

Warning
Fire or explosion Hazard
failure to follow safety warnings exactly could result in serious injury, death, or property damage.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

- WHAT TO DO IF YOU SMELL GAS
  • Do not try to light any appliance.
  • Do not touch any electrical switch: do not use any phone in your building.
    Leave the building immediately.
  • Immediately call your gas supplier from a neighbour's phone. Follow the gas supplier's instructions.
  • If you cannot reach your gas supplier, call the fire department.

Installation and service must be performed by a qualified installer, service agency or the gas supplier.
To the New Owner:

Congratulations!
You are the owner of a state-of-the-art Contura® RC500E Gas Stove by REGENCY FIREPLACE PRODUCTS. The RC500E is a hand crafted appliance and has been designed to provide you with all the warmth and charm of a wood fireplace at the flick of a switch. The model RC500E has been approved by Intertek for both safety and efficiency. As it also bears our own mark, it promises to provide you with economy, comfort and security for many trouble free years to follow. Please take a moment now to acquaint yourself with these instructions and the many features of your Regency® Stove.

DANGER

HOT GLASS WILL CAUSE BURNS
DO NOT TOUCH GLASS UNTIL COOLED
NEVER ALLOW CHILDREN TO TOUCH GLASS

A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and shall be installed for the protection of children and other at risk individuals.

CAUTION:
HOT WHILE IN OPERATION. DO NOT TOUCH.
SEVERE BURNS MAY RESULT. KEEP CHILDREN, CLOTHING, FURNITURE, GASOLINE, AND ANY LIQUIDS WITH FLAMMABLE VAPOURS AWAY.

KEEP BURNER AND CONTROL COMPARTMENT CLEAN.
SEE INSTALLATION AND OPERATING INSTRUCTIONS ACCOMPANYING APPLIANCE.

We recommend that our products be installed and serviced by professionals who are certified in the U.S. by the National Fireplace Institute® (NFI) or in Canada by Wood Energy Technical Training (WETT).
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This is a copy of the label that accompanies each Direct Vent Freestanding Gas Stove. We have printed a copy of the contents here for your review.

NOTE: Regency® units are constantly being improved. Check the label on the unit and if there is a difference, the label on the unit is the correct one.

Copy of Safety Label

This appliance must be installed in accordance with local codes, if any. If none, follow the National Fuel Gas Code, ANSI Z223.1, or CSA B149.1. This appliance must be installed in accordance with the Standard CAN/CSA-Z240 MH, Mobile Housing, in Canada, or with the Manufactured Home Construction and Safety Standard, Title 24 CFR Part 3280, Manufactured Home Installations Standard or ANSI A119.2 or NFPA 501C Standard for Recreational Vehicles.

This appliance is only for use with the type(s) of gas indicated on the rating plate and may be installed in an aftermarket, permanently located, manufactured home (USA only) or mobile home, where not prohibited by local codes. See owner's manual for details. This appliance is supplied with a conversion kit. 910-215/PFan Kit (Part #)

For the State of Massachusetts, installation and repair must be done by a plumber or gas fitter licensed in the Commonwealth of Massachusetts.

For the State of Massachusetts, flexible connectors shall not exceed 36 inches in length.

For the State of Massachusetts, the appliances individual manual shut-off must be a t-handle type valve.

The State of Massachusetts requires the installation of a carbon monoxide alarm in accordance with NFPA 720 and a CO alarm with battery back up in the same room where the gas appliance is installed.
dimensions

unit dimensions with vertical venting

unit dimensions with horizontal venting

gas line dimensions

40-5/16" (1022mm)
42" (1066mm)
19-5/16" (490mm)

44-1/4" (1123mm)
42" (1066mm)

22-13/16" (579mm)
19-5/16" (490mm)
18-13/16" (478mm)

1-11/16" (47mm)
5-3/8" (140mm)
4-5/8" (118mm)

22-13/16" (579mm)
18-13/16" (478mm)

44-1/4" (1123mm)
18-13/16" (478mm)
19-5/16" (490mm)

4-5/16" knock out
5-3/8" to C/L base of unit

gas line
This Regency® product has been tested and listed by Intertek as a Direct Vent Wall Furnace to the following standards: VENTED GAS FIREPLACE HEATERS ANSI Z21.88-2017 / CSA 2.33-2017 and GAS-FIRED APPLIANCES FOR USE AT HIGH ALTITUDES CAN / CGA 2.17-M91.

This Direct Vent System Appliance must be installed in accordance with the manufacturer's installation instructions and the Manufactured Home Construction and Safety Standard, Title 24 CFR, Part 3280, or the current Standard of Fire Safety Criteria for Manufactured Home Installations, Sites, and Communities ANSI/NFPA 501A, and with CAN/CSA Z240-MH Mobile Home Standard in Canada.

This appliance installation must comply with the manufacturer's installation instructions and local codes, if any. In the absence of local codes follow the current National Fuel Gas Code, ANSI Z223.1 and the current National Electrical Code ANSI/NFPA 70 in the U.S.A., and the current CAN/CGA B149 Gas Installation Code and the current Canadian Electrical Code CSA C22.1 in Canada.

This appliance comes equipped with a dedicated #8 Ground Lug for attachment of the ground wire to the steel chassis as applicable to local codes.

The appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the National Electrical Code, ANSI/NFPA 70, or the Canadian Electrical Code, CSA C22.1.

Ensure that structural members are not cut or weakened during installation.

This appliance may be installed in an aftermarket permanently located, manufactured (U.S.A. only) or mobile home, where not prohibited by local codes.

This appliance is only for use with the type of gas indicated on the rating plate. A conversion kit is supplied with the appliance.
WARNING
CARBON MONOXIDE POISONING HAZARD

Failure to follow the steps outlined below for each appliance connected to the venting system being placed into operation could result in carbon monoxide poisoning or death. The following steps shall be followed for each appliance connected to the venting system being placed into operation, while all other appliances connected to the venting system are not in operation:

1. Seal any unused openings in the venting system.
2. Inspect the venting system for proper size and horizontal pitch, as required in the National Fuel Gas Code, ANSI Z223.1/NFPA 54 or the Natural Gas and Propane Installation Code, CSA B149.1 and these instructions. Determine that there is no blockage or restriction, leakage, corrosion and other deficiencies which could cause an unsafe condition.
3. As far as practical, close all building doors and windows and all doors between the space in which the appliance(s) connected to the venting system are located and other spaces of the building.
5. Turn on clothes dryers and any appliance not connected to the venting system. Turn on any exhaust fans, such as range hoods and bathroom exhausts, so they are operating at maximum speed. Do not operate a summer exhaust fan.
6. Follow the lighting instructions. Place the appliance being inspected into operation. Adjust the thermostat so appliance is operating continuously.
7. Test for spillage from draft hood equipped appliances at the draft hood relief opening after 5 minutes of main burner operation. Use the flame of a match or candle.
8. If improper venting is observed during any of the above tests, the venting system must be corrected in accordance with National Fuel Gas Code, ANSI Z223.1/NFPA and/or Natural Gas and Propane Installation Code, CSA B149.1.
9. After it has been determined that each appliance connected to the venting system properly vents when tested as outlined above, return doors, windows, exhaust fans, fireplace damper and any other gas-fired burning appliance to the previous conditions of use.
Remote/Receiver coding

The remote control is precoded at the factory. If the remote has to be recoded, to code the receiver to the hand held remote, follow the procedure below.

1. Open the lower door on the unit.

2. Plug in 120 volt power cord into a grounded receptacle or install 4 AA batteries into battery pack and plug into battery terminals located near the gas valve. Do not use both. Only use the 4 AA batteries if 120 volt power is not available.

3. Install 3 AAA batteries into handheld remote.

4. Hold down the black reset button on the left side (when facing unit) until 3 beeps are heard.

5. Hold down the ON/OFF button on the hand held remote to code the remote to the receiver—after 4 beeps are heard—handheld is paired with receiver.
Important Message
SAVE THESE INSTRUCTIONS

The RC500E Direct Vent Freestanding Gas Stove must be installed in accordance with these instructions. Carefully read all the instructions in this manual first. Consult the building authority having jurisdiction to determine the need for a permit prior to starting the installation.

Note: Failure to follow the instructions could cause a malfunction of the heater which could result in death, serious bodily injury, and/or property damage. Failure to follow these instructions may also void your fire insurance and/or warranty.

Note: These instructions take precedence over Simpson Dura-Vent instructions.

Specifications

Fuels: RC500E is approved for use with natural gas.

RC500E is approved for use with liquefied petroleum gases (propane).

Electrical: 120V A.C. system.

Standard Circulation Fan: 6 speed

Log Sets: Ceramic fibre, 7 per set.

Vent System: Coaxial (6-5/8" outer / 4" inner liner) rigid flue and termination cap.

This appliance installation must comply with the manufacturer's installation instructions and local codes, if any. In the absence of local codes follow the current National Fuel Gas Code, ANSI Z223.1 and the current National Electrical Code ANSI/NFPA 70 in the U.S.A., and the current CAN/CGA B149 Gas Installation Code and the current Canadian Electrical Code CSA C22.1 in Canada.

This Regency® Mobile/Manufactured Home Listed appliance comes factory equipped with a means to secure the unit.

This Regency® Mobile/Manufactured Home listed appliance comes equipped with a dedicated #8 ground lug to which an 18 gauge copper wire from the steel chassis ground must be attached.

This appliance may only be installed in an aftermarket permanently located, manufactured (USA only) or mobile home, where not prohibited by local codes.

This appliance is only for use with the type of gas indicated on the rating plate. This appliance is not convertible for use with other gases, unless a certified kit is used.

Safe installation and operation of this appliance requires common sense, however, we are required by the Canadian Safety Standards and ANSI Standards to make you aware of the following:

Installation and repair should be done by an authorized service person. The appliance should be inspected before use and at least annually by a professional service person. More frequent cleaning may be required due to excessive lint from carpeting, bedding material, etc. It is imperative that control compartments, burners and circulating air passageways of the appliance be kept clean.

Due to high temperatures, the appliance should be located out of traffic and away from furniture and draperies.

WARNING: Failure to install this appliance correctly will void your warranty and may cause a serious house fire.

Children and adults should be alerted to the hazards of high surface temperatures, especially the fireplace glass, and should stay away to avoid burns or clothing ignition.

Young children should be carefully supervised when they are in the same area as the appliance. Toddlers, young children and others may be susceptible to accidental contact burns. A physical barrier is recommended if there are at risk individual in the house. To restrict access to a fireplace or stove, install an adjustable safety gate to keep toddlers, young children and other at-risk individuals out of the room and away from hot surfaces.

Clothing or other flammable material should not be placed on or near the appliance.

A barrier designed to reduce the risk of burns from the hot viewing glass is provided with this appliance and shall be installed for the protection of children and other at-risk individuals.

If the barrier becomes damaged, the barrier shall be replaced with the manufacturer's barrier for this appliance.

Any safety screen, guard, or barrier removed for servicing an appliance must be replaced prior to operating the appliance.
IMPORTANT: The remote control system supplied with this appliance has several options for starting/operating the appliance using the power button and ON/OFF key on the hand held transmitter. Prior to operating this appliance, please read the remote control operating instructions (packaged with remote control) to understand how to operate this remote control system.

1. Ensure the Main switch is in the ON position and/or the battery holder switch is in the Remote position.

2. Press and release the ON/OFF button on the remote handheld transmitter (see Diagram 2). An audible beep should be heard from the receiver.

3. After approximately 4 seconds the spark ignition system will spark for 60 seconds to light the main burner.

4. The unit will turn on.

Note: The first try for ignition will last approximately 60 seconds. If there is no flame ignition (rectification) the board will stop sparking for approximately 35 seconds. After wait time, the board will start second try for ignition by sparking for approximately 60 seconds. If there is still no positive ignition the board will go into lock out.

The system will need to be reset as follows:

a) Wait 5 minutes - turn the system off by pressing the ON/OFF button on the remote.

b) After approximately 2 seconds turn on ON/OFF switch or press ON/OFF button if using optional remote.

c) Repeat step 2.

shutdown procedure

1. Press the ON/OFF button on the remote

2. If service is to be performed - you must disconnect power and shut off gas to the unit.

Fan Operation:
The optional fan can be operated by using the remote control supplied with this unit. See remote control instructions.

Note:
In thermostat mode: When the appliance is turned on, the fan will not come on for the first 5 minutes (if fan is turned on). When the appliance is turned off the fan will not turn off for 12 minutes (if in on position)

Manual mode: Fan will turn on and off immediately using the remote control transmitter if the fan function is in the “on” position.

Continuous Pilot/Intermittent Pilot (CPI/IPI) selection
CPI mode - Pilot is lit and remains lit 24 hours a day. If there is no call for heat for a period of 7 days the pilot will shut down. The pilot would need to relight if you choose to keep pilot lit.
This feature would be used if you are in a cold climate where a good draft must remain at all times. This also eliminates nuisance start up and moisture inside of the fireplace.
IPI mode - Pilot is only lit when there is a call for heat. When appliance turns off pilot will also shut off.
For more info on how to set this up see details in this manual under remote operation.
**FOR YOUR SAFETY READ BEFORE LIGHTING**

This appliance must be installed in accordance with local codes, if any; if none, follow the National Fuel Gas Code, ANSI Z223.1/NFPA 54, or Natural Gas and Propane Installation Codes, CSA B149.1.

**WARNING:** If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life. Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to the owner’s information manual provided with this appliance. For assistance or additional information consult a qualified installer, service agency or gas supplier.

AVERTISSEMENT. Quiconque ne respecte pas à la lettre les instructions dans la présente notice risque de déclencher un incendie ou une explosion entraînant des dommages, des blessures ou la mort.

Tout défaut d’installation, d’ajustement, de modification, de service ou d’entretien peut provoquer des blessures ou des dommages matériels. Reportez-vous au manuel du propriétaire de l’information fournie avec cet appareil. Pour obtenir de l’aide ou des informations supplémentaires consultez un installateur qualifié, une agence de service ou fournisseur de gaz.

A) This appliance is equipped with an ignition device which automatically lights the pilot. Do not try to light the pilot by hand.

B) BEFORE OPERATING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

**WHAT TO DO IF YOU SMELL GAS**
- Do not try to light any appliance.
- Do not touch any electric switch, do not use any phone in your building.
- Immediately call your gas supplier from a neighbours phone. Follow the gas supplier’s instructions.
- If you cannot reach your gas supplier, call the department fire.

C) Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and replace any part of the control system and any gas control which has been underwater.

D) If the appliance will not operate, follow the instructions, “To Turn Off Gas To Appliance” and call your service technician or gas supplier.

A) Cet appareil est muni d’un dispositif d’allumage qui allume automatiquement la veilleuse. Ne tentez pas d’allumer la veilleuse manuellement.

B) AVANT DE FAIRE FONCTIONNER; reniflez tout autour de l’appareil pour détecter une odeur de gaz. Reniflez près du plancher, car certains gaz sont plus lourds que l’air et peuvent s’accumuler au niveau du sol.

**QUE FAIRE SI VOUS SENTEZ UNE ODEUR DE GAZ :**
- Ne tentez pas d’allumer l’appareil.
- Ne touchez à aucun interrupteur, ne vous servez pas des téléphones se trouvant dans le bâtiment.
- Appelez immédiatement votre fournisseur de gaz depuis un voisin. Suivez les instructions du fournisseur.
- Si vous ne pouvez rejoindre le fournisseur, appelez le service incendie.

C) N’utilisez pas cet appareil s’il a été plongé dans l’eau, même partiellement. Faites inspecter l’appareil par un technicien qualifié et remplacez toute partie du système de contrôle et toute commande qui ont été plongés dans l’eau.

D) Si l’appareil ne se met pas en marche, suivez les instructions intitulées «Comment couper l’admission de gaz de l’appareil» et appelez un technicien qualifié ou le fournisseur de gaz.

**CAUTION:** Hot while in operation. Do not touch. Severe Burns may result. Due to high surface temperatures keep children, clothing and furniture, gasoline and other liquids having flammable vapors away. Keep burner and control compartment clean. See installation and operating instructions accompanying appliance.

**LIGHTING INSTRUCTIONS**

1) Ensure the Main switch is in the ON position and/or the battery holder switch is in the Remote position.
2) Press and release the ON/OFF button on the remote handheld transmitter. An audible beep should be heard from the receiver.
3) After approximately 4 seconds the spark ignition system will spark for 60 seconds to light the main burner.
4) The unit will turn on.

**Note:** The first attempt to ignition will last approximately 60 seconds. If there is no flame ignition (rectification) the board will stop sparking for approximately 35 seconds. After this waiting time, the board will start a second try for ignition by sparking for approximately 60 seconds. If there is still no positive ignition after the second attempt the board will go into lock out. The system will need to be reset as follows (after going into lock out mode):
- Wait 5 minutes - turn the system off by pressing the ON/OFF button on the remote.
- After approximately 2 seconds press the ON/OFF button again.
- Unit will repeat step 2.

1) S’assurer que l’interrupteur principal est sur ON et/ou que l’interrupteur du support de piles est en position télécommande.
2) Appuyer sur la touche ON/OFF de la télécommande et relâcher. Un bip se fera entendre depuis le récepteur.
3) Après environ 4 secondes, le système d’allumage produira des étincelles pendant 60 secondes pour allumer le brûleur principal.
4) L’appareil s’allume.

Remarque : Au premier allumage, le système tente d’allumer les flammes pendant 60 secondes. Si l’essai est infructueux, le système fait une pause de 35 secondes. C’est ce qu’on appelle l’étape de rectification. Ce délai écoulé, le système tente à nouveau d’allumer les flammes en produisant des étincelles pendant 60 secondes. Si les flammes ne s’allument toujours pas, le système se met en mode verrouillage. Il faut alors le réinitialiser en suivant les étapes ci-dessous (pour le déverrouiller) :
- Attendre 5 minutes et éteindre l’appareil en appuyant sur la touche ON/OFF de la télécommande.
- Attendre 2 secondes et appuyer encore une fois sur la touche ON/OFF. L’appareil répète l’étape 2.

**TO TURN OFF GAS APPLIANCE**

1) Press the ON/OFF button on the remote.
2) If service is to be performed—you must disconnect power and shut off gas to the unit.
1) Appuyer sur la touche ON/OFF de la télécommande.
2) En cas d’entretien, débrancher l’alimentation électrique et couper le gaz.

