MODELS: C34E-NG11 Natural Gas    C34E-LP11 Propane

Warning
Fire or Explosion Hazard
Failure to follow safety warnings exactly could result in serious injury, death, or property damage.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

- WHAT TO DO IF YOU SMELL GAS
  • Do not try to light any appliance.
  • Do not touch any electrical switch: do not use any phone in your building.
    Leave the building immediately.
  • Immediately call your gas supplier from a neighbour's phone. Follow the gas supplier's instructions.
  • If you cannot reach your gas supplier, call the fire department.

- Installation and service must be performed by a qualified installer, service agency or the gas supplier.

Certified to/Certifié pour: CSA 2.17-2017
ANSI Z21.88-2017
CSA 2.33-2017

Installer: Please complete the details on the back cover and leave this manual with the homeowner.
Homeowner: Please keep these instructions for future reference.
To the New Owner:

Congratulations! You are the owner of a state-of-the-art Gas Stove by Fireplace Products International Ltd. The Regency® Gas Series of hand crafted appliances has been designed to provide you with all the warmth and charm of a woodstove, at the flick of a switch. The models C34E-NG11 and C34E-LP11 of this series have been approved by Intertek for both safety and efficiency. As it also bears our own mark, it promises to provide you with economy, comfort and security for many trouble free years to follow. Please take a moment now to acquaint yourself with these instructions and the many features of your CLASSIC Direct Vent Freestanding Gas Stove.

---

**CAUTION:**

HOT WHILE IN OPERATION. DO NOT TOUCH. SEVERE BURNS MAY RESULT. KEEP CHILDREN, CLOTHING, FURNITURE, GASOLINE, AND ANY LIQUIDS WITH FLAMMABLE VAPOURS AWAY.

KEEP BURNER AND CONTROL COMPARTMENT CLEAN. SEE INSTALLATION AND OPERATING INSTRUCTIONS ACCOMPANYING APPLIANCE.
INFORMATION FOR MOBILE/MANUFACTURED HOMES AFTER FIRST SALE

This Regency® product has been tested and listed by Intertek as a Direct Vent Room Heater to the following standards: CAN/CGA-2.17-2017, ANSI Z21.88-2017 • CSA 2.33-2017.

This Direct Vent System Appliance must be installed in accordance with the manufacturer's installation instructions and the Manufactured Home Construction and Safety Standard, Title 24 CFR, Part 3280, or the current Standard of Fire Safety Criteria for Manufactured Home Installations, Sites, and Communities ANSI/NFPA 501A, and with CAN/CSA Z240-MH Mobile Home Standard in Canada.

This appliance installation must comply with the manufacturer's installation instructions and local codes, if any. In the absence of local codes follow the current National Fuel Gas Code, ANSI Z223.1 and the current National Electrical Code ANSI/NFPA 70 in the U.S.A., and the current CAN/CSA B149 Gas Installation Code and the current Canadian Electrical Code CSA C22.1 in Canada.

This Regency® Mobile/Manufactured Home Listed appliance comes equipped with a dedicated #8 ground lug to which an 8 gauge copper wire from the steel chassis ground must be attached.

ON DEMAND PILOT LIGHT (SEVEN DAY SAFETY TIMER)

Important information if using the appliance in CPI (continuous pilot mode) only

This appliance is a ProFlame 2 system fitted with the “On Demand” Pilot, a safety feature which will shut down the gas valve completely by extinguishing the pilot light in the event of a continuous full seven days of inactivity.

This only applies if the CPI (continuous pilot) switch is in the “on” position in your remote control transmitter.

Each time the main burner shuts down, manually or through the call from the thermostat, the seven day timer starts again.

The seven day inactivity timer is controlled within the circuit board. Therefore, if in CPI mode and when the pilot light is extinguished after seven straight days of inactivity, the CPI setting on the remote control transmitter will remain in the “CPI” (continuous pilot) position. Therefore, all that is required to relight the pilot would be to press the on/off button on the remote control transmitter from “on” to “off” and back to “on”. Once the pilot has re-established operation will resume as normal. There is no requirement to do anything with the IPI/CPI mode on the remote control transmitter.

If the unit never goes as long as seven full days without a call for heat, the pilot will remain lit until it is manually shut-off.

If the unit is being operated in IPI (intermittent pilot) mode, neither the above instructions nor the seven day timer will apply.

See the instructions in this manual and on the Lighting Instructions plate on the appliance to light or re-light the pilot.
UNIT DIMENSIONS

ALL PICTURES / DIAGRAMS SHOWN THROUGHOUT THIS MANUAL ARE FOR ILLUSTRATION PURPOSES ONLY. ACTUAL PRODUCT MAY VARY DUE TO PRODUCT ENHANCEMENTS.
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This is a copy of the label that accompanies each CLASSIC Direct Vent Freestanding Gas Stove. We have printed a copy of the contents here for your review. The safety label is located on the back panel.

**NOTE:** Regency® units are constantly being improved. Check the label on the unit and if there is a difference, the label on the unit is the correct one.

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**DECAL LOCATION**

When locating the rating plate on the C34 the rating plate will be located at the back of the stove on the right hand side of the unit. (See Image)

**DO NOT REMOVE DECAL FROM UNIT.**
5.08: Modifications to NFPA-54, Chapter 10

(2) Revise 10.8.3 by adding the following additional requirements:

(a) For all side wall horizontally vented gas fueled equipment installed in every dwelling, building or structure used in whole or in part for residential purposes, including those owned or operated by the Commonwealth and where the side wall exhaust vent termination is less than seven (7) feet above finished grade in the area of the venting, including but not limited to decks and porches, the following requirements shall be satisfied:

1. INSTALLATION OF CARBON MONOXIDE DETECTORS. At the time of installation of the side wall horizontal vented gas fueled equipment, the installing plumber or gasfitter shall observe that a hard wired carbon monoxide detector with an alarm and battery back-up is installed on the floor level where the gas equipment is to be installed. In addition, the installing plumber or gasfitter shall observe that a battery operated or hard wired carbon monoxide detector with an alarm is installed on each additional level of the dwelling, building or structure served by the side wall horizontal vented gas fueled equipment. It shall be the responsibility of the property owner to secure the services of qualified licensed professionals for the installation of hard wired carbon monoxide detectors.

a. In the event that the side wall horizontally vented gas fueled equipment is installed in a crawl space or an attic, the hard wired carbon monoxide detector with alarm and battery back-up may be installed on the next adjacent floor level.

b. In the event that the requirements of this subdivision can not be met at the time of completion of installation, the owner shall have a period of thirty (30) days to comply with the above requirements; provided, however, that during said thirty (30) day period, a battery operated carbon monoxide detector with an alarm shall be installed.

2. APPROVED CARBON MONOXIDE DETECTORS. Each carbon monoxide detector as required in accordance with the above provisions shall comply with NFPA 720 and be ANSI/UL 2034 listed and IAS certified.

3. SIGNAGE. A metal or plastic identification plate shall be permanently mounted to the exterior of the building at a minimum height of eight (8) feet above grade directly in line with the exhaust vent terminal for the horizontally vented gas fueled heating appliance or equipment. The sign shall read, in print size no less than one-half (1/2) inch in size, "GAS VENT DIRECTLY BELOW. KEEP CLEAR OF ALL OBSTRUCTIONS".

4. INSPECTION. The state or local gas inspector of the side wall horizontally vented gas fueled equipment shall not approve the installation unless, upon inspection, the inspector observes carbon monoxide detectors and signage installed in accordance with the provisions of 248 CMR 5.08(2)(a)1 through 4.

(b) EXEMPTIONS: The following equipment is exempt from 248 CMR 5.08(2)(a)1 through 4:

1. The equipment listed in Chapter 10 entitled "Equipment Not Required To Be Vented" in the most current edition of NFPA 54 as adopted by the Board; and

2. Product Approved side wall horizontally vented gas fueled equipment installed in a room or structure separate from the dwelling, building or structure used in whole or in part for residential purposes.

(c) MANUFACTURER REQUIREMENTS - GAS EQUIPMENT VENTING SYSTEM PROVIDED. When the manufacturer of Product Approved side wall horizontally vented gas fueled equipment provides a venting system design or venting system components with the equipment, the instructions provided by the manufacturer for installation of the equipment and the venting system shall include:

1. Detailed instructions for the installation of the venting system design or the venting system components; and

2. A complete parts list for the venting system design or venting system.

(d) MANUFACTURER REQUIREMENTS - GAS EQUIPMENT VENTING SYSTEM NOT PROVIDED. When the manufacturer of a Product Approved side wall horizontally vented gas fueled equipment does not provide the parts for venting the flue gases, but identifies "special venting systems", the following requirements shall be satisfied by the manufacturer:

1. The referenced "special venting system" instructions shall be included with the appliance or equipment installation instructions; and

2. The "special venting systems" shall be Product Approved by the Board, and the instructions for that system shall include a parts list and detailed installation instructions.

(e) A copy of all installation instructions for all Product Approved side wall horizontally vented gas fueled equipment, all venting instructions, all parts lists for venting instructions, and/or all venting design instructions shall remain with the appliance or equipment at the completion of the installation.
FOR YOUR SAFETY

This appliance requires air for proper combustion. Always provide adequate combustion and ventilation air. Follow instructions and information in CSA B149.1 (in Canada) or the National Fuel Gas Code ANSI Z223.1/NFPA (in the USA), regarding requirements for combustion and ventilation air.

INSTALLATION AND REPAIR SHOULD BE DONE BY AN AUTHORIZED SERVICE PERSON. THE APPLIANCE SHOULD BE INSPECTED BEFORE USE AND AT LEAST ANNUALLY BY A PROFESSIONAL SERVICE PERSON. MORE FREQUENT CLEANING MAY BE REQUIRED DUE TO EXCESSIVE LINT FROM CARPETING, BEDDING MATERIAL, ETC. IT IS IMPERATIVE THAT CONTROL COMPARTMENTS, BURNERS AND CIRCULATING AIR PASSAGEWAYS OF THE APPLIANCE BE KEPT CLEAN.

DUE TO HIGH TEMPERATURES, THE APPLIANCE SHOULD BE LOCATED OUT OF TRAFFIC AND AWAY FROM FURNITURE AND DRAPERIES.

WARNING: FAILURE TO INSTALL THIS APPLIANCE CORRECTLY WILL VOID YOUR WARRANTY AND MAY CAUSE A SERIOUS HOUSE FIRE.

CHILDREN AND ADULTS SHOULD BE ALERTED TO THE HAZARDS OF HIGH SURFACE TEMPERATURES, ESPECIALLY THE FIREPLACE GLASS, AND SHOULD STAY AWAY TO AVOID BURNS OR CLOTHING IGNITION.

YOUNG CHILDREN SHOULD BE CAREFULLY SUPERVISED WHEN THEY ARE IN THE SAME AREA AS THE APPLIANCE. TODDLERS, YOUNG CHILDREN AND OTHERS MAY BE SUSCEPTIBLE TO ACCIDENTAL CONTACT BURNS. A PHYSICAL BARRIER IS RECOMMENDED IF THERE ARE AT RISK INDIVIDUAL IN THE HOUSE. TO RESTRICT ACCESS TO A FIREPLACE OR STOVE, INSTALL AN ADJUSTABLE SAFETY GATE TO KEEP TODDLERS, YOUNG CHILDREN AND OTHER AT RISK INDIVIDUALS OUT OF THE ROOM AND AWAY FROM HOT SURFACES.

CLOTHING OR OTHER FLAMMABLE MATERIAL SHOULD NOT BE PLACED ON OR NEAR THE APPLIANCE.

A BARRIER DESIGNED TO REDUCE THE RISK OF BURNS FROM THE HOT VIEWING GLASS IS PROVIDED WITH THIS APPLIANCE AND SHALL BE INSTALLED FOR THE PROTECTION OF CHILDREN AND OTHER AT-RISK INDIVIDUALS.

ANY SAFETY SCREEN, GUARD, OR BARRIER REMOVED FOR SERVICING THE APPLIANCE, MUST BE REPLACED PRIOR TO OPERATING THE APPLIANCE.

IF THE BARRIER BECOMES DAMAGED, THE BARRIER SHALL BE REPLACED WITH THE MANUFACTURER’S BARRIER FOR THIS APPLIANCE.

WARNING: Cancer and Reproductive Harm
www.P65Warnings.ca.gov
LIGHTING PROCEDURE

IMPORTANT: The remote control system supplied with this appliance has several options for starting/operating the appliance using the battery holder and ON/OFF key on the hand held transmitter. Prior to operating this appliance, please read the remote control operating instructions (packaged with remote control) to understand how to operate this remote control system.

1. Ensure the battery holder switch is in the Remote position and / or wall mounted battery holder (if equipped) is in the <REMOTE> position.

2. Press and release the ON/OFF button on the remote handheld transmitter (see Diagram 1). An audible beep should be heard from the receiver. If not using the remote, the unit can also be turned on by sliding the battery holder switch to the <ON> position (if equipped).

3. After approximately 4 seconds the spark ignition system will spark for 60 seconds to light the pilot.

4. The unit will turn on.

Note: The first try for ignition will last approximately 60 seconds. If there is no flame ignition (rectification) the board will stop sparking for approximately 35 seconds. After wait time, the board will start second try for ignition by sparking for approximately 60 seconds. If there is still no positive ignition the board will go into lock out.

The system will need to be reset as follows:

a) Turn the system off by pressing the ON/OFF button on the remote.

b) Wait 5 minutes then repeat from step 2.

SHUTDOWN PROCEDURE

1. Press the ON/OFF button on the remote

2. If service is to be performed- you must disconnect power and shut off gas to the unit.

3. After approximately 4 seconds the spark ignition system will spark for 60 seconds to light the pilot.

4. The unit will turn on.

Lighting Procedure:

Fan Operation:
The optional fan can be operated by using the remote control supplied with this unit. See remote control instructions.

Note:

In thermostat mode: When the appliance is turned on, the fan will not come on for the first 5 minutes (if fan is turned on). When the appliance is turned off the fan will not turn off for 12 minutes (if in on position).

Manual mode: Fan will turn on and off immediately using the remote control transmitter if the fan function is in the “on” position.

Continuous Pilot/Intermittent Pilot (CPI/IPI) selection

See remote control instructions for details.

On Demand Pilot (seven day safety timer)

Important information if using the appliance in CPI (continuous pilot mode) only

This appliance is a ProFlame 2 system fitted with the “On Demand” Pilot, a safety feature which will shut down the gas valve completely by extinguishing the pilot light in the event of a continuous full seven days of inactivity.

This only applies if the CPI (continuous pilot) switch is in the “on” position in your remote control transmitter.

Each time the main burner shuts down, manually or through the call from the thermostat, the seven day timer starts again.

The seven day inactivity timer is controlled within the circuit board. Therefore, if in CPI mode and when the pilot light is extinguished after seven straight days of inactivity, the CPI setting on the remote control transmitter will remain in the “CPI” (continuous pilot) position. Therefore, all that is required to relight the pilot would be to press the on/off button on the remote control transmitter from “on” to “off” and back to “on”. Once the pilot has re-established operation will resume as normal. There is no requirement to do anything with the IPI/CPI mode on the remote control transmitter.

If the unit never goes as long as seven full days without a call for heat, the pilot will remain lit until it is manually shut-off.

If the unit is being operated in IPI (intermittent pilot) mode, neither the above instructions nor the seven day timer will apply.

See the instructions in this manual and on the Lighting Instructions plate on the appliance to light or re-light the pilot.
FOR YOUR SAFETY READ BEFORE LIGHTING

This appliance must be installed in accordance with local codes, if any, if none, follow the National Fuel Gas Code, ANSI Z223.1/NFPA 54, or Natural Gas and Propane Installation Codes, CSA B149.1.

WARNING: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life. Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to the owner’s information manual provided with this appliance. For assistance or additional information consult a qualified installer, service agency or gas supplier.

AVERTISSEMENT: Quiconque ne respecte pas scrupuleusement les instructions de la présente notice risque de déclencher un incendie ou une explosion pouvant entraîner des dégâts matériels ou des blessures pouvant être mortelles.

