The airmate sits on top of the stove with the slots in the sides fitting over the curved deflector on the rear stove top. See diagram 1. Discard the Rear Heat Deflector that is supplied with the unit, **the fireplace must be installed with the airmate in New Zealand.**
- 2) Center the airmate and push it forward to the front of the stove.

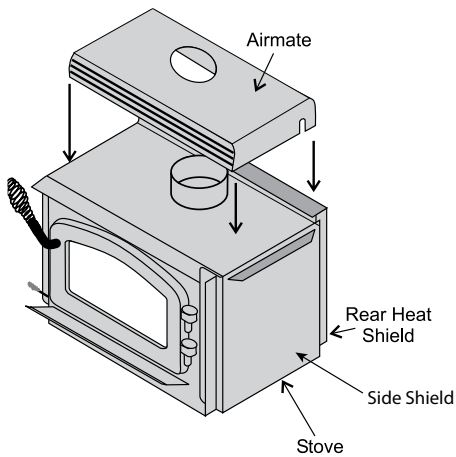
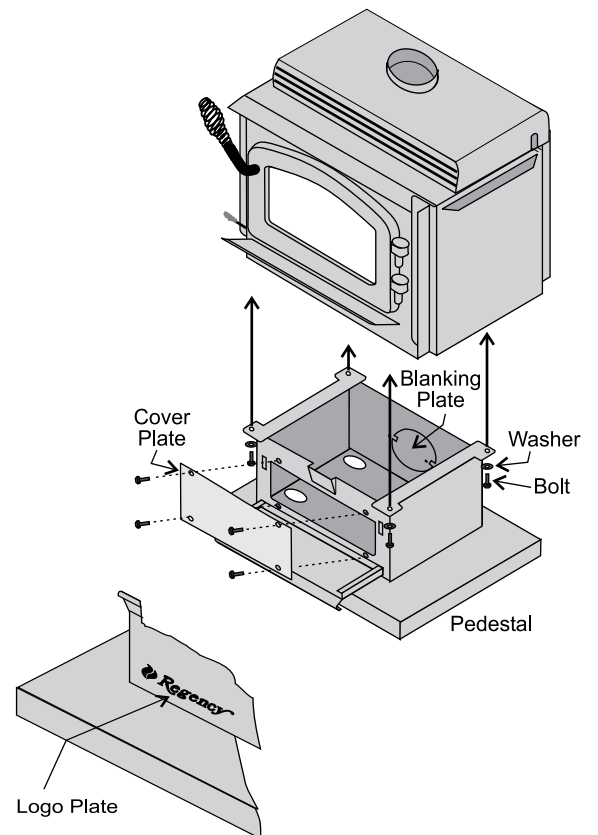


Diagram 1

Pedestal Assembly

- 1) For easier assembly, tip the stove on its back (onto a soft surface to prevent scratching).
- 2) Unscrew the 4 bolts in the under-side of the stove. Align the holes in the corners of the pedestal top with the corresponding holes in the base of the stove. Fasten using a bolt and washer for each corner.
- 3) Push the Regency logo into the two holes in the front bottom left corner of the pedestal cover plate.

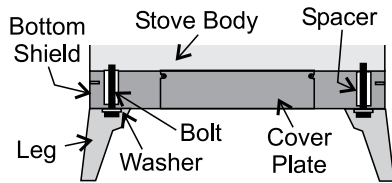
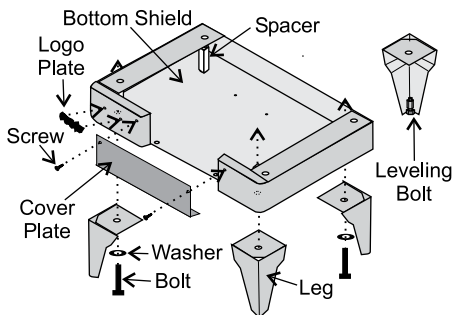
Note: Any paint touch up should be done prior to placing logo on pedestal.



Leg and Bottom Shield Assembly

The instructions below apply to the painted cast leg and the gold plated cast leg. It will be easier to attach the legs to the stove if the stove is tipped on its back (preferably on a soft surface to prevent scratching). Ensure to be extremely careful when tipping stove.

- 1) Remove the 4 bolts from underside of the base of the pedestal and discard. Also remove cover plate and put to the side.
- 2) Line up the heat shield with the bottom of the unit.
- 3) Start threading the bolt and washer (supplied with the bottom shield) for about 1/4 of the way through the leg with the washers being underneath the legs. Ensure that the legs are properly aligned with heat shield and tighten the bolts.
- 4) Level the stove by adjusting the levelling bolts in the bottom of each leg.



- 5) Reinstall cover plate.
- 6) Install logo plate onto heat shield by placing in 2 holes as shown in diagram.

FLUE BAFFLE & SECONDARY AIR TUBE INSTALLATION

The flue baffle system located in the upper area of the firebox is removable to make cleaning your chimney system easier. The baffles must be installed prior to your first fire. **Smoke spillage and draft problems may occur if the baffles are improperly positioned.** Check the position of the baffles on a regular basis as they can be dislodged if too much fuel is forced into the firebox.

Freestanding Stove

The unit arrives with the 2 baffles on the floor of the firebox.

- 1) If all 4 air tubes are installed continue on to Step 2, if not, follow the instructions below.