**DO NOT REMOVE THIS INSTRUCTION PLATE**
**IMPORTANT:** The Proflame Transmitter 2 is an integrated part of the Proflame 2 System, which consists of these elements:
- Proflame 2 Transmitter, to be used in conjunction with:
- Integrated Fireplaces Control (Proflame 2 IFC)

The Proflame 2 Transmitter provides for controlling the following hearth appliance functions:
1. Main Burner On/Off
2. Main Burner flame modulation (6 levels)
3. Choice of standing or intermittent pilot (CPI/IPI)
4. Thermostat and Smart thermostat functions
5. Accent light modulation (6 levels)**
6. Split flow valve**
7. Comfort Fan speed modulation (6 levels)**

**This feature is not available on all models.

The Proflame Transmitter uses a streamline design with a simple button layout and informative LCD display (Fig. 1). A Mode Key is provided to index between the features and a Thermostat Key is used to turn on/off or index through Thermostat functions (Fig. 1 & 2). Additionally, a Key Lock feature is provided (Fig. 22).

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**Figure 1: Proflame Transmitter**

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**Figure 2: Transmitter LCD Display**

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### TECHNICAL DATA

**REMOTE CONTROL**

<table>
<thead>
<tr>
<th>Supply Voltage</th>
<th>4.5V (three 1.5V AAA batteries)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ambient temperature ratings</td>
<td>0 - 50°C (32 - 122°F)</td>
</tr>
<tr>
<td>Radio Frequency</td>
<td>315 MHZ</td>
</tr>
</tbody>
</table>

**WARNING:** THE TRANSMITTER AND RECEIVER ARE RADIO FREQUENCY DEVICES. PLACING THE RECEIVER IN OR NEAR METAL MAY SERIOUSELY REDUCE THE SIGNAL

**ATTENTION!**

- Turn “OFF” the main gas supply of the appliance during installation or maintenance of the Receiver device.
- Turn “OFF” main gas supply to the appliance prior to removing or reinserting the batteries.
- In case of remote control malfunction, turn off the IFC device using the “ON/OFF” main switch.
- For installation / maintenance, switch off the IFC device removing main power supply plug.
Temperature indication Display

With the system in the "OFF" position, press the Thermostat Key and the Mode Key at the same time. Look at the LCD screen on the transmitter to verify that a C or F is visible to the right of the room temperature display (Figures 4 & 5).

Turn on the Appliance

With the system OFF, press the ON/OFF Key on the Transmitter. The Transmitter display will show some other active icons on the screen. At the same time the Receiver will activate the appliance. A single “beep” from the Receiver will confirm reception of the command.

Turn off the Appliance

With the system ON, press the ON/OFF Key on the Transmitter. The Transmitter LCD display will only show the room temperature (Fig. 6). At the same time the Receiver will turn off the appliance. A single “beep” from the Receiver confirms reception of the command.

Remote-Flame Control

The proflame has six (6) flame levels. With the system on, and the flame level at the maximum in the appliance, pressing the Down Arrow Key once will reduce the flame height by one step until the flame is turned off. The Up Arrow Key will increase the flame height each time it is pressed. If the Up Arrow Key is pressed while the system is on but the flame is off, the flame will come on in the high position. (Fig. 7 & 8) A single “beep” will confirm reception of the command.

Room Thermostat (Transmitter Operation)

The Remote Control can operate as a room thermostat. The thermostat can be set to a desired temperature to control the comfort level in a room. To activate this function, press the Thermostat Key (Fig. 1). The Lcd display on the Transmitter will change to show that the room thermostat is “ON” and the set temperature is now displayed (Fig. 9). To adjust the set temperature, press the Up or Down Arrow Keys until the desired set temperature is displayed on the LCD screen of the Transmitter.
Smart Thermostat (Transmitter Operation)

The Smart Thermostat function adjusts the flame height in accordance to the difference between the set point temperature and the actual room temperatures. As the room temperature gets closer to the set point the Smart Function will modulate the flame down.

To activate this function, press the Thermostat Key (Fig. 1) until the word “SMART” appears to the right of the temperature bulb graphic (Fig. 11).

To adjust the set temperature, press the Up or Down Arrow Keys until the desired set temperature is displayed on the LCD screen of the Transmitter (Fig. 12).

Note: When Smart Thermostat is activated, manual flame height adjustment is disabled.

Remote dimmer control (Light)**

The auxiliary function controls the AUX power outlet by the dimmable light control. To activate this function use the Mode Key (fig. 1) to index to the AUX icon (fig. 15 & 16).

The intensity of the output can be adjusted through six (6) levels. Use the Up/Down Arrow Keys (fig. 1) adjust the output level (fig. 16). A single “beep” will confirm reception of the command.

Note: This function is available only with the IFC Control Module.

Fan Speed Control**

If the appliance is equipped with a hot air circulating fan, the speed of the fan can be controlled by the Prolame system. The fan speed can be adjusted through six (6) speeds. To activate this function use the Mode Key (fig. 1) to index to the fan control icon (fig. 13). Use the Up/Down Arrow Keys (fig. 1) to turn on, off or adjust the fan speed (fig. 14). A single “beep” will confirm reception of the command.

Split Flow control**

The secondary burner is controlled by the split Flow. To activate this function use the Mode Key (fig. 1) to index to the SPLIT FLOW mode icon (fig. 17 & 18).

Pressing the Up Arrow Key will activate the secondary burner. Pressing the Down Arrow Key will turn the secondary burner off. A single “beep” will confirm the reception of the command.
first fire

The first fire in your stove is part of the paint curing process. To ensure that the paint is properly cured, it is recommended that you burn your fireplace for at least four (4) hours the first time you use it with the fan on. When first operated, the unit will release an odor caused by the curing of the paint, the burning off of any oils remaining from manufacturing. Smoke detectors in the house may go off at this time. Open a few windows to ventilate the room for a couple of hours.

The glass panel may require cleaning after the unit has cooled down.

DO NOT ATTEMPT TO CLEAN THE GLASS WHILE IT IS HOT.

Note: When the glass is cold and the appliance is lit, it may cause condensation and fog the glass. This condensation is normal and will disappear in a few minutes as the glass heats up.

During the first few fires, a white film may develop on the glass front as part of the curing process. The glass should be cleaned or the film will bake on and become very difficult to remove. Use a non-abrasive cleaner and NEVER clean the glass while it is hot.

DO NOT BURN THE APPLIANCE WITHOUT THE GLASS FRONT IN PLACE.

operating instructions

1. Read and understand these instructions before operating this appliance.
2. Check to see that all wiring is correct and enclosed to prevent possible shock.
3. Check to ensure there are no gas leaks.
4. Make sure the glass in the door frame is properly positioned. Never operate the appliance with the glass removed.
5. Verify that the venting and cap are unobstructed.
6. Verify log placement. If the pilot cannot be seen when lighting the unit, the logs have been incorrectly positioned.
7. The unit should never be turned off, and on again without a minimum of a 60 second wait.

NOTE: This appliance will operate with 4 AA back-up batteries installed (see Back-up Battery section for details) during power outages. Only the fan and light will not operate until power is restored. If the remote is misplaced, the unit can be shut off by flipping the main ON/OFF switch, located behind the front cover plate, to the OFF position.

IMPORTANT: The remote control system supplied with this appliance has several options for starting/operating the appliance, please read the remote control operating instructions (packed with remote control) to understand how to operate this remote system.

operation using an optional wall thermostat

All Regency stoves ship with a full function remote control as standard equipment. This allows for basic on/off function as well as the ability to operate as a thermostat. With the addition of an optional wall cradle (820-477-AWT available from an authorized dealer) the remote can reside on a wall and carry out all the functions of a typical millivolt wall thermostat as well as being able to control the fan speed, accent light and the flame height. This is the recommended procedure for operating the unit with a thermostatic set point. If a millivolt wall thermostat is required for bedroom installation or as preferred method of controlling the stove there are two options.

Option 1
Wall thermostat and remote. Set the wall thermostat to the desired set point, then place the remote transmitter in either SMART or thermostatic mode with a set point 5 degrees above the set point on the wall thermostat. The burner will fire until the set point on the wall thermostat is satisfied. The remote will remain connected and allow full control of all accessories.

Option 2
Wall thermostat only. Divorce the remote hand held from the IFC by pressing the Red SW1 button on the IFC twice. Then operate the unit by setting the wall thermostat set point to the desired temperature. ** Please be aware that in this configuration the accent light, flame height adjustment and fan will not be available.

Battery Backup
To operate the stove during a power outage or when power is not available.
- Attach the backup battery pack to the 9v connector in the valve tray labeled “Battery”
- Press the Red SW1 button on the IFC twice (each time you should get a three beeps in response) to put the unit into manual mode. Once this is complete the pilot will spark and ignite.
- The stove can now be operated with the ON/OFF switch located on the front of the valve tray cover. The burner will remain lit until the switch is moved to the OFF position.
Continuous Pilot/Intermittent Pilot (CPI/IPI) selection

Note: Power vent models do not have a Continuous Pilot option.

With the system in "OFF" position press the Mode Key (fig. 1) to index to the CPI mode icon (fig. 19 & 20). Pressing the Up Arrow Key will activate the Continuous Pilot Ignition mode (CPI). Pressing the Down Arrow Key will return to IPI. A single “beep” will confirm the reception of the command.

Figure 19

Figure 20

CPI/IPI SWITCH

This appliance comes equipped with a CPI/IPI switch. The function of both the CPI/IPI switch are as follows:
Continuous pilot (CPI) - A pilot that when in operation, is intended to remain continuously ignited until it is manually interrupted.
Intermittent pilot (IPI) - A pilot that is automatically ignited when an appliance is called on to operate and which remains continuously ignited during each period of main burner operation. The pilot is automatically extinguished when each main burner operating cycle is completed. The mode of the fireplace is easily changed from an intermittent pilot ignition system (IPI) to a continuous pilot ignition system (CPI) by using remote control as noted above.

The benefits of having as CPI are as follows:
-Keeps venting primed for trouble free start-up under colder weather conditions or inversions.
-Keeps the unit glass warm, which decreases the amount of condensation on start-up.
-Provides owners with flexibility to choose a traditional continuous pilot.
The primary benefit of having the IPI function is a significant savings on fuel as the pilot will only run when there is a call for heat.

Thermostat Icon: If the thermostat icon is not present on the remote transmitter, follow instructions noted below:
1. Take one or all batteries out (removing one battery will work).
2. Press and hold down the Thermostat button on the remote.
3. Reinstall the 3rd battery while still holding thermostat button down.
4. If you see "Set" the thermostat option is now enabled. If you see "Clr" the thermostat option is now disabled.
5. Repeat the procedure if you did not see the "Set" or "Clr" to remove or add the option back to the remote.

Enable all other functions if not present on the remote transmitter, follow instructions noted below:
1. Remove one battery or all batteries (removing one battery will work).
2. Press and hold both the ON/OFF and the MODE button at the same time.
3. Reinstall the 3rd battery while still holding both buttons (keep holding buttons once 3rd battery is installed, then release the mode button only.
4. The screen will show either "Clr" or "Set" with the 1st mode being your option to disable or enable.

LOW BATTERY POWER DETECTION

Transmitter

The life span of the remote control batteries depends on various factors: quality of the batteries used, the number of ignitions of the appliance, the number of changes to the room thermostat set point, etc.

When the Transmitter batteries are low, a Battery Icon will appear on the LCD display of the Transmitter (Fig. 22) before all battery power is lost. When the batteries are replaced this Icon will disappear.

Figure 21

Figure 22
opening the front glass door

1. Open lower door on unit by pulling forward.
2. Locate latch behind right handle, pull latch down.
3. Front of latch will drop down and release door handle. Pull door handle forward to open door.

manual operation
(no remote)

To override the remote - open the front lower door and locate the reset button. Press the reset button until it beeps 3 times within 10 seconds press and hold the reset button again until a beep is heard.
After overriding the remote - the ON/OFF switch located on the lower left, inside the lower front door.
installation

safety screen
installation / removal

The safety screens must be installed and kept on the unit at all times.

1. Open front door -- see instructions in manual (P. 15).

2. Install the front safety screen by hooking the screen over the front door--then close the door.

3. The side safety screens are installed by lining up the tabs on the screen with the glass window frame. The screens are held in place with magnets.

4. Reverse steps to remove screens.

levelling leg adjustment

1. Open up bottom door.

2. Remove access panel. See manual for details.

3. Using a crescent wrench/10 mm adjust the leveling legs. Also ensure appliance is level.
Conduct an inspection of the venting system semi-annually. Recommended areas to inspect as follows:

1. Check the Venting System for corrosion in areas that are exposed to the elements. These will appear as rust spots or streaks, and in extreme cases, holes. These components should be replaced immediately.

2. Remove the Cap, and shine a flashlight down the Vent. Remove any bird nests, or other foreign material.

3. Check for evidences of excessive condensation, such as water droplets forming in the inner liner, and subsequently dripping out the joints. Continuous condensation can cause corrosion of caps, pipe, and fittings. It may be caused by having excessive lateral runs, too many elbows, and exterior portions of the system being exposed to cold weather.

4. Inspect joints, to verify that no pipe sections or fittings have been disturbed, and consequently loosened. Also check mechanical supports such as Wall Straps, or plumbers’ tape for rigidity.

5. Verify proper operation after servicing.

The unit should never be used with broken logs. Turn off the gas valve and allow the unit to cool before opening door to carefully remove the logs. The pilot light generates enough heat to burn someone. If for any reason a log should need replacement, you must use the proper replacement log. The position of these logs must be as shown in the diagram under Log Installation.

Note: Improper positioning of logs may create carbon build-up and will alter the unit’s performance which is not covered under warranty.

Your stove is supplied with high temperature, 5 mm Neoceram ceramic glass that will withstand the highest heat that your unit will produce. In the event that you break your glass by impact, purchase your replacement door from an authorized Regency® dealer only, and follow our step-by-step instructions for replacement.

**CAUTION & WARNINGS:**

* Do not clean when the glass is hot.
* The use of substitute glass will void all product warranties.
* Care must be taken to avoid breakage of the glass.
* Do not strike or abuse the glass.
* Do not operate this fireplace without the glass front or with a cracked or broken glass front.
* Wear gloves when removing damaged or broken glass.
* Replacement of the glass panels should be done by a licensed or qualified service person.

**WARNING:** Do not operate appliance with the glass front removed, cracked, or broken. Replacement of the glass should be done by a licensed or qualified service person.

1. Turn off unit and allow to cool to room temperature.
2. Open front glass door (see details in this manual).
3. Remove 4 bolts and brackets to release front glass.

4. Replace glass and gasket-- secure with same brackets and bolts removed in Step 3

5. Side glass panels can be replaced in the same manner as the front glass - but there are only 2 brackets securing each piece of side glass as shown below.
### Outside Side Glass Replacement

1. Turn off stove and allow it to return to room temperature.
2. Lift off cast top and place on a soft surface. Remove side safety screen.
3. Remove 1 screw in location shown to release side panel.
4. Slide side panel straight up to remove.
5. Bend out 4 tabs 90° until straight to release glass.
6. Replace glass and secure by folding 4 tabs back in towards glass.
7. Reinstall panel with new glass. Note: line up panel with pin at base of unit - secure panel with one screw.
8. Reverse Step 2-1.

### Accent Light Bulb Replacement

1. Turn off stove and allow it to return to room temperature.
2. Lift off cast top and place on a soft surface.
3. Remove 4 screws from each light assembly housing in locations shown below.
4. Lift housing off unit to replace bulb. Note: Do not touch bulb with bare hands, use gloves or a tissue to handle bulb.
5. Reinstall 4 screws to secure each housing.
6. Reinstall cast top.

### Fan Maintenance / Replacement

If your fan requires maintenance or replacement, access to the fan is through the rear access panel on the back of the unit. **NOTE:** the unit MUST NOT be operated without the fan access panel securely in place and correctly sealed.

**IMPORTANT:** These fans collect a lot of dust from within your home. Ensure you maintain these fan motors on a regular basis by vacuuming out the fan squirrel cages, around the motor, and around the grills on the back of the stove.

**WARNING:**

Electrical Grounding Instructions

This appliance is equipped with a three pronged (grounding) plug for your protection against shock hazard and should be plugged directly into a properly grounded three-prong receptacle. Do not cut or remove the grounding prong from this plug.

**IMPORTANT**

Connect power supply before servicing

1. Shut unit off and allow to return to room temperature, shut off gas and electrical supply.
2. Open lower door and remove lower access panel (see detailed instructions in this manual).
3. Disconnect gas line (only if in the way) to allow removal of fan. Note: If gas line must be disconnected this must only be done by a qualified technician.
4. Remove 2 screws to release fan and manoeuvre fan to the right and then out of unit.
5. Replace fan (if necessary) and reverse steps 4-1.
5.08: Modifications to NFPA-54, Chapter 10

(2) Revise 10.8.3 by adding the following additional requirements:

(a) For all side wall horizontally vented gas fueled equipment installed in every dwelling, building or structure used in whole or in part for residential purposes, including those owned or operated by the Commonwealth and where the side wall exhaust vent terminations is less than seven (7) feet above finished grade in the area of the venting, including but not limited to decks and porches, the following requirements shall be satisfied:

1. INSTALLATION OF CARBON MONOXIDE DETECTORS. At the time of installation of the side wall horizontal vented gas fueled equipment, the installing plumber or gasfitter shall observe that a hard wired carbon monoxide detector with an alarm and battery back-up is installed on the floor level where the gas equipment is to be installed. In addition, the installing plumber or gasfitter shall observe that a battery operated or hard wired carbon monoxide detector with an alarm is installed on each additional level of the dwelling, building or structure served by the side wall horizontal vented gas fueled equipment. It shall be the responsibility of the property owner to secure the services of qualified licensed professionals for the installation of hard wired carbon monoxide detectors:

a. In the event that the side wall horizontally vented gas fueled equipment is installed in a crawl space or an attic, the hard wired carbon monoxide detector with alarm and battery back-up may be installed on the next adjacent floor level.

b. In the event that the requirements of this subdivision can not be met at the time of completion of installation, the owner shall have a period of thirty (30) days to comply with the above requirements; provided, however, that during said thirty (30) day period, a battery operated carbon monoxide detector with an alarm shall be installed.

2. APPROVED CARBON MONOXIDE DETECTORS. Each carbon monoxide detector as required in accordance with the above provisions shall comply with NFPA 720 and be ANSI/UL 2034 listed and IAS certified.

3. SIGNAGE. A metal or plastic identification plate shall be permanently mounted to the exterior of the building at a minimum height of eight (8) feet above grade directly in line with the exhaust vent terminal for the horizontally vented gas fueled heating appliance or equipment. The sign shall read, in print size no less than one-half (1/2) inch in size, "GAS VENT DIRECTLY BELOW. KEEP CLEAR OF ALL OBSTRUCTIONS".

4. INSPECTION. The state or local gas inspector of the side wall horizontally vented gas fueled equipment shall not approve the installation unless, upon inspection, the inspector observes carbon monoxide detectors and signage installed in accordance with the provisions of 248 CMR 5.08(2)(a)1 through 4.