Tout défaut d’installation, d’ajustement, de modification, de service ou d’entretien peut entraîner des blessures ou des dommages matériels. Reportez-vous au manuel d’utilisation fourni avec cet équipement. Pour obtenir de l’aide ou des informations complémentaires, consulter un installateur ou un service d’entretien qualifié, ou le fournisseur de gaz.

A) This appliance is equipped with an ignition device which automatically lights the pilot. Do not try to light the pilot by hand.

B) BEFORE OPERATING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electric switch, do not use any phone in your building.
- Immediately call your gas supplier from a neighbour’s phone. Follow the gas supplier’s instructions.
- If you cannot reach your gas supplier, call the fire department.

C) If you have any appliance that has been underwater, immediately call a qualified service technician to inspect the appliance and replace any part of the control system and any gas control which has been underwater.

- Cet appareil est muni d’un dispositif d’allumage qui allume automatiquement la veilleuse. Ne tentez pas d’allumer la veilleuse manuellement.
- AVANT LA MISE EN MARCHÉ, reniflez tout autour de l’appareil pour déceler une odeur de gaz. Reniflez au niveau du plancher, car certains gaz sont plus lourds que l’air et peuvent s’accumuler au niveau du sol.

QUE FAIRE SI VOUS SENTEZ UNE ODEUR DE GAZ :

- Ne tentez pas d’allumer l’appareil
- Ne touchez à aucun interrupteur; n’utilisez pas de téléphones se trouvant dans le bâtiment.
- Appelez immédiatement votre fournisseur de gaz depuis un téléphone extérieur. Suivez les instructions du fournisseur.
- Si vous ne pouvez pas rejoindre le fournisseur, appelez le service incendie.

C) N’utilisez pas cet appareil s’il a été plongé dans l’eau, même partiellement. Faites inspecter l’appareil par un technicien qualifié et remplacez tout élément du système de contrôle ou de commande qui a été plongé dans l’eau.

CAUTION: Hot while in operation. Do not touch. Severe Burns may result. Due to high surface temperatures keep children, clothing and furniture, gasoline and other liquids having flammable vapors away. Keep burner and control compartment clean. See installation and operating instructions accompanying appliance.

LIGHTING INSTRUCTIONS

1) Ensure the Main switch is in the ON position and/or the wall mounted battery holder (if equipped) is in the <REMOTE> position.
2) Press and release the ON/OFF button on the remote handheld transmitter. An audible beep should be heard from the receiver. If not using the remote, the unit can also be turned on by sliding the battery holder switch to the ON position (if equipped).
3) After approximately 4 seconds the spark ignition system will spark for 60 seconds to light the main burner.
4) The unit will turn on.

Note: The first attempt to ignition will last approximately 60 seconds. If there is no flame ignition (rectification) the board will stop sparking for approximately 35 seconds. After this wait time, the board will start a second try for ignition by sparking for approximately 60 seconds. If there is still no positive ignition after the second attempt the board will go into lock out. The system will need to be reset as follows (after going into lock out mode):

a) Wait 5 minutes - turn the system off by pressing the ON/OFF button on the remote.

b) After approximately 2 seconds press the ON/OFF button again.

c) Unit will repeat step 2.

1) S’assurer que le commutateur principal est en position ON et/ou que le bloc-piles mural (le cas échéant) est en position <REMOTE>.
2) Appuyer sur la touche ON/OFF de la télécommande et relâcher. Un bip sonore retentira depuis le récepteur. Si vous n’utilisez pas la télécommande, l’appareil peut également être allumé en faisant glisser le commutateur du bloc-piles à la position ON (le cas échéant).
3) Après environ 4 secondes, le système d’allumage produira une étincelle pendant 60 secondes pour allumer le brûleur principal.
4) L’appareil s’allumera. Remarque : Au premier allumage, le système tente d’allumer les flammes pendant 60 secondes. Si l’essai est infructueux, le système fera une pause de 35 secondes. C’est ce qu’on appelle l’étape de rectification. Ce délai est utilisé pour permettre au produit d’allumage de se réchauffer. Si l’appareil est allumé pendant 60 secondes, il y a un risque de déclenchement d’une flamme secondaire. Si les flammes ne s’allument toujours pas, le système se met en mode verrouillage. Il faut alors le réinitialiser en suivant les étapes ci-dessous (pour le déverrouiller):
   a) Attendre 5 minutes et éteindre l’appareil en appuyant sur la touche ON/OFF de la télécommande.
   b) Attendre 2 secondes et appuyer encore une fois sur la touche ON/OFF.
   c) L’unité répétera l’étape 2.

TO TURN OFF GAS APPLIANCE

1) Press the ON/OFF button on the remote.
2) If service is to be performed—you must disconnect power and shut off gas to the unit.
1) Appuyer sur la touche ON/OFF de la télécommande.
2) En cas d’entretien, vous devez débrancher l’alimentation et couper le gaz alimentant l’unité.
PROFLAME II REMOTE CONTROL OPERATING INSTRUCTIONS

IMPORTANT: The Proflame Transmitter 2 is an integrated part of the Proflame 2 System, which consists of these elements:

- Proflame 2 Transmitter, to be used in conjunction with:
- Integrated Fireplaces Control (Proflame 2 IFC)

The Proflame 2 Transmitter provides for controlling the following hearth appliance functions:
1. Main Burner On/Off
2. Main Burner flame modulation (6 levels)
3. Choice of standing or intermittent pilot (CPI/IPI)
4. Thermostat and Smart thermostat functions
5. Accent light modulation (6 levels)**
6. Split flow valve**
7. Comfort Fan speed modulation (6 levels)**

** This feature is not available on all models.

The Proflame Transmitter uses a streamline design with a simple button layout and informative LCD display (Fig. 1). A Mode Key is provided to index between the features and a Thermostat Key is used to turn on/off or index through Thermostat functions (Fig. 1 & 2). Additionally, a Key Lock feature is provided (Fig. 22).

Figure 1: Proflame Transmitter

![Image of Proflame Transmitter]

Figure 2: Transmitter LCD Display

![Image of Transmitter LCD Display]

Figure 3: Battery Compartment

ATTENTION!
- Turn "OFF" the main gas supply of the appliance during installation or maintenance of the Receiver device.
- Turn "OFF" main gas supply to the appliance prior to removing or reinserting the batteries.
- In case of remote control malfunction, turn off the IFC device using the "ON/OFF" main switch.
- For installation / maintenance, switch off the IFC device removing main power supply plug.

OPERATING PROCEDURE

Initializing the System for the first time

Power the receiver. Press the "PRG" button located on the top right hand corner of receiver/battery holder, see the receiver instruction (*). The Receiver will "beep" three (3) times to indicate that it is ready to synchronize with a Transmitter. Install the 3 AAA type batteries in the Receiver battery bay, located on the base of the Receiver. (Fig. 3) With the batteries already installed in the Transmitter, push the On button. The Receiver will "beep" four times to indicate the Transmitter's command is accepted and sets to the particular code of that Transmitter. The system is now initialized.

(*) The receiver may be independent or integral to the IFC hearth appliance control module. The receiver instruction may not be independent when part of the IFC.

WARNING: THE TRANSMITTER AND RECEIVER ARE RADIO FREQUENCY DEVICES. PLACING THE RECEIVER IN OR NEAR METAL MAY SEVERELY REDUCE THE SIGNAL RANGE.

TECHNICAL DATA

REMOTE CONTROL

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Specification</th>
</tr>
</thead>
<tbody>
<tr>
<td>Supply Voltage</td>
<td>4.5V (three 1.5V AAA batteries)</td>
</tr>
<tr>
<td>Ambient temperature</td>
<td>0 - 50°C (32 - 122°F)</td>
</tr>
<tr>
<td>Radio Frequency</td>
<td>315 MHZ</td>
</tr>
</tbody>
</table>

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Temperature Indication Display

With the system in the "OFF" position, press the Thermostat Key and the Mode Key at the same time. Look at the LCD screen on the transmitter to verify that a C or F is visible to the right of the room temperature display (Figures 4 & 5).

Turn on the Appliance

With the system OFF, press the ON/OFF Key on the Transmitter. The Transmitter display will show some other active icons on the screen. At the same time the Receiver will activate the appliance. A single “beep” from the Receiver will confirm reception of the command.

Turn off the Appliance

With the system ON, press the ON/OFF Key on the Transmitter. The Transmitter LCD display will only show the room temperature (Fig. 6). At the same time the Receiver will turn off the appliance. A single “beep” from the Receiver confirms reception of the command.

Remote-Flame Control

The proflame has six (6) flame levels. With the system on, and the flame level at the maximum in the appliance, pressing the Down Arrow Key once will reduce the flame height by one step until the flame is turned off. The Up Arrow Key will increase the flame height each time it is pressed. If the Up Arrow Key is pressed while the system is on but the flame is off, the flame will come on in the high position. (Fig. 7 & 8) A single “beep” will confirm reception of the command.

Room Thermostat (Transmitter Operation)

The Remote Control can operate as a room thermostat. The thermostat can be set to a desired temperature to control the comfort level in a room. To activate this function, press the Thermostat Key (Fig. 1). The LCD display on the Transmitter will change to show that the room thermostat is “ON” and the set temperature is now displayed (Fig. 9). To adjust the set temperature, press the Up or Down Arrow Keys until the desired set temperature is displayed on the LCD screen of the Transmitter.
Smart Thermostat (Transmitter Operation)

The Smart Thermostat function adjusts the flame height in accordance to the difference between the set point temperature and the actual room temperatures. As the room temperature gets closer to the set point the Smart Function will modulate the flame down.

To activate this function, press the Thermostat Key (Fig. 1) until the word “SMART” appears to the right of the temperature bulb graphic (Fig. 11).

To adjust the set temperature, press the Up or Down Arrow Keys until the desired set temperature is displayed on the LCD screen of the Transmitter (Fig. 12).

Note: When Smart Thermostat is activated, manual flame height adjustment is disabled.

Remote dimmer control (Light)**

The auxiliary function controls the AUX power outlet by the dimmable light control. To activate this function use the Mode Key (fig. 1) to index to the AUX icon (fig. 15 & 16).

The intensity of the output can be adjusted through six (6) levels. Use the Up/Down Arrow Keys (fig. 1) adjust the output level (fig. 16). A single “beep” will confirm reception of the command.

Note: This function is available only with the IFC Control Module.

Fan Speed Control**

If the appliance is equipped with a hot air circulating fan, the speed of the fan can be controlled by the Proflame system. The fan speed can be adjusted through six (6) speeds. To activate this function use the Mode Key (fig. 1) to index to the fan control icon (fig. 13). Use the Up/Down Arrow Keys (fig. 1) to turn on, off or adjust the fan speed (fig. 14). A single “beep” will confirm reception of the command.

Split Flow control**

The secondary burner is controlled by the split Flow. To activate this function use the Mode Key (fig. 1) to index to the SPLIT FLOW mode icon (fig. 17 & 18).

Pressing the Up Arrow Key will activate the secondary burner. Pressing the Down Arrow Key will turn the secondary burner off. A single “beep” will confirm the reception of the command.
Continuous Pilot/Intermittent Pilot (CPI/IPI) selection

Note: Power vent models do not have a Continuous Pilot option.

With the system in "OFF" position press the Mode Key (fig. 1) to index to the CPI mode icon (fig. 19 & 20).
Pressing the Up Arrow Key will activate the Continuous Pilot Ignition mode (CPI). Pressing the Down Arrow Key will return to IPI. A single "beep" will confirm the reception of the command.

CPI/IPI SWITCH

This appliance comes equipped with a CPI/IPI switch. The function of both the CPI/IPI switch are as follows:
Continuous pilot (CPI) - A pilot that when in operation, is intended to remain continuously ignited until it is manually interrupted.
Intermittent pilot (IPI) - A pilot that is automatically ignited when an appliance is called on to operate and which remains continuously ignited during each period of main burner operation. The pilot is automatically extinguished when each main burner operating cycle is completed. The mode of the fireplace is easily changed from an intermittent pilot ignition system (IPI) to a continuous pilot ignition system (CPI) by using remote control as noted above.
The benefits of having as CPI are as follows:
- keeps venting primed for trouble free start-up under colder weather conditions or inversions.
- keeps the unit glass warm, which decreases the amount of condensation on start-up.
- Provides owners with flexibility to choose a traditional continuous pilot.
The primary benefit of having the IPI function is a significant savings on fuel as the pilot will only run when there is a call for heat.

Thermostat Icon: If the thermostat icon is not present on the remote transmitter, follow instructions noted below
1. Take one or all batteries out (removing one battery will work).
2. Press and hold down the thermostat button on the remote.
3. Reinstall the 3rd battery while still holding thermostat button down.
4. If you see "Set" the thermostat option is now enabled. If you see "Clr" the thermostat option is now disabled
5. Repeat the procedure if you did not see the "Set" or "Clr" to remove or add the option back to the remote.

Enable all other functions if not present on the remote transmitter, follow instructions noted below:
1. Remove one battery or all batteries (removing one battery will work).
2. Press and hold both the ON/OFF and the MODE button at the same time.
3. Reinstall the 3rd battery while still holding both buttons (keep holding buttons once 3rd battery is installed, then release the mode button only.
4. The screen will show either "Clr" or "Set" with the 1st mode being your option to disable or enable.

LOW BATTERY POWER DETECTION Transmitter

The life span of the remote control batteries depends on various factors: quality of the batteries used, the number of ignitions of the appliance, the number of changes to the room thermostat set point, etc.
When the Transmitter batteries are low, a Battery Icon will appear on the LCD display of the Transmitter (Fig. 22) before all battery power is lost. When the batteries are replaced this Icon will disappear.

KEY LOCK

This function will lock the keys to avoid unsupervised operation.
To activate this function, press the MODE and UP Keys at the same time (fig. 21).
To de-activate this function, press the MODE and UP Keys at the same time.
The combustion air from this appliance is drawn from outside the building through the outer flue. Extra provision for combustion air is not required.

CLEARANCES TO COMBUSTIBLES

The clearances listed below are MINIMUM distances. Measure the clearance to both the appliance and the chimney connector. The farthest distance is correct if the two clearances do not coincide. For example, if the appliance is set as indicated in one of the Diagrams but the back is too close, move the stove until the correct clearance to the back is obtained.

This unit can be installed on a solid combustible surface like a wood floor. This unit can also be installed directly on carpeting or vinyl when the bottom pedestal cover plate (provided with the unit) is installed.

This appliance may be installed only with the clearances as shown in the situations pictured. Do not combine clearances from one type of installation with another in order to achieve closer clearances.

Use the minimum clearances shown in the Diagrams below:

<table>
<thead>
<tr>
<th>C34 Clearance to Combustibles</th>
<th>A Side Wall to Unit</th>
<th>10&quot; / 250 mm</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>B Back Wall to Unit</td>
<td>6&quot; / 150 mm</td>
</tr>
<tr>
<td></td>
<td>E Side Wall to Unit</td>
<td>1.5&quot; / 38 mm</td>
</tr>
</tbody>
</table>

| C34 Reference Dimensions    | A Back Wall to Flue Centerline | 13" / 330 mm |
|-----------------------------| D Side Wall to Flue Centerline | 22" / 559 mm |
|                             | F Side Wall to Flue Centerline | 14" / 356 mm |

Minimum ceiling height is 36" / 914 mm from top of unit.

Minimum clearance to vent 1-1/4" (32mm).
This heater does not require a 120V A.C. supply for operation. In case of a power failure, the remote control/thermostat will continue to operate.

CAUTION: Ensure that the wires do not touch a hot surface and are away from sharp edges.

WARNING: Electrical Grounding Instructions
This appliance is equipped with a three pronged (grounding) plug for your protection against shock hazard and should be plugged directly into a properly grounded three-prong receptacle. Do not cut or remove the grounding prong from this plug.

Note:
4 AA Batteries must be installed into the back up battery compartment however for this unit to operate when power is lost. See battery back up instructions in this manual. The fan will not operate during a power outage.
OPTIONAL WALL THERMOSTAT

A wall thermostat may be installed if desired. Connect the wires as per the wiring diagrams.

Note: Preferable if the thermostat is installed on an interior wall.