Air Tube Installation

Install the air tube into the holes in the side channels. The notch goes on the right hand side with the air holes facing toward the door. Slide the tube into the left hand side, as far as possible and then bring it back into the hole on the right hand side until it locks into position. If the tube will not slide in easily, simply use a pair of vise grips or pliers and tap it into place with a hammer. A tighter fit will ensure the tube will not move when the unit is burning.

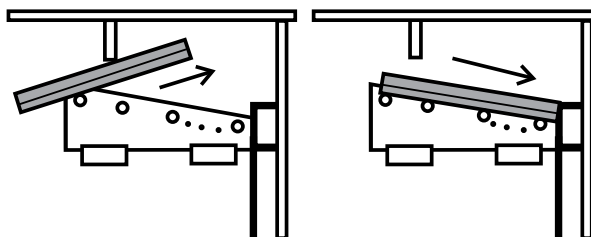
- 2) Slide the left baffle over the air tubes from the front and then push it to the back (see Diagram 1).
- 3) Tilt the left baffle up on top of the side channel and it will leave enough room to position the right baffle in the same manner as Step 1 above (see Diagram 2).
 - a) Insert baffle clip in between air tube and baffle, slide clip to one side (see Diagram 3).

Then reposition the left baffle flat on the air tubes.

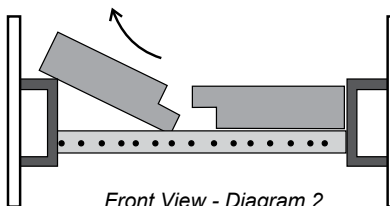
- 4) **Important: push both baffles so they are tight against the side walls and back wall (see Diagram 4).**

- 4a) Slide baffle clip into the centre (see Diagram 4).

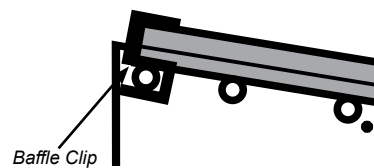
Note: When getting the chimney cleaned, push the baffles forward toward the front of the stove, this should leave sufficient access to the flue. If it is not enough space then remove the middle air tube (reverse the procedure in step 1) above), and baffle and then replace everything when cleaning is completed.



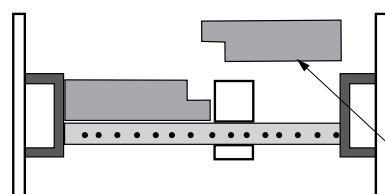
Side View - Diagram 1



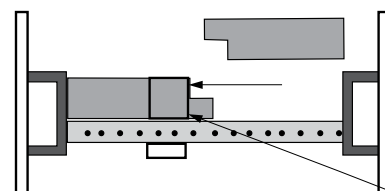
Front View - Diagram 2



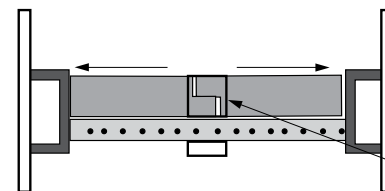
Side View - Diagram 3



Step A
Hold baffle up and hook baffle clip to airtube as shown.



Step B
Slide baffle clip over so it is fully over baffle as shown.

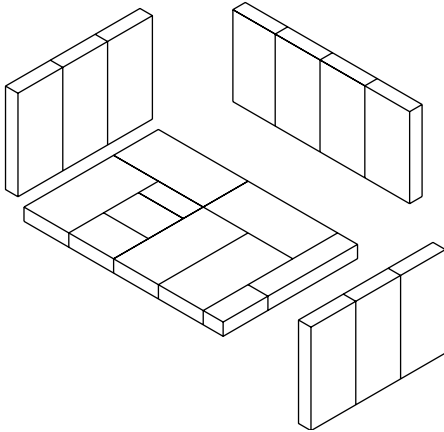


Step C
Drop baffle down & slide baffle clip so it centers both baffles.

Front View - Diagram 4

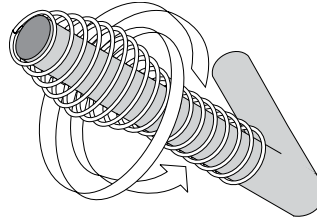
BRICK INSTALLATION

Firebrick is included to extend the life of your stove and radiate heat more evenly. Check to see that all firebricks are in their correct positions and have not become misaligned during shipping.



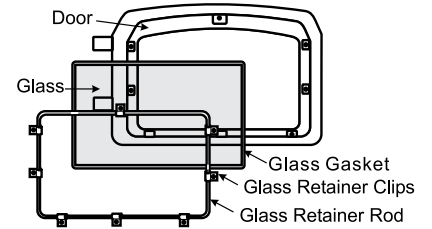
DOOR HANDLE

Attach spring handle by rotating counter clockwise onto rod. Ensure that the rod fits into the entire length of the spring handle. See Diagram below.



GLASS INSTALLATION

Remove the door from the stove and remove the glass retainer. Position the glass in the door, make sure that the glass gasketing will properly seal your unit, and replace the retainer, it should rest on the gasket not the glass. Tighten securely, but do not wrench down on the glass as this may cause the glass to break.

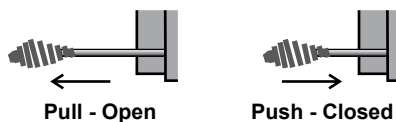


OPERATING INSTRUCTIONS

With your unit now correctly installed and safety inspected by your local authority, you are now ready to start a fire. Before establishing your first fire, it is important that you fully understand the operation of your draft control.