(b) EXEMPTIONS: The following equipment is exempt from 248 CMR 5.08(2)(a)1 through 4:

1. The equipment listed in Chapter 10 entitled "Equipment Not Required To Be Vented" in the most current edition of NFPA 54 as adopted by the Board; and

2. Product Approved side wall horizontally vented gas fueled equipment installed in a room or structure separate from the dwelling, building or structure used in whole or in part for residential purposes.

(c) MANUFACTURER REQUIREMENTS - GAS EQUIPMENT VENTING SYSTEM PROVIDED. When the manufacturer of Product Approved side wall horizontally vented gas equipment provides a venting system design or venting system components with the equipment, the instructions provided by the manufacturer for installation of the equipment and the venting system shall include:

1. Detailed instructions for the installation of the venting system design or the venting system components; and

2. A complete parts list for the venting system design or venting system.

(d) MANUFACTURER REQUIREMENTS - GAS EQUIPMENT VENTING SYSTEM NOT PROVIDED. When the manufacturer of a Product Approved side wall horizontally vented gas fueled equipment does not provide the parts for venting the flue gases, but identifies "special venting systems", the following requirements shall be satisfied by the manufacturer:

1. The referenced "special venting system" instructions shall be included with the appliance or equipment installation instructions; and

2. The "special venting systems" shall be Product Approved by the Board, and the instructions for that system shall include a parts list and detailed installation instructions.

(e) A copy of all installation instructions for all Product Approved side wall horizontally vented gas fueled equipment, all venting instructions, all parts lists for venting instructions, and/or all venting design instructions shall remain with the appliance or equipment at the completion of the installation.
installer's information

1. Provide adequate clearances for servicing, proper operation and around the air openings into the combustion chamber.

2. The appliance must be installed on a flat, solid, continuous surface (e.g., wood, metal, concrete). This may be the floor, or it can be raised up on a platform to enhance its visual impact. The appliance may be installed on carpeting, tile, wood flooring or other combustible material, because the appliance’s base extends the full width and depth of the appliance. The RC500E Direct Vent Freestanding Gas Stove can be installed in a wide variety of ways and will fit nearly any room layout. It may be installed in a recessed position, framed out into the room, or across a corner.

3. The RC500E Direct Vent Freestanding Gas Stove is approved for alcove installations, which meet the clearances listed in the “Clearance to Combustibles” section. This unit is approved for manufactured home installations, see the “Manufactured Mobile Home Additional Requirements” section and “Venting Arrangements” section for the required vent arrangements. If installed into a manufactured home the unit must be bolted down to the floor.

4. This appliance is Listed for bedroom installations when used with a wall mounted Listed Millivolt Thermostat. Some areas may have further requirements, check local codes before installation.

5. This appliance is Listed for Alcove installations, maintain minimum Alcove clearances as follows, minimum width of 50” (1270mm), a maximum depth of 36” (914mm), and minimum ceiling height of 57” (1448mm) from floor to ceiling.

6. We recommend that you plan your installation on paper using exact measurements for clearances and floor protection before actually installing this appliance. Have a qualified building inspector review your plans before installation.

general safety information

1. The appliance installation must conform with local Canadian Electrical Code.

2. The appliance when installed, must be electrically grounded in accordance with local codes, or in the absence of local codes with the current National Electrical Code, ANSI/NFPA 70 or CSA C22.1 Canadian Electrical Code.

3. The appliance should be inspected for shipping damage before use and serviced annually by a professional service person. More frequent cleaning may be required due to excessive lint from carpeting, bedding material, etc. It is imperative that control compartments, and circulating air passageways of the appliance be kept clean and free from excessive lint from carpeting.

4. See general construction and assembly instructions. The appliance and vent should be enclosed when installed in or passing through a living area, where children may come in contact with it.

5. This appliance must be connected to the specified vent and termination cap to the outside of the building envelope. Never vent to another room or inside a building. Make sure that the vent is fitted as per the instructions starting in the “Exterior Vent Terminal Locations” section.

6. Inspect the venting system annually for blockage and any signs of deterioration.

7. Venting terminals shall not be recessed into a wall or siding.

8. Any safety glass removed for servicing must be replaced prior to operating the appliance.

9. To prevent injury, do not allow anyone who is unfamiliar with the operation to use the fireplace.

installation checklist

1. Locate your appliance. Refer to the following sections:
   a. Clearances to Combustibles
   b. Locating Your Gas Stove
   c. "Venting Introduction" to "Exterior Vent Terminal Locations sections.

2. Install Optional Fan. Refer to the "Optional Fan Installation" section.

3. Set vent restrictor. Refer to the "Vent Restrictor Position" section.

4. Install venting: Check all venting requirements. See "Vent Introduction" to "Dura-Vent Vertical Termination" sections.

5. Make gas connections. Refer to the "Gas Connection" section.

   If converting to Propane, make changes prior. Refer to the "Conversion from Natural Gas to Propane" section.

6. Install 3 AAA batteries into Remote transmitter and pair it with IFC board (see Remote Control section).

7. Test Gas Pressure. Refer to the "Pressure Testing" section.

8. Install standard and optional features. Refer to the following sections where applicable:
   a. Log Set Installation
   b. Optional Crushed Glass & Volcanic Stones
   c. Wall Thermostat
   d. Remote Control
   e. Enamel panels
   f. Accent Light Bulb Installation
   g. Safety Screen Installation

9. Final check. Refer to the "Final Check" section.

Before leaving this unit with the customer, the installer must ensure that the appliance is firing correctly and operation fully explained to customer.

This includes:

1. Clocking the appliance to ensure the correct firing rate (rate noted on label) after burning appliance for 15 minutes.

2. If required, adjusting the primary air to ensure that the flame does not carbon. First allow the unit to burn for 15-20 min. to stabilize.

CAUTION: Any alteration to the product that causes sooting or carboning that results in damage is not the responsibility of the manufacturer.
installation

venting introduction

The Horizontal Termination Kit and other approved venting systems as per table on next page, in combination with the Direct Vent Freestanding Gas Stoves - RC500E, has been tested and listed as direct vent heater systems by Intertek.

These units use the “balanced flue” technology Co-Axial system. The inner liner vents products of combustion to the outside while the outer pipe draws outside combustion air into the combustion chamber thereby eliminating the need to use heated room air for combustion and losing warm room air up the chimney.

Note: These flue pipes must not be connected to any other appliance.

The gas appliance and vent system must be vented directly to the outside of the building, and never be attached to a chimney serving a separate solid fuel or gas burning appliance. Each direct vent gas appliance must use its own separate vent system. Common vent systems are prohibited.

IMPORTANT

Read all instructions carefully before starting the installation. Failure to follow these instructions may create a fire or other safety hazard, and will void the warranty. Be sure to check the venting and clearance to combustible requirements. Consult your local building codes before beginning installation.

The location of the termination cap must conform to the requirements in the “Exterior Vent Terminal Locations” section.

installation precautions

These venting systems are engineered products that have been designed and tested for use with the RC500E. The warranty will be voided and serious fire, health or other safety hazards may result from any of the following actions:

1. Installation of any damaged Direct Vent component
2. Unauthorized modification of the Direct Vent System
3. Installation other than as instructed by Simpson Dura-Vent and FPI Fireplace Products International Ltd.

Warning: Always maintain required clearances (air spaces) to nearby combustibles to prevent a fire hazard. Do not fill air spaces with insulation.

Be sure to check the vent termination clearance requirements from decks, windows, soffits, gas regulators, air supply inlets and public walkways as specified in the “Exterior Vent Terminal Locations” section and in your local building codes.

The gas appliance and vent system must be vented directly to the outside of the building, and never be attached to a chimney serving a separate solid fuel or gas-burning appliance. Each direct vent gas appliance must use its own separate vent system. Common vent systems are prohibited.

safety precautions for the installer

1. Wear gloves and safety glasses for protection.
2. Exercise extreme caution when using ladders or on roof tops.
3. Be aware of electrical wiring locations in walls and ceilings.

vent restrictor position

To set the Vent restriction as indicated in the diagrams in “Venting Arrangements” section, simply loosen the screws and push the vent restrictor plate to the correct position. Tighten the screws.

reversible flue collar

The flue collar is reversible to change the unit from rear vent to top vent. Follow the steps below.

1. Remove the small centre cast piece and set aside on a soft surface.
2. Remove 4 screws securing flue collar and turn flue collar 180°. Note: Replace the flue gasket if required at this point.
3. Line up the flue collar with the screw holes in the unit and replace the 4 screws removed in Step 2. Reinstall the centre cast piece.
### Exterior Vent Terminal Locations

#### Minimum Clearance Requirements

<table>
<thead>
<tr>
<th></th>
<th>Canada</th>
<th>USA</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Clearance above grade, veranda, porch, deck, or balcony</td>
<td>12” (30cm)</td>
</tr>
<tr>
<td>B</td>
<td>Clearance to window or door that may be opened</td>
<td>12” (30cm)</td>
</tr>
<tr>
<td>C</td>
<td>Clearance to permanently closed window</td>
<td>*</td>
</tr>
<tr>
<td>D</td>
<td>Vertical clearance to ventilated soffit located above the terminal within a horizontal distance of 2 feet (61cm) from the center line of the terminal (check with the local code)</td>
<td>22” (56cm)</td>
</tr>
<tr>
<td>E</td>
<td>Clearance to unventilated soffit</td>
<td>12” (30cm)</td>
</tr>
<tr>
<td>F</td>
<td>Clearance to outside corner: with AstroCap and Vent Riser Termination Caps</td>
<td>6’ (15cm)</td>
</tr>
<tr>
<td></td>
<td>Clearance to outside corner: with all other approved Termination Caps.</td>
<td>12” (30cm)</td>
</tr>
<tr>
<td>G</td>
<td>Clearance to inside corner: with AstroCap and Vent Riser Termination Caps</td>
<td>6’ (15cm)</td>
</tr>
<tr>
<td></td>
<td>Clearance to inside corner: with all other approved Termination Caps</td>
<td>12” (30cm)</td>
</tr>
<tr>
<td>H</td>
<td>Clearance to each side of center line extended above meter/regulator assembly</td>
<td>36” (90cm) a</td>
</tr>
<tr>
<td>J</td>
<td>Clearance to service regulator vent outlet</td>
<td>36” (90cm)</td>
</tr>
<tr>
<td>K</td>
<td>Clearance to non-mechanical air supply inlet to building or the combustion air inlet to any other appliance</td>
<td>12” (30cm)</td>
</tr>
<tr>
<td>L</td>
<td>Clearance to a mechanical air supply inlet #3 (91cm) above if within 10’ (3m) horizontally.</td>
<td>72” (1.8m)</td>
</tr>
<tr>
<td>M</td>
<td>Clearance above paved sidewalk or a paved driveway located on public property</td>
<td>84” (2.1m)</td>
</tr>
<tr>
<td>N</td>
<td>Clearance under veranda, porch, deck, or balcony</td>
<td>12” (30cm)</td>
</tr>
</tbody>
</table>

1. In accordance with current CSA B149.1, Natural Gas and Propane Installation Code
2. In accordance with the current ANSI Z223.1/NFPA 54, National Fuel Gas Code
3. A vent shall not terminate directly above a sidewalk or paved driveway which is located between two single family dwellings and serves both dwellings.
4. Permitted only if veranda, porch, deck, or balcony is fully open on a minimum of two sides beneath the floor.
5. Clearance in accordance with local installation codes and the requirements of the gas supplier.
6. 3 feet (91cm) within a height of 15 feet (4.5m) above the meter / regulator assembly.
7. 3 feet (91cm) above - if within 10 feet (3m) horizontally.
clearances to combustibles

The clearances listed are MINIMUM distances. Measure the clearance to both the appliance and the chimney connector. The farthest distance is correct if the two clearances do not coincide.

For example, if the appliance is set as indicated in one of the figures but the connector is too close, move the stove until the correct clearance to the connector is obtained.

This appliance may be installed only with the clearances as shown in the situations pictured. Do not combine clearances from one type of installation with another in order to achieve closer clearances.

This unit can be installed on a solid combustible surface like a wood floor. This unit can also be installed directly on carpeting or vinyl.

Use the minimum clearances shown in the diagrams below:

RC500E Clearances
A Left/Right Side Wall to Unit* 9” / 229 mm
B Back Wall to Unit 2” / 50 mm
C Vertical Vent Pipe to Back Wall 2” / 50 mm
D Wall to Centerline of Pipe 8-3/4”/222 mm
E Unit Corner to Wall (Top Vent) 4” / 50 mm
Unit Corner to Wall (Rear Vent) 5-3/4”/146 mm
F Alcove Width 50” / 1270mm
G Alcove Depth 36” / 914mm
H Minimum Ceiling from top of unit 15” / 381mm

*IMPORTANT
If installed in an alcove the clearance on one side must be a minimum of 9 inches. The other side would need to be a minimum of 21 inches as a result of the clearance being 50 inches in length when installed in an alcove.

If the minimum of 9 inches is increased on one side, the other side could be decreased if the alcove was 50 inches.

locating your gas stove

When selecting a location for your stove, ensure that the clearances listed above are met as well as ensuring that there is adequate accessibility for servicing and proper operation.

A) Cross Corner
B) Room Divider
C) Island
D) Flat on Wall
E) Flat on Wall Corner
F) Flush with Wall/Alcove

For Vent Termination requirements, see “Exterior Vent Terminal Locations” section.

**Maximum length will vary depending on vent run. See complete details in this manual.

manufactured mobile home additional requirements

1. Ensure that structural members are not cut or weakened during installation.
2. Ensure proper grounding using the #8 ground lug provided.
3. Appliance must be anchored to the floor with the supplied anchoring methods.

combustion and ventilation air

The combustion air from this appliance is drawn from outside the building through the outer flue. Extra provision for combustion air inside the room is not required.

flue pipe clearances to combustibles

Horizontal top = 3’
Horizontal sides = 2’
Horizontal bottom = 2’
Vertical = 2’
Passing through wall/floor/ceiling when fire-stop is used = 1-1/2’

accent light bulb install

Accent light bulbs are packed in the manual pack.

1. Lift off cast top and place on a soft surface.

2. Remove 4 screws from each light assembly housing in locations shown below.

3. Lift housing off unit to replace bulb.

Note: Do not touch bulb with bare hands, use gloves or a tissue to handle bulb.

4. Reinstall 4 screws to secure each housing.

5. Reinstall cast top.
**4” x 6-5/8” Rigid Pipe Cross Reference Chart**

Components from different Manufacturers may not be mixed. Not all Rigid Pipe components are available directly from FPI.

### Description

<table>
<thead>
<tr>
<th>Description</th>
<th>Simpson Direct Vent Pro®</th>
<th>Selkirk Direct Temp™</th>
<th>American Metal Products® Amvent Direct</th>
<th>Metal-Fab™ Sure Seal</th>
<th>Security Secure-Vent®</th>
<th>ICC Excel Direct</th>
<th>Olympia Ventis DN™</th>
</tr>
</thead>
<tbody>
<tr>
<td>6” Pipe Length-Galvanized</td>
<td>46DVA-06</td>
<td>4DT-6</td>
<td>N/A</td>
<td>4D6</td>
<td>SV4L6</td>
<td>TC-4DL6</td>
<td>VDV-0406</td>
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<tr>
<td>6” Pipe Length-Black</td>
<td>46DVA-06B</td>
<td>4DT-6B</td>
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<td>4D6B</td>
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<tr>
<td>7” Pipe Length-Galvanized</td>
<td>N/A</td>
<td>N/A</td>
<td>4D7</td>
<td>N/A</td>
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<tr>
<td>7” Pipe Length-Black</td>
<td>N/A</td>
<td>4D7B</td>
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<tr>
<td>9” Pipe Length-Galvanized</td>
<td>46DVA-09</td>
<td>4DT-9</td>
<td>N/A</td>
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<td>9” Pipe Length-Black</td>
<td>46DVA-09B</td>
<td>4DT-9B</td>
<td>N/A</td>
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<td>46DVA-12</td>
<td>4DT-12</td>
<td>4D12</td>
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<td>SV4L12</td>
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<tr>
<td>12” Pipe Length-Black</td>
<td>46DVA-12B</td>
<td>4DT-12B</td>
<td>4D12B</td>
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<tr>
<td>18” Pipe Length-Galvanized</td>
<td>46DVA-18</td>
<td>4DT-18</td>
<td>4D18</td>
<td>4D18B</td>
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<td>TC-4DL18</td>
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<td>18” Pipe Length-Black</td>
<td>46DVA-18B</td>
<td>4DT-18B</td>
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<tr>
<td>24” Pipe Length-Galvanized</td>
<td>46DVA-24</td>
<td>4DT-24</td>
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<td>SV4L24</td>
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<tr>
<td>36” Pipe Length-Galvanized</td>
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<td>4DT-36B</td>
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<tr>
<td>48” Pipe Length-Galvanized</td>
<td>46DVA-48</td>
<td>4DT-48</td>
<td>4D48</td>
<td>4D48</td>
<td>SV4L48</td>
<td>TC-4DL4</td>
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<td>46DVA-48B</td>
<td>4DT-48B</td>
<td>4D48B</td>
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<td>VDBV-0448</td>
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<tr>
<td>60” Pipe Length-Galvanized</td>
<td>46DVA-60</td>
<td>4DT-60</td>
<td>N/A</td>
<td>N/A</td>
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<td>46DVA-60B</td>
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<tr>
<td>Adjustable Length 3”-10”-Galvanized</td>
<td>N/A</td>
<td>N/A</td>
<td>4D4AL</td>
<td>N/A</td>
<td>TC-4DLT</td>
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<td>4D4ALB</td>
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<td>Adjustable Length 7”-Galvanized</td>
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<td>Adjustable Length 7”-Black</td>
<td>N/A</td>
<td>4D7AB</td>
<td>N/A</td>
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<td>N/A</td>
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<tr>
<td>Extension Pipe 8-1/2”-Galvanized</td>
<td>46DVA-08A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
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<td>Extension Pipe 8-1/2”-Black</td>
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<td>N/A</td>
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<td>N/A</td>
<td>4D12A</td>
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<tr>
<td>Extension Pipe 16”-Galvanized</td>
<td>46DVA-16A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
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<td>Extension Pipe 16”-Black</td>
<td>46DVA-16B</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
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<tr>
<td>45° Elbow-Galvanized</td>
<td>46DVA-E45</td>
<td>4DT-E45</td>
<td>4D4GL</td>
<td>N/A</td>
<td>N/A</td>
<td>TC-4DE45</td>
<td>VDV-EL0445</td>
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<tr>
<td>45° Elbow-Black</td>
<td>46DVA-E45B</td>
<td>4DT-E45B</td>
<td>4D4GLB</td>
<td>N/A</td>
<td>N/A</td>
<td>TC-4DE45B</td>
<td>VDBV-EL0445</td>
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<tr>
<td>45° Elbow Swivel-Galvanized</td>
<td>See 46DVA-E45</td>
<td>N/A</td>
<td>4D45L</td>
<td>SV4E45</td>
<td>N/A</td>
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<tr>
<td>45° Elbow Swivel-Black</td>
<td>See 46DVA-E45B</td>
<td>N/A</td>
<td>4D45LB</td>
<td>SV4EB45</td>
<td>N/A</td>
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<td>90° Elbow-Galvanized</td>
<td>46DVA-E90</td>
<td>4DT-E90S</td>
<td>4D90S</td>
<td>N/A</td>
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<td>TE-4DE90</td>
<td>VDV-EL0445</td>
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<td>90° Elbow-Black</td>
<td>46DVA-E90B</td>
<td>4DT-E90SB</td>
<td>4D90SB</td>
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<td>TE-4DE90B</td>
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<td>N/A</td>
<td>4D90L</td>
<td>SV4E90-1</td>
<td>N/A</td>
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<tr>
<td>90° Elbow, Swivel-Black</td>
<td>See 46DVA-E90B</td>
<td>N/A</td>
<td>4D90LB</td>
<td>SV4E90-1</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>90° Starter Elbow, Swivel-Galvanized</td>
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<td>N/A</td>
<td>4D90A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
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<tr>
<td>Adaptor*</td>
<td>N/A</td>
<td>N/A</td>
<td>4D90L</td>
<td>N/A</td>
<td>N/A</td>
<td>N/A</td>
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### Ceiling Support