Regency® offers an optional programmable thermostat but any 250-750 millivolt rated non-anticipator type thermostat that is CSA, ULC or UL approved may be used.

CAUTION
Do not connect the millivolt wall thermostat wires to the 120V wires.

WIRING DIAGRAM WITH OPTIONAL THERMOSTAT


**WARNING: Electrical Grounding Instructions**

This appliance is equipped with a three pronged (grounding) plug for your protection against shock hazard and should be plugged directly into a properly grounded receptacle.

**Pedestal unit:** To install the fan in an installed stove-access from front through the pedestal by following the directions below. If the stove is not installed - access through the back - open back as shown below.

1. Open pedestal door and remove door cover plate by removing 4 screws. See Diagram 3 (pedestal model only).
2. Remove valve cover plate by removing 2 screws.
3. Remove wire from back side of battery holder/receiver.
4. Screw the 4 screws provided into the nutserts as shown in Diagram 4. Do not tighten screws.
5. Place the fan assembly partially in door cover plate hole (pedestal model only).

6. Lift the fan assembly in through the pedestal or bottom heat shield and up through the cut out as shown in Diagrams 4 and 5.

7. Line up the keyhole slots with the matching screws and pull back slightly to lock into place. While holding fan assembly in place, tighten screws to secure fan assembly.

8. Locate the red/black wires at the IFC (Intermittent Fireplace Control) located at the left hand side of the gas valve. Remove the plastic caps on the red/black wires and discard. See Diagram 6.

**IMPORTANT** Disconnect power supply before installing / servicing blower

**Diagram 1**
Remove 7 screws on top
Loosen 4 screws on bottom—slide access panel to the right to remove

**Diagram 2**
Loosen 6 screws—slide access panel to the front of unit to remove

**Diagram 3**

---

**Diagram 4 - Pedestal version shown**

**Diagram 5**

**Diagram 6**
9. Once the plastic caps have been removed, connect the fan wires (white and black) to the power supply wires. Connect red-white and black-black. See Diagram 7. Tuck any loose wires neatly into plastic clip located on the underside of the fan.

Diagram 7

10. After the wires have been connected attach the ground wire to the left side of the blower (Diagram 8).

Diagram 8

11. Once the ground wire has been attached to the blower, route the ground wire back to the IFC board and attach to Ground Lug located on the left front of the unit. See Diagram 9.

Diagram 9

12. Route the power cord through the rear of the unit and attach the strain relief to the back of unit as shown in Diagram 10 (bottom heat shield shown).

Diagram 10
13. Once the blower has been completely installed connect the receiver to the wire harness and reassemble Valve cover plate by re installing the 2 Philip head screws.

14. Next reinstall the door cover plate by re-installing 4 Philip head screws (pedestal model). On the bottom heat shield, reattach the bottom access panel into the 6 keyhole slots and tighten 6 screws.
PEDESTAL ASSEMBLY

1. For easier assembly, tip the stove on its back (preferably onto a soft surface to prevent scratching).

2. Unscrew the 4 bolts in the underside of the stove. Align the holes in the corners of the pedestal top with the corresponding holes in the base of the stove. Use washers which are supplied with the pedestal as shown in Diagram. Reinstall bolts.

3. Push the Regency® logo into the two holes in the front bottom left corner of the pedestal cover plate.

LEG AND BOTTOM SHIELD ASSEMBLY

These instructions apply to the nickel leg and painted cast leg. It will be easier to attach the legs to the stove if it is tipped on its back (preferably on a soft surface to prevent scratching).

1. Remove the 4 bolts in the underside of the base and discard.

2. Slide the bolt and washer (supplied with the bottom shield) through the leg, then slide the bottom shield in between the leg and the base of the stove. Tighten the bolts.

3. Level the stove by adjusting the levelling bolts in the bottom of each leg.

Note: Any paint touch up should be done prior to placing logo on pedestal.
VENTING INTRODUCTION

The DV Stove Horizontal Vent Kit and the Simpson Dura-Vent Direct Vent venting systems, in combination with the Classic Direct Vent Freestanding Gas Stove, C34E-NG11 and C34E-LP11, have been tested and listed as direct vent heater systems by Intertek.

If converting a Class-A Metal Chimney to a Direct Vent system, see instructions in "Converting Class-A Metal Chimney to Direct Vent System" section.

The C34E uses the "balanced flue" technology Co-Axial system. The inner liner vents products of combustion to the outside while the outer pipe draws outside combustion air into the combustion chamber thereby eliminating the need to use heated room air for combustion and losing warm room air up the chimney.

Note: These flue pipes must not be connected to any other appliance.

The gas appliance and vent system must be vented directly to the outside of the building, and never be attached to a chimney serving a separate solid fuel or gas burning appliance. Each direct vent gas appliance must use its own separate vent system. Common vent systems are prohibited.

IMPORTANT

Read all instructions carefully before starting the installation. Failure to follow these instructions may create a fire or other safety hazard, and will void the warranty. Be sure to check the venting and clearance to combustible requirements. Consult your local building codes before beginning installation.

The location of the termination cap must conform to the requirements in the Exterior Vent Terminal Locations Diagram in "Exterior Vent Terminal Locations" section.

INSTALLATION PRECAUTIONS

These venting systems are engineered products that have been designed and tested for use with the C34E-NG11 and the C34E-LP11. The warranty will be voided and serious fire, health or other safety hazards may result from any of the following actions:

1. Installation of any damaged Direct Vent component
2. Unauthorized modification of the Direct Vent System
3. Installation of any component part not manufactured or approved by Simpson Dura-Vent or Fireplace Products International Ltd.
4. Installation other than as instructed by Simpson Dura-Vent and Fireplace Products International Ltd.

Warning: Always maintain required clearances (air spaces) to nearby combustibles to prevent a fire hazard. Do not fill air spaces with insulation.

Be sure to check the vent termination clearance requirements from decks, windows, soffits, gas regulators, air supply inlets and public walkways as specified in the "Exterior Vent Terminal Locations" section and in your local building codes.

The gas appliance and vent system must be vented directly to the outside of the building, and never be attached to a chimney serving a separate solid fuel or gas burning appliance. Each direct vent gas appliance must use its own separate vent system. Common vent systems are prohibited.

SAFETY PRECAUTIONS FOR THE INSTALLER

1. Wear gloves and safety glasses for protection.
2. Exercise extreme caution when using ladders or on roof tops.
3. Be aware of electrical wiring locations in walls and ceilings.

VENT RESTRICTOR POSITION

Ventrictor is required for certain venting installations, see the Diagrams in "Venting Arrangement" section to determine if they are required for your installation.

The vent restrictor has three settings: "C" Center (factory setting), "L" Left, and "R" Right. Simply loosen the screws and push the vent restrictor plate to the correct position. Tighten the screws.
### Minimum Clearance Requirements

<table>
<thead>
<tr>
<th>Requirement</th>
<th>Canada</th>
<th>USA</th>
</tr>
</thead>
<tbody>
<tr>
<td>A Clearance above grade, veranda, porch, deck, or balcony</td>
<td>12”(30cm)</td>
<td>12”(30cm)</td>
</tr>
<tr>
<td>B Clearance to window or door that may be opened</td>
<td>12”(30cm)</td>
<td>9” (23cm)</td>
</tr>
<tr>
<td>C Clearance to permanently closed window</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>D Vertical clearance to ventilated soffit located above the terminal within a horizontal distance of 2 feet (61cm) from the center line of the terminal (check with the local code)</td>
<td>18”(46cm)</td>
<td>18”(46cm)</td>
</tr>
<tr>
<td>E Clearance to unventilated soffit</td>
<td>12”(30cm)</td>
<td>12”(30cm)</td>
</tr>
<tr>
<td>F Clearance to outside corner: with AstroCap Termination Cap.</td>
<td>6”(15cm)</td>
<td>6”(15cm)</td>
</tr>
<tr>
<td>Clearance to outside corner: with all other approved Termination Caps.</td>
<td>12”(30cm)</td>
<td>12”(30cm)</td>
</tr>
<tr>
<td>G Clearance to inside corner: with AstroCap Termination Cap.</td>
<td>6”(15cm)</td>
<td>6”(15cm)</td>
</tr>
<tr>
<td>Clearance to inside corner: with all other approved Termination Caps.</td>
<td>12”(30cm)</td>
<td>12”(30cm)</td>
</tr>
<tr>
<td>H Clearance to each side of center line extended above meter/regulator assembly</td>
<td>36”(90cm)</td>
<td>-</td>
</tr>
<tr>
<td>J Clearance to service regulator vent outlet</td>
<td>36”(90cm)</td>
<td>-</td>
</tr>
<tr>
<td>K Clearance to non-mechanical air supply inlet to building or the combustion air inlet to any other appliance</td>
<td>12”(30cm)</td>
<td>9” (23cm)</td>
</tr>
<tr>
<td>L Clearance to a mechanical air supply inlet (91cm) above if within 10’ (3m) horizontally.</td>
<td>72”(1.8m)</td>
<td>36”(90cm)</td>
</tr>
<tr>
<td>M Clearance above paved sidewalk or a paved driveway located on public property</td>
<td>84”(2.1m)</td>
<td>-</td>
</tr>
<tr>
<td>N Clearance under veranda, porch, deck, or balcony</td>
<td>12”(30cm)</td>
<td>-</td>
</tr>
</tbody>
</table>

1 In accordance with current CSA B149.1, Natural Gas and Propane Installation Code
2 In accordance with the current ANSI Z223.1/NFPA 54, National Fuel Gas Code
A vent shall not terminate directly above a sidewalk or paved driveway which is located between two single family dwellings and serves both dwellings
* Permitted only if veranda, porch, deck, or balcony is fully open on a minimum of two sides beneath the floor
+ Clearance in accordance with local installation codes and the requirements of the gas supplier
2 3 feet (91cm) within a height of 15 feet (4.5m) above the meter / regulator assembly
B 3 feet (91cm) above - if within 10 feet (3m) horizontally


**4” X 6-5/8” RIGID PIPE CROSS REFERENCE CHART**

Components from different Manufacturers may not be mixed. Not All Rigid Pipe components are available directly from FPI.  

**Note:** Olympia Ventis DV venting is only approved for certain models. See list of approved models in cross-reference chart.

<table>
<thead>
<tr>
<th>Description</th>
<th>Simpson Direct Vent Pro®*</th>
<th><em>Selkirk Direct Temp™</em></th>
<th><em>American Metal Products® Amvent Direct</em></th>
<th><em>Metal-Fab™ Sure Seal</em></th>
<th><em>Security Secure-Vent®</em></th>
<th><em>ICC Excel Direct</em></th>
<th><em>Olympia Ventis DV</em>**</th>
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</thead>
<tbody>
<tr>
<td>6” Pipe Length-Galvanized</td>
<td>46DVA-06</td>
<td>4DT-6</td>
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<td>4D6</td>
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<td>4D45L</td>
<td>N/A</td>
<td>N/A</td>
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<tr>
<td>45° Elbow-Black</td>
<td>46DVA-E45B</td>
<td>4DT-EL45B</td>
<td>4D45L</td>
<td>N/A</td>
<td>N/A</td>
<td>TE-4DE45B</td>
<td>VDV-EL0445</td>
</tr>
<tr>
<td>45° Elbow Swivel-Galvanized</td>
<td>See 46DVA-E45</td>
<td>N/A</td>
<td>N/A</td>
<td>4D45L</td>
<td>SV4E45</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>45° Elbow Swivel-Black</td>
<td>See 46DVA-E45B</td>
<td>N/A</td>
<td>N/A</td>
<td>4D45LB</td>
<td>SV4EB45</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>90° Elbow-Galvanized</td>
<td>46DVA-E90</td>
<td>4DT-EL90S</td>
<td>4D45L</td>
<td>N/A</td>
<td>N/A</td>
<td>TE-4DE90</td>
<td>VDV-EL0445</td>
</tr>
<tr>
<td>90° Elbow-Black</td>
<td>46DVA-E90B</td>
<td>4DT-EL90SB</td>
<td>4D45L</td>
<td>N/A</td>
<td>N/A</td>
<td>TE-4DE90B</td>
<td>VDV-EL0445</td>
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<tr>
<td>90° Elbow, Swivel-Galvanized</td>
<td>See 46DVA-E90</td>
<td>N/A</td>
<td>N/A</td>
<td>4D90L</td>
<td>SV4E90-1</td>
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</tr>
<tr>
<td>90° Elbow, Swivel-Black</td>
<td>See 46DVA-E90B</td>
<td>N/A</td>
<td>N/A</td>
<td>4D90LB</td>
<td>SV4E90-1</td>
<td>N/A</td>
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</tr>
<tr>
<td>90° Starter Elbow, Swivel-Galvanized</td>
<td>N/A</td>
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<td>N/A</td>
<td>4D90A</td>
<td>N/A</td>
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<tr>
<td>Adaptor*</td>
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<td>N/A</td>
<td>N/A</td>
<td>4D90L</td>
<td>N/A</td>
<td>N/A</td>
<td>VDV-UAA04</td>
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<tr>
<td>Ceiling Support</td>
<td>N/A</td>
<td>4DT-CS</td>
<td>4DSP</td>
<td>4DFSP</td>
<td>SV4SD</td>
<td>TM-4-RDS</td>
<td>VDV-SCR04</td>
</tr>
<tr>
<td>Cathedral Support Box</td>
<td>46DVA-CS</td>
<td>4DT-CSS</td>
<td>4D4SP</td>
<td>4D4SP</td>
<td>SV4SD</td>
<td>TM-4-CSB</td>
<td>VDV-CS04</td>
</tr>
<tr>
<td>Wall Support/Band</td>
<td>46DVA-WS</td>
<td>4DT-WS/B</td>
<td>4DWS</td>
<td>4DWS</td>
<td>SV4BM</td>
<td>TM-SWS</td>
<td>VDV-W504</td>
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<tr>
<td>Offset Support</td>
<td>46DVA-ES</td>
<td>4DT-OS</td>
<td>N/A</td>
<td>N/A</td>
<td>SV4SU</td>
<td>TM-SOS</td>
<td>N/A</td>
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<tr>
<td>Wall Thimble-Black</td>
<td>46DVA-WT</td>
<td>4DT-WT</td>
<td>4DWT</td>
<td>4DWT</td>
<td>SV4RSM</td>
<td>N/A</td>
<td>VDV-WPT04</td>
</tr>
<tr>
<td>Wall Thimble Cover/Ceiling Support</td>
<td>46DVA-DC</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>SV4PF</td>
<td>N/A</td>
<td>N/A</td>
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<tr>
<td>Firestop Spacer</td>
<td>46DVA-FS</td>
<td>4DT-FS</td>
<td>4DFSP</td>
<td>4DFSP</td>
<td>SV4BF</td>
<td>TM-4CS</td>
<td>VDV-FS04</td>
</tr>
<tr>
<td>Trim Plate-Black</td>
<td>N/A</td>
<td>4DT-TP</td>
<td>4DFPB</td>
<td>4DcP</td>
<td>SV4LA</td>
<td>TM-4TP</td>
<td>VDV-WTC04</td>
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</table>