DRAFT CONTROL

Both the primary and air wash drafts are controlled by the control rod located on the left side of the unit (when facing the unit). To increase your draft - pull open, and to decrease - push closed. All units have a secondary draft system that continually allows combustion air to the induction ports at the top of the firebox, just below the flue baffle.



WARNING: To build a fire in ignorance or to disregard the information contained in this section can cause serious permanent damage to the unit and void your warranty!!

FIRST FIRE

When your installation is completed and inspected you are ready for your first fire.

- 1) Open control fully.
- 2) Open firebox door and build a small fire using paper and dry kindling on the firebrick hearth. Secure door on the firebox and wait a few minutes for a good updraft in the flue to establish the fire. (Leaving the door slightly open will help your fire start more rapidly.)

CAUTION: Never leave unit unattended if door is left open. This procedure is for fire start-up only, as unit may overheat if door is left open for too long.

WARNING: Never build a roaring fire in a cold stove. Always warm your stove up slowly!

- 3) Once a bed of coals has been established on the firebrick hearth, you may adjust the draft control to a low setting to operate the unit at its most efficient mode.
- 4) During the first few fires, keep the combustion rate at a moderate level and avoid a large fire. Only after 5 or 6 such fires can you operate the stove at its maximum setting, and only after the metal has been warmed.
- 5) For the first few days, the stove will give off an odour from the paint. This is to be expected as the high temperature paint becomes seasoned. Windows and/or doors should be left open to provide adequate ventilation while this temporary condition exists. Burning the stove at a very high temperature the first few times may damage the paint. Burn fires at a moderate level the first few days.
- 6) Do not place anything on the stove top during the curing process. This may result in damage to your paint finish.
- 7) During the first few days it may be more difficult to start the fire. As you dry out your firebrick and your masonry flue, your draft will increase.
- 8) For those units installed at higher elevations,

drafting problems may occur. Consult an experienced dealer on methods of increasing your draft.

- 9) Some cracking and popping noises may be experienced during the heating up process. These noises will be minimal when your unit reaches temperature.
- 10) Before opening your door to reload, open draft fully for approximately 10 to 15 seconds until fire has been re-established. This will minimize any smoking.
- 11) All fuel burning appliances consume oxygen during operation. It is important that you supply a source of fresh air to your unit while burning. A slightly opened window is sufficient for the purpose. If you also have a fireplace in your home, a downdraft may be created by your Regency Stove causing a draft down your chimney. If this occurs, slightly open a window near your unit.

CAUTION: If the body of your unit, flue baffle or any part of the chimney connector starts to glow, you are overfiring. Stop loading fuel immediately and close the draft control until the glow has completely subsided.

- 12) Green or wet wood is not to be used in this appliance, as it is not approved.
- 13) If you have been burning your stove on a low draft, use caution when opening the door. After opening the damper, open the door a crack, and allow the fire to adjust before fully opening the door.
- 14) The controls of your unit or the air supply passages should not be altered to increase firing for any reason.
- 15) If you burn the unit too slowly or at too low a setting your unit will not be operating as efficiently as it can. An easy rule of thumb says that if your glass is clean, then your flue is clean and your exhaust is clean. Burn the stove hot enough to keep your glass clean and you won't need to clean your flue as often.

ASH DISPOSAL

During constant use, ashes should be removed every few days.

Safety Precautions

- 1) Do not allow ashes to build up to the loading doors! Only remove ashes when the fire has died down. Even then, expect to find a few hot embers.

****Excess ash should be removed when necessary, place in a non-combustible container with a tightly fitting lid and moved outdoors immediately to a location clear of combustible materials.**

- 2) Please take care to prevent the build-up of ash around the start-up air housing located inside the stove box, under the loading door lip.

SAFETY GUIDELINES AND WARNINGS

- 1) Never use gasoline, gasoline type lantern fuels, kerosene, charcoal lighter fuel, or similar liquids to start or 'freshen up' a fire in your heater. Keep all such liquids well away from the heater while it is in use.
- 2) Keep the door closed during operation and maintain all seals in good condition.
- 3) Do not burn any quantities of paper, garbage, and never burn flammable fluids such as gasoline, naphtha or engine oil in your stove.
- 4) If you have smoke detectors, prevent smoke spillage as this may set off a false alarm.
- 5) Do not overfire heater. If the chimney connector, flue baffle or the stove top begin to glow, you are overfiring. Stop adding fuel and close the draft control. Overfiring can cause extensive damage to your stove including warpage and premature steel corrosion. Overfiring will void your warranty.
- 6) Do not permit creosote or soot build-up in the chimney system. Check and clean chimney at regular intervals. Failure to do so can result in a serious chimney fire.
- 7) Your Regency stove can be very hot. You may be seriously burned if you touch the stove while it is operating, keep children, clothing and furniture away. Warn children of the burn hazard.
- 8) The stove consumes air while operating. Adequate ventilation must be provided.
- 9) Do not connect this unit to a chimney flue serving another appliance.
- 10) Do not use grates or andirons or other methods for supporting fuel. Burn directly on the bricks.
- 11) Open the draft control fully for 10 to 15 seconds prior to slowly opening the door when refuelling the fire.
- 12) Do not connect your unit to any air distribution duct.
- 13) Your woodstove should burn dry, standard firewood only. The use of cut lumber, plywood, "mill ends", etc. is not allowed as this fuel can easily overheat your woodstove. Evidence of excessive overheating will void your warranty. As well, a large portion of sawmill waste is chemically treated lumber, which is illegal to burn in many areas. Salt drift wood and chemically treated fire logs also must not be burned in your woodstoves.
- 14) Do not store any fuel closer than 2 feet from

your unit. Do not place wood, paper, furniture, drapes or other combustibles near the appliance.