<table>
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<tr>
<th>N/A</th>
<th>4DT-CS</th>
<th>4DSP</th>
<th>4DFSP</th>
<th>SV4SD</th>
<th>TM-4SDS</th>
<th>VDV-SCR04</th>
</tr>
</thead>
</table>

| Cathedral Support Box | N/A | 4DT-CS | 4DSP | 4DFSP | SV4SD | TM-4SDS | VDV-SCR04 |

| Wall Support/Band | N/A | 4DT-CS | 4DSP | 4DFSP | SV4SD | TM-4SDS | VDV-SCR04 |

| Offset Support | N/A | 4DT-CS | 4DSP | 4DFSP | SV4SD | TM-4SDS | VDV-SCR04 |

| Wall Thimble-Black | N/A | 4DT-CS | 4DSP | 4DFSP | SV4SD | TM-4SDS | VDV-SCR04 |

| Wall Thimble Support/Ceiling Support | N/A | 4DT-CS | 4DSP | 4DFSP | SV4SD | TM-4SDS | VDV-SCR04 |

| Firestop Spacers | N/A | 4DT-CS | 4DSP | 4DFSP | SV4SD | TM-4SDS | VDV-SCR04 |

<p>| Trim Plate-Black | N/A | 4DT-CS | 4DSP | 4DFSP | SV4SD | TM-4SDS | VDV-SCR04 |</p>
<table>
<thead>
<tr>
<th>Description</th>
<th>Simpson Direct Vent Pro®, Selkirk Direct Temp™, American Metal Products® (Amvent Direct)</th>
<th>Metal-Fab™ Sure Seal</th>
<th>Security Secure-Vent®, ICC Excel Direct</th>
<th>Olympia Ventis DV*</th>
</tr>
</thead>
<tbody>
<tr>
<td>Attic Insulation Shield 12&quot;</td>
<td>46DVA-IS N/A @ FPI</td>
<td>4DAIS12</td>
<td>SV4RSA</td>
<td>N/A</td>
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<tr>
<td>Attic Insulation Shield - Cold Climates 36&quot;</td>
<td>N/A</td>
<td>4DAIS12</td>
<td>N/A</td>
<td>TM-4AS</td>
</tr>
</tbody>
</table>

| Basic Horizontal Termination Kit (A)             | Disc.                                                                                 | 4DT-HKA             | SV4HC-1                                 | TM-4HT           |
| Horizontal Termination Kit (B)                  | 46DVA-KHA (If Changed Components)                                                    | 4DHTK1             | SV-HK                                   | TM-4HT           |
| Vertical Termination Kit                        | Disc.                                                                                 | 4DT-VKC             | SV-FK                                   | N/A              |

| High Wind Vertical Cap                           | 46DVA-VCH                                                                               | N/A                 | N/A                                    | TM-4VT           |
| High Wind Horizontal Cap                         | N/A                                                                                   | N/A                 | N/A                                    | TM-4DHT          |
| Horizontal Square Termination Cap               | 46DVA-HC                                                                                | 4DHC                | SV4HC-2                                 | TM-4HT           |
| Vertical Termination Cap                         | 46DVA-VC                                                                                | 4DVC                | SV4VC-1                                 | N/A              |
| Storm Collar                                     | 46DVA-SC                                                                                | 4DSC                | SV4FC                                   | TM-SC            |

| Adjustable Flashing 0/12-6/12                    | 46DVA-F6                                                                               | 4DT-ST14            | TF-4FA                                  | VDV-F0406        |
| Adjustable Flashing 6/12-12/12                   | 46DVA-F12                                                                              | 4DT-ST36            | TF-4FB                                  | VDV-SS0          |

| Vinyl Siding Standoff                            | 46DVA-VSS                                                                               | 4DT-VS              | N/A                                    | TM-VSS           |
| Vinyl Siding Shield Plate                        | N/A                                                                                   | 4DT-VSP             | N/A                                    | N/A              |
| Snorkel Termination 14"                          | 46DVA-SNK14                                                                            | N/A                 | N/A                                    | TM-4ST14         |
| Snorkel Termination 36"                          | N/A                                                                                   | N/A                 | N/A                                    | TM-4ST36         |
| Restrictor Disk                                  | N/A                                                                                   | N/A                 | N/A                                    | TM-4DS           |
| Extended Vertical Termination Cap                | N/A                                                                                   | N/A                 | N/A                                    | N/A              |
| Chimney Only                                     | N/A                                                                                   | N/A                 | N/A                                    | N/A              |
| Wall Firestop                                    | 46DVA-WFS                                                                               | N/A                 | N/A                                    | TM-4TR           |
| Colinear Flex Connectors                         | 46DVA-ADF                                                                               | N/A                 | N/A                                    | VDV-FS04         |

* Olympia Ventis DV applicable for the following units only: B36XTE, B36XTCE, B41XTE, B41XTCE, CV40E, CB40E, CC40E, CV72E, P36, P36E, RC500E

**Note:** When using Metal-Fab Sure Seal Rigid Piping - please note that the Adaptor (4DDA) must be used in conjunction with FPI Rigid Pipe Adaptor (510-994).

**FPI**

<table>
<thead>
<tr>
<th>946-506/P</th>
<th>946-205</th>
<th>Vinyl Siding Shield for Riser Vent Terminal</th>
</tr>
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<tbody>
<tr>
<td><strong>510-994</strong></td>
<td><strong>946-208/P</strong></td>
<td>Rigid Pipe Adaptor (Must use with all rigid piping)</td>
</tr>
<tr>
<td>640-530/P</td>
<td>946-523/P</td>
<td>AstroCap Horizontal Cap</td>
</tr>
<tr>
<td>946-206</td>
<td>Vinyl Siding Standoff for AstroCap</td>
<td></td>
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</table>

**Offset Pipe Selection:** Use this table to determine offset pipe lengths.

<table>
<thead>
<tr>
<th>Pipe Length (L)</th>
<th>4'' x 6-5/8'' Venting</th>
</tr>
</thead>
<tbody>
<tr>
<td>0'' (0mm)</td>
<td>4-7/8'' (124mm), 13-7/8'' (340mm)</td>
</tr>
<tr>
<td>6'' (152mm)</td>
<td>8'' (203mm), 16-1/2'' (419mm)</td>
</tr>
<tr>
<td>9'' (229mm)</td>
<td>10-1/8'' (257mm), 18-5/8'' (473mm)</td>
</tr>
<tr>
<td>12'' (305mm)</td>
<td>12-1/4'' (311mm), 20-3/4'' (527mm)</td>
</tr>
<tr>
<td>24'' (610mm)</td>
<td>20-5/8'' (524mm), 29-1/8'' (740mm)</td>
</tr>
<tr>
<td>36'' (914mm)</td>
<td>29'' (737mm), 37-1/2'' (953mm)</td>
</tr>
<tr>
<td>48'' (1219mm)</td>
<td>37-7/16'' (951mm), 45-15/16'' (1167mm)</td>
</tr>
</tbody>
</table>

For specific instructions on venting components - visit the manufacturers website listed below.

- **Simpson Direct Vent Pro**: www.duravent.com
- **Selkirk Direct-Temp**: www.selkirkcorp.com
- **American Metal Products**: www.americanmetalproducts.com
- **Metal-Fab Sure Seal**: www.mtfab.com
- **Security Secure Vent**: www.securitychimneys.com
- **Industrial Chimney Company**: www.iccrsf.com
- **Olympia Ventis DV**: www.olympiachimney.com

**Note:** The rigid pipe adaptor is not required on the C34, U39, H15, H27, H35 & RC500E.
Non-metallic venting systems shall not interchange components with another listed or unlisted metallic vent system.

**WARNING:**

Do not combine venting components from different venting systems.

However use of the the AstroCap™ and FPI Riser is acceptable with all systems.

This product has been evaluated by Intertek for using a Rigid Pipe Adaptor in conjunction with Duravent Direct-Vent Pro, Selkirk Direct-Temp, Ameri Vent Direct, ICC Excel venting, Olympia Ventis, and Security Secure Vent systems. Use of these systems with the Rigid Pipe adaptor is deemed acceptable and does not affect the Intertek WHI listing of components.

**Note:** If an offset is necessary in the attic or floor joists it is important to support the vent pipe every 3 feet to avoid excessive stress and sagging of the vent pipe. Wall straps are provided (3 in total) for this purpose. All round/plumbers strapping may also be used if further supports are required.

The FPI AstroCap™ and FPI Riser Vent terminal are certified for installations using FPI venting systems as well as Simpson Dura-Vent® Direct Vent, American Metal Products Ameri Vent Direct Vent, Security Secure Vent®, Selkirk Direct-Temp, Olympia Ventis, and ICC Excel. AstroCap™ is a proprietary trademark of FPI Fireplace Products International Ltd. Dura-Vent® and Direct Vent Pro are registered and/or proprietary trademarks of Simpson Dura-Vent Co. Inc.
**Venting Arrangements - vertical venting**

**Important:** The IPI/CPI switch on the hand-held remote control transmitter must be turned to CPI (Continuous Pilot Ignition) at all times. This will avoid nuisance pilot outages during operation of this appliance when using these venting configurations on this page. See Remote manual for setup of this IPI/CPI switch.
Venting Arrangements - Horizontal venting

- No Vent Restrictor (Factory Set)
- Vent Restrictor Set 2

40-5/16" (1022mm)
Horizontal Venting with Two (2) 90° Elbows

One 90° elbow = Two 45° elbows.

<table>
<thead>
<tr>
<th>Option</th>
<th>V</th>
<th>H + H1</th>
</tr>
</thead>
<tbody>
<tr>
<td>A)</td>
<td>2 Min.</td>
<td>4' Max.</td>
</tr>
<tr>
<td>B)</td>
<td>3 Min.</td>
<td>5' Max.</td>
</tr>
<tr>
<td>C)</td>
<td>4 Min.</td>
<td>6' Max.</td>
</tr>
<tr>
<td>D)</td>
<td>5 Min.</td>
<td>7' Max.</td>
</tr>
<tr>
<td>E)</td>
<td>6 Min.</td>
<td>8' Max.</td>
</tr>
</tbody>
</table>

With these options, maximum total pipe length is 30 feet with minimum of 6 feet total vertical and maximum 8 feet total horizontal. Please note minimum 1 foot between 90° elbows is required.

Lengths do not include elbow indicated

Vent restrictor position A (fully open), refer to the "Vent Restrictor Position" section.

Horizontal Venting with Two (2) 90° Elbows

One 90° elbow = Two 45° elbows.

<table>
<thead>
<tr>
<th>Option</th>
<th>H</th>
<th>V</th>
<th>H + H1</th>
</tr>
</thead>
<tbody>
<tr>
<td>A)</td>
<td>1' Max.</td>
<td>1' Min.</td>
<td>3' Max.</td>
</tr>
<tr>
<td>B)</td>
<td>2' Max.</td>
<td>2' Min.</td>
<td>5' Max.</td>
</tr>
<tr>
<td>C)</td>
<td>3' Max.</td>
<td>4' Min.</td>
<td>6' Max.</td>
</tr>
<tr>
<td>D)</td>
<td>4' Max.</td>
<td>6' Min.</td>
<td>7' Max.</td>
</tr>
<tr>
<td>E)</td>
<td>5' Max.</td>
<td>8' Min.</td>
<td>8' Max.</td>
</tr>
</tbody>
</table>

With these options, max total pipe length is 30 feet with min. of 8 feet total vertical and max. 8 feet total horizontal. Please note min. 1 foot between 90° elbows is required.

Lengths do not include elbow indicated

Vent restrictor position A (fully open), refer to the "Vent Restrictor Position" section.
Vertical Venting with Two (2) 90° Elbows

*One 90° elbow = Two 45° elbows.*

<table>
<thead>
<tr>
<th>Option</th>
<th>V</th>
<th>H</th>
<th>V + V1</th>
</tr>
</thead>
<tbody>
<tr>
<td>A)</td>
<td>1' Min.</td>
<td>4' Max.</td>
<td>2' Min.</td>
</tr>
<tr>
<td>B)</td>
<td>2' Min.</td>
<td>5' Max.</td>
<td>3' Min.</td>
</tr>
<tr>
<td>C)</td>
<td>3' Min.</td>
<td>6' Max.</td>
<td>4' Min.</td>
</tr>
<tr>
<td>D)</td>
<td>4' Min.</td>
<td>7' Max.</td>
<td>5' Min.</td>
</tr>
<tr>
<td>E)</td>
<td>5' Min.</td>
<td>8' Max.</td>
<td>6' Min.</td>
</tr>
</tbody>
</table>

With these options, max. total pipe length is 30 feet with min. of 6 feet total vertical and max. 8 feet total horizontal. *Please note min. 1 foot between 90° elbows is required.*

Lengths do not include elbow indicated

Vent restrictor position A (fully open), refer to the "Vent Restrictor Position" section.

---

Vertical Venting with Two (2) 90° Elbows

*One 90° elbow = Two 45° elbows.*

<table>
<thead>
<tr>
<th>Option</th>
<th>H + H1</th>
<th>V</th>
</tr>
</thead>
<tbody>
<tr>
<td>A)</td>
<td>2' Max.</td>
<td>2' Min.</td>
</tr>
<tr>
<td>B)</td>
<td>3' Max.</td>
<td>3' Min.</td>
</tr>
<tr>
<td>C)</td>
<td>4' Max.</td>
<td>4' Min.</td>
</tr>
<tr>
<td>D)</td>
<td>5' Max.</td>
<td>5' Min.</td>
</tr>
<tr>
<td>E)</td>
<td>6' Max.</td>
<td>6' Min.</td>
</tr>
</tbody>
</table>

With these options, max. total pipe length is 30 feet with min. of 6 feet total vertical and max. 6 feet total horizontal. *Please note min. 1 foot between 90° elbows is required.*

Lengths do not include elbow indicated

Vent restrictor position A (fully open), refer to the "Vent Restrictor Position" section.
co-linear 3” x 3” flex pipe venting (masonry chimney applications only)

Important: The IPI/CPI switch on the hand-held remote control transmitter must be turned to CPI (Continuous Pilot Ignition) at all times. This will avoid nuisance pilot outages during operation of this appliance when using these venting configurations on this page. See Remote manual for setup of this IPI/CPI switch.
**Installation**

**Vertical Termination with Co-linear Flex System**

**Masonry Chimney Application**

Note: This application can only be used when installed into a masonry chimney when using 2-3" (76 mm) liners.

This appliance is designed to be attached to two 3" (76mm) co-linear aluminium flex running the full length of the chimney. See the Venting Arrangements chart below for minimum and maximum flue lengths. See chart below for minimum distances from roof. Periodically check that the vent is unrestricted.

**Required Parts:**

<table>
<thead>
<tr>
<th>Part #</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>946-529</td>
<td>Co-linear DV Vertical Termination Cap</td>
</tr>
<tr>
<td>948-305</td>
<td>3&quot; Flex - 35 ft.</td>
</tr>
<tr>
<td>946-563</td>
<td>Co-Axial to Co-Linear Adapter Kit which contains the following:</td>
</tr>
<tr>
<td></td>
<td>Co-linear Flex Adapter</td>
</tr>
<tr>
<td></td>
<td>Outer Pipe</td>
</tr>
<tr>
<td></td>
<td>Inner Pipe Adapter</td>
</tr>
</tbody>
</table>

**Alternate Approved Caps**

46DVA-VC Vertical Termination Cap

or

46DVA-VCH High Wind Cap

+ 46DVA-GK 3" Co-linear Adaptor with flashing

Masonry chimneys may take various contours which the flexible liner will accommodate. However, **keep the flexible liner as straight as possible**, avoid unnecessary bending.

The Air Intake pipe must be attached to the inlet air collar of the termination cap.
DV stove horizontal vent kit (#946-116 & #946-216) installation

Review the following sequence of instructions which are typical of most installations. The sequence may vary depending on wall thickness. See the "Exterior Vent Terminal Locations" section for vent location and clearance dimensions, and "Vent Restrictor Position" section to set the Vent Restrictor to the correct position.

1. Set the unit in its desired location. Check to determine if wall studs will be in the way of the venting system, adjust location until all clearances are met and there are no obstructions.

Flue pipe Clearances to Combustibles
Horizonal top = 3"
Horizontal sides = 2"
Horizontal bottom = 2"
Vertical = 2"
Passing through wall/floor/ceiling when fire-stop is used = 1-1/2"

Note: Centerline dimensions shown are specifically when using these 2 vent kits only.

2. Assemble a trial fit to determine the vertical centerline for the vent termination.

a) Cut a 9-1/2" x 9-1/2" (241mm x 241 mm) square hole on both the interior and exterior.

b) Install wall thimbles on both interior and exterior wall with 4 wood screws (#8 x 1") per thimble.

c) Attach the 2 piece adjustable pipe section to the vent terminal and slide into position from the exterior. The larger diameter end of the adjustable pipe goes to the vent terminal.

d) Install the 90° elbow onto the adjustable pipe to determine the vertical centerline.