* Not available from Regency
<table>
<thead>
<tr>
<th>Description</th>
<th>Simpson Direct Vent Pro®</th>
<th>*Selkirk Direct Temp™</th>
<th>*American Metal Products® Aversion Direct</th>
<th>*Metal-Fab™ Sure Seal</th>
<th>*Security Secure-Vent™</th>
<th>*ICC Excel Direct</th>
<th><em>Olympia Vents DV</em>**</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attic Insulation Shield 12&quot;</td>
<td>46DVA-IS</td>
<td>N/A</td>
<td>4DAIS12</td>
<td>4DIS</td>
<td>SV4RSA</td>
<td>N/A</td>
<td>VDV-AIS04</td>
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<tr>
<td>Attic Insulation Shield - Cold Climates 36&quot;</td>
<td>46DVA-KHA</td>
<td>N/A</td>
<td>4DAIS12</td>
<td>N/A</td>
<td>N/A</td>
<td>TM-4AS</td>
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<table>
<thead>
<tr>
<th>Description</th>
<th>Simpson Direct Vent Pro®</th>
<th>*Selkirk Direct Temp™</th>
<th>*American Metal Products® Aversion Direct</th>
<th>*Metal-Fab™ Sure Seal</th>
<th>*Security Secure-Vent™</th>
<th>*ICC Excel Direct</th>
<th><em>Olympia Vents DV</em>**</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic Horizontal Termination Kit (A)</td>
<td>N/A</td>
<td>4DT-HKA</td>
<td>4DHTK2</td>
<td>4DHTKA</td>
<td>SV-SHK</td>
<td>TM4-HTK</td>
<td>VDV-KW04</td>
</tr>
<tr>
<td>Horizontal Termination Kit (B)</td>
<td>N/A</td>
<td>4DT-HKB</td>
<td>4DHTK1</td>
<td>4DHTKB</td>
<td>SV-HK</td>
<td>TM4-HTK</td>
<td>VDV-K04</td>
</tr>
<tr>
<td>Vertical Termination Kit</td>
<td>N/A</td>
<td>4DT-VKC</td>
<td>4DHTK</td>
<td>4DHTK</td>
<td>SV-FK</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>High Wind Vertical Cap</td>
<td>46DVA-VCH</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>TM-4VT</td>
<td>VDV-VCHW04</td>
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<tr>
<td>High Wind Horizontal Cap</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>TM-4DHT</td>
<td>N/A</td>
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<tr>
<td>Horizontal Square Termination Cap</td>
<td>46DVA-HC</td>
<td>4DT-HHC</td>
<td>4DHC</td>
<td>4DHT</td>
<td>SV4CHC-1</td>
<td>TM4-HT</td>
<td>VDV-HC04</td>
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<tr>
<td>Vertical Termination Cap</td>
<td>46DVA-VC</td>
<td>4DT-VC</td>
<td>4DVC</td>
<td>4DVT</td>
<td>SV4CGV-1</td>
<td>N/A</td>
<td>N/A</td>
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<tr>
<td>Storm Collar</td>
<td>46DVA-SF</td>
<td>4DT-SC</td>
<td>4DSC</td>
<td>4DSC</td>
<td>SV4FC</td>
<td>TM-SC</td>
<td>VDV-SC04</td>
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<tr>
<td>Flashing - Flat Roof</td>
<td>46DVA-FF</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Adjustable Flashing 0/12-6/12</td>
<td>46DVA-F6</td>
<td>4DT-ST14</td>
<td>4D12S</td>
<td>4DF</td>
<td>SV4STC14</td>
<td>TF-4FA</td>
<td>VDV-F5046</td>
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<tr>
<td>Adjustable Flashing 6/12-12/12</td>
<td>46DVA-F12</td>
<td>4DT-ST36</td>
<td>4D36S</td>
<td>4DF-12</td>
<td>SV4STC36</td>
<td>TF-4FB</td>
<td>VDV-S0</td>
</tr>
<tr>
<td>Vinyl Siding Standoff</td>
<td>46DVA-VSS</td>
<td>4DT-SS</td>
<td>4DVS</td>
<td>4DVS</td>
<td>SV4VS</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Vinyl Siding Shield Plate</td>
<td>46DVA-SSP</td>
<td>4DT-VSP</td>
<td>4DVS</td>
<td>4DVS</td>
<td>SV4VS</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>Snorkel Termination 14&quot;</td>
<td>46DVA-SNK14</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>TM-4ST14</td>
<td>N/A</td>
</tr>
<tr>
<td>Snorkel Termination 36&quot;</td>
<td>46DVA-SNK36</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>TM-4ST36</td>
<td>N/A</td>
</tr>
<tr>
<td>Wall Firestop</td>
<td>46DVA-WFS</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>TM-4TR</td>
<td>VDV-FS04</td>
</tr>
</tbody>
</table>

* Not available from Regency

**Olympia Vents DV application for the following units only when using 4” x 6-5/8” vent system: B36XTE, B36XTCE, all City Series 40 models, CV72E/872E (power-vented models only), G600C, G600EC, G800C, G800EC, P36, P36E, RC500E.

---

<table>
<thead>
<tr>
<th>FPI</th>
<th>946-506/P</th>
<th>Vent Guard (Optional) for AstroCap</th>
<th>946-205</th>
<th>Vinyl Siding Shield for Riser Vent Terminal</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>510-994</strong></td>
<td>946-208/P</td>
<td>Rigid Pipe Adaptor (Must use with all rigid piping)</td>
<td>946-206</td>
<td>Vinyl Siding Standoff for AstroCap</td>
</tr>
<tr>
<td>640-530/P</td>
<td>946-523/P</td>
<td>Riser Vent Terminal</td>
<td>946-206</td>
<td>AstroCap Horizontal Cap</td>
</tr>
</tbody>
</table>

**The rigid pipe adaptor is not required on the C34, C34E, U39, U39E, H15, H27, H35 & RC500E.

**Note:** When using Metal-Fab Sure Seal Rigid Piping - please note that the Adaptor (4DDA) must be used in conjunction with FPI Rigid Pipe Adaptor (510-994).

---

**Offset Pipe Selection:** Use this table to determine offset pipe lengths.

<table>
<thead>
<tr>
<th>Pipe Length (L)</th>
<th>4&quot; x 6-5/8&quot; Venting</th>
</tr>
</thead>
<tbody>
<tr>
<td>Run (X)</td>
<td>Rise (Y)</td>
</tr>
<tr>
<td>0&quot; (0mm)</td>
<td>4-7/8&quot; (124mm)</td>
</tr>
<tr>
<td>6&quot; (152mm)</td>
<td>8&quot; (203mm)</td>
</tr>
<tr>
<td>9&quot; (229mm)</td>
<td>10-1/8&quot; (257mm)</td>
</tr>
<tr>
<td>12&quot; (305mm)</td>
<td>12-1/4&quot; (311mm)</td>
</tr>
<tr>
<td>24&quot; (610mm)</td>
<td>20-5/8&quot; (524mm)</td>
</tr>
<tr>
<td>36&quot; (914mm)</td>
<td>29&quot; (737mm)</td>
</tr>
<tr>
<td>48&quot; (1219mm)</td>
<td>37-7/16&quot; (951mm)</td>
</tr>
</tbody>
</table>

For specific instructions on venting components - visit the manufacturers website listed below.

- Simpson Direct Vent Pro: www.duravent.com
- Selkirk Direct-Temp: www.selkirkcorp.com
- American Metal Products: www.americanmetalproducts.com
- Metal-Fab Sure Seal: www.mtfab.com
- Security Secure Vent: www.securitychimneys.com
- Industrial Chimney Company: www.icc-rsf.com
- Olympia Vents DV: www.olympiachimney.com

**Note:** Horizontal runs of vent must be level, or have a 1/4" rise for every 1 foot of run towards the termination.

Never allow the vent to run downward - this could cause high temperatures and may present a possible fire hazard.
RIGID PIPE VENTING SYSTEMS

**Horizontal or Vertical Terminations**

**WARNING:**

Do not combine venting components from different venting systems.

However, use of the AstroCap™ and FPI Riser is acceptable with all systems.

This product has been evaluated by Intertek for use with Duravent Direct-Vent, Selkirk Direct-Temp, Ameri Vent Direct venting and Security Secure Vent systems.

The FPI AstroCap™ and FPI Riser Vent terminal are certified for installations using FPI venting systems as well as Simpson Dura-Vent® Direct Vent, American Metal Products Ameri Vent Direct Vent, Security Secure Vent®, Selkirk Direct-Temp. AstroCap™ is a proprietary trademark of FPI Fireplace Products International Ltd. Dura-Vent® and Direct Vent are registered and/or proprietary trademarks of Simpson Dura-Vent Co. Inc.
VENTING ARRANGEMENTS
HORIZONTAL TERMINATIONS FOR ALL VENTING SYSTEMS

The shaded areas in the Diagram below show all allowable combinations of vertical runs with horizontal terminations. Maximum one 90° elbow (two 45° elbows equal one 90° elbow).

Propane and Natural Gas: Residential, Manufactured and Mobile Homes Installations

The venting arrangements Diagrammed below, have a min. of 75% (flue loss) efficiency with Fan Off, as required for manufactured homes. (Actual efficiency may be as high as 85%)

May be installed in Manufactured (Mobile) Homes after first sale.

VENTING ARRANGEMENTS
VERTICAL TERMINATION SYSTEMS FOR RESIDENTIAL MANUFACTURED AND MOBILE HOMES

The shaded area in the Diagram below shows all allowable combinations of straight vertical and offset to vertical runs with vertical terminations. Maximum two 45° elbows.

All vertical and offset to vertical vent installations require Vent Restrictor Position "R" (Right). If the vent is ENCLOSED in a chase (min. size 9" x 9") maintain a 1-1/4" clearance to combustibles.

May be installed in Manufactured (Mobile) Homes after first sale.

NOTE: See "Vent Restrictor Position" section for installation instructions for the Vent Restrictor Position.

Venting Arrangements Examples:

Example A) Venting has a horizontal termination. A 7 ft. vertical run with 6 ft. horizontal run does not fall within the shaded area, and therefore is an allowable installation with the factory set vent restrictor position of "C".

Example B) Offset to Vertical Vent. A 15 ft. vertical run with 4 ft. horizontal offset distance falls within the shaded area and is an allowable installation with Vent Restrictor Position "R" (Right).
### Horizontal Venting with Two (2) 90° Elbows

*One 90° elbow = Two 45° elbows.*

<table>
<thead>
<tr>
<th>Option</th>
<th>V</th>
<th>H + H1</th>
</tr>
</thead>
<tbody>
<tr>
<td>A)</td>
<td>4'  Min.</td>
<td>6'  Max.</td>
</tr>
<tr>
<td>B)</td>
<td>5'  Min.</td>
<td>7'  Max.</td>
</tr>
<tr>
<td>C)</td>
<td>6'  Min.</td>
<td>8'  Max.</td>
</tr>
</tbody>
</table>

With these options, maximum total pipe length is 30 feet with minimum of 6 feet total vertical and maximum 8 feet total horizontal.

*Please note minimum 1 foot between 90° elbows is required.*

Lengths do not include elbow indicated.

Vent restrictor position C (fully open), refer to "Vent Restrictor Position" section.

### Vertical Venting with Two (2) 90° Elbows

*One 90° elbow = Two 45° elbows.*

<table>
<thead>
<tr>
<th>Option</th>
<th>V</th>
<th>H</th>
<th>V + V1</th>
</tr>
</thead>
<tbody>
<tr>
<td>A)</td>
<td>1'  Min.</td>
<td>4'  Max.</td>
<td>2'  Min.</td>
</tr>
<tr>
<td>B)</td>
<td>2'  Min.</td>
<td>5'  Max.</td>
<td>3'  Min.</td>
</tr>
<tr>
<td>C)</td>
<td>3'  Min.</td>
<td>6'  Max.</td>
<td>4'  Min.</td>
</tr>
<tr>
<td>D)</td>
<td>4'  Min.</td>
<td>7'  Max.</td>
<td>5'  Min.</td>
</tr>
<tr>
<td>E)</td>
<td>5'  Min.</td>
<td>8'  Max.</td>
<td>6'  Min.</td>
</tr>
</tbody>
</table>

With these options, max. total pipe length is 30 feet with min. of 6 feet total vertical and max. 8 feet total horizontal.

*Please note min. 1 foot between 90° elbows is required.*

Lengths do not include elbow indicated.

Vent restrictor position C (fully open), refer to "Vent Restrictor Position" section.
DV STOVE HORIZONTAL VENT KIT

DV 2 ft. Stove Vent Kit (Part # 946-116) and DV 4 ft. Stove Vent Kit (946-216) include all the parts needed to install the C34 with minimum horizontal and vertical vent dimensions. For installations that require longer vertical and/or horizontal vents use the Dura-Vent system as shown in "Dura-Vent Termination Kit" & "Dura-Vent Venting Components" section.

<table>
<thead>
<tr>
<th>Qty.</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Rigid Pipe Section (Kit # 946-116: 2 ft. (1.2m) length, Kit # 946-216: 4 ft. (1.2m) length), 6-1/2&quot; (165mm) inside diameter</td>
</tr>
<tr>
<td>1</td>
<td>Flex Liner, compressed aluminium 2 ply liner, 4&quot; (102mm) inside diameter</td>
</tr>
<tr>
<td>4</td>
<td>spring spacers</td>
</tr>
<tr>
<td>1</td>
<td>90 deg. Elbow</td>
</tr>
<tr>
<td>5</td>
<td>Adjustable pipe section 13-1/2&quot; to 24&quot; (343mm x 610mm), 2 pieces</td>
</tr>
<tr>
<td>1</td>
<td>Thimble Cover</td>
</tr>
<tr>
<td>1</td>
<td>Wall Thimble (2 pcs.)</td>
</tr>
<tr>
<td>1</td>
<td>Adapter</td>
</tr>
<tr>
<td>1</td>
<td><strong>AstroCap</strong> Termination Cap</td>
</tr>
<tr>
<td>2</td>
<td>Trim Collar</td>
</tr>
<tr>
<td>1</td>
<td>tube of Mill-Pac, high temperature sealant</td>
</tr>
<tr>
<td>12</td>
<td>Screws, #8 x 1/2&quot; Self tapping, Stainless Steel</td>
</tr>
<tr>
<td>14</td>
<td>Screws, #8 x 1/2&quot; Self tapping, Black</td>
</tr>
<tr>
<td>4</td>
<td>Screws #8 x 1-1/2&quot; Drill Point, Black</td>
</tr>
<tr>
<td>5</td>
<td>Screws #8 x 1-1/2&quot; Drill Point, Stainless Steel</td>
</tr>
<tr>
<td>8</td>
<td>Wood screws #8 x 1&quot;</td>
</tr>
</tbody>
</table>

Optional:
946-206 Vinyl Siding Standoff for **AstroCap**

Note:
- b) Liner sections should be continuous without any joints or seams.
- c) This is an approved system, therefore components in this system must not be substituted for any other manufacturer's products.

Review the following sequence of instructions which are typical of most installations. The sequence may vary depending on wall thickness.

See "Locating Your Gas Stove" to "Exterior Vent Terminal Locations" sections for vent location and clearance dimensions.

1. Set the unit in its desired location. Check to determine if wall studs will be in the way of the venting system, adjust location until all clearances are met and there are no obstructions.

Note: A 1-1/2" (38mm) clearance around the outer pipe must be maintained except that only a 1" (25mm) clearance is needed at the termination end.

IMPORTANT:
Do not locate termination hood where excessive snow or ice buildup may occur. Be sure to check vent termination area after snow falls, and clear to prevent accidental blockage of venting system. When using snow blowers, make sure snow is not directed towards vent termination area.

2. Assemble a trial fit to determine the vertical center-line for the vent termination.
   - a) Cut a 9-1/2" x 9-1/2" (241mm x 241 mm) square hole on both the interior and exterior wall.
   - b) Install wall thimbles on both interior and exterior wall with 4 wood screws (#8 x 1") per thimble.
   - c) Attach the 2 piece adjustable pipe section to the vent terminal and slide into position from the exterior. The larger diameter end of the adjustable pipe goes to the vent terminal.
   - d) Install the 90° elbow onto the adjustable pipe to determine the vertical centerline of the starter collar on the unit.

Note: if the centerline cannot be met, the adjustable sections will have to be cut.
e) Cut the 2 ft. or 4 ft. section of rigid pipe to length. Ensure that the pipe length when cut will seat onto both the starter collar and the 90° elbow. Crimped section of rigid pipe seats into the 90° elbow. Only cut the uncrimped side of pipe.

Dismantle all pipe sections including vent terminal.

3. Attach the 4" dia. flex liner to the vent terminal ensuring that the flex overlaps the collar of the vent terminal by a minimum of 1-3/8" (35mm). Use Mill-Pac to seal and secure with 3 of the #8 x 1/2" screws (stainless steel).

4. Attach the adjustable pipe section to the vent terminal using Mill-Pac and attach with 3 of the #8 x 1/2" screws (stainless steel).

Hint: Apply the sealant (Mill-Pac) to the outer pipe before connecting the inner pipe.

Note: The pipe seam should be facing down.