- 15) Do not operate with broken glazing.

MAINTENANCE

It is very important to carefully maintain your fire-place stove, including burning seasoned wood and maintaining a clean stove and chimney system. Have the chimney cleaned before the burning season and as necessary during the season, as creosote deposits may build up rapidly. Moving parts of your stove require no lubrication.

CREOSOTE

When wood is burned slowly, it produces tar and other organic vapours, which when combined with moisture, form creosote. The creosote vapours condense in the relatively cool chimney flue of a slow burning fire. As a result, creosote residue accumulates on the flue lining. When ignited, this creosote can result in an extremely hot fire.

WARNING: Things to remember in case of a chimney fire:

1. Close all draft and damper controls.
2. CALL THE FIRE DEPARTMENT.

Ways to Prevent and Keep Unit Free of Creosote

- 1) Burn stove with the draft control wide open for about 10-15 minutes every morning during burning season.
- 2) Burn stove with draft control wide open for about 10 - 15 minutes every time you apply fresh wood. This allows the wood to achieve the charcoal stage faster and burns up any unburned gas vapours which might otherwise be deposited within the system.
- 3) **Only burn seasoned wood!** Avoid burning wet or green wood. Seasoned wood has been dried at least one year.
- 4) A small hot fire is preferable to a large smouldering one that can deposit creosote within the system.

- 5) The chimney and chimney connector should be inspected at least once every two months during the heating season to determine if a creosote buildup has occurred.
- 6) **Have chimney system and unit cleaned by competent chimney sweeps twice a year during the first year of use and at least once a year thereafter or when a significant layer of creosote has accumulated (3 mm/1/8" or more) it should be removed to reduce the risk of a chimney fire.**

MAINTENANCE OF GOLD-PLATED DOORS

The gold electroplated finish on the door requires little maintenance, and need only be cleaned with a damp cloth. DO NOT use abrasive materials or chemical cleaners, as they may harm the finish and void the warranty.

GLASS MAINTENANCE

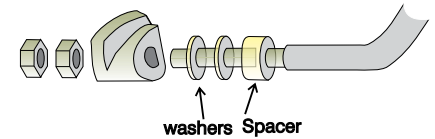
Your Regency stove is supplied with 5 mm Neoceram ceramic glass (Part #846-302) that will withstand the highest heat that your unit will produce. In the event that you break your glass by impact, purchase your replacement from an authorized Regency dealer only, and follow our step-by-step instructions for replacement.

Never use fire when glass is broken.

Allow the stove to cool down before cleaning the glass, do not clean the glass when it is hot. Do not use abrasive cleaners.

LATCH ADJUSTMENT

The door latch may require adjustment as the door gasket material compresses after a few fires. Removal of the spacer washer, shown in the diagram below, will allow the latch to be moved closer to the door frame, causing a tighter seal. Remove and replace the nuts, washer and spacer as shown.



DOOR GASKET

If the door gasket requires replacement 7/8" (22mm) diameter material must be used. Regency uses AMATEX # 10-863KR 7/8" dia. gasket (Part #846-570). A proper high temperature gasket adhesive is required. See your Regency Dealer.