Note: if the centerline cannot be met, the adjustable sections will have to be cut.

e) Cut the 4 ft. section of rigid pipe to length. Attach the 45° elbow to the rigid pipe, and ensure that the pipe length when cut (with the 45° elbow) will seat onto both the starter collar and the 90° elbow. Crimped section of rigid pipe to the 90° elbow. Only cut the uncrimped side of pipe.

IMPORTANT:
Do not locate termination hood where excessive snow or ice buildup may occur. Be sure to check vent termination area after snow falls, and clear to prevent accidental blockage of venting system. When using snow blowers, make sure snow is not directed towards vent termination area.
Installation

Dismantle all pipe sections including vent terminal.

3. Attach the 4" dia. flex liner to the vent terminal ensuring that the flex overlaps the collar of the vent terminal by a minimum of 1-3/8" (35mm). Use Mill-Pac to seal and secure with 3 of the #8 x 1/2" screws (stainless steel).

4. Attach the adjustable pipe section to the vent terminal using Mill-Pac attach with 3 of the #8 x 1/2" screws (stainless steel).

**Note:** For best results and optimum performance with each approved venting system, it is highly recommended to apply "Mill-Pac" sealant (supplied) to every inner pipe connection. Failure to do so may result in drafting or performance issues not covered under warranty.

5. Slide the partially connected pipe and vent terminal assembly through the wall thimbles (from the exterior into the interior) and secure the cap to the exterior wall with 4 of the supplied screws (#8 x 1-1/2” drill point, stainless steel). **Note:** Pilot holes will need to be drilled through the wall thimble on all 4 corners.

6. A bead of non-hardening mastic should be run around both the termination and vinyl siding standoff to prevent water from entering and to make a tight seal between the cap and the standoff.

7. Stretch the 4" diameter flex liner out fully and get a trial fit of the liner onto the 4" diameter starter collar.

8. Cut the 4" diameter flex liner to the desired size.

**Note:** The pipe seam should be facing down.

9. Secure the 4" dia. flex liner to the 4" adapter with Mill-Pac and 3 of the #8 x 1/2" screws (stainless steel).

10. Slide the decorative Thimble Cover over the pipe sections and secure with 4 screws (#8 x 1-1/2” drill point, black) to the wall.

11. Slide the 90° elbow (crimp end up), the 45° elbow and the 4 ft. pipe section (crimp end up) over the 4" dia. flex liner.

12. Install the spring spacers onto the pipe sections.

13. Secure the 4" dia. flex liner with adapter onto the stove collar. Put a bead of Mill-Pac around the appliance adapter and secure with 3 screws (#8 x 1/2, stainless steel).

14. Attach the 45° elbow onto the starter collar by sealing with Mill-Pac securing with 3 of the #8 x 1/2” (black) screws.

15. Attach the pipe section to the 45° elbow by sealing with Mill-Pac securing with 3 of the #8 x 1/2” screws (black). Pipe seams should be facing the wall.

16. Attach the 90° elbow onto the pipe section by sealing with Mill-Pac securing with 3 of the #8 x 1/2” screws (black).

17. Slide the adjustable pipe section onto the 90° elbow. Slide the trim collar over the adjustable pipe sections to cover the joint of the telescopic section. The flex may have to be compressed back in order for the adjustable pipe to properly mate to the elbow. Seal with Mill-Pac secure with 3 of the #8 x 1/2” screws (black). Pipe seams facing down.

18. Install the trim collar over the starter collar and secure with a #8 x 1/2” screw (black).

If the pipe needs to be touched up, use only Stove-Brite High Temperature Metallic Black Stove Paint.
Planning Your Venting Installation

See the "Exterior Vent Terminal Locations" section for requirements.

When planning your installation, it will be necessary to select the proper length of vent pipe for your particular requirements. Determine the minimum clearance to combustibles from the rear of the unit to the wall. It is also important to note the wall thickness. Before cutting the vent hole through the wall ensure that ALL vent and termination clearances (Refer to the "Exterior Vent Terminal Locations" section) will be met.

*If this is an outside corner, the minimum distance between the vent and the outside corner is 6" (15cm). See "F" on the diagram in the "Exterior Vent Terminal Locations" section.

You will require the following components with your new RC500E Direct Vent Freestanding Gas Stove. Please review your product to make sure you have everything you need. In the event that you are missing any part, contact your dealer. Decorative brass or chrome trim kits are available from Simpson Dura-Vent for their wall thimbles, as well as a square wall thimble cover.

Note: These are the minimum pieces required. Other parts may be required for your particular installation.

Minimum components for a Horizontal Installation:

- 380-946 Horizontal Termination Kit which includes:
  - 1 6-5/8" Dia. x 12" Black Pipe
  - 1 4" Dia. x 12" Aluminum Vent
  - 1 946-202 Wall Penetration Heat Shield (Wall Thimble) (2 pcs)
  - 1 946-523/P AstroCap
  - 1 640-545/P Decorative Wall Trim (Black)
  - 1 948-128 Tube Mill-Pac Screws

Optional Components:

- 946-206 Vinyl Siding Standoff (AstroCap)
- 946-506/P Vent Guard (AstroCap)

Note: Ensure compliance with the outside vent terminal location before cutting hole as both dimensions must be met.
residential and manufactured homes / mobile homes
minimum horizontal termination installations

Planning Your venting Installation

See the "Exterior Vent Terminal Locations" section for requirements. The gas stove is approved for a minimum horizontal termination with the FPI Riser Vent Kit. See the diagram for minimum and maximum pipe lengths.

When planning your installation, it will be necessary to select the proper length of vent pipe for your particular requirements. Determine the minimum clearance to combustibles from the rear of the unit to the wall. It is also important to note the wall thickness. Before cutting the vent hole through the wall ensure that ALL vent and termination clearances (see the "Exterior Vent Terminal Locations" section) will be met.

*If this is an outside corner, the minimum distance between the vent and the outside corner is 6" (15cm). See "F" on the diagram in the "Exterior Vent Terminal Locations" section.

When installed in a corner as shown at 2" minimum clearance from wall to pipe using the 946-544 vent kit. A = 5-3/4"

NOTE: Ensure compliance with the outside vent terminal location before cutting hole as both dimensions must be met.

You will require the following components with your new Regency® Rear Vent Direct Vent Freestanding Gas Stove. Please review your product to make sure you have everything you need. In the event that you are missing any part, contact your dealer. Decorative brass or chrome trim kits are available from Simpson Dura-Vent for their wall thimbles, as well as a square wall thimble cover.

Note: These are the minimum pieces required. Other parts may be required for your particular installation.

Minimum components for a Horizontal Installation:

946-544   Horizontal Termination Kit which includes:
  1   6-5/8" Dia x 18" Black Pipe
  1   4" Dia x 18" Aluminium Vent
  1   Wall Penetration Heat Shield (Wall Thimble) (2 pcs)
  1   640-530/P Riser Vent Terminal
  1   Decorative Wall Trim (Black)
  1   948-128 Tube Mill-Pac
  1   Screws

Optional Components:

946-204   45° Elbow - 6-5/8" Black pipe and 4" Aluminium Vent
946-205   Vinyl Siding Shield for Riser Vent Terminal
946-208/P Vent Guard
Planning Your Dura-Vent Installation

There are two basic types of Dura-Vent Direct Vent System installations: horizontal termination and vertical termination. Confirm the maximum horizontal run and maximum vertical rise from the diagrams in the "Venting Arrangement" section.

When planning your installation, it will be necessary to select the proper length of vent pipe for your particular requirements. For horizontal installations, determine the minimum clearance from the rear of the unit to the wall. It is also important to note the wall thickness. (The wall thimble is suitable for 2 x 4 or 2 x 6 wall construction.) Select the amount of vertical rise desired for "vertical-to-horizontal" type installations.

Warning: Always maintain required clearances (air spaces) to nearby combustibles to prevent a fire hazard. Do not fill air spaces with insulation.

The minimum clearance requirements between the outer wall of the vent pipe and nearby combustible surfaces is 1-1/2", except when passing through a wall, ceiling, or at the termination where the use of a firestop or wall thimble reduces the required clearance to 1".

Be sure to check the vent termination clearance requirements from decks, windows, soffits, gas regulators, air supply inlets and public walkways as specified in the "Exterior Vent Terminal Locations" section and in your local building codes.

To determine the length of vent pipe required for vertical installations, measure the distance from the unit flue outlet to the ceiling, the ceiling thickness, the vertical rise in an attic or second storey, and allow for sufficient vertical height above the roof line.

For multi-storey applications, fire stops are required at each floor level. If an offset is needed, additional pipe, elbows and supports will be required.

Do not exceed the maximum number of elbows. One 90° for horizontal terminations and two 45° for vertical termination.
You will require the following components with your new Direct Vent Freestanding Gas Stove. Please review your product to make sure you have everything you need. In the event that you are missing any part, contact your dealer.

**Note:** These are the minimum pieces required. Other parts may be required for your particular installation. See above for a list of vent parts.

If installing termination on a siding covered wall, a vinyl siding standoff or furring strips can be used in order to ensure that the termination is not recessed into siding.

The vinyl siding standoff is required for walls with vinyl siding.

**Minimum components for a Dura-Vent Horizontal Installation:**

A) Dura-Vent Horizontal Termination Kit
B) Wall Thimble (required for combustible walls)

**Minimum components for a Dura-Vent Vertical Termination:**

D) Dura-Vent Vertical Termination Kit. See above for pipe lengths.

### Horizontal terminations

1. Set the unit in its desired location. Check to determine if wall studs are in the way when the venting system is attached. If this is the case, you may want to adjust the location of the unit.

**Vertical rise with a minimum of 90 degree elbow installed.**

2. Assemble the desired combination of pipe and elbow to the appliance adapter with pipe seams oriented down. Offset the pipe seams as double seams in one place will cause the outer pipe to take an oval shape.

3. With the pipe attached to the stove, slide the stove into its correct location, and mark the wall for a 9-1/2” (inside dimensions) round hole. The center of the round hole should line up with the centerline of the horizontal pipe, as shown in diagram 1. Cut and frame the 9-1/2 round hole in the exterior wall where the vent will be terminated. If the wall being penetrated is constructed of non-combustible material, i.e. masonry block or concrete, a 7” diameter hole is acceptable.

   a) The horizontal run of vent should have a 1/4 inch rise for every 1 foot of run towards the termination. Never allow the vent to run downward. This could cause high temperatures and may present the possibility of a fire.

   b) The location of the horizontal vent termination on an exterior wall must meet all local and national building codes, and must not be blocked or obstructed. Refer to the “Exterior Vent Terminal Locations” section.

   c) **Snorkel Terminations:**

   For installations requiring a vertical rise on the exterior of the building, 14-inch and 36-inch tall Snorkel Terminations as shown in Diagram 2 are available, as well as the standard Riser Vent. Follow the same installation procedures as used for standard Horizontal Termination. NEVER install the snorkel upside down.

   *Diagram 2a: As specified in CGA B149 Installation Code. Local codes or regulations may require different clearances.

4. Install wall penetration heat shield in the center of the 9-1/2” round hole and attach with wood screws. The four wood screws provided should be replaced with appropriate fasteners for stucco, brick, concrete, or other types of sidings. Diagram 3.

5. If installing termination on a siding covered wall, a vinyl siding standoff or furring strips must be used to ensure that the termination is not recessed into the siding. Diagram 3.

6. Take the Riser Vent terminal and separate the Backing Plate from the Riser Vent Front by removing 8 screws as shown in Diagram 4.

**Below Grade Snorkel Installation**

If the Snorkel Termination must be installed below grade, i.e. basement application, proper drainage must be provided to prevent water from entering the Snorkel Termination. Refer to Installation instructions for details. Do not attempt to enclose the Snorkel within the wall, or any other type of enclosure.

**NOTE:** For Snorkel terminations in ABOVE grade installations, follow national or local code requirements.
Diagram 4

7. Install the Backing Plate into the wall penetration heat shield and attach using 4 screws. Diagram 4.

8. Connect all pipe sections to unit and install into wall:

a) Measure pipe length required and cut to length. Hint: use the cut end of the 6-5/8” dia. outer pipe at the vent terminal end.

b) Push the pipe sections completely together, the minimum pipe overlap is 1-1/4”. Secure all outer pipe joints by using at least two screws. Locate the screws at the bottom of the pipe so that the screw heads are hidden on the final installation.

NOTE: For best results and optimum performance with each approved venting system, it is highly recommended to apply “Mill-Pac” sealant (supplied) to every inner pipe connection. Failure to do so may result in drafting or performance issues not covered under warranty.

Diagram 5

9. Slide the decorative wall thimble up to the wall surface being careful not to scratch the paint. See Diagram 5.

10. Back outside: Apply sealant to the 4” inner flue and slide the Riser Vent Front into the Backing Plate and fasten with 8 screws.

IMPORTANT:
When connecting the pipe to the Riser Vent, apply Mill-Pac to the inner pipe on the Riser Vent Terminal, around the bead. Ensure that the vent pipe is pushed past the bead for a secure fit.

11. Seal around the outer edge of the Riser Vent Backing Plate.

c) Before connecting the vent pipe to the vent termination, slide the black decorative wall thimble cover over the vent pipe, then slide the Wall Penetration Heat Shield over the vent pipe. Dia. 3.

d) Slide the appliance and vent assembly towards the wall carefully inserting the vent pipe into the riser vent terminal assembly. It is important that the vent pipe extends into the Riser Vent Backing Plate a sufficient distance so as to result in a minimum pipe overlap of 1-1/4 inches. Secure the connection between the vent pipe and the vent cap by attaching the two sheet metal strips extending from the Riser Vent Backing Plate into the outer wall of the vent pipe. Use two aluminum screws provided to connect the strips to the pipe section. Bend any remaining portion of the sheet metal strip back towards the vent cap and cut off any excess, it will be concealed by the decorative wall thimble cover. See Diagram 5.

Diagram 6

Diagram 7

Vertical Terminations

1. Maintain the 1-1/2’ clearances, except when passing through a wall, ceiling, or at the termination where the use of a firestop or wall thimble reduces the required clearance to 1”. Do not pack air spaces with insulation. Check the “Venting Arrangement” section for the maximum vertical rise of the venting system and the maximum horizontal offset limitations.

2. Set the gas appliance in its desired location. Drop a plumb bob down from the ceiling to the position of the appliance flue exit, and mark the location where the vent will penetrate the ceiling. Drill a small hole at this point. Next, drop a plumb bob from the roof to the hole previously drilled in the ceiling, and mark the spot where the vent will penetrate the roof. Determine if ceiling joists, roof rafters or other framing will obstruct the venting system. You may wish to relocate the appliance or to offset, as shown in diagram 8 to avoid cutting load bearing members.
7. Ensure vent is vertical and secure the base of the flashing to the roof with roofing rails, slide storm collar over the pipe section and seal with a mastic.

8. Install the vertical termination cap by twist locking it.

Notes:

a) For multi-storey vertical installations, a Ceiling Fire stop is required at the second floor, and any subsequent floor. Diagram 12. The opening should be framed to 10" x 10" inside dimensions, in the same manner as shown in Diagram 9.

b) Any occupied areas above the first floor, including closets and storage spaces, through which the vertical vent passes, must be enclosed.

---

### Offset Chart

<table>
<thead>
<tr>
<th>Offset Diameter (in)</th>
<th>Pipe Length (in)</th>
<th>Height (in)</th>
</tr>
</thead>
<tbody>
<tr>
<td>4 1/4</td>
<td>12</td>
<td>13 1/4</td>
</tr>
<tr>
<td>9</td>
<td>229</td>
<td>0</td>
</tr>
<tr>
<td>11 1/4</td>
<td>286</td>
<td>19 1/2</td>
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<td>337</td>
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</tr>
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<td>21 1/4</td>
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<tr>
<td>23 1/4</td>
<td>768</td>
<td></td>
</tr>
<tr>
<td>36</td>
<td>965</td>
<td>47 1/4</td>
</tr>
</tbody>
</table>

---

**Diagram 8**

To install the Round Support Box/Wall Thimble in a flat ceiling, cut a 10 inch square hole in the ceiling centred on the hole drilled in Step 2. Frame the hole as shown in Diagram 9.

**Diagram 9**

Assemble the desired lengths of black pipe and elbows necessary to reach from the appliance adapter up through the Round Support Box. Insure that all pipes and elbow connections are in the fully twist-locked position and sealed.

**Diagram 10**

The upper half of the flashing is installed under the roofing material and not nailed down until the chimney is installed. This allows for small adjustments.

**Diagram 11**

Galvanized pipe and elbows may be utilized in the attic as well as above the roofline. The galvanized finish is desirable above the roofline due to its higher corrosion resistance.

Continue to add pipe sections through the flashing until the height of the vent cap meets the minimum height requirements specified in Diagram 11 or local codes. Note that for steep roof pitches, the vertical height must be increased. A poor draft, or down drafting can result from high wind conditions near big trees or adjoining roof lines, in these cases, increasing the vent height may solve the problem.

**Diagram 12**

---

**Offset Chart**

**Diagram 13**

For best results and optimum performance with each approved venting system, it is highly recommended to apply "Mill-Pac" sealant (supplied) to every inner pipe connection. Failure to do so may result in drafting or performance issues not covered under warranty.

5. Cut a hole in the roof centred on the small drilled hole placed in the roof in Step 2. The hole should be of sufficient size to meet the minimum requirements for clearance to combustibles of 1-1/2". Slip the flashing under the shingles (shingles should overlap half the flashing) as per Diagram 10.
Converting a Factory Built Metal Chimney

Important: If converting this appliance to a Factory Built Metal Chimney, the IPI/CPI switch on the handheld remote control/transmitter must be turned to CPI (Continuous Pilot Ignition) at all times. This will avoid nuisance pilot outages during operation of this appliance. See Remote manual for setup of this IPI/CPI switch.

1. Remove the existing chimney cap.

2. Measure the distance from the top end of the chimney to the bottom of the ceiling support box, add 3" (76mm) to this measurement, and cut a section of the 4" flex pipe to that length (the flex should already be extended to its nominal length).

3. Connect the end of the flex pipe section to the underside of the Top Adaptor using 3 sheet metal screws. Diagram 2.

4. Pass the flex pipe down through the center of the chimney system, and center the adaptor on the top of the chimney pipe. Drill four 1/8" diameter holes through the adaptor and into the chimney top. Insure that you are in fact, drilling into the metal on the chimney. Twist-lock the Termination Cap onto the Adaptor. (Diagram 3 and 4).

5. Pull the flex pipe down through the ceiling support box, until it protrudes approximately 3" (76mm). Connect the flex pipe to the Retro Connector by slipping it into the 4-3/4" diameter sleeve on the top side of the Connector. Use 3 sheet metal screws to assemble these two parts.