Note: To make the installation more aesthetically pleasing, we recommend framing out a square that the cap can be mounted on.

Note: If installing termination on a siding covered wall, a vinyl siding standoff or furring strips must be used to ensure that the termination is not recessed into the siding. For vinyl siding standoff installation refer to the Dura-Vent Termination instructions.

5. Slide the partially connected pipe and vent terminal assembly through the wall thimbles (from the exterior into the interior) and secure the cap to the exterior wall with 4 of the supplied screws (#8 x 1-1/2" drill point, stainless steel). Note: pilot holes will need to be drilled through the wall thimble on all 4 corners.

6. A bead of non-hardening mastic should be run around both the termination and vinyl siding standoff to prevent water from entering and to make a tight seal between the cap and the standoff.

7. Stretch the 4" dia. flex liner out fully and get a trial fit of the liner onto the 4" dia. starter collar.

8. Cut the 4" dia. flex liner to the desired size.

Hint: leave an extra 12" to 16" of length, this will make the final assembly easier to work with.

9. Secure the 4" dia. flex liner to the 4" adapter with Mill-Pac and 3 of the #8 x 1/2" screws (stainless steel).

10. Slide the decorative Thimble Cover over the pipe sections and secure with 4 screws (#8 x 1-1/2" drill point, black) to the wall.

11. Slide the 90° elbow (crimp end up) and the 2 ft. or 4 ft. pipe section (crimp end up) over the 4" dia. flex liner.

12. Install the spring spacers onto the pipe sections.

13. Secure the 4" dia. flex liner with adapter onto the stove collar. Put a bead of Mill-Pac around the appliance adapter and secure with 3 screws (#8 x 1/2, stainless steel).

14. Attach the pipe section onto the starter collar by sealing with Mill-Pac securing with 3 of the #8 x 1/2" (black) screws. Pipe seams should be facing the wall.

15. Attach the 90° elbow onto the pipe section by sealing with Mill-Pac securing with 3 of the #8 x 1/2" screws (black).

16. Slide the adjustable pipe section onto the 90° elbow. The flex may have to be compressed back in order for the adjustable pipe to properly mate to the elbow. Seal with Mill-Pac and secure with 3 of the #8 x 1/2" screws (black). Pipe seams facing down.

17. Install the trim collar over the starter collar and secure with a #8 x 1/2" screw (black).

If the pipe needs to be touched up, use only Stove Brite High Temperature Metallic Black Stove Paint.

NOTE: All inner/outer joints must be sealed with Mill-Pac.
DURA-VENT TERMINATION KIT

Planning Your Dura-Vent Installation

There are two basic types of Dura-Vent Direct Vent System installations: horizontal termination and vertical termination. Confirm the maximum horizontal run and maximum vertical rise from the Diagrams in "Venting Arrangements" section.

When planning your installation, it will be necessary to select the proper length of vent pipe for your particular requirements. For horizontal installations, determine the minimum clearance from the rear of the unit to the wall. It is also important to note the wall thickness. (The wall thimble is suitable for 2 x 4 or 2 x 6 wall construction.) Select the amount of vertical rise desired for "vertical-to-horizontal" type installations.

Warning: Always maintain required clearances (air spaces) to nearby combustibles to prevent a fire hazard. Do not fill air spaces with insulation.

The minimum clearance of 1-1/4" (32mm) is required between the outer wall of the vent pipe and nearby combustible surfaces. Be sure to check the vent termination clearance requirements from decks, windows, soffits, gas regulators, air supply inlets and public walkways as specified in the "Exterior Vent Terminal Locations" section and in your local building codes.

To determine the length of vent pipe required for vertical installations, measure the distance from the unit flue outlet to the ceiling, the ceiling thickness, the vertical rise in an attic or second storey, and allow for sufficient vertical height above the roof line.

For multi-storey applications, fire stops are required at each floor level. If an offset is needed, additional pipe, elbows and supports will be required.

You will require the following Dura-Vent venting components with your new CLASSIC Direct Vent Freestanding Gas Stove. Please review your product to make sure you have everything you need. In the event that you are missing any part, contact your dealer.

Note: These are the minimum components required. Other parts may be required for your particular installation. See "Rigid Pipe Venting Components List" section.

If installing termination on a siding covered wall, a vinyl siding standoff or furring strips can be used in order to ensure that the termination is not recessed into siding.

The vinyl siding standoff is required for walls with vinyl siding.

### Basic Horizontal Kit
- 1 90° Elbow
- 1 Wall Thimble Cover
- 1 Horiz. Sq. Term. Cap

### Alternate Horizontal Termination Caps
- Alternate Horizontal Riser Vent Terminal Part# 640-530/P
- Alternate Snorkel Termination Cap

The FPI AstroCap™ and FPI Riser Vent terminal are certified for installations using FPI venting systems as well as Simpson Dura-Vent® Direct Vent, American Metal Products Ameri Vent Direct Vent, Security Secure Vent®, Selkirk Direct-Temp. AstroCap™ is a proprietary trademark of FPI Fireplace Products International Ltd. Dura-Vent® and Direct Vent are registered and/or proprietary trademarks of Simpson Dura-Vent Co. Inc.
**DURA-VENT HORIZONTAL INSTALLATIONS**

1. Set the unit in its desired location. Check to determine if wall studs or roof rafters are in the way when the venting system is attached. If this is the case, you may want to adjust the location of the unit.

2. Direct Vent pipe and fittings are designed with special twist-lock connections to connect the venting system to the appliance flue outlet. A twist-lock appliance adaptor is installed on the unit at the factory. Assemble the desired combination of pipe and elbows to the appliance adaptor with pipe seams oriented towards the wall or ceiling, as much out of view as possible. The final positioning of the pipe and 90° elbow assembly is determined by the mounting orientation of the adaptor on the stove and twist-locked for a solid connection.

**Note:**
- a) Twist-lock procedure: Four indentations, located on the female ends of pipes and fittings, are designed to slide straight onto the male ends of adjacent pipes and fittings, by orienting the four pipe indentations so they match and slide in to the four entry slots on the male ends (Diagram 1). Push the pipe sections completely together, then twist-lock one section clockwise approximately one-quarter turn, until the two sections are fully locked.
  - The female locking lugs will not be visible from the outside on the Black Pipe or fittings. They may be located by examining the inside of the female ends. Apply sealant "Mill-Pac" to inner pipe and to outer pipe on every twist-lock joint.

3. With the pipe attached to the stove, slide the stove into its correct location, and mark the wall for a 10" x 10" (inside dimensions) square hole. The center of the square hole should line up with the center-line of the horizontal pipe, as shown in Diagram 2. Cut and frame the 10 inch square hole in the exterior wall where the vent will be terminated. If the wall being penetrated is constructed of non-combustible material, i.e. masonry block or concrete, a 7" diameter hole is acceptable.

**Diagram 1**

**Diagram 2**

**Diagram 3**

**Diagram 4**

**Diagram 3a**

**Below Grade Installation**
If the Snorkel Termination must be installed below grade, i.e. basement application, proper drainage must be provided to prevent water from entering the Snorkel Termination. Refer to Diagram 4. Do not attempt to enclose the Snorkel within the wall, or any other type of enclosure.

**Diagram 4**
4. Attach the Vinyl Siding Standoff (if required) to the Horizontal Vent Termination, but first run a bead of non-hardening mastic around its outside edges, so as to make a seal between vent cap and the standoff. Install the Vinyl Siding Standoff between the vent cap and the exterior wall and attach with the four wood screws provided. Seal around the Vinyl Siding Standoff on all four sides.

Diagram 5. The arrow on the vent cap should be pointing up. Insure that the 1-1/4" clearances to combustible materials are maintained. See Diagram 5.

Diagram 6

8. Slide the decorative wall thimble up to the wall surface being careful not to scratch the paint and attach with screws provided. Apply decorative brass or chrome trim if desired. See Diagram 7.

Diagram 7

VERTICAL TERMINATION

1. Maintain the 1-1/4" clearances (air spaces) to combustibles when passing through ceilings, walls, roofs, enclosures, attic rafter, or other nearby combustible surfaces.

Do not pack air spaces with insulation. Check "Venting Arrangements" section for the maximum vertical rise of the venting system and the maximum horizontal offset limitations.

2. Set the gas appliance in its desired location. Drop a plumb bob down from the ceiling to the position of the appliance flue exit, and mark the location where the vent will penetrate the ceiling. Drill a small hole at this point. Next, drop a plumb bob from the roof to the hole previously drilled in the ceiling, and mark the spot where the vent will penetrate the roof.

Diagram 8

3. To install the Round Support Box/Wall Thimble in a flat ceiling, cut a 10 inch square hole in the ceiling centered on the hole drilled in Step 2. Frame the hole as shown in Diagram 10.

Diagram 10

4. Assemble the desired lengths of black pipe and elbows necessary to reach from the appliance adaptor up though the Round Support Box. Ensure that all pipes and elbow connections are in the fully twist-locked position and sealed.

5. Cut a hole in the roof centered on the small drilled hole placed in the roof in Step 2. The hole should be of sufficient size to meet the minimum requirements for clearance to combustibles of 1-1/4". Slip the flashing under the shingles (shingles should overlap half the flashing) as per Diagram 11.

Diagram 11: The upper half of the flashing is installed under the roofing material and not nailed down until the chimney is installed. This allows for small adjustments.

6. Continue to assemble pipe lengths.

Note: If an offset is necessary in the attic to avoid obstructions, it is important to support the vent pipe every 3 feet, to avoid excessive stress on the elbows, and possible separation. Wall straps are available for this purpose. See Diagram 9.

Diagram 9

Note: If installing termination on a siding covered wall, a vinyl siding standoff or furring strips must be used to ensure that the termination is not recessed into the siding. The four wood screws provided should be replaced with appropriate fasteners for stucco, brick, concrete, or other types of sidings.

5. Before connecting the horizontal run of vent pipe to the vent termination, slide the black decorative wall thimble cover over the vent pipe, then slide the Wall Thimble over the vent pipe.

6. Slide the appliance and vent assembly towards the wall carefully inserting the vent pipe into the vent cap assembly. It is important that the vent pipe extends into the vent cap a sufficient distance so as to result in a minimum pipe overlap of 1-1/4 inches. Secure the connection between the vent pipe and the vent cap by attaching the two sheet metal strips extending from the vent cap assembly into the outer wall of the vent pipe. Use the two sheet metal screws provided to connect the strips to the pipe section. Bend any remaining portion of the sheet metal strip back towards the vent cap, so it will be concealed by the decorative wall thimble cover. See Diagram 6.

7. Install Wall Thimble in the center of the 10" square and attach with wood screws (in Canada).
Galvanized pipe and elbows may be utilized in the attic as well as above the roofline. The galvanized finish is desirable above the roofline due to its higher corrosion resistance.

Continue to add pipe sections through the flashing until the height of the vent cap meets the minimum height requirements specified in Diagram 12 or local codes. Note that for steep roof pitches, the vertical height must be increased. A poor draft, or down drafting can result from high wind conditions near big trees or adjoining roof lines, in these cases, increasing the vent height may solve the problem.

If your home has a cathedral ceiling (no attic space between the ceiling and the roof), install the chimney and support as follows.

1. Situate the chimney in a convenient location as near as possible to the appliance outlet. Cut and frame a hole in the roof for the support. The sides of this hole must be vertical with 1-1/4" clearance.

2. Place the support in the opening. Lower it to the correct height as determined by the table and Diagram below.

3. Use appropriate roof flashing. Place the flashing under the upper shingles and on top of the lower shingles approximately half of the flashing should be under the shingles.

4. Assemble the desired lengths of Black Pipe and Elbows necessary to reach from the appliance adaptor up through the support box and flashing to proper height as per Diagram 12, local codes or “Exterior Vent Terminal Locations” section. Ensure that all pipe and elbow connections are in their fully twist lock position.

5. Ensure vent is vertical and secure the base of the flashing to the roof with roofing rails, slide storm collar over the pipe section and seal with a mastic.

6. Twist lock the vent cap on to the last section.

7. Ensure vent is vertical and secure the base of the flashing to the roof with roofing rails, slide storm collar over the pipe section and seal with a mastic.

8. Install the vertical termination cap by twist locking it.

Notes:

a) For multistorey vertical installations, a Ceiling Fire stop is required at the second floor, and any subsequent floor. See Diagram 13. The opening should be framed to 10" x 10" inside dimensions, in the same manner as shown in Diagram 10.

b) Any occupied areas above the first floor, including closets and storage spaces, through which the vertical vent passes, must be enclosed.

CATHEDRAL CEILINGS

Round Support (RDS) & Square Support (SQS)

If your home has a cathedral ceiling (no attic space between the ceiling and the roof), install the chimney and support as follows.

1. Situate the chimney in a convenient location as near as possible to the appliance outlet. Cut and frame a hole in the roof for the support. The sides of this hole must be vertical with 1-1/4" clearance.

2. Place the support in the opening. Lower it to the correct height as determined by the table and Diagram below.

8. Install the vertical termination cap by twist locking it.

Notes:

a) For multistorey vertical installations, a Ceiling Fire stop is required at the second floor, and any subsequent floor. See Diagram 13. The opening should be framed to 10" x 10" inside dimensions, in the same manner as shown in Diagram 10.

b) Any occupied areas above the first floor, including closets and storage spaces, through which the vertical vent passes, must be enclosed.
Support extensions - Round (RDSE) or square (SQSE)

Steep pitched cathedral ceilings may require the use of a support extension. This piece fits down inside the support and can be adjusted to increase the support's length by up to 22". The extension is attached to the support using the eight metal screws provided. Be sure there is at least a 2 inch overlap where the extension joins the support.

CONVERTING CLASS-A METAL CHIMNEY TO DIRECT VENT SYSTEM (USA ONLY)

General

A) Through an existing factory built metal chimney going through the ceiling: A typical conversion of this type is shown in Diagram 1. The concept of direct vent conversion is to connect an adaptor to an Underwriters Laboratories (UL) listed 4 inch diameter aluminium flex pipe which is then passed down through the center of the existing metal chimney system. Three sizes of Top Adaptors are available from Simpson Dura-Vent. The Retro Connector is attached to the bottom of the flex pipe. The Top Adaptor and the Retro Connector are attached to the existing chimney with sheet metal screws. The appliance is then connected to the chimney with appropriate black direct vent pipe and an adjustable length section.

Prior to installation and connection of the vent system to a factory-built chimney the chimney must be inspected and thoroughly cleaned by a qualified service person, such as a certified chimney sweep or home inspection service.

The direct vent system must not be connected to a damaged factory-built chimney.

For factory built and zero clearance cleanout doors and caps or plugs for cleanout tee fittings and ash dumps shall be secured in place and sealed before installing a Direct Vent system within the chimney.

If the appliance shuts off during operation, contact a qualified service person to determine if a negative pressure and/or leaky chimney condition exists. Do not operate the appliance until the problem is corrected.

Converting a Factory Built Metal Chimney

1. Remove the existing chimney cap.
2. Measure the distance from the top end of the chimney to the bottom of the ceiling support box, add 3" (76mm) to this measurement, and cut a section of the 4" flex pipe to that length (the flex should already be extended to its nominal length).
3. Connect the end of the flex pipe section to the underside of the Top Adaptor using 3 sheet metal screws. Diagram 2.
4. Pass the flex pipe down through the center of the chimney system, and center the adaptor on the top of the chimney pipe. Drill four 1/8" diameter holes through the adaptor and into the chimney top. Insure that you are in fact, drilling into the metal on the chimney. Twist-lock the Termination Cap onto the Adaptor. (Diagram 3 and 4).
5. Pull the flex pipe down through the ceiling support box, until it protrudes approximately 3" (76mm). Connect the flex pipe to the Retro Connector by slipping it into the 4-3/4" diameter sleeve on the top side of the Connector. Use 3 sheet metal screws to assemble these two parts.
6. Push the flex pipe back up into the ceiling support box, center the Retro Connector, and attach it to the support box, or decorative sleeve for double wall solid packed pipe, with the sheet metal screws (supplied). The holes in the Retro Connector are pre-punched. Diagram 5.
7. The connection between the appliance and the Retro Connector may be completed with sections of black direct vent pipe, together with an adjustable length.