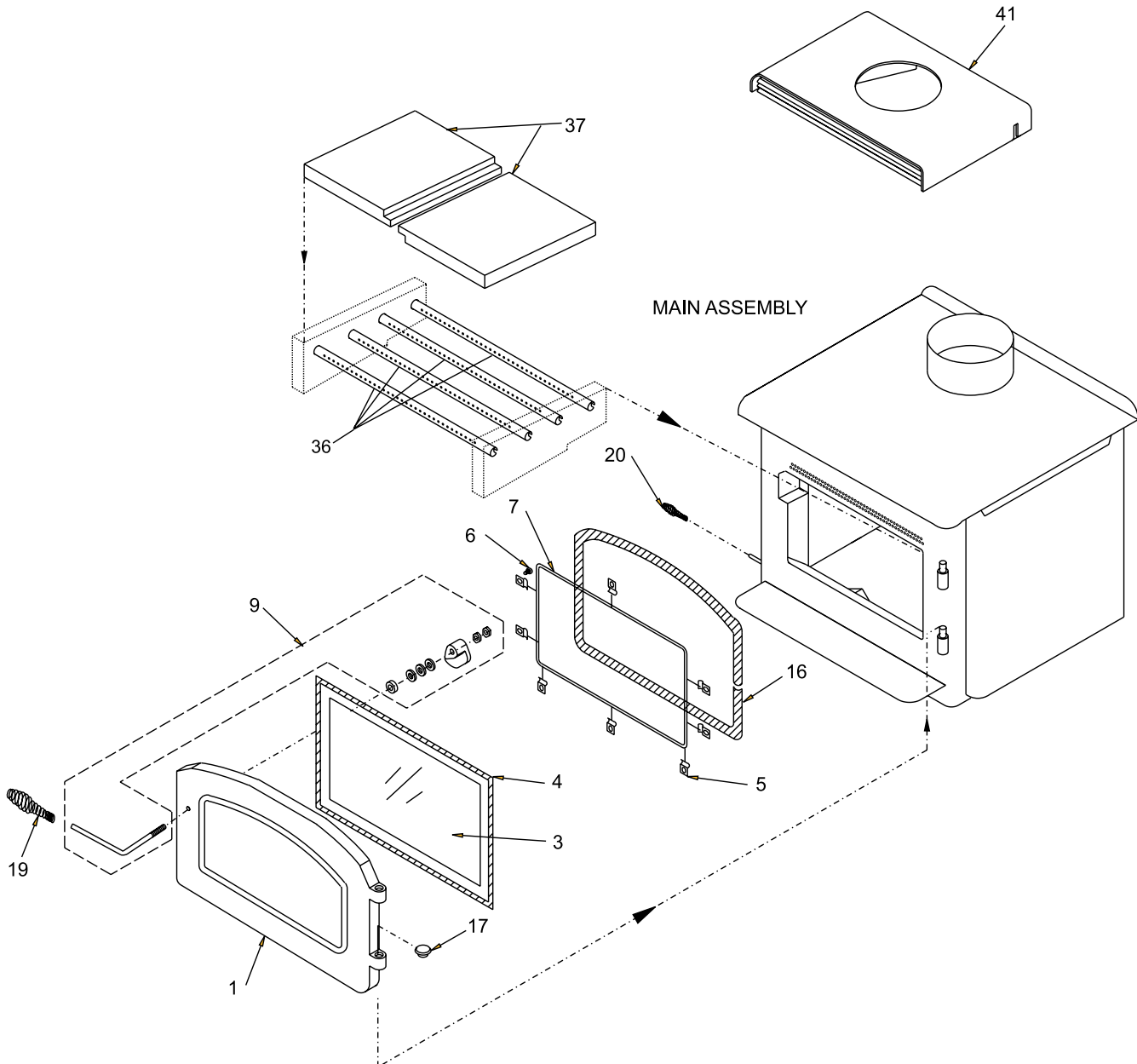
WOOD STORAGE

Store wood under cover, such as in a shed, or covered with a tarp, plastic, tar paper, sheets of scrap plywood, etc., as uncovered wood can absorb water from rain or snow, delaying the seasoning process.



STOVE MAIN ASSEMBLY

Part #	Description	Part #	Description
1) 850-142	Door Assy-Med Gold	36) 033-953	Air Tube - 3/4" F2402M (Qty: 4)
850-141	Door Assy-Med Black	37) 020-957	Baffle (set) F2402M
3) 846-302	Glass - Replacement - F2402M	41) 850-105	Airmate - Medium
4) 936-243	7/8" Adhesive Tape Gasket		
5) 820-184	Glass Retainer Clips (8/set)	918-811	Manual
6) *	Screw - 1/4 - 20 x 3/8"		
7) 948-170/P	Small Glass Retainer F2402M		*Not available as a replacement part.
9) 846-973	Door Handle Assembly		
13) *	Bolt 1/4 - 20 x 1/2 Hex Head		
14) 820-376	Retainer Plate - Ash Dump - Top		
15) *	Nut - 1/4 - 20 Hex		
16) 846-570	7/8" Door Gasket Repair Kit		
17) 846-918	Hinge Cap - Gold (2/set)		
19) 948-101	Spring Handle - Large		
20) 948-102	Spring Handle - Small		



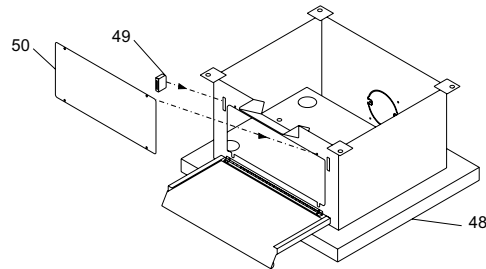
PARTS LIST

PEDESTAL, BOTTOM SHIELD & LEG OPTIONS

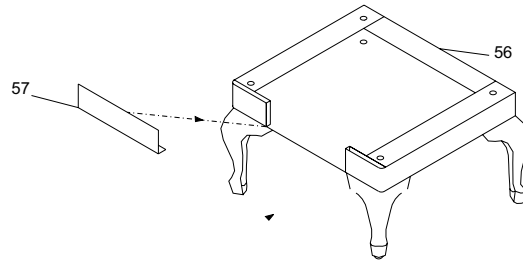
Part #	Description
48) 020-915	Pedestal - Medium
49) 904-257	Large Magnet Catch
50) *	Blanking Plate - Pedestal
56) 020-911	Bottom Shield - Medium
57) *	Blanking Plate - Btm Shield
140) 850-126	Legs - Cast Black
850-127	Legs - Cast Gold
850-128	Legs - Cast Brush Nickel
948-216	Logo - Regency

*Not available as a replacement part.

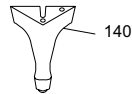
INSTALL



PEDESTAL (OPTION)



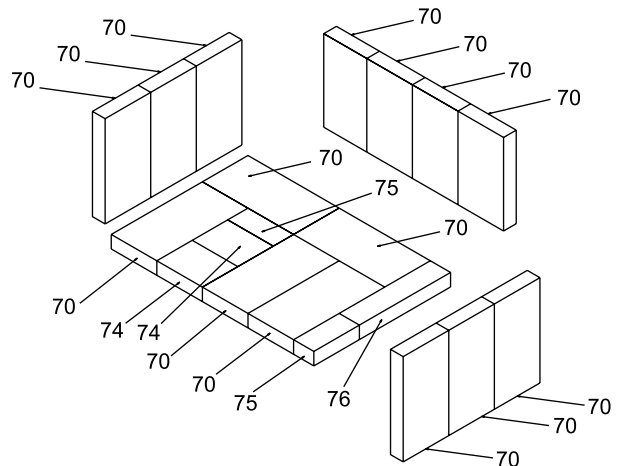
BOTTOM SHIELD (OPTION)
SEE BELOW FOR CAST LEG