6. Push the flex pipe back up into the ceiling support box, center the Retro Connector, and attach it to the support box, or decorative sleeve for double wall solid packed pipe, with the sheet metal screws (supplied). The holes in the Retro Connector are pre-punched. Diagram 5.

7. The connection between the appliance and the Retro Connector may be completed with sections of black direct vent pipe, together with an adjustable length.
8. Ensure vent is vertical and secure the base of the flashing to the roof with roofing rails, slide storm collar over the pipe section and seal with a mastic.

9. Install the vertical termination cap by twist locking.

Notes:

a) For multistory vertical installations, a Ceiling Fire stop is required at the second floor, and any subsequent floor. Diagram 12. The opening should be framed to 10" x 10" inside dimensions, in the same manner as shown in diagram 9.

b) Any occupied areas above the first floor, including closets and storage volcanics, through which the vertical vent passes, must be enclosed.

![Diagram](image)

### cathedral ceilings

**Round Support (RDS) & Square Support (SQS)**

If your home has a cathedral ceiling (no attic volanicce between the ceiling and the roof), install the chimney and support as follows.

1. Situate the chimney in a convenient location as near as possible to the appliance outlet. Cut and frame a hole in the roof for the support. The sides of this hole must be vertical with 1-1/2" clearance.

2. Place the support in the opening. Lower it to the correct height as determined by the table and diagram below.

Using a level, make sure the support is vertical. If the support extends above the roof, cut it flush with the top of the roof. Nail the support to the frame opening using (8) 3" spiral nails or #8 x 1-1/2" screws.

<table>
<thead>
<tr>
<th>Slope</th>
<th>&quot;X&quot;</th>
</tr>
</thead>
<tbody>
<tr>
<td>0/12 - 2/12</td>
<td>4&quot;</td>
</tr>
<tr>
<td>2/12 - 7/12</td>
<td>5-1/2&quot;</td>
</tr>
<tr>
<td>7/12 - 12/12</td>
<td>6-3/4&quot;</td>
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<tr>
<td>12/12 - 24/12</td>
<td>7-1/2&quot;</td>
</tr>
<tr>
<td>24/12+</td>
<td>12-1/2&quot;</td>
</tr>
</tbody>
</table>

### high elevation

This unit is approved in Canada for altitude to 4500 ft. (CAN/CGA-2.17-M91). For Natural Gas installations above 4500 ft. follow current CAN/CGA-B149.1.

### gas connection

The gas connection is 1/2" MIP x 24" long flexible connector. The gas line can be rigid pipe or to make installation easier, use a listed flexible connector and/or copper tubing if allowed by local codes.

---

**SYSTEM DATA - RC500E**

<table>
<thead>
<tr>
<th>For 0 to 4500 feet altitude</th>
<th>Natural Gas</th>
<th>Propane</th>
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<tbody>
<tr>
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<td>#43</td>
<td>#54</td>
</tr>
<tr>
<td>Orifice Size</td>
<td></td>
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</tr>
<tr>
<td>Max. Input Rating</td>
<td>23,000 btu/h</td>
<td>22,000 btu/h</td>
</tr>
<tr>
<td>Min. Input Rating</td>
<td>16,000 btu/h</td>
<td>18,000 Btu/h</td>
</tr>
<tr>
<td>Max. Inlet Gas Supply Pressure</td>
<td>1/2 psi</td>
<td></td>
</tr>
<tr>
<td>Min. Inlet Gas Supply Pressure</td>
<td>5.0&quot; w.c.</td>
<td>11.0&quot; w.c.</td>
</tr>
<tr>
<td>Manifold Pressure</td>
<td>3.5&quot; +/- 0.2&quot;w.c.</td>
<td>10&quot; +/- 0.2&quot;w.c.</td>
</tr>
</tbody>
</table>
The burner aeration is factory set but may need adjusting due to either the local gas supply, air supply or altitude.

**Natural Gas** 1/4" (6.4 mm)
**Propane** Fully open

**Note:** Air shutter setting is the same regardless of the media/log set installed.

1. Open top front door. See manual for details.
2. Remove front cover plate by removing 2 screws. See diagram 1.
3. Adjust aeration setting to 1/4 inch for NG and fully open for LP using the tool provided. The tool will be located at the bottom door and will be attached to a metal chain along side the data plate. See diagram 2.
4. Reverse steps 3-1.

**Caution:** Carbon will be produced if the air shutter is closed too much.

**Note:** Any damage due to carboning resulting from improperly setting the aeration controls is NOT covered under warranty.

**Note:** Aeration Adjustment should only be performed by an authorized Regency® Installer at the time of installation or service.

**gas pipe pressure testing**

The appliance must be isolated from the gas supply piping system by closing its individual manual shut-off valve during any pressure testing of the gas supply piping system at test pressures equal to or less than 1/2 psig (3.45 kPa). Disconnect piping from valve at pressures over 1/2 psig.

The manifold pressure is controlled by a regulator built into the gas control, and should be checked at the pressure test point.

**Note:** To properly check gas pressure, both inlet and manifold pressures should be checked using the valve pressure ports on the valve.

1. Make sure the valve is in the "OFF" position.
2. Loosen the "IN" and/or "OUT" pressure tap(s), turning counterclockwise with a 1/8" wide flat screwdriver.
3. Attach manometer to "IN" and/or "OUT" pressure tap(s) using a 5/16" ID hose.
4. Light the pilot and turn the valve to "ON" position. Read manometer.
5. The pressure check should be carried out with the unit burning and the setting should be within the limits specified on the safety label.
6. When finished reading manometer, turn off the gas valve, disconnect the hose and tighten the screw (clockwise) with a 1/8" flat screwdriver. **Note:** Screw should be snug, but do not over tighten.
installation

opening the front glass door

1. Open lower door on unit by pulling forward.  
2. Locate latch behind right handle, pull latch down.  
3. Front of latch will drop down and release door handle. Pull door handle forward to open door.

lower access panel removal / installation

1. Open lower front door (see above). Lift lower access panel up.  
2. Lift lower access panel out of unit.  
3. Profile of lower access panel showing hook locations. Reverse steps 1 + 2 to reinstall.
**front grill removal / installation**

The front grill is easily removed to allow easier access for removing the burner or inner panels - follow steps below to remove.

1. Remove 2 screws from the front of the grill.
2. Slide out lower plate securing the grill, then lift the grill up and out.
3. Reverse steps to reinstall the grill.

**burner removal / installation**

1. Remove the front grill (see above).
2. Remove 3 screws in locations show below to release burner.
3. Lift burner straight up to remove.
1. Shut off the unit and allow to cool to room temperature.

2. Lift off the front safety screen (if installed) and open the front door (see details in manual).

3. Remove the logs, and any media (if already installed).

4. Remove the front grill - see manual.

5. Remove the 3 screws holding the Burner Assembly to the firebox base. Lift burner straight up and lift out to remove.

6. Loosen 2 screws in locations shown below.

7. Lift heat baffle up off screws and remove from unit.

8. The same screws that released the baffle will release the steel inner panel.

9. Lift panel up off the screw and rotate to remove from the unit.

10. Replace steel inner panel with enamel panel.

11. Reinstall top heat baffle and secure both enamel panel and baffle with screws loosened in Step 3.

12. Reverse Steps 5-1.
conversion kit from NG to LP

THIS CONVERSION MUST BE DONE BY A QUALIFIED GAS FITTER IF IN DOUBT DO NOT DO THIS CONVERSION !!

WARNING
This conversion kit shall be installed by a qualified service agency in accordance with the manufacturer’s instructions and all applicable codes and requirements of the authority having jurisdiction. If these instructions is not followed exactly, a fire, explosion or production of carbon monoxide may result causing property damage, personal injury or loss of life. The qualified service agency is responsible for the proper installation of this kit. The installation is not proper and complete until the operation of the converted appliance is checked as specified in the manufacturer’s instructions supplied with the kit.

Installation of LP Conversion Kit:

1. Shut off the gas and electrical supply.
2. Lift off the front safety screen (if installed) and open the front door (see details in manual).
3. Remove the logs, and any media (if already installed).
4. Remove the front grill - see manual.
5. Remove the 3 screws holding the Burner Assembly to the firebox base. Lift burner straight up and lift out to remove.
6. Loosen right side screw on pilot hood cover. Pivot cover to the left to reveal pilot hood.
7. Lift off pilot cap to expose pilot orifice.
8. Unscrew the pilot orifice with the supplied Allen key and replace with the LP pilot orifice in the kit – replace pilot cap.
9. Remove burner orifice with a 1/2” wrench and discard. Use another wrench to hold on to the elbow behind the orifice.
10. Reinstall new burner orifice LP stamped #54 and tighten.
11. Open the lower access door by pulling open to the left.
12. Lift off component access cover to remove (see manual for details).

LP Conversion Kit Contains: (Part #366-969)

<table>
<thead>
<tr>
<th>Qty</th>
<th>Part #</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>904-529</td>
<td>5/32” Allen Key</td>
</tr>
<tr>
<td>1</td>
<td>904-163</td>
<td>Burner Orifice #54</td>
</tr>
<tr>
<td>1</td>
<td>918-590</td>
<td>Label “Converted to LPG”</td>
</tr>
<tr>
<td>1</td>
<td>908-528</td>
<td>Red “LPG” label</td>
</tr>
<tr>
<td>1</td>
<td>910-101</td>
<td>LP Injector (Pilot Orifice)</td>
</tr>
<tr>
<td>1</td>
<td>911-011</td>
<td>Stepper Motor</td>
</tr>
<tr>
<td>1</td>
<td>919-882</td>
<td>Instruction Sheet</td>
</tr>
</tbody>
</table>
13. Disconnect the NG stepper motor wires from the IFC (Intermittent Fireplace Control) in locations shown below.

14. Remove NG stepper motor by removing 2 screws in locations shown below. Replace with LP stepper motor, secure in place with 2 screws.

15. Connect the LP stepper motor to the receiver (same port as NG stepper removed from in Step 13), reinstall access panel.

16. Attach the label "This unit has been converted to LPG" near or on top of the Serial # decal.

17. Replace yellow "NG" label with red "LPG" label.

18. Adjust air shutter on burner to fully open.

19. Reverse steps 6 through 1.

20. Ensure the pilot light is in the correct orientation to the Burner. Reconnect the gas and electrical supply to the appliance. Start the appliance.

**Lighting Procedure**

1. Ensure the Main switch is in the ON position and/or the battery holder switch is in the Remote position.
2. Press and release the ON/OFF button on the remote handheld transmitter. An audible beep should be heard from the receiver.
3. After approximately 4 seconds the spark ignition system will spark for 60 seconds to light the main burner.
4. The unit will turn on.

**Note:** The first attempt to ignition will last approximately 60 seconds. If there is no flame ignition (rectification) the board will stop sparking for approximately 35 seconds. After this wait time, the board will start a second try for ignition by sparking for approximately 60 seconds. If there is still no positive ignition after the second attempt the board will go into lock out.

The system will need to be reset as follows (after going into lock out mode):
   a) Wait 5 minutes - turn the system off by pressing the ON/OFF button on the remote.
   b) After approximately 2 seconds press the ON/OFF button again.
   c) Unit will repeat step 2.

21. Ensure that pilot and burner ignition is completed without delay. Check both your inlet and outlet pressures at full load. With a soapy solution, leak test the entire system. Verify both the correct flame and pilot appearance.


**SYSTEM DATA - RC500E**

<table>
<thead>
<tr>
<th>For 0 to 4500 feet altitude</th>
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</thead>
<tbody>
<tr>
<td><strong>Fuel Type</strong></td>
</tr>
<tr>
<td><strong>Orifice Size</strong></td>
</tr>
<tr>
<td><strong>Max. Input Rating</strong></td>
</tr>
<tr>
<td><strong>Min. Input Rating</strong></td>
</tr>
<tr>
<td><strong>Supply Pressure</strong></td>
</tr>
<tr>
<td><strong>Manifold Pressure</strong></td>
</tr>
</tbody>
</table>

**Installer Notice:**
These instructions must be left with the appliance.
Read the instructions below carefully and refer to the images. If the logs are broken do not use the unit until they are replaced. Broken logs can interfere with pilot operation.

Improper positioning of the logs may create carbon build-up and can alter the unit’s performance which is not covered under warranty.

*Paint is included if touch ups are required.

1. Shut off gas and electrical supply, allow unit to cool to room temperature.
2. Open the front door of the unit, see manual for detailed instructions.
3. Carefully remove the logs from the packaging and unwrap them. The logs are fragile, handle with care—never force into position.
4. Install Log 1 onto pin at the back of the burner.
5. Rest other end of Log 1 on top of pilot hood as shown below.

6. Connect Logs 2 + 3 by inserting the pin from Log 2 into the Pin Locator on Log 3 as shown

7. Carefully install connected Logs 2 & 3 onto burner by lining up pins on burner with pin locators at the bottom of each log.
8. Ensure Logs 2 & 3 are still connected after installing onto the burner. From the left side - push left side of Log 1 forward until it is touching the back of Log 2.

9. Install Log 4 on the burner by lining up pin locators on the log with 2 pins on the burner.


11. Install Log 5 - place darker end of the log into the triangle created by Logs 1, 2 & 3. Gently place the other end of the log onto the pin on the burner.


13. Important: Spread the 3/4 Black Crystal glass over the burner evenly to create a good flame. Space the crushed glass out, do not overload. Use only 3lb of the 3.5lb bag of crushed glass.
14. 3lb of glass crushed glass installed on the burner - there will be 1/2lb leftover.

15. Install Log 6 onto Log 2 & 4. Log 6 will rest in the notch on Log 2 and the pin locator on Log 6 should line up with the pin on Log 4.

16. Install Log 7—the darker end will rest in the notch on Log 5 and the opposite end will rest on the bed of crushed glass on the burner.

17. Log 7 should touch Log 3 when in position, as shown below.

18. Place the glowing wool on the crushed glass as shown below.

Note: If the flame picture on the unit is not satisfactory, move the crushed glass away from the burner ports as shown below.
optional media - crushed glass and volcanic stone installation

A combination of glass crystals and volcanic stones can be installed on the burner as an option to the log set.

Shut off the gas and electrical supply.

1. Remove the safety screen and open the front door of the unit.

2. Remove the 3 screws holding the Burner Assembly to the firebox base. Lift burner straight up and lift out to remove.

3. Remove the 6 log pins from the burner, remove the burner and flip over remove the 6 six screws in locations shown below.

4. Re-install burner.

5. Spread the crushed glass evenly on the burner and place the volcanic stones as shown below - do not block the burner ports with the volcanic stones.

### Optional Media on Burner

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
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<tbody>
<tr>
<td>3.5lb</td>
<td>3/4&quot; crushed glass</td>
</tr>
<tr>
<td>12</td>
<td>Volcanic stones</td>
</tr>
</tbody>
</table>

### Optional Media on Burner - Glass only

<p>| | |</p>
<table>
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<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>3.5lb</td>
<td>3/4&quot; crushed glass</td>
</tr>
</tbody>
</table>

Crushed glass only installation showing exact same steps as above with exception of volcanic stones.
optional wall thermostat

A wall thermostat may be installed if desired. Connect the wires as per the wiring diagrams.

Note: Preferable if the thermostat is installed on an interior wall.

CAUTION
Do not connect the wall thermostat wires to the 120V wires.

manual operation (no remote)

To override the remote - open the front lower door and locate the reset button. Remove the lower access panel (see instructions in this manual). Press the red button on IFC until it beeps 3 times and the amber light illuminates; within 10 seconds press and hold the red button again until a beep is heard. After overriding the remote - the ON/OFF switch located on the lower left, inside the lower front door.

final check

Before leaving this unit with the customer, the installer must ensure that the appliance is firing correctly. This includes:

1. Clocking the appliance to ensure the correct firing rate (rate noted on label) at 15 minutes.

2. If required, adjusting the primary air to ensure that the flame does not carbon. First allow the unit to burn for 15 min. to stabilize.

3. Check for proper draft.

CAUTION
Any alteration to the product that causes sooting or carboning that results in damage to the exterior facia is not the responsibility of the manufacturer.

back up battery

In the event of a power outage the unit may be operated by a back up battery system.

1. Open lower door of unit.

2. Install 4 AA batteries into battery pack.

3. Attach battery pack to left wall on unit near the reset switch, ON/OFF switch with velcro.

battery pack
installation

wiring diagram without thermostat

If any of the original wires as supplied with the appliance must be replaced, it must be replaced with CSA type SEW (200°C) or its equivalent.

This heater does not require a 120V A.C. supply for operation. In case of a power failure, the burner switch and the optional remote control/thermostat will continue to operate. However, a 120V A.C. power supply is needed for the fan/blower operation.

**WARNING:**

Electrical Grounding Instructions

This appliance is equipped with a three pronged (grounding) plug for your protection against shock hazard and should be plugged directly into a properly grounded three-prong receptacle. Do not cut or remove the grounding prong from this plug.

This heater does not require a 120V A.C. supply for operation. In case of a power failure, the remote control/thermostat will continue to operate.

However, a 120V A.C. power supply is needed for the fan/blower operation.

**CAUTION:** Ensure that the wires do not touch a hot surface and are away from sharp edges.

**Note:**

4 AA Batteries must be installed into the back up battery compartment however for this unit to operate when power is lost. See battery back up instructions in this manual. The fan and or lights will not operate during a power outage.
wiring diagram with thermostat
operating instructions

lighting procedure

IMPORTANT: The remote control system supplied with this appliance has several options for starting/operating the appliance using the power button and ON/OFF key on the hand held transmitter. Prior to operating this appliance, please read the remote control operating instructions (packaged with remote control) to understand how to operate this remote control system.

1. Ensure the Main switch is in the ON position and/or the battery holder switch is in the Remote position.

2. Press and release the ON/OFF button on the remote handheld transmitter (see Diagram 2). An audible beep should be heard from the receiver.

   Note: The first try for ignition will last approximately 60 seconds. If there is no flame ignition (rectification) the board will stop sparking for approximately 35 seconds. After wait time, the board will start second try for ignition by sparking for approximately 60 seconds. If there is still no positive ignition the board will go into lock out.

The system will need to be reset as follows:
   a) Wait 5 minutes - turn the system off by pressing the ON/OFF button on the remote.
   b) After approximately 2 seconds turn on ON/OFF switch or press ON/OFF button if using optional remote.
   c) Repeat step 2.

shutdown procedure

1. Press the ON/OFF button on the remote

2. If service is to be performed- you must disconnect power and shut off gas to the unit.

   Fan Operation:
   The optional fan can be operated by using the remote control supplied with this unit. See remote control instructions.

   Note:
   In thermostat mode: When the appliance is turned on, the fan will not come on for the first 5 minutes (if fan is turned on). When the appliance is turned off the fan will not turn off for 12 minutes (if in on position)

   Manual mode: Fan will turn on and off immediately using the remote control transmitter if the fan function is in the “on” position.