Diagram 1

Diagram 2

Diagram 3

Diagram 4

Diagram 5
**SYSTEM DATA**

(For 0 to 4,500 feet altitude)

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</table>

Electrical: 115V, 60 Hz less than 2 amp
Circulation Fan: 75/125 CFM
Log Set: Ceramic fiber, 4 per set.

Output capacity:
The efficiency rating of the appliance is a product thermal efficiency rating determined under continuous operating conditions and was determined independently of any installed system.

**GAS CONNECTION**
The gas connection is a 3/8" NPT rigid pipe. This pipe is supplied separately and must be installed at the left rear of the unit. See "Unit Dimensions" section for Diagram. The gas line can be rigid pipe or to make installation easier, use a listed flexible connector and manual shut-off valve if allowed by local codes, or copper if approved. For minimum and maximum supply pressure see the System Data table.

**GAS PIPE PRESSURE TESTING**
The appliance must be isolated from the gas supply piping system by closing its individual manual shut-off valve during any pressure testing of the gas supply piping system at test pressures equal to or less than 1/2 psig (3.45 kPa). Disconnect piping from valve at pressures over 1/2 psig (14" w.c.).

The manifold pressure is controlled by a regulator built into the gas control, and should be checked at the pressure test point.

**Note:** To properly check gas pressure, both inlet and manifold pressures should be checked using the valve pressure ports on the valve.

1. Make sure the valve is in the "OFF" position.
2. Loosen the "IN" (# 7) and/or "OUT" (# 7) pressure tap(s), turning counterclockwise with a 1/8" wide flat screwdriver.
3. Attach manometer to "IN" and/or "OUT" pressure tap(s) using a 5/16" ID hose.
4. Light the pilot and turn the valve to "ON" position.
5. The pressure check should be carried out with the unit burning and the setting should be within the limits specified on the safety label.
6. When finished reading manometer, turn off the gas valve, disconnect the hose and tighten the screw (clockwise) with a 1/8" flat screwdriver. Screw should be snug, but do not over tighten.
7. Final check. Before leaving this unit with the customer, the installer must ensure that the appliance is firing correctly and operation fully explained to customer.

This includes:

a. Clocking the appliance to ensure the correct firing rate (rate noted on label) after burning appliance for 15 minutes.

b. If required, adjusting the primary air to ensure that the flame does not carbon. First allow the unit to burn for 15 min. to stabilize.

c. Check for proper draft.

**CAUTION:** Any alteration to the product that causes sooting or carboning that results in damage to the exterior fascia is not the responsibility of the manufacturer.

**HIGH ELEVATION**

This unit is approved in Canada for altitude 0 to 4500 ft. (CAN1 2.17-M90 with the orifice supplied.)

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**885 S.I.T. VALVE DESCRIPTION**

1) 6 Stage flame adjustment
2) Pilot adjustment
3) Outlet Pressure Tap
4) Inlet Pressure Tap
5) Pilot Outlet
6) Main Gas Outlet
7) Main Gas Inlet
**LOG INSTALLATION**

**WARNING:** Dangerous operating conditions may occur if these logs are not positioned in their approved locations. Read the instructions below carefully and refer to the Diagrams. If logs are broken do not use the unit until they are replaced. Broken logs can interfere with the pilot and burner operation.

The gas log kit contains the following:

a) Front Log  
b) Rear Log  
c) Small Cross Logs (2)  
d) Bag of embers  
e) Bag of rockwool  
f) Bag of platinum embers (supplied with packaged manual)

1. Remove securing screw from bracket as shown. to be able to open door if installed. See Diagram 1.

   ![Diagram 1](image)

   **DO NOT TRY TO TURN DOOR HANDLE! IT IS NOT DESIGNED TO BE MOVED.**

   **Note:** The door must be kept closed at all times, except during maintenance. The unit must never be operated without the glass in the door, or with the door open.

2. Remove the glass frame from the stove by removing four hex nuts (support glass so it doesn’t fall out). See Diagram 2.

   ![Diagram 2](image)

3. Ensure that the front and rear deflectors are installed.

4. Remove the logs from the box and carefully unwrap them. **The logs are fragile, handle with care. Do not force into position.**

5. Place the rear log on the rear log support pins in the back of the unit. The flat side of the log facing the back of the unit. Carefully push the log down onto the pins. See Diagram 3.

   ![Diagram 3](image)

6. Place the front log in the front of the unit, aligning the holes on the underside of the log with the log support pins in the front of the unit. Carefully push the log down onto the pins. See Diagram 3.

7. Place the cross logs on top of the larger logs aligning the holes on the underside of the cross log with the log pins in the larger logs. See Diagrams 3 & 4. Carefully push the cross logs onto the pins.

8. Distribute the embers along the mesh ember tray but do not cover the burner ports. (Burner ports are the little holes on the top of the burner tube.) Pull off ember size pieces from the rockwool. Gently place the pieces on top of the embers. See Diagram 5.

   ![Diagram 5](image)

   **Note:** If the flame hesitates at any point, check the area of hesitation and see if there is an ember or rock wool blocking a burner port or ports. If so, move the obstruction and then check the flame flow again.

9. Separate platinum embers and place on the mesh ember tray along side embers. Avoid stacking platinum embers.

   ![Diagram 5](image)

10. Replace the glass. Secure door in the closed position using the door securing bracket and the screw provided, Figure 1. See door and glass frame instructions.

   **Note:** Door securing bracket is there for safety.

**DOOR AND GLASS FRAME**

1. The glass frame fastens with four hex nuts. See Diagram 1.

   ![Diagram 1](image)

   **Note:** The unit must never be operated without the glass in place. (One exception is made during the log and ember installation.)

2. The securing bracket keeps the door closed.

   ![Diagram 1](image)
**DOOR INSTALLATION**

**Door Handle Assembly**

1. Door will be packaged with door retaining clip facing inwards (Diagram 1).

2. Unscrew and turn the door retaining clip outwards, then re-tighten the screw (Diagram 2).

**Safety Screen Installation / Removal**

3. Install slotted brackets (found in the manual pack) to the back of the door with two (2) screws on each side as shown in Diagram 3.

4. Attach door handle to door by installing the handle through the hole on the left upper corner (Diagram 4). Position the handle in the 8 O-clock positions, then tighten with 14mm (9/16") wrench.

5. Place the door onto the door hinges. Put the hinge cover caps on top of hinges to complete the door (Diagram 5).

**Note:** The bottom of the door may scrape the ash lip. In this case place the spacers provided on the door hinges of the unit before placing the door.
6. Once the door has been placed on the hinge pins, secure the door to the unit by screwing the retaining clip to the lower left corner of the unit (Diagram 6).

7. To install the safety screen, hook the tabs on the safety into the slotted brackets on either side of the door (Diagram 7).

8. To remove the safety screen, lift up slightly and pull forward.

Diagram 6

Diagram 7

DO NOT TRY TO TURN DOOR HANDLE! IT IS NOT DESIGNED TO BE MOVED.

REMOTE CONTROL INSTALLATION

Use the Regency® Remote Control Kit supplied with this unit. Use of other systems may void your warranty.

The remote control kit comes with a hand held transmitter, a receiver and a mounting plate.

CAUTION
Do not wire millivolt remote control wires to the 120V AC wires

OPTIONAL WALL THERMOSTAT

A wall thermostat may be installed if desired. Connect the wires as per the wiring Diagrams.

Note: Preferable if the thermostat is installed on an interior wall.

Regency® offers an optional programmable thermostat but any 250-750 millivolt rated non-anticipator type thermostat that is CSA, ULC or UL approved may be used.

CAUTION
Do not connect the millivolt wall thermostat wires to the 120V wires.

AERATION ADJUSTMENT

This adjustment is performed by the installer and is primarily used in installations at high elevations. Push in for a yellow flame, or pull out for a bluer flame. The burner aeration is factory set but may need adjusting due to either the local gas supply or altitude.

Caution: Carbon will be produced if air shutter is closed too much.

Note: Aeration Adjustment should only be performed by an authorized Regency® Installer at the time of installation or service.

Note: The cast door will need to be opened, glass will need to be removed and the logs and media will need to be removed to gain access to the air shutter.

Natural Gas  5/16"
Propane       5/8"
operating instructions

LIGHTING PROCEDURE

IMPORTANT: The remote control system supplied with this appliance has several options for starting/operating the appliance using the battery holder and ON/OFF key on the hand held transmitter. Prior to operating this appliance, please read the remote control operating instructions (packaged with remote control) to understand how to operate this remote control system.

1. Ensure the battery holder switch is in the Remote position and/or wall mounted battery holder (if equipped) is in the <REMOTE> position.

2. Press and release the ON/OFF button on the remote handheld transmitter (see Diagram 1). An audible beep should be heard from the receiver. If not using the remote, the unit can also be turned on by sliding the battery holder switch to the <ON> position (if equipped).

Note: The first try for ignition will last approximately 60 seconds. If there is no flame ignition (rectification) the board will stop sparking for approximately 35 seconds. After wait time, the board will start second try for ignition by sparking for approximately 60 seconds. If there is still no positive ignition the board will go into lock out.

The system will need to be reset as follows:

   a) Turn the system off by pressing the ON/OFF button on the remote.
   b) Wait 5 minutes then repeat from step 2.

SHUTDOWN PROCEDURE

1. Press the ON/OFF button on the remote

2. If service is to be performed you must disconnect power and shut off gas to the unit.

Fan Operation: The optional fan can be operated by using the remote control supplied with this unit. See remote control instructions.

Note:

In thermostat mode: When the appliance is turned on, the fan will not come on for the first 5 minutes (if fan is turned on). When the appliance is turned off the fan will not turn off for 12 minutes (if in on position).

Manual mode: Fan will turn on and off immediately using the remote control transmitter if the fan function is in the “on” position.

Continuous Pilot/Intermittent Pilot (CPI/IPI) selection

See remote control instructions for details.
COPY OF THE LIGHTING PLATE INSTRUCTIONS

FOR YOUR SAFETY READ BEFORE LIGHTING

This appliance must be installed in accordance with local codes, if any; if none, follow the National Fuel Gas Code, ANSI Z223.1/NFPA 54, or Natural Gas and Propane Installation Codes, CSA B149.1.

WARNING: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life. Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to the owner’s information manual provided with this appliance. For assistance or additional information consult a qualified installer, service agency or gas supplier.

AVERTISSEMENT. Quiconque ne respecte pas scrupuleusement les instructions de la présente notice risque de déclencher un incendie ou une explosion pouvant entraîner des dégâts matériels ou des blessures pouvant être mortelles. Tout défaut d’installation, d’ajustement, de modification, de service ou d’entretien peut entraîner des blessures ou des dommages matériels. Reportez-vous au manuel d’utilisation fourni avec cet équipement. Pour obtenir de l’aide ou des informations complémentaires, consultez un installateur ou un service d’entretien qualifié, ou le fournisseur de gaz.

A) This appliance is equipped with an ignition device which automatically lights the pilot. Do not try to light the pilot by hand.

B) BEFORE OPERATING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

WHAT TO DO IF YOU SMELL GAS
- Do not try to light any appliance.
- Do not touch any electric switch, do not use any phone in your building.
- Immediately call your gas supplier from a neighbors phone. Follow the gas supplier’s instructions.
- If you cannot reach your gas supplier, call the fire department.

C) Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and replace any part of the control system and any gas control which has been underwater.

A) Cet appareil est muni d’un dispositif d’allumage qui allume automatiquement la veilleuse. Ne tentez pas d’allumer la veilleuse manuellement.

B) AVANT LA MISE EN MARCHE, reniflez tout autour de l’appareil pour déceler une odeur de gaz. Reniflez au niveau du plancher, car certains gaz sont plus lourds que l’air et peuvent s’accumuler au niveau du sol.

QUE FAIRE SI VOUS SENTEZ UNE ODEUR DE GAZ :
- Ne tentez pas d’allumer l’appareil
- Ne touchez à aucun interrupteur; n’utilisez pas de téléphones se trouvant dans le bâtiment.
- Appeler immédiatement votre fournisseur de gaz. Suivez les instructions du fournisseur.
- Si vous ne pouvez pas rejoindre le fournisseur, appelez le service incendie.

C) N’utilisez pas cet appareil s’il a été plongé dans l’eau, même partiellement. Faites inspecter l’appareil par un technicien qualifié et remplacez tout élément du système de contrôle ou de commande qui a été plongé dans l’eau.

CAUTION: Hot while in operation. Do not touch. Severe Burns may result. Due to high surface temperatures keep children, clothing and furniture, gasoline and other liquids having flammable vapors away. Keep burner and control compartment clean. See installation and operating instructions accompanying appliance.

LIGHTING INSTRUCTIONS

1) Ensure the Main switch is in the ON position and/or the wall mounted battery holder (if equipped) is in the <REMOTE> position.
2) Press and release the ON/OFF button on the remote handheld transmitter. An audible beep should be heard from the receiver. If not using the remote, the unit can also be turned on by sliding the battery holder switch to the <On> position (if equipped).
3) After approximately 4 seconds the spark ignition system will spark for 60 seconds to light the main burner.
4) The unit will turn on.

Note: The first attempt to ignition will last approximately 60 seconds. If there is no flame ignition (rectification) the board will stop sparking for approximately 35 seconds. After this wait time, the board will start a second try for ignition by sparking for approximately 60 seconds. If there is still no positive ignition after the second attempt the board will go into lock out.

The system will need to be reset as follows (after going into lock out mode):
   a) Wait 5 minutes - turn the system off by pressing the ON/OFF button on the remote.
   b) After approximately 2 seconds press the ON/OFF button again.
   c) Unit will repeat step 2.

1) S’assurer que le commutateur principal est en position ON et/ou que le bloc-piles mural (le cas échéant) est en position <REMOTE>.
2) Appuyer sur la touche ON/OFF de la télécommande et relâcher. Un bip sonore retentira depuis le récepteur. Si vous n’utilisez pas la télécommande, l’appareil peut également être allumé en faisant commuter le bloc-piles à la position <ON> (le cas échéant).
3) Après environ 4 secondes, le système d’allumage produira une étincelle pendant 60 secondes pour allumer le brûleur principal.
4) L’appareil s’allumera.

Remarque : Au premier allumage, le système tente d’allumer les flammes pendant 60 secondes. Si l’essai est infructueux, le système fera une pause de 35 secondes. C’est ce qu’on appelle l’étape de rectification. Ce délai écoulé, le système tente à nouveau d’allumer les flammes en produisant des étincelles pendant 60 secondes. Si les flammes ne s’allument toujours pas, le système se met en mode verrouillage.
   a) Attendre 5 minutes et éteindre l’appareil en appuyant sur la touche ON/OFF de la télécommande.
   b) Attendre 2 secondes et appuyer encore une fois sur la touche ON/OFF.
   c) L’unité répétera l’étape 2.

TO TURN OFF GAS APPLIANCE

1) Press the ON/OFF button on the remote.
2) If service is to be performed—you must disconnect power and shut off gas to the unit.

DO NOT REMOVE THIS INSTRUCTION PLATE
NORMAL OPERATING SOUNDS OF GAS APPLIANCES

It is possible that you will hear some sounds from your gas appliance. This is perfectly normal due to the fact that there are various gauges and types of steel used within your appliance. Listed below are some examples. All are normal operating sounds and should not be considered as defects in your appliance.

Blower:
Regenzy® gas appliances use high tech blowers to push heated air farther into the room. It is not unusual for the fan to make a "whirring" sound when ON. This sound will increase or decrease in volume depending on the speed setting of your fan speed control.

Burner Tray:
The burner tray is positioned directly under the burner tube(s) and logs and is made of a different gauge material from the rest of the firebox and body. Therefore, the varying thicknesses of steel will expand and contract at slightly different rates which can cause "ticking" and "cracking" sounds. You should also be aware that as there are temperature changes within the unit these sounds will likely re-occur. Again, this is normal for steel fireboxes.

Pilot Flame:
While the pilot flame is on it can make a very slight "whisper" sound.

Gas Control Valve:
As the gas control valve turns ON and OFF, a dull clicking sound may be audible, this is normal operation of a gas regulator or valve.