CAST LEG

FIREBRICK

Part #	Description
020-960	Brick Set Complete
70)	Brick - Regular Full Size: 1-1/4" x 4-1/2" x 9"
74)	Brick Partial: 1-1/4" x 4-1/2" x 3-1/2"
75)	Brick Partial: 1-1/4" x 4-1/2" x 2"
76)	Brick Partial: 1-1/4" x 2" x 9"



WARRANTY

Limited Warranty

FPI Fireplace Products International Ltd. (“the manufacturer”) through its wholly owned subsidiary, Fireplace Products Australia Pty Ltd (for Australia and New Zealand customers) and sold under the Regency® brand of fireplace products (collectively referred to herein as “FPI”), extends this Limited Warranty to the original purchaser of this appliance provided the product remains in the original place of installation. The items covered by this limited warranty and the period of such coverage is set forth in the table below.

Some conditions apply (see below).

The policy is not transferable, amendable or negotiable under any circumstances.

Wood Products	Component Coverage				Labor Coverage
	15 years	2 years	1 year	Warranty	(Years)
Welded Firebox Steel	✓				5
All Stainless Steel Components, Smoke Deflectors, Heat Shields etc.			✓		1
Air Tubes			✓		1
Airmate			✓		1
Door handle and latch assembly, all hardware			✓		1
Glass Thermal Breakage Only			✓		1
Steel Faceplates, Accessory Housings			✓		1
All Plating			✓		1
Ash Drawer, Heatshields, Pedestal			✓		1
All Baffles-Steel, Ceramic, Vermiculite			✓		1
All castings, firebox, surrounds, doors, panels etc.			✓		1
All Electrical, Fans, wiring, switches etc.		✓ (Fan only)	✓		1
Glass - Crazing			✓		1
Catalyst Assembly (see below for specific details)				6 Years Prorated	3
Flue components			✓		1
Firebricks				Nil	Nil

After the original warranty coverage for any of the parts above have expired, any repair and/or replacement parts purchased by the consumer from FPI or through an accredited distributor or dealer will carry a ninety (90) day warranty (valid only with an original copy of the tax invoice). No labor coverage is included with any repair and/or replacement part.

Replacement parts are limited to one per warranty term. Airtube and baffle replacements are limited to one replacement per term.

Catalyst Assembly

IMPORTANT WARRANTY INFORMATION FOR UNITS WITH A CATALYTIC CONVERTER

FPI will replace, at no charge to the consumer, 'one' catalytic converter that ceases to function within three (3) years from the date of purchase by the original consumer, provided that the following conditions are met:

- (1) The catalytic converter must not have been mechanically abused
- (2) Only recommended fuels have been used in the appliance

If after three (3) years the catalytic converter fails to function, a prorated warranty will provide for replacement at the following fee schedule to be paid by the consumer*:

Year 4.....	\$90*
Year 5.....	\$100*
Year 6.....	\$110*

* Prices subject to change without notice. Conditions (1) and (2) above also apply for prorated warranty periods.

AFTER YEAR SIX (6), THE CONSUMER MUST PURCHASE ANY CATALYTIC CONVERTERS THAT NEED REPLACEMENT AT THE CURRENT RETAIL PRICE, AND WILL BE RESPONSIBLE FOR ANY LABOUR COSTS TO REMOVE AND/OR SERVICE. LABOR WILL ONLY BE COVERED ON THE CATALYTIC CONVERTER FOR THE FIRST THREE (3) YEARS.

Conditions:

Warranty protects against defect in manufacture or FPI factory assembled components only, unless herein specified otherwise. This warranty will only apply to those products which are acquired at the time of this warranty being effective. FPI will not be liable for any damage or loss that falls outside the scope of the warranty.

Any part(s) found to be defective during the warranty period as outlined above will be repaired or replaced at FPI’s option through an accredited distributor, dealer or pre-approved and assigned agent provided that the defective part is returned to the distributor, dealer or agent for inspection if requested by FPI. Alternatively, FPI may at its own discretion fully discharge all of its obligations under the warranty by refunding the verified purchase price of the product to the original purchaser. The purchase price must be confirmed by an original copy of the tax invoice.

The authorised selling dealer, or an alternative authorised FPI dealer if pre-approved by FPI, is responsible for all in-field diagnosis and service work related to all warranty claims. This warranty does not cover dealer travel costs for diagnostic or service work. Dealers may charge homeowner for travel and additional time. Check with your selling dealer in advance for any costs to you when arranging a warranty call. FPI is not responsible for results or costs of workmanship of unauthorised FPI dealers or agents in the negligence of their service work. Additional service fees may apply if you are seeking warranty service from a dealer other than the dealer from whom you originally purchased the product.

At all times FPI reserves the right to inspect reported complaints on location in the field claimed to be defective and determine whether the warranty will apply prior to processing or authorising of any claim. Failure to allow this upon request will void the warranty.