   Continuous Pilot/Intermittent Pilot (CPI/IPI) selection
   CPI mode - Pilot is lit and remains lit 24 hours a day. If there is no call for heat for a period of 7 days the pilot will shut down. The pilot would need to relight if you choose to keep pilot lit. This feature would be used if you are in a cold climate where a good draft must remain at all times. This also eliminates nuisance start up and moisture inside of the fireplace.

   IPI mode - Pilot is only lit when there is a call for heat. When appliance turns off pilot will also shut off.

   For more info on how to set this up see details in this manual under remote operation.

   Actual remote is Black
   Not silver as shown
FOR YOUR SAFETY READ BEFORE LIGHTING

This appliance must be installed in accordance with local codes, if any; if none, follow the National Fuel Gas Code, ANSI Z223.1/NFPA 54, or Natural Gas and Propane Installation Codes, CSA B149.1.

WARNING: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life. Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to the owner’s information manual provided with this appliance. For assistance or additional information consult a qualified installer, service agency or gas supplier.

AVERTISSEMENT: Quiconque ne respecte pas à la lettre les instructions dans la présente notice risque de déclencher un incendie ou une explosion entraînant des dommages, des blessures ou la mort.

Tout défaut d’installation, d’ajustement, de modification, de service ou d’entretien peut provoquer des blessures ou des dommages matériels. Reportez-vous au manuel du propriétaire de l’information fournie avec cet appareil. Pour obtenir de l’aide ou des informations supplémentaires consulter un installateur qualifié, une agence de service ou fournisseur de gaz.

A) This appliance is equipped with an ignition device which automatically lights the pilot. Do not try to light the pilot by hand.

B) BEFORE OPERATING smell all around the appliance area for gas. Be sure to smell next to the floor because some gas is heavier than air and will settle on the floor.

WHAT TO DO IF YOU SMELL GAS
- Do not try to light any appliance.
- Do not touch any electric switch, do not use any phone in your building.
- Immediately call your gas supplier from a neighbours phone. Follow the gas supplier’s instructions.
- If you cannot reach your gas supplier, call the fire department.

C) Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and replace any part of the control system and any gas control which has been underwater.

A) Cet appareil est muni d’un dispositif d’allumage qui allume automatiquement la veilleuse. Ne tentez pas d’allumer la veilleuse manuellement.

B) AVANT DE FAIRE FONCTIONNER reniflez tout autour de l’appareil pour déceler une odeur de gaz. Reniflez près du plancher, car certains gaz sont plus lourds que l’air et peuvent s’accumuler au niveau du sol.

QUE FAIRE SI VOUS SENTEZ UNE ODEUR DE GAZ :
- Ne tentez pas d’allumer d’appareil
- Ne touchez à aucun interrupteur; ne vous servez pas des téléphones se trouvant dans le bâtiment.
- Appelez immédiatement votre fournisseur de gaz depuis un point de départ. Suivez les instructions du fournisseur.
- Si vous ne pouvez rejoindre le fournisseur, appelez le service incendie.

C) N’utilisez pas cet appareil s’il a été plongé dans l’eau, même partiellement. Faites inspecter l’appareil par un technicien qualifié et remplacez toute partie du système de contrôle et toute commande qui ont été plongés dans l’eau.

CAUTION: Hot while in operation. Do not touch. Severe Burns may result. Due to high surface temperatures keep children, clothing and furniture, gasoline and other liquids having flammable vapors away. Keep burner and control compartment clean. See installation and operating instructions accompanying appliance.

LIGHTING INSTRUCTIONS

1) Ensure the Main switch is in the ON position and/or the battery holder switch is in the Remote position.
2) Press and release the ON/OFF button on the remote handheld transmitter. An audible beep should be heard from the receiver.
3) After approximately 4 seconds the spark ignition system will spark for 60 seconds to light the main burner.
4) The unit will turn on.

Note: The first attempt to ignition will last approximately 60 seconds. If there is no flame ignition (rectification) the board will stop sparking for approximately 35 seconds. After this wait time, the board will start a second try for ignition by sparking for approximately 60 seconds. If there is still no positive ignition after the second attempt the board will go into lock out.

The system will need to be reset as follows (after going into lock out mode):
- a) Wait 5 minutes - turn the system off by pressing the ON/OFF button on the remote.
- b) After approximately 2 seconds press the ON/OFF button again.
- c) Unit will repeat step 2.

1) S’assurer que l’interrupteur principal est sur ON et/ou que l’interrupteur du support de piles est en position télécommande.
2) Appuyer sur la touche ON/OFF de la télécommande et relâcher. Un bip se fera entendre depuis le récepteur.
3) Après environ 4 secondes, le système d’allumage produira des étincelles pendant 60 secondes pour allumer le brûleur principal.
4) L’appareil s’allume.

Remarque : Au premier allumage, le système tente d’allumer les flammes pendant 60 secondes. Si l’essai est infructueux, le système fait une pause de 35 secondes. C’est ce qu’on appelle l’étape de rectification.

Ce délai écoulé, le système tente à nouveau d’allumer les flammes en produisant des étincelles pendant 60 secondes. Si les flammes ne s’allument toujours pas, le système se met en mode verrouillage.

Il faut alors le réinitialiser en suivant les étapes ci-dessous (pour le déverrouiller) :
- a) Attendre 5 minutes et éteindre l’appareil en appuyant sur la touche ON/OFF de la télécommande.
- b) Attendre 2 secondes et appuyer encore une fois sur la touche ON/OFF.
- c) L’appareil répète l’étape 2.

TO TURN OFF GAS APPLIANCE

1) Press the ON/OFF button on the remote.
2) If service is to be performed— you must disconnect power and shut off gas to the unit.
1) Appuyer sur la touche ON/OFF de la télécommande.
2) En cas d’entretien, débrancher l’alimentation électrique et couper le gaz.

DO NOT REMOVE THIS INSTRUCTION PLATE
normal operating sounds of gas appliances

It is possible that you will hear some sounds from your gas appliance. This is perfectly normal due to the fact that there are various gauges and types of steel used within your appliance. Listed below are some examples. All are normal operating sounds and should not be considered as defects in your appliance.

Blower:
Regency® gas appliances use high tech blowers to push heated air farther into the room. It is not unusual for the fan to make a “whirring” sound when on. This sound will increase or decrease in volume depending on the speed setting of your fan speed control.

Burner Tray:
The burner tray is positioned directly under the burner tube(s) and logs and is made of a different gauge material from the rest of the firebox and body. Therefore, the varying thicknesses of steel will expand and contract at slightly different rates which can cause “ticking” and “cracking” sounds. You should also be aware that as there are temperature changes within the unit these sounds will likely re-occur. Again, this is normal for steel fireboxes.

Pilot Flame:
While the pilot flame is on it can make a very slight “whisper” sound.

Gas Control Valve:
As the gas control valve turns ON and OFF, a dull clicking sound may be audible, this is normal operation of a gas regulator or valve.

Unit Body/Firebox:
Different types and thicknesses of steel will expand and contract at different rates resulting in some “cracking” and “ticking” sounds will be heard throughout the cycling process.

maintenance instructions

1. Always turn off the valve before cleaning. For relighting, refer to lighting instructions. Keep the burner and control compartment clean by brushing and vacuuming at least once a year. When cleaning the logs, use a soft clean paint brush as the logs are fragile and easily damaged.

2. Clean glass (never when unit is hot), appliance, and door with a damp cloth. Never use an abrasive cleaner.

3. The heater is finished in a porcelain finish or with a heat resistant paint and should only be refinished with heat resistant paint (not with wall paint).

4. Make a periodic check of burner for proper position and condition. Visually check the flame of the burner periodically, making sure the flames are steady; not lifting or floating. If there is a problem, call a qualified service person.

5. Caution: Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation.

6. The appliance and venting system must be inspected before use, and at least annually, by a qualified field service person, to ensure that the flow of combustion and ventilation air is not obstructed.

7. Keep the area near the appliance clear and free from combustible materials, gasoline, and other flammable vapours and liquids.

8. Each time the appliance is lit, it may cause condensation and fog the glass. This condensation and fog is normal and will disappear in a few minutes as the glass heats up.

Never operate the appliance without the glass properly secured in place.

Note: If you have an incorrect flame pattern, discontinue using, shut off the pilot and contact your Regency® dealer for further instructions.

Flame Pattern

Periodically check the pilot and main burner flames. Correct pilot flame pattern has two strong blue flames: 1 flowing around the flame sensor and 1 flowing across the burner (it does not have to be touching the burner).

Incorrect flame pattern will have small, probably yellow flames, not coming into proper contact with the rear burner or flame sensor.
**Glass Gasket**

If the glass seal on the appliance requires replacement a graphite seal specifically designed for this appliance is required. Front Glass Part # is 936-271 with 6ft. required. These are applied with self adhesive tape. On the inner glass only, there are also white ceramic papers installed in front of both the side and front glass. Inner side glass paper Part # 366-074 (Each) Inner Front glass paper Part # 366-075.

There is also gasket installed on each side of the outer glass to protect against breakage when installing the glass. Gasket part number is 936-238. 3 feet in total is required to complete both sides. Gasket is sold per foot.

**Glass**

Your Regency® fireplace is supplied with high temperature 5mm-Ceramic outer glass and inner glass. If your glass requires cleaning, we recommend using an approved glass cleaner available at all authorized dealers. Do not use abrasive materials.

**CAUTION & WARNINGS:**
- Do not clean when the glass is hot.
- The use of substitute glass will void all product warranties.
- Care must be taken to avoid breakage of the glass.
- Do not strike or abuse the glass.
- Do not operate this fireplace without the glass front or with a cracked or broken glass front.
- Wear gloves and safety glasses when removing damaged or broken glass.
- Replacement of the glass panels should be done by a licensed or qualified service person.

**Glass replacement**

In the event that you break your glass by impact, purchase your replacement from an authorized Regency dealer only. Replacement glass is shipped already installed into the door frame. Reinstall as per Glass Installation in the "Glass Installation" section.

**REPLACEMENT GLASS:**

**RC500E**

Front Safety Glass- Tempered (Part#197067/P)
Side Outer Tempered Glass - Ceramic (Part# 197072/P)
Side Inner Glass - Ceramic (Part# 197074/P)

See Glass replacement instructions in this manual.

**valve assembly replacement**

If the valve requires maintenance or replacement, use the following instructions:

**Note:** Always close off the gas and electrical supply before removing the valve.

1. Open the front door of the unit.
2. Remove front grill (see instructions in this manual).
3. Remove media from burner (logs, glass, and volcanic stones)
4. Remove burner (see instructions in this manual).

**Note:** Use a magnetic type screwdriver if possible.

5. Remove 8 screws to remove valve tray.
6. EV1, EV2, ground wires, and the stepper motor also need to be disconnected prior to removal of the valve.

7. Carefully lift the valve tray assembly up and out of the unit to remove.
8. Replace with new valve assembly and reverse steps to reinstall.

**accent light bulb replacement**

1. Turn off stove and allow to return to room temperature.
2. Shut off electrical supply

3. Remove 4 screws from each light assembly housing in locations shown below.

4. Lift housing off unit to replace bulb.
   **Note:** Do not touch bulb with bare hands, use gloves or a tissue to handle bulb.

5. Reinstall 4 screws to secure each housing.
6. Reinstall cast top.

**Vent reassembly / replacement**

Push the pipe sections completely together, the minimum pipe overlap is 1-1/4". Secure all outer pipe joints by using at least two screws. Locate the screws at the bottom of the pipe so that the screw heads are hidden on the final installation.

**NOTE:** For best results and optimum performance with each approved venting system, it is highly recommended to apply “Mill-Pac” sealant (supplied) to every inner pipe connection. Failure to do so may result in drafting or performance issues not covered under warranty.

5. Reinstall 4 screws to secure each housing.
6. Reinstall cast top.
Gas Appliance Maintenance

In order for your Regency appliance to continue to provide comfort to your home periodic maintenance must be performed to ensure it is operating at peak efficiency. The items in the list should be checked by a licensed gas service technician during the annual service check. Your unit may require more frequent maintenance checks if you notice any changes in how it operates. Operational changes to look for can include, but are not limited to, extended start up time, increased fan noise, residue/carbon build up, white build up on the glass/firebox, increased operating noise etc. Should any of these or other conditions arise, discontinue use and schedule a service check with your local licensed gas technician. The list below shows items your licensed service technician will need to check and service at least annually.

<table>
<thead>
<tr>
<th>Clean</th>
<th>Inspect</th>
<th>Check</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Glass</td>
<td>• Pilot assembly</td>
<td>• Voltage on thermocouple/thermopile (millivolt models)</td>
</tr>
<tr>
<td>• Interior bricks / panels</td>
<td>• Burner</td>
<td>• Ohms reading on flame sense (electronic ignition models)</td>
</tr>
<tr>
<td>• Burner ports &amp; burner air shutter</td>
<td>• Pressure relief gaskets/doors</td>
<td>• Inlet/outlet fuel pressures as per rating plate</td>
</tr>
<tr>
<td>• Fan blades</td>
<td>• Flue connector gasket if present</td>
<td>• Voltage/ohms readings on gas valve</td>
</tr>
<tr>
<td>• Log set</td>
<td>• Door seal</td>
<td>• Ohms reading to on/off switch circuit (Millivolt models)</td>
</tr>
<tr>
<td>• Pilot orifices</td>
<td>• Firebox</td>
<td></td>
</tr>
<tr>
<td>• Pilot hood (change as needed)</td>
<td>• Venting</td>
<td></td>
</tr>
<tr>
<td>• Flame sensor (electronic ignition models)</td>
<td>• Batteries (remote handheld, remote receiver, DC sparkler, change as needed)</td>
<td></td>
</tr>
<tr>
<td>• Flame electrode</td>
<td>• Burner media (change as needed)</td>
<td></td>
</tr>
<tr>
<td>• Burner orifice</td>
<td>• Air shutter setting</td>
<td></td>
</tr>
<tr>
<td>• Thermocouple (millivolt models)</td>
<td>• Wiring</td>
<td></td>
</tr>
<tr>
<td>• Thermopile (millivolt models)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Gas Leak Tests

- Check main gas line connection to valve
- Check shut off valve connections
- Check connection at gas valve outlet
- Check connection at main burner orifice
- Check pilot fuel line at valve and at pilot assembly
Main assembly
## Main Assembly

<table>
<thead>
<tr>
<th>No.</th>
<th>Part No.</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>366-574/P</td>
<td>Valve Assembly - NG</td>
</tr>
<tr>
<td>1</td>
<td>366-576/P</td>
<td>Valve Assembly - LP</td>
</tr>
<tr>
<td>2</td>
<td>911-084</td>
<td>Novast Valve NG 885 SIT IPI 0.885.001</td>
</tr>
<tr>
<td>2</td>
<td>911-085</td>
<td>Novast Valve LP 885 SIT IPI 0.885.002</td>
</tr>
<tr>
<td>3</td>
<td>904-162</td>
<td>Burner Orifice #43 NG</td>
</tr>
<tr>
<td>3</td>
<td>904-163</td>
<td>Burner Orifice #54 LP</td>
</tr>
<tr>
<td>4</td>
<td>911-006</td>
<td>Pilot Assembly IPI NG 2 Flame 0.199.050</td>
</tr>
<tr>
<td>4</td>
<td>911-007</td>
<td>Pilot Assembly IPI LP 2 Flame</td>
</tr>
<tr>
<td>5</td>
<td>910-100</td>
<td>Pilot Orifice NG #51 0.977.166</td>
</tr>
<tr>
<td>5</td>
<td>910-101</td>
<td>Pilot Orifice LP #35 0.977.168</td>
</tr>
<tr>
<td>6</td>
<td>911-037</td>
<td>Flame Sense 0.915.905</td>
</tr>
<tr>
<td>7</td>
<td>911-038</td>
<td>Flame Electrode 0.915.020</td>
</tr>
<tr>
<td>8</td>
<td>910-432</td>
<td>Pilot Tube with Nuts</td>
</tr>
<tr>
<td>9</td>
<td>911-039</td>
<td>Two Way Pilot Hood 0.975.005</td>
</tr>
<tr>
<td>10</td>
<td>911-242</td>
<td>Reset Switch With Wire &amp; Connector</td>
</tr>
<tr>
<td>11</td>
<td>911-010</td>
<td>Stepper Motor NG 0.907.013</td>
</tr>
<tr>
<td>11</td>
<td>911-011</td>
<td>Stepper Motor LP 0.907.012</td>
</tr>
<tr>
<td>12</td>
<td>366-032</td>
<td>Pilot Shield</td>
</tr>
<tr>
<td>13</td>
<td>366-525/P</td>
<td>Burner Assembly NG/LP</td>
</tr>
<tr>
<td>14</td>
<td>911-174</td>
<td>IFC Control Board Complete 584.306</td>
</tr>
<tr>
<td>15</td>
<td>910-246</td>
<td>2 Way Gold Contact Switch</td>
</tr>
<tr>
<td>16</td>
<td>197067/P</td>
<td>Replacement Glass (Front) (Includes Gasket) (Black Door)</td>
</tr>
<tr>
<td>16</td>
<td>N/A</td>
<td>Replacement Door With Glass (Front) (Includes Gasket) (White Door)</td>
</tr>
<tr>
<td>17</td>
<td>197074/P</td>
<td>Replacement Inner Glass (Sides) (Each) (Includes Gasket)</td>
</tr>
<tr>
<td>18</td>
<td>197072/P</td>
<td>Replacement Outer Glass (Sides) (Each) (Includes Gasket)</td>
</tr>
<tr>
<td>19</td>
<td>366-517/P</td>
<td>Fan Assembly Complete</td>
</tr>
<tr>
<td>20</td>
<td>910-215/P</td>
<td>Fan Motor Only (Includes Squirrel Cage)</td>
</tr>
<tr>
<td>21</td>
<td>948F</td>
<td>Simpson Duravent Starter Collar</td>
</tr>
<tr>
<td>22</td>
<td>197061/P</td>
<td>Top Door Assembly Black</td>
</tr>
<tr>
<td>22</td>
<td>197067/P</td>
<td>Top Door Assembly White</td>
</tr>
<tr>
<td>23</td>
<td>197052/P</td>
<td>Bottom Cabinet Door Assembly Black</td>
</tr>
<tr>
<td>23</td>
<td>197052-AWT/P</td>
<td>Bottom Cabinet Door Assembly White</td>
</tr>
<tr>
<td>24</td>
<td>366-036</td>
<td>Bottom Inner Access Panel</td>
</tr>
<tr>
<td>25</td>
<td>197066</td>
<td>Top Door Handle With Hook</td>
</tr>
<tr>
<td>26</td>
<td>948-255</td>
<td>Door Safety Latch</td>
</tr>
<tr>
<td>27</td>
<td>197070</td>
<td>Left Side Panel Black</td>
</tr>
<tr>
<td>27</td>
<td>19070-BWT</td>
<td>Left Side White</td>
</tr>
<tr>
<td>28</td>
<td>197071</td>
<td>Right Side Panel Black</td>
</tr>
<tr>
<td>28</td>
<td>19070-BWT</td>
<td>Right Side White</td>
</tr>
<tr>
<td>29</td>
<td>197079</td>
<td>Outer Cast Top Black</td>
</tr>
<tr>
<td>29</td>
<td>197081-BWT</td>
<td>Outer Top White</td>
</tr>
<tr>
<td>30</td>
<td>366-035F</td>
<td>Top Decorative Cover</td>
</tr>
<tr>
<td>31</td>
<td>197083</td>
<td>Cast Grate</td>
</tr>
<tr>
<td>32</td>
<td>366-037</td>
<td>Cast Grate Cover</td>
</tr>
<tr>
<td>33</td>
<td>366-081</td>
<td>On/Off/Reset Switch Mounting Bracket</td>
</tr>
</tbody>
</table>
## Main Assembly