Unit Body/Firebox:
Different types and thicknesses of steel will expand and contract at different rates resulting in some "cracking" and "ticking" sounds will be heard throughout the cycling process.

MAINTENANCE INSTRUCTIONS

1. Always turn off the valve before cleaning. For relighting, refer to lighting instructions. Keep the burner and control compartment clean by brushing and vacuuming at least once a year.

2. Clean glass (never when unit is hot), appliance, and door with a damp cloth. Never use an abrasive cleaner.

3. The heater is finished in a porcelain finish or with a heat resistant paint and should only be refinshed with heat resistant paint (not with wall paint).

4. Make a periodic check of burner for proper position and condition. Visually check the flame of the burner periodically, making sure the flames are steady; not lifting or floating. If there is a problem, call a qualified service person.

5. Caution: Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation.

6. The appliance and venting system must be inspected before use, and at least annually, by a qualified field service person, to ensure that the flow of combustion and ventilation air is not obstructed.

7. Keep the area near the appliance clear and free from combustible materials, gasoline, and other flammable vapours and liquids.

WARNING: CHILDREN AND ADULTS SHOULD BE ALERTED TO THE HAZARDS OF HIGH SURFACE TEMPERATURES AND SHOULD STAY AWAY TO AVOID BURNS OR CLOTHING IGNITION. YOUNG CHILDREN SHOULD BE CAREFULLY SUPERVISED WHEN THEY ARE IN THE SAME ROOM AS THE APPLIANCE.

DO NOT USE THIS APPLIANCE IF ANY PART HAS BEEN UNDER WATER. IMMEDIATELY CALL A QUALIFIED SERVICE TECHNICIAN TO INSPECT THE APPLIANCE AND TO REPLACE ANY PART OF THE CONTROL SYSTEM AND ANY GAS CONTROL WHICH HAS BEEN UNDER WATER.
GLASS GASKET

If the glass gasket requires replacement use a glass gasket 1/8 x 1 Window (Part # 936-240 x 4 feet).

GLASS DOOR

Your Regency® fireplace is supplied with high temperature 5mm Ceramic glass. If your glass requires cleaning, we recommend using an approved glass cleaner available at all authorized dealers. Do not use abrasive materials.

CAUTION & WARNINGS:

* Do not clean when the glass is hot.
* The use of substitute glass will void all product warranties.
* Care must be taken to avoid breakage of the glass.
* Do not strike or abuse the glass.
* Do not operate this fireplace without the glass front or with a cracked or broken glass front.
* Wear gloves when removing damaged or broken glass.
* Replacement of the glass panel(s) should be done by a licensed or qualified service person.

GLASS REPLACEMENT

In the event that you break your glass by impact, purchase your replacement from an authorized Regency® dealer only.

Replacement neoceramic glass (Part # 490-548) is shipped with gasket.

CAUTION: Wear gloves when removing damaged or broken glass.

WARNING: Do not operate the appliance with the glass panels removed, cracked or broken. Replacement of the glass panels should be done by a licensed or qualified service person.

GENERAL VENT MAINTENANCE

Conduct an inspection of the venting system semi-annually. Recommended areas to inspect as follows:

1. Check the Venting System for corrosion in areas that are exposed to the elements. These will appear as rust spots or streaks, and in extreme cases, holes. These components should be replaced immediately.

2. Remove the Cap, and shine a flashlight down the Vent. Remove any bird nests, or other foreign material.

3. Check for evidences of excessive condensation, such as water droplets forming in the inner liner, and subsequently dripping out the joints. Continuous condensation can cause corrosion of caps, pipe, and fittings. It may be caused by having excessive lateral runs, too many elbows, and exterior portions of the system being exposed to cold weather.

4. Inspect joints, to verify that no pipe sections or fittings have been disturbed, and consequently loosened. Also check mechanical supports such as Wall Straps, or plumbers’ tape for rigidity.
operating instructions

FIRST FIRE

The **FIRST FIRE** in your stove is part of the paint curing process. To ensure that the paint is properly cured, it is recommended that you burn your fireplace for at least four (4) hours the first time you use it with the fan on. When first operated, the unit will release an odour caused by the curing of the paint and the burning off of any oils remaining from manufacturing. Smoke detectors in the house may go off at this time. Open a few windows to ventilate the room for a couple of hours. The glass may require cleaning.

**DO NOT ATTEMPT TO CLEAN THE GLASS WHILE IT IS STILL HOT!**

**Note:** When the glass is cold and the appliance is lit, it may cause condensation and fog the glass. This condensation is normal and will disappear in a few minutes as the glass heats up.

**DO NOT BURN THE APPLIANCE WITHOUT THE GLASS FRONT IN PLACE.**

During the first few fires, a white film may develop on the glass front as part of the curing process. The glass should be cleaned or the film will bake on and become very difficult to remove. Use a non-abrasive cleaner and NEVER clean the glass while it is hot.

OPERATING INSTRUCTIONS

1. Read and understand these instructions before operating this appliance.
2. Check to see that all wiring is correct and enclosed to prevent possible shock.
3. Check to ensure there are no gas leaks.
4. Make sure the glass in the door frame is properly positioned. Never operate the appliance with the glass removed. Never strike the glass or slam the door shut.
5. Verify that the venting and cap are unobstructed.
6. Verify log placement. If the pilot cannot be seen when lighting the unit—the logs have been incorrectly positioned.
7. The unit should never be turned off, and on again without a minimum of a 60 second wait.

This remote control requires coding. See remote coding instructions for details.

**NOTE:** This appliance will operate with 4 AA back-up batteries installed (see Back-up Battery section for details) during power outages. Only the fan will not operate until power is restored. If the remote is misplaced, the unit can be shut off by flipping the main ON/OFF switch, located behind the front cover plate, to the OFF position.

**IMPORTANT:** The remote control system supplied with this appliance has several options for starting/operating the appliance, please read the remote control operating instructions (packed with remote control) to understand how to operate this remote system. You can download remote functions video with the QR code in this manual.

**OPERATION USING AN OPTIONAL WALL THERMOSTAT**

This unit ships with a full function remote control as standard equipment. This allows for basic on/off function as well as the ability to operate as a thermostat. With the addition of an optional wall cradle (820-477-AWT available from an authorized dealer) the remote can reside on a wall and carry out all the functions of a typical millivolt wall thermostat as well as being able to control the fan speed, and the flame height. This is the recommended procedure for operating the unit with a thermostatic set point. If a millivolt wall thermostat is required for bedroom installation or as preferred method of controlling the stove, see noted option.

Wall thermostat and remote. Set the wall thermostat to the desired set point, then place the remote transmitter in either SMART or thermostatic mode with a set point 5 degrees above the set point on the wall thermostat. The burner will fire until the set point on the wall thermostat is satisfied. The remote will remain connected and allow full control of all accessories.
BATTERY BACKUP

To operate the stove during a power outage or when power is not available see the following steps.

1. Open up front access door. Remove 2 Phillips head screws to remove cover plate. Place screws to the side. See diagram 1.

2. Press down on both tabs to remove battery compartment door. See diagrams 2 and 3.

3. Install 4 AA batteries ensuring they are polarity correct. See diagram 4.

4. Reverse steps 3-1.
NORMAL OPERATING SOUNDS OF GAS APPLIANCES

It is possible that you will hear some sounds from your gas appliance. This is perfectly normal due to the fact that there are various gauges and types of steel used within your appliance. Listed below are some examples. All are normal operating sounds and should not be considered as defects in your appliance.

Blower:
Regency® gas appliances use high tech blowers to push heated air farther into the room. It is not unusual for the fan to make a "whirring" sound when ON. This sound will increase or decrease in volume depending on the speed setting of your fan speed control.

Burner Tray:
The burner tray is positioned directly under the burner tube(s) and logs and is made of a different gauge material from the rest of the firebox and body. Therefore, the varying thicknesses of steel will expand and contract at slightly different rates which can cause "ticking" and "cracking" sounds. You should also be aware that as there are temperature changes within the unit these sounds will likely re-occur. Again, this is normal for steel fireboxes.

Pilot Flame:
While the pilot flame is on it can make a very slight "whisper" sound.

Gas Control Valve:
As the gas control valve turns ON and OFF, a dull clicking sound may be audible, this is normal operation of a gas regulator or valve.

Unit Body/Firebox:
Different types and thicknesses of steel will expand and contract at different rates resulting in some "cracking" and "ticking" sounds will be heard throughout the cycling process.

AUTOMATIC CONVECTION FAN OPERATION

The fan operates on this appliance with the remote control supplied. The fan will turn on as the stove comes up to operating temperature. After the unit has been turned off and cools to below a useful heat output range the fan will shut off automatically. See remote control instructions for details on operation of the fan using the remote control.

ADJUSTING FLAME HEIGHT

Your heater has an adjustable flame to tailor the look and heat output to your specific needs.

See remote control instructions for full details on how to increase or decrease flame height on this appliance.

MAINTENANCE INSTRUCTIONS

1. Always turn off the gas valve before cleaning. For relighting, refer to lighting instructions. Keep the burner and control compartment clean by brushing and vacuuming at least once a year. When cleaning the logs, use a soft clean paint brush as the logs are fragile and easily damaged.

2. Clean appliance and door with a damp cloth (never when unit is hot). Never use an abrasive cleaner.

3. The glass should be cleaned with a gas fireplace glass cleaner when it starts to turn milky.

4. Make a periodic check of burner for proper position and condition. Visually check the flame of the burner periodically, making sure the flames are steady; not lifting or floating. If there is a problem, call a qualified service person.

5. The appliance and venting system must be inspected before use, and at least annually, by a qualified field service person, to ensure that the flow of combustion and ventilation air is not obstructed. During the annual service call, the burners should be removed from the burner tray and cleaned. Replace the embers and rock wool.

6. Keep the area near the appliance clear and free from combustible materials, gasoline and other flammable vapours and liquids.

CAUTION:

ANY SAFETY SCREEN OR GUARD REMOVED FOR SERVICING AN APPLIANCE MUST BE REPLACED PRIOR TO OPERATING THE APPLIANCE.

NEVER OPERATE THE APPLIANCE WITHOUT THE GLASS PROPERLY SECURED IN PLACE.

GENERAL VENT MAINTENANCE

Conduct an inspection of the venting system semiannually. Recommended areas to inspect are:

1. Check areas of the Venting System which are exposed to the elements, for corrosion. These will appear as rust spots or streaks, and in extreme cases, holes. These components should be replaced immediately.

2. Remove the Cap, and shine a flashlight down the Vent. Remove any birds nests, or other foreign material.

3. Check for evidence of excessive condensation, such as water droplets forming in the inner liner, and subsequently dripping out the joints. Continuous condensation can cause corrosion of caps, pipe, and fittings. It may be caused by having excessive lateral runs, too many elbows, and exterior portions of the system being exposed to cold weather.

4. Inspect joints, to verify that no pipe sections or fittings have been disturbed, and consequently loosened. Also check mechanical supports such as Wall Straps for rigidity.

LOG REPLACEMENT

The unit should never be used with broken logs. Turn off the gas valve and allow the unit to cool before opening door to carefully remove the logs. The pilot light generates enough heat to burn someone. If for any reason a log should need replacement, use only Regency® replacement logs. The position of these logs must be as shown in the Diagram under Log Installation.

Note: Improper positioning of logs may create carbon buildup and will alter the unit’s performance which is not covered under warranty.
REMOVING THE VALVE ASSEMBLY

1. Shut off gas.
2. Disconnect power source to the stove.
3. Remove front door by opening it up, then slide the access panel to the left and pull out.
4. Remove valve cover plate by removing two (2) Phillips head screws.
5. Disconnect wire harness from receiver/battery backup as shown below.
6. Remove cover plate by first removing four (4) Phillips head screws.

Diagram 1

Diagram 2

Note: Access panel has to be loosened only to be taken out. Slide left and out to remove and through cover plate opening (see picture).
7. Remove door by removing Phillips head screw on the left bottom corner of door (see image). Then remove the four (4) 3/8" hex bolts holding the glass.

8. Remove logs (see manual for details). Once logs are removed, remove the front log deflector by lifting straight up.

9. Remove burner from unit by pulling burner tube up and out.

10. Remove rear deflector by removing one (1) Phillips head screw. With the rear log deflector removed, this will allow you to remove the left and right log stand. Remove two (2) Phillips head screws on each log stand to remove.

11. With both left and right log stands removed, remove the perforated burner tray by removing three (3) Phillips head screws in the front and two hex head bolts one on each side of the perforated burner tray. This will now expose the 6 Phillips head screws holding the valve assembly.

12. Disconnect the ground wire from the left hand side of the valve tray, and then remove the spark electrode wire (X3) and flame sense wire (X2) from IFC Board.
13. Disconnect the blower power wires from the IFC board. Disconnect red from white wire and black from black wire as shown below.


15. Drop valve assembly down and through Cover plate opening.

16. Disconnect the stepper motor from the IFC board located at X6 on the IFC board.

17. Once the stepper has been disconnected, remove the power cord connection on the IFC board at location X1.

18. Remove the IFC board from the mounting bracket by removing one (1) Phillips head screw. Then slide the IFC board left and out.
Remove Valve only

1. Remove pilot nut with 11mm (7/16") wrench (Diagram 1). Then remove burner supply tube from 90 degree brass fitting on valve with 15mm (5/8") wrench (Diagram 2). Once the supply tube has been removed from the 90 degree brass fitting remove the 90 degree brass fitting from the valve with a 17mm (11/16") wrench (Diagram 3). Lastly remove supply tube from valve with 19mm (3/4") wrench (Diagram 4). Note orientation of 90 degree brass fitting.

2. Remove two (2) Phillips head screws on each side of the valve, then remove valve from mounting bracket.
GAS MAINTENANCE - RECOMMENDED ANNUAL ROUTINE

In order for your Regency appliance to continue to provide comfort to your home periodic maintenance must be performed to ensure it is operating at peak efficiency. The items in the list should be checked by a licensed gas service technician during the annual service check. Your unit may require more frequent maintenance checks if you notice any changes in how it operates. Operational changes to look for can include, but are not limited to, extended start up time, increased fan noise, residue/carbon build up, white build up on the glass/firebox, increased operating noise etc. Should any of these or other conditions arise, discontinue use and schedule a service check with your local licensed gas technician. The list below shows items your licensed service technician will need to check and service at least annually.