All warranty claims must be submitted by the dealer servicing the claim, including an original copy of the tax invoice (proof of purchase by you). All claims must be complete and provide full details as requested by FPI to receive consideration for evaluation, including proof of maintenance records. Incomplete claims may be rejected. FPI has absolute discretion to assess and determine any warranty claim and may accept or reject a claim as it considers appropriate. Any part or parts of the unit found to be defective will be repaired or replaced at FPI's option, through an accredited distributor or service agent provided that the defective part be returned to the distributor or agent, **Transportation Prepaid**, if requested. **It is the general practice of FPI to charge for larger, higher priced replacement parts and issue credit once the replaced component has been returned to FPI and evaluated for manufacturer defect.**

If a consumer has a unit installed outside an accredited distributor, dealer or pre-approved service agent’s service area, or the closest approved service agent is situated more than thirty (30) kilometres from the installation, FPI is not obliged to arrange warranty repairs or shipping/transportation costs. In these cases, the consumer must arrange warranty service with its selling dealer, and shipping, travel and/or additional labor charges will apply.

Unit must be installed according to all manufacturers’ instructions as per the manual.

All Local and National required codes must be met.

The installer is responsible to ensure the unit is operating as designed at the time of installation.

WARRANTY

The original purchaser is responsible for annual maintenance of the unit, as outlined in the owner's manual. As outlined below, the warranty may be voided due to problems caused by lack of maintenance. Annual maintenance records should be retained.

Exclusions:

This Limited Warranty does not extend to paint, rust or corrosion of any kind due to a lack of maintenance or improper venting, combustion air provision, corrosive chemicals (i.e. chlorine, salt, air, etc.), firebrick (rear, sides or bottom), door or glass gasket, or any other additional factory fitted gasket.

Malfunction, damage or performance based issues as a result of environmental conditions, location, chemical damages, downdrafts, installation error, installation by an unqualified installer, incorrect chimney components (including but not limited to cap size or type), operator error, abuse, misuse, use of improper fuels (such as unseasoned timber, mill-ends, construction timber or debris, off-cuts, treated or painted timber, tea tree, metal or foil, plastics, garbage, solvents, cardboard, coal or coal products, oil based products, waxed cartons, compressed pre-manufactured logs), accidents, lack of regular maintenance and upkeep, acts of God, weather related problems from hurricanes, tornados, earthquakes, floods, lightning strikes/bolts or acts of terrorism or war, which result in malfunction of the appliance are not covered under the terms of this Limited Warranty.

FPI has no obligation to enhance or modify any unit once manufactured (i.e. as products evolve, field modifications or upgrades will not be performed on existing appliances).

Any unit showing signs of neglect or misuse will not be covered under the terms of this warranty policy and may void this warranty. This includes units with rusted or corroded fireboxes which have not been reported as rusted or corroded within three (3) months of installation/purchase. Any alteration to the unit which causes sooting or carboning that results in damage to the exterior fascia or over firing that can cause component or firebox/heat exchanger failure will not be covered by this warranty.

Units which show evidence of being operated while damaged, or with problems known to the purchaser and causing further damages will void this warranty.

Units where the serial no. has been altered, deleted, removed or made illegible will void this warranty.

Minor movement, expansion and contraction of the steel is normal and is not covered under the terms of this warranty.

Freight damages for products or parts are not covered under the terms of the warranty.

Porcelain/Enamel: Absolute perfection is neither guaranteed nor commercially possible. Any chips must be reported and inspected by the authorised selling dealer within three (3) days of installation. Any damage of this type not reported after this time period will be subject to rejection and any related warranty will not apply.

Special Finishes: Expect some changes in color as the product "ages" with constant heating and cooling. The manufacturer warranty does not cover tarnishing, changing colors and/or marks (i.e. finger prints, etc.) after the purchase of the product. Damage from the use of abrasive cleaners is not covered by warranty.

Products made or provided by other manufacturers and used in conjunction with the FPI appliance without prior authorisation from FPI may void this warranty.

INCORRECT INSTALLATION IS NOT COVERED BY WARRANTY. A SERVICE OR CALLOUT FEE WILL BE CHARGED IN THESE CIRCUMSTANCES.

Limitations of Liability:

1. Exclusion of implied terms

The customer may have the benefit of consumer guarantees under the Australian Consumer Law. To the maximum extent permitted by law, all terms, conditions or warranties that would be implied into this Warranty or in connection with the supply of any goods or services by the supplier under law or statute or custom or international conventions are excluded.

2. Limitation of liability

(a) To the maximum extent permitted by law and subject to clauses 1 and 3, the supplier's total liability arising out of or in connection with its performance or its obligations pursuant to this Warranty, or arising out of or in connection with the supply of specific goods or services (including pursuant to or for breach of this Warranty, under statute, in equity or for tort, including negligent acts or omissions) is limited as follows: (i) the supplier shall have no liability to the customer for any Consequential Loss; (ii) without limiting the effect of clause 2(a)(i), the supplier's total aggregate liability for Loss, however arising, shall not exceed the GST exclusive aggregate price paid by the customer to the supplier for the specific goods or services that gave rise to the Loss in question.

(b) The limitations and exclusions in this sub-clause do not apply to the extent that any Loss is directly attributable to: (i) the personal injury or death caused by the supplier's default, breach of this Warranty or negligence; or (ii) fraud by the supplier.

(c) Each party must take reasonable steps to mitigate any Loss it suffers or incurs.

3. Limitation of liability under Australian Consumer Law Guarantees

(a) To the extent that goods supplied by the supplier are not goods of a kind ordinarily acquired for personal, domestic or household use and the customer is deemed to be a consumer for the purposes of section 64A of the Australian Consumer Law, the customer agrees that the supplier's liability for a failure to comply with a consumer guarantee that the customer may have a benefit under the Australian Consumer Law (other than a guarantee under sections 51 (title), 52 (undisturbed possession) and 53 (undisclosed securities)), is limited to, at the option of the supplier, one or more of the following: (i) replacement of the goods or the supply of equivalent goods; (ii) the repair of the goods; (iii) the payment of the cost of replacing the goods or of acquiring equivalent goods; or (iv) equivalent goods; or (v) the payment of the cost of having the goods repaired.

(b) To the extent that services supplied by the supplier are services other than services of a kind ordinarily acquired for personal, domestic or household use or consumption, the supplier's liability for failure to comply with a consumer guarantee that the customer may have the benefit of is limited to, at the option of the supplier: (i) the supply of the services again; or (ii) the payment of the cost of having the services supplied again.

4. Subject to Change

This Limited Warranty is given at the time of sale and purchase of the relevant fireplace product. The terms of this Limited Warranty may be amended from time to time by FPI in accordance with changes to business practices, consumer laws or other legal requirements. The rights and protections granted under the Limited Warranty are those in force in relation to a fireplace product at the time and in the place of sale of that product, and only those terms will be applicable in respect of that product.

5. Severability

Any term of this Limited Warranty that is invalid or unenforceable in any jurisdiction is to be read down for the purposes of that jurisdiction, if possible, so as to be valid and enforceable, and is otherwise capable of being severed to the extent of the invalidity or unenforceability, without affecting the remaining provisions of this Limited Warranty or affecting the validity or enforceability of that provision in any other jurisdiction.

6. Definitions

For purposes of clauses 1, 2 and 3:

(a) Consequential Loss means loss of expected savings, loss of use, loss of opportunity, loss of profit, loss of revenue, increased financing costs, loss arising from delay, or any consequential, special or indirect loss or damage, whether or not the possibility or potential extent of the loss or damage was known or foreseeable, and whether arising from a claim under indemnity, contract, tort (including negligence), statute or otherwise.

(b) Loss means any expense, cost or damage of any kind and includes Consequential Loss and a fine or penalty imposed by a statutory or other authority.

How to Obtain Warranty Service:

Customers should contact the authorised selling dealer to obtain warranty service. In the event the authorised selling dealer is unable to provide warranty service, please contact FPI by mail at the address listed below. Please include your name, address, purchase date, selling dealer, serial #, type of unit, a brief description of the problem, email and telephone contact information, and a copy of your original tax invoice. A representative will contact you to make arrangements for an inspection and/or warranty service. (See below for Western Australia and/or New Zealand)

Please note Fireplace Products Australia Pty Ltd does not provide installation services.

Fireplace Products Australia Pty Ltd

1 – 3 Conquest Way
Hallam, VIC
Australia, 3803
Phone: +61 3 9799 7277
Fax: +61 3 9799 7822

To obtain warranty service in Western Australia and/or New Zealand, please contact one of our authorised distributors in those areas:

Western Australia:

Air Group Australia

28-30 Division St.
Welshpool, WA
Australia, 6106
Phone: (08) 9350 2200
Fax: (08) 9353 4225

New Zealand:

Aber Holdings Ltd

PO Box 10095
Te Rapa, Hamilton
New Zealand, 3241
Freephone: 0800 161 161

Product Registration and Customer Support:

Thank you for choosing a Regency Fireplace. Regency strives to be a world leader in the design, manufacture, and marketing of hearth products. To provide the best support for your product, we request that you complete a product registration form at <http://www.regency-fire.com.au/Customer-Care/Warranty-Registration.aspx> within ninety (90) days of purchase.



Product Registration and Customer Support:

Thank you for choosing a Regency Fireplace. Regency strives to be a world leader in the design, manufacture, and marketing of hearth products. To provide the best support for your product, we request that you complete a product registration form found on our Web Site under Customer Care within ninety (90) days of purchase.

For purchases made in **CANADA or the UNITED STATES:**

<http://www.regency-fire.com/Customer-Care/Warranty-Registration.aspx>

For purchases made in **AUSTRALIA:**

<http://www.regency-fire.com.au/Customer-Care/Warranty-Registration.aspx>

You may also complete the warranty registration form below to register your Regency Fireplace Product and mail and/or fax it back to us, and we will register the warranty for you. It is important you provide us with all the information below in order for us to serve you better.

Warranty Registration Form (or Register online immediately at the above Web Site):

Warranty Details	
Serial Number (required):	
Purchase Date (required) (mm/dd/yyyy):	
Product Details	
Product Model (required):	
Dealer Details	
Dealer Name (required):	
Dealer Address:	
Dealer Phone #:	
Installer:	
Date Installed (mm/dd/yyyy):	
Your Contact Details (required)	
Name:	
Address:	
Phone:	
Email:	

For purchases made in **CANADA:**

FPI Fireplace Products International Ltd.
6988 Venture St.
Delta, British Columbia
Canada, V4G 1H4

Phone: 604-946-5155
Fax: 604-946-4349

For purchases made in the **UNITED STATES:**

Fireplace Products U.S., Inc.
PO Box 2189 PMB 125
Blaine, WA
United States, 98231

Phone: 604-946-5155
Fax: 604-946-4349

For purchases made in **AUSTRALIA:**

Fireplace Products Australia Pty Ltd
1- 3 Conquest Way
Hallam, VIC
Australia, 3803

Phone: +61 3 9799 7277
Fax: +61 3 9799 7822

For fireplace care and tips and answers to most common questions please visit our Customer Care section on our Web Site. Please feel free to contact your selling dealer if you have any questions about your Regency product.



Installer: Please complete the following information

Dealer Name & Address: _____

Installer: _____

Phone #: _____

Date Installed: _____

Serial No.: _____