### Clean
- Glass
- Interior bricks / panels
- Burner ports & burner air shutter
- Fan blades
- Log set
- Pilot orifices
- Pilot hood (change as needed)
- Flame sensor (electronic ignition models)
- Flame electrode
- Burner orifice
- Thermocouple (millivolt models)
- Thermopile (millivolt models)

### Inspect
- Pilot assembly
- Burner
- Pressure relief gaskets/doors
- Flue connector gasket if present
- Door seal
- Firebox
- Venting
- Batteries (remote handheld, remote receiver, DC sparker, change as needed)
- Burner media (change as needed)
- Air shutter setting
- Wiring

### Check
- Voltage on thermocouple/thermopile (millivolt models)
- Ohms reading on flame sense (electronic ignition models)
- Inlet/outlet fuel pressures as per rating plate
- Voltage/ohms readings on gas valve
- Ohms reading to on/off switch circuit (Millivolt models)

### Gas Leak Tests
- Check main gas line connection to valve
- Check shut off valve connections
- Check connection at gas valve outlet
- Check connection at main burner orifice
- Check pilot fuel line at valve and at pilot assembly
### MAIN ASSEMBLY

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*Not available as a replacement part.
### BURNER ASSEMBLY & LOG SET

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<td>911-257 2 Pin Fan Wiring Harness</td>
</tr>
<tr>
<td>61.</td>
<td>911-193 Connector with Jumper Wire</td>
</tr>
<tr>
<td>61.</td>
<td>911-179 120 Volt Power Cord</td>
</tr>
<tr>
<td>61.</td>
<td>911-266/P IFC Board SIT Profame II 7 day PV + 5 Second. FFRT w/Antenna</td>
</tr>
<tr>
<td>61.</td>
<td>911-210 External Antenna</td>
</tr>
<tr>
<td>61.</td>
<td>911-037 Flame Sensor</td>
</tr>
<tr>
<td>61.</td>
<td>911-038 Flame Electrode</td>
</tr>
<tr>
<td>61.</td>
<td>911-137 Pilot Hood Clip</td>
</tr>
<tr>
<td>61.</td>
<td>911-140 Fan Wire - Black</td>
</tr>
<tr>
<td>61.</td>
<td>910-749 Fan Wire - White</td>
</tr>
<tr>
<td>**</td>
<td>904-604 #36 Orifice (NG)**</td>
</tr>
<tr>
<td>**</td>
<td>904-390 #52 Orifice (LP)**</td>
</tr>
<tr>
<td>**</td>
<td>936-170 Orifice Gasket</td>
</tr>
<tr>
<td>68.</td>
<td>936-175 Gasket - Top Plate</td>
</tr>
<tr>
<td>69.</td>
<td>948-280 Burner c/w Air Cap - NG/LP</td>
</tr>
<tr>
<td>71.</td>
<td>904-188 Clamp for Burner</td>
</tr>
<tr>
<td>72.</td>
<td>490-023 Front Log Deflector - NG/LP</td>
</tr>
<tr>
<td>73.</td>
<td>490-067 Deflector-Top Rear Log - NG</td>
</tr>
<tr>
<td>79.</td>
<td>490-068 Deflector-Top Rear Log - LP</td>
</tr>
<tr>
<td>81.</td>
<td>490-932 Complete Log Set</td>
</tr>
<tr>
<td>**</td>
<td>902-151 Ember</td>
</tr>
<tr>
<td>**</td>
<td>902-153 Rockwool</td>
</tr>
<tr>
<td>**</td>
<td>Not shown</td>
</tr>
</tbody>
</table>

**PROPANE**

**PARTS LIST**

- 61. 494-774/P Valve Assembly - S.I.T. - Nat. Gas
- 61. 494-776/P Valve Assembly - S.I.T. - Propane
- 63. 911-084 SIT Valve - NG
- 910-085 SIT Valve - LP
- 64. 911-187 Remote Battery Box
- 65. 911-286 Remote Battery Box Cover
- 66. 911-284 Pilot Assy IPI NG 2 Flame
- 911-285 Pilot Assy IPI LP 2 Flame
- 67. 911-010 Stepper Motor NG for 886 SIT 0.907.013
- 911-011 Stepper Motor LP for 886 SIT 0.907.012
- **911-175 Remote hand held (GTMF)**
- **911-127 Battery Compartment Door**
- **910-036 Pilot Orifice NG**
- **910-037 Pilot Orifice LP**
- **911-039 Pilot Hood**
- **910-432 Pilot Tube w/nuts**
- **911-173 Valve/Remote Wiring Harness**
- 911-282 Battery Box Wiring Harness
- 911-257 2 Pin Fan Wiring Harness
- 911-193 Connector with Jumper Wire
- 911-179 120 Volt Power Cord
- 911-266/P IFC Board SIT Profame II 7 day PV + 5 Second. FFRT w/Antenna
- 911-210 External Antenna
- 911-037 Flame Sensor
- 911-038 Flame Electrode
- 911-137 Pilot Hood Clip
- 910-802 Fan Wire - Black
- 910-749 Fan Wire - White
- **904-604 #36 Orifice (NG)**
- **904-390 #52 Orifice (LP)**
- **936-170 Orifice Gasket**
- 936-175 Gasket - Top Plate
- 948-280 Burner c/w Air Cap - NG/LP
- 904-188 Clamp for Burner
- 490-023 Front Log Deflector - NG/LP
- 490-067 Deflector-Top Rear Log - NG
- 490-068 Deflector-Top Rear Log - LP
- 490-932 Complete Log Set
- **902-151 Ember**
- **902-153 Rockwool**
- **Not shown**
## BASE OPTIONS

<table>
<thead>
<tr>
<th>Part #</th>
<th>Description</th>
<th>Part #</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>494-921</td>
<td>Complete Floor Shield</td>
<td>494-926</td>
<td>Pedestal Assembly</td>
</tr>
<tr>
<td>100</td>
<td>Regency® Logo</td>
<td>100</td>
<td>Regency® Logo</td>
</tr>
<tr>
<td>102.</td>
<td>Magnetic Catch (Large)</td>
<td>102.</td>
<td>Magnetic Catch (Large)</td>
</tr>
<tr>
<td>103. *</td>
<td>11&quot; Pedestal Hinge</td>
<td>103. *</td>
<td>11&quot; Pedestal Hinge</td>
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<tr>
<td>110</td>
<td>Strain Relief for Power Cord</td>
<td>110</td>
<td>Strain Relief for Power Cord</td>
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<tr>
<td>121.</td>
<td>Access Panel</td>
<td>123.</td>
<td>Pedestal Blanking Plate</td>
</tr>
<tr>
<td>124.</td>
<td>Pedestal Cover Plate</td>
<td>125.</td>
<td>Rear Cover Plate</td>
</tr>
</tbody>
</table>

*Not available as a replacement part.

---

![FLOOR SHIELD (OPTIONAL)](image1.png)

![PEDESTAL (OPTIONAL)](image2.png)

![LEGS (OPTIONAL)](image3.png)
Limited Lifetime Warranty

FPI Fireplace Products International Ltd. (for Canadian customers) and Fireplace Products U.S., Inc. (for U.S. customers) (collectively referred to herein as “FPI”) extends this Limited Lifetime Warranty to the original purchaser of this appliance provided the product remains in the original place of installation. The items covered by this limited warranty and the period of such coverage is set forth in the table below.

Some conditions apply (see below).

The policy is not transferable, amendable or negotiable under any circumstances.

<table>
<thead>
<tr>
<th>Indoor Gas Products</th>
<th>Part</th>
<th>Supplier Warranty</th>
<th>Labor Coverage (Years)</th>
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</thead>
<tbody>
<tr>
<td>Warranty Coverage</td>
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<tr>
<td>Indoor Gas Products</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Parts and Labor</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Firebox and Heat Exchanger</td>
<td>✓</td>
<td></td>
<td>3</td>
</tr>
<tr>
<td>Steel Burner Tube</td>
<td>✓</td>
<td></td>
<td>3</td>
</tr>
<tr>
<td>Glass Thermal breakage only</td>
<td>✓</td>
<td></td>
<td>3</td>
</tr>
<tr>
<td>All Surrounds/Inlays Finishes</td>
<td>✓</td>
<td></td>
<td>3</td>
</tr>
<tr>
<td>Brick Panels/Log sets/Ceramic Burners</td>
<td>✓</td>
<td></td>
<td>3</td>
</tr>
<tr>
<td>All Castings</td>
<td>✓</td>
<td></td>
<td>3</td>
</tr>
<tr>
<td>Valve assembly and all gas control components, (Pilot assembly, flame sensors, Spark Electrode, Pilot Tubing, Orifices, Thermocouple, Thermopile)</td>
<td>✓</td>
<td></td>
<td>2</td>
</tr>
<tr>
<td>All Other Electrical components,(Ignition Control Boards, Wiring, Switches, Blowers, Blower Control Module, Battery Pack, Remote Control Systems)</td>
<td>✓</td>
<td></td>
<td>2</td>
</tr>
<tr>
<td>Enamel Panels</td>
<td>✓</td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>Venting/Venting Components</td>
<td>✓</td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>All Stainless steel surrounds</td>
<td>✓</td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>All Firebox Media (Crystals, Firebeads, Volcanic, Ceramic &amp; Spa Stones)</td>
<td>✓</td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>All hardware</td>
<td>✓</td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>Mesh/Glass Safety Barriers</td>
<td>✓</td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>Accent Light Bulbs</td>
<td>✓</td>
<td></td>
<td>1</td>
</tr>
<tr>
<td>Glass (Crazing)</td>
<td>✓</td>
<td></td>
<td>1</td>
</tr>
</tbody>
</table>

Conditions:

Warranty protects against defect in manufacture or FPI factory assembled components only, unless herein specified otherwise.

Any part(s) found to be defective during the warranty period as outlined above will be repaired or replaced at FPI’s option through an accredited distributor, dealer or pre-approved and assigned agent provided that the defective part is returned to the distributor, dealer or agent for inspection if requested by FPI. Alternatively, FPI may at its own discretion fully discharge all of its obligations under the warranty by refunding the verified purchase price of the product to the original purchaser. The purchase price must be confirmed by the original Bill of Sale.

The authorized selling dealer, or an alternative authorized FPI dealer if pre-approved by FPI, is responsible for all in-field diagnosis and service work related to all warranty claims. FPI is not responsible for results or costs of workmanship of unauthorized FPI dealers or agents in the negligence of their service work.
At all times FPI reserves the right to inspect reported complaints on location in the field claimed to be defective prior to processing or authorizing of any claim. Failure to allow this upon request will void the warranty.

All warranty claims must be submitted by the dealer servicing the claim, including a copy of the Bill of Sale (proof of purchase by you). All claims must be complete and provide full details as requested by FPI to receive consideration for evaluation. Incomplete claims may be rejected.

Unit must be installed according to all manufacturers' instructions as per the manual.

All Local and National required codes must be met.

The installer is responsible to ensure the unit is operating as designed at the time of installation.

The original purchaser is responsible for annual maintenance of the unit, as outlined in the owner's manual. As outlined below, the warranty may be voided due to problems caused by lack of maintenance.

Repair/replacement parts purchased by the consumer from FPI after the original coverage has expired on the unit will carry a 90 day warranty, valid with a receipt only. Any item shown to be defective will be repaired or replaced at our discretion. No labor coverage is included with these parts.

Exclusions:
This Limited Lifetime Warranty does not extend to paint, rust or corrosion of any kind due to a lack of maintenance or improper venting, combustion air provision, corrosive chemicals (i.e. chlorine, salt, air, etc.), door or glass gasketing.

Malfunction, damage or performance based issues as a result of environmental conditions, location, chemical damages, downdrafts, installation error, installation by an unqualified installer, incorrect chimney components (including but not limited to cap size or type), operator error, abuse, misuse, use of improper fuels, lack of regular maintenance and upkeep, acts of God, weather related problems from hurricanes, tornados, earthquakes, floods, lightning strikes/bolts or acts of terrorism or war, which result in malfunction of the appliance are not covered under the terms of this Limited Lifetime Warranty.

FPI has no obligation to enhance or modify any unit once manufactured (i.e. as products evolve, field modifications or upgrades will not be performed on existing appliances).

This warranty does not cover dealer travel costs for diagnostic or service work. All labor rates paid to authorized dealers are subsidized, pre-determined rates. Dealers may charge homeowner for travel and additional time beyond their subsidy.

Any unit showing signs of neglect or misuse will not be covered under the terms of this warranty policy and may void this warranty. This includes units with rusted or corroded fireboxes which have not been reported as rusted or corroded within three (3) months of installation/purchase.

Units which show evidence of being operated while damaged, or with problems known to the purchaser and causing further damages will void this warranty.

Units where the serial no. has been altered, deleted, removed or made illegible will void this warranty.

Minor movement, expansion and contraction of the steel is normal and is not covered under the terms of this warranty.

FPI is not liable for the removal or replacement of facings or finishing in order to repair or replace any appliance in the field.

Freight damages for products or parts are not covered under the terms of the warranty.

Products made or provided by other manufacturers and used in conjunction with the FPI appliance without prior authorization from FPI may void this warranty.
Limitations of Liability:
The original purchaser’s exclusive remedy under this warranty, and FPI’s sole obligation under this warranty, express or implied, in contract or in tort, shall be limited to replacement, repair, or refund, as outlined above. **IN NO EVENT WILL FPI BE LIABLE UNDER THIS WARRANTY FOR ANY INCIDENTAL OR CONSEQUENTIAL COMMERCIAL DAMAGES OR DAMAGES TO PROPERTY. TO THE EXTENT PERMITTED BY APPLICABLE LAW, FPI MAKES NO EXPRESS WARRANTIES OTHER THAN THE WARRANTY SPECIFIED HEREIN. THE DURATION OF ANY IMPLIED WARRANTY IS LIMITED TO DURATION OF THE EXPRESSED WARRANTY SPECIFIED ABOVE. IF IMPLIED WARRANTIES CANNOT BE DISCLAIMED, THEN SUCH WARRANTIES ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.**

Some U.S. states do not allow limitations on how long an implied warranty lasts, or allow exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Customers located outside the U.S. should consult their local, provincial or national legal codes for additional terms which may be applicable to this warranty.

How to Obtain Warranty Service:
Customers should contact the authorized selling dealer to obtain warranty service. In the event the authorized selling dealer is unable to provide warranty service, please contact FPI by mail at the address listed below. Please include a brief description of the problem and your address, email and telephone contact information. A representative will contact you to make arrangements for an inspection and/or warranty service.

Canadian Warrantor:  
FPI Fireplace Products International Ltd.  
6988 Venture St.  
Delta, British Columbia  
Canada, V4G 1H4

U.S. Warrantor:  
Fireplace Products U.S., Inc.  
PO Box 2189 PMB 125  
Blaine, WA  
United States, 98231

Or contact the Regency Customer Care Centre at 1-800-442-7432 (phone) / 604-946-4349 (fax)

Product Registration and Customer Support:
Thank you for choosing a Regency Fireplace. Regency strives to be a world leader in the design, manufacture, and marketing of hearth products. To provide the best support for your product, we request that you complete a product registration form at [http://www.regency-fire.com/Customer-Care/Warranty-Registration.aspx](http://www.regency-fire.com/Customer-Care/Warranty-Registration.aspx) within ninety (90) days of purchase.
Product Registration and Customer Support:

Thank you for choosing a Regency Fireplace. Regency strives to be a world leader in the design, manufacture, and marketing of hearth products. To provide the best support for your product, we request that you complete a product registration form found on our Web Site under Customer Care within ninety (90) days of purchase.

For purchases made in CANADA or the UNITED STATES:
http://www.regency-fire.com/Customer-Care/Warranty-Registration.aspx

For purchases made in AUSTRALIA:

You may also complete the warranty registration form below to register your Regency Fireplace Product and mail and/or fax it back to us, and we will register the warranty for you. It is important you provide us with all the information below in order for us to serve you better.

Warranty Registration Form (or Register online immediately at the above Web Site):

<table>
<thead>
<tr>
<th>Warranty Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Serial Number (required):</td>
</tr>
<tr>
<td>Purchase Date (required) (mm/dd/yyyy):</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Product Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Product Model (required):</td>
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</table>

<table>
<thead>
<tr>
<th>Dealer Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dealer Name (required):</td>
</tr>
<tr>
<td>Dealer Address:</td>
</tr>
<tr>
<td>Dealer Phone #:</td>
</tr>
<tr>
<td>Installer:</td>
</tr>
<tr>
<td>Date Installed (mm/dd/yyyy):</td>
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</table>

<table>
<thead>
<tr>
<th>Your Contact Details (required)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name:</td>
</tr>
<tr>
<td>Address:</td>
</tr>
<tr>
<td>Phone:</td>
</tr>
<tr>
<td>Email:</td>
</tr>
</tbody>
</table>

For purchases made in CANADA:
FPI Fireplace Products International Ltd.
6988 Venture St.
Delta, British Columbia
Canada, V4G 1H4
Phone: 604-946-5155
Fax: 1-866-393-2806

For purchases made in the UNITED STATES:
Fireplace Products US, Inc.
PO Box 2189 PMB 125
Blaine, WA
United States, 98231
Phone: 604-946-5155
Fax: 1-866-393-2806

For purchases made in AUSTRALIA:
Fireplace Products Australia Pty Ltd
1-3 Conquest Way
Hallam, VIC
Australia, 3803
Phone: +61 3 9799 7277
Fax: +61 3 9799 7822

For fireplace care and tips and answers to most common questions please visit our Customer Care section on our Web Site. Please feel free to contact your selling dealer if you have any questions about your Regency product.
warranty
Installer: Please complete the following information

Dealer Name & Address: ______________________________________________  
___________________________________________________________________  
Installer: ___________________________________________________________  
Phone #: ___________________________________________________________  
Date Installed: ______________________________________________________  
Serial #: ___________________________________________________________