<table>
<thead>
<tr>
<th></th>
<th></th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>34</td>
<td>366-079</td>
<td>Inner Back Curved Panel</td>
</tr>
<tr>
<td>35</td>
<td>366-051</td>
<td>Top Baffle</td>
</tr>
<tr>
<td>36</td>
<td>366-047</td>
<td>Light Housing</td>
</tr>
<tr>
<td>37</td>
<td>366-045</td>
<td>Light Shield</td>
</tr>
<tr>
<td>38</td>
<td>911-072</td>
<td>Halogen bulb G9/120V/25W (High Temp)</td>
</tr>
<tr>
<td>39</td>
<td>366-085</td>
<td>Air Adjustment Cover Plate</td>
</tr>
<tr>
<td>N/S</td>
<td>932-009</td>
<td>Tubing SS Flexible 3/8 x 9 inch</td>
</tr>
<tr>
<td>N/S</td>
<td>904-599</td>
<td>Fitting Elbow 90 Degree (Located At Orifice End)</td>
</tr>
<tr>
<td>N/S</td>
<td>904-633</td>
<td>Connector 3/8 Comp x 3/8 Male</td>
</tr>
<tr>
<td>N/S</td>
<td>904-600</td>
<td>Fitting Elbow 90 Degree Forged (Valve Outlet End)</td>
</tr>
<tr>
<td>N/S</td>
<td>936-170</td>
<td>Gasket Orifice</td>
</tr>
<tr>
<td>N/S</td>
<td>W840470</td>
<td>Gasket Pilot Assembly</td>
</tr>
<tr>
<td>N/S</td>
<td>904-529</td>
<td>5/32 Allen Key</td>
</tr>
<tr>
<td>N/S</td>
<td>366-016</td>
<td>Valve Mounting Gasket</td>
</tr>
<tr>
<td>N/S</td>
<td>908-529</td>
<td>Label Natural Gas Yellow</td>
</tr>
<tr>
<td>N/S</td>
<td>908-528</td>
<td>Label Propane Red</td>
</tr>
<tr>
<td>N/S</td>
<td>904-658</td>
<td>Inlet Flex Line Gas SS Steel 24 inch</td>
</tr>
<tr>
<td>N/S</td>
<td>911-173</td>
<td>Wire Harness IFC No CPI Switch 584.924</td>
</tr>
<tr>
<td>N/S</td>
<td>911-177</td>
<td>Wire 4 Position IFC Fan &amp; Light</td>
</tr>
<tr>
<td>N/S</td>
<td>911-178</td>
<td>Wire 2 Position IFC Burner On/Off</td>
</tr>
<tr>
<td>N/S</td>
<td>911-179</td>
<td>Power Cord 120 Volts With Connector</td>
</tr>
<tr>
<td>N/S</td>
<td>911-209</td>
<td>Wire 2 Position IFC To Lights</td>
</tr>
<tr>
<td>N/S</td>
<td>911-210</td>
<td>Extended Antenna (IFC)</td>
</tr>
<tr>
<td>N/S</td>
<td>911-260</td>
<td>Wire 2 Position IFC Burner On/Off</td>
</tr>
<tr>
<td>N/S</td>
<td>911-261</td>
<td>Lamp Holder G9 Halogen Light</td>
</tr>
<tr>
<td>N/S</td>
<td>910-780</td>
<td>Wire Red - From Fan To Wire Harness</td>
</tr>
<tr>
<td>N/S</td>
<td>910-781</td>
<td>Wire Black - From Fan To Wire Harness</td>
</tr>
<tr>
<td>N/S</td>
<td>911-175</td>
<td>Hand Held Remote Control GTMFL SIT 0.584.042</td>
</tr>
<tr>
<td>N/S</td>
<td>910-692</td>
<td>Green Ground Wire</td>
</tr>
<tr>
<td>N/S</td>
<td>W260108</td>
<td>Inner Flue Starter Collar Gasket</td>
</tr>
<tr>
<td>N/S</td>
<td>W842051</td>
<td>Outer Flue Starter Collar Gasket</td>
</tr>
<tr>
<td>N/S</td>
<td>904-790</td>
<td>Round Magnet 1/2 inch x 1/8 inch (Each)</td>
</tr>
<tr>
<td>N/S</td>
<td>904-970</td>
<td>Cup Magnet 1/2 inchx5/8 inch OD (Each)</td>
</tr>
<tr>
<td>N/S</td>
<td>197060</td>
<td>Top Door Hinge Upper</td>
</tr>
<tr>
<td>N/S</td>
<td>197059</td>
<td>Top Door Hinge Lower</td>
</tr>
<tr>
<td>N/S</td>
<td>197055</td>
<td>Bottom Cabinet Door Hinge Bracket (Each)</td>
</tr>
<tr>
<td>N/S</td>
<td>197054</td>
<td>Bottom Cabinet Door Hinge (Each)</td>
</tr>
<tr>
<td>N/S</td>
<td>366-010F</td>
<td>Top Relief Door</td>
</tr>
<tr>
<td>N/S</td>
<td>366-009/P</td>
<td>Top Relief Door Frame Includes Nutsert</td>
</tr>
<tr>
<td>N/S</td>
<td>366-017</td>
<td>Top Relief Door Gasket</td>
</tr>
<tr>
<td>N/S</td>
<td>366-008</td>
<td>Top Relief Door Frame Gasket (Each)</td>
</tr>
<tr>
<td>N/S</td>
<td>904-841</td>
<td>Top Relief Door Bolts (Each)</td>
</tr>
<tr>
<td>N/S</td>
<td>366-067</td>
<td>Flue Restrictor</td>
</tr>
<tr>
<td>N/S</td>
<td>366-048</td>
<td>Light Cover</td>
</tr>
<tr>
<td>N/S</td>
<td>366-057</td>
<td>Light Cover Gasket</td>
</tr>
<tr>
<td>N/S</td>
<td>366-046</td>
<td>Light Socket Bracket (Each)</td>
</tr>
</tbody>
</table>
### Parts List

<table>
<thead>
<tr>
<th>N/S</th>
<th>Code</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>936-271</td>
<td>Glass Gasket Tadpole Tape 1 1/2 (Sold Per Foot) (6 Feet required)</td>
</tr>
<tr>
<td></td>
<td>366-074</td>
<td>Lytherm White Gasket Inner Side Glass (Each)</td>
</tr>
<tr>
<td></td>
<td>366-075</td>
<td>Lytherm White Gasket Inner Front Glass</td>
</tr>
<tr>
<td></td>
<td>936-238</td>
<td>Outer Side Glass Gasket (Sold Per Foot)</td>
</tr>
<tr>
<td></td>
<td>366-549</td>
<td>Glass Clips/Screws Complete Package</td>
</tr>
<tr>
<td></td>
<td>366-046</td>
<td>Light Socket Bracket (ea)</td>
</tr>
<tr>
<td></td>
<td>366-086F</td>
<td>Air Adjustment Tool</td>
</tr>
</tbody>
</table>

### Accessories

<table>
<thead>
<tr>
<th>50</th>
<th>366-929</th>
<th>Screen Guard (complete set)</th>
</tr>
</thead>
<tbody>
<tr>
<td>N/S</td>
<td>366-969</td>
<td>Conversion Kit - LP</td>
</tr>
<tr>
<td>N/S</td>
<td>366-908</td>
<td>Enamel panels</td>
</tr>
<tr>
<td>N/S</td>
<td>946-780</td>
<td>3.5 Pounds Crushed Glass Black</td>
</tr>
<tr>
<td>N/S</td>
<td>946-781</td>
<td>3.5 Pounds Crushed Glass Iceburg</td>
</tr>
<tr>
<td>N/S</td>
<td>946-710</td>
<td>Slate/Grey Volcanic Stones</td>
</tr>
<tr>
<td>N/S</td>
<td>946-711</td>
<td>Ivory/Tan Volcanic Stones</td>
</tr>
<tr>
<td>N/S</td>
<td>366-930</td>
<td>Log Set</td>
</tr>
</tbody>
</table>
Limited Lifetime Warranty

FPI Fireplace Products International Ltd. (for Canadian customers) and Fireplace Products U.S., Inc. (for U.S. customers) (collectively referred to herein as “FPI”) extends this Limited Lifetime Warranty to the original purchaser of this appliance provided the product remains in the original place of installation. The items covered by this limited warranty and the period of such coverage is set forth in the table below.

Some conditions apply (see below).

The policy is not transferable, amendable or negotiable under any circumstances.

<table>
<thead>
<tr>
<th>Indoor Gas Products</th>
<th>Part</th>
<th>Supplier Warranty</th>
<th>Labor Coverage (Years)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Warranty Coverage Parts and Labor</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Lifetime</td>
<td>5 years</td>
<td>2 years</td>
</tr>
<tr>
<td>Firebox and Heat Exchanger</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Steel Burner Tube</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Glass Thermal breakage only</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>All Surrounds/Inlays Finishes</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Brick Panels/Log sets/Ceramic Burners</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>All Castings</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Valve assembly and all gas control components, (Pilot assembly, flame sensors, Spark Electrode, Pilot Tubing, Orifices, Thermocouple, Thermopile)</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>All Other Electrical components,(Ignition Control Boards, Wiring, Switches, Blowers, Blower Control Module, Battery Pack, Remote Control Systems)</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Enamel Panels</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Venting/Venting Components</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>All Stainless steel surrounds</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>All Firebox Media (Crystals, Firebeads, Volcanic, Ceramic &amp; Spa Stones)</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>All hardware</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mesh/Glass Safety Barriers</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Accent Light Bulbs</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Glass (Crazing)</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Conditions:
Warranty protects against defect in manufacture or FPI factory assembled components only, unless herein specified otherwise.

Any part(s) found to be defective during the warranty period as outlined above will be repaired or replaced at FPI’s option through an accredited distributor, dealer or pre-approved and assigned agent provided that the defective part is returned to the distributor, dealer or agent for inspection if requested by FPI. Alternatively, FPI may at its own discretion fully discharge all of its obligations under the warranty by refunding the verified purchase price of the product to the original purchaser. The purchase price must be confirmed by the original Bill of Sale.

The authorized selling dealer, or an alternative authorized FPI dealer if pre-approved by FPI, is responsible for all in-field diagnosis and service work related to all warranty claims. FPI is not responsible for results or costs of workmanship of unauthorized FPI dealers or agents in the negligence of their service work.
At all times FPI reserves the right to inspect reported complaints on location in the field claimed to be defective prior to processing or authorizing of any claim. Failure to allow this upon request will void the warranty.

All warranty claims must be submitted by the dealer servicing the claim, including a copy of the Bill of Sale (proof of purchase by you). All claims must be complete and provide full details as requested by FPI to receive consideration for evaluation. Incomplete claims may be rejected.

Unit must be installed according to all manufacturers’ instructions as per the manual.

All Local and National required codes must be met.

The installer is responsible to ensure the unit is operating as designed at the time of installation.

The original purchaser is responsible for annual maintenance of the unit, as outlined in the owner’s manual. As outlined below, the warranty may be voided due to problems caused by lack of maintenance.

Repair/replacement parts purchased by the consumer from FPI after the original coverage has expired on the unit will carry a 90 day warranty, valid with a receipt only. Any item shown to be defective will be repaired or replaced at our discretion. No labor coverage is included with these parts.

**Exclusions:**

This Limited Lifetime Warranty does not extend to paint, rust or corrosion of any kind due to a lack of maintenance or improper venting, combustion air provision, corrosive chemicals (i.e. chlorine, salt, air, etc.), door or glass gasketing.

Malfunction, damage or performance based issues as a result of environmental conditions, location, chemical damages, downdrafts, installation error, installation by an unqualified installer, incorrect chimney components (including but not limited to cap size or type), operator error, abuse, misuse, use of improper fuels, lack of regular maintenance and upkeep, acts of God, weather related problems from hurricanes, tornados, earthquakes, floods, lightning strikes/bolts or acts of terrorism or war, which result in malfunction of the appliance are not covered under the terms of this Limited Lifetime Warranty.

FPI has no obligation to enhance or modify any unit once manufactured (i.e. as products evolve, field modifications or upgrades will not be performed on existing appliances).

This warranty does not cover dealer travel costs for diagnostic or service work. All labor rates paid to authorized dealers are subsidized, pre-determined rates. Dealers may charge homeowner for travel and additional time beyond their subsidy.

Any unit showing signs of neglect or misuse will not be covered under the terms of this warranty policy and may void this warranty. This includes units with rusted or corroded fireboxes which have not been reported as rusted or corroded within three (3) months of installation/purchase.

Units which show evidence of being operated while damaged, or with problems known to the purchaser and causing further damages will void this warranty.

Units where the serial no. has been altered, deleted, removed or made illegible will void this warranty.

Minor movement, expansion and contraction of the steel is normal and is not covered under the terms of this warranty.

FPI is not liable for the removal or replacement of facings or finishing in order to repair or replace any appliance in the field.

Freight damages for products or parts are not covered under the terms of the warranty.

Products made or provided by other manufacturers and used in conjunction with the FPI appliance without prior authorization from FPI may void this warranty.
Limitations of Liability:
The original purchaser’s exclusive remedy under this warranty, and FPI’s sole obligation under this warranty, express or implied, in contract or in tort, shall be limited to replacement, repair, or refund, as outlined above. IN NO EVENT WILL FPI BE LIABLE UNDER THIS WARRANTY FOR ANY INCIDENTAL OR CONSEQUENTIAL COMMERCIAL DAMAGES OR DAMAGES TO PROPERTY. TO THE EXTENT PERMITTED BY APPLICABLE LAW, FPI MAKES NO EXPRESS WARRANTIES OTHER THAN THE WARRANTY SPECIFIED HEREIN. THE DURATION OF ANY IMPLIED WARRANTY IS LIMITED TO DURATION OF THE EXPRESSED WARRANTY SPECIFIED ABOVE. IF IMPLIED WARRANTIES CANNOT BE DISCLAIMED, THEN SUCH WARRANTIES ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some U.S. states do not allow limitations on how long an implied warranty lasts, or allow exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Customers located outside the U.S. should consult their local, provincial or national legal codes for additional terms which may be applicable to this warranty.

How to Obtain Warranty Service:
Customers should contact the authorized selling dealer to obtain warranty service. In the event the authorized selling dealer is unable to provide warranty service, please contact FPI by mail at the address listed below. Please include a brief description of the problem and your address, email and telephone contact information. A representative will contact you to make arrangements for an inspection and/or warranty service.

Canadian Warrantor: FPI Fireplace Products International Ltd.
6988 Venture St.
Delta, British Columbia
Canada, V4G 1H4

PO Box 2189 PMB 125
Blaine, WA
United States, 98231

Or contact the Regency Customer Care Centre at 1-800-442-7432 (phone) / 604-946-4349 (fax)

Product Registration and Customer Support:
Thank you for choosing a Regency Fireplace. Regency strives to be a world leader in the design, manufacture, and marketing of hearth products. To provide the best support for your product, we request that you complete a product registration form at http://www.regency-fire.com/Customer-Care/Warranty-Registration.aspx within ninety (90) days of purchase.
Product Registration and Customer Support:

Thank you for choosing a Regency Fireplace. Regency strives to be a world leader in the design, manufacture, and marketing of hearth products. To provide the best support for your product, we request that you complete a product registration form found on our Web Site under Customer Care within ninety (90) days of purchase.

For purchases made in CANADA or the UNITED STATES:
   http://www.regency-fire.com/Customer-Care/Warranty-Registration.aspx

For purchases made in AUSTRALIA:

You may also complete the warranty registration form below to register your Regency Fireplace Product and mail and/or fax it back to us, and we will register the warranty for you. It is important you provide us with all the information below in order for us to serve you better.

Warranty Registration Form (or Register online immediately at the above Web Site):

<table>
<thead>
<tr>
<th>Warranty Registration Form (or Register online immediately at the above Web Site):</th>
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<tr>
<td>Warranty Details</td>
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<tr>
<td>Serial Number (required):</td>
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<td>Purchase Date (required) (mm/dd/yyyy):</td>
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<td>Product Details</td>
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<td>Product Model (required):</td>
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<td>Dealer Details</td>
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<td>Dealer Name (required):</td>
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<td>Dealer Address:</td>
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<td>Dealer Phone #:</td>
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<td>Installer:</td>
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<td>Date Installed (mm/dd/yyyy):</td>
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<tr>
<td>Your Contact Details (required)</td>
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<td>Name:</td>
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<tr>
<td>Address:</td>
</tr>
<tr>
<td>Phone:</td>
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<tr>
<td>Email:</td>
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</tbody>
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For purchases made in CANADA: FPI Fireplace Products International Ltd.
   6988 Venture St.
   Delta, British Columbia
   Canada, V4G 1H4
   Phone: 604-946-5155
   Fax: 1-866-393-2806

For purchases made in the UNITED STATES: Fireplace Products US, Inc.
   PO Box 2189 PMB 125
   Blaine, WA
   United States, 98231
   Phone: 604-946-5155
   Fax: 1-866-393-2806

For purchases made in AUSTRALIA: Fireplace Products Australia Pty Ltd
   1-3 Conquest Way
   Hallam, VIC
   Australia, 3803
   Phone: +61 3 9799 7277
   Fax: +61 3 9799 7822

For fireplace care and tips and answers to most common questions please visit our Customer Care section on our Web Site.
Please feel free to contact your selling dealer if you have any questions about your Regency product.
Installer: Please complete the following information

Dealer Name & Address: ____________________________________________
________________________________________________________________
Installer: ______________________________________________________
Phone #: ______________________________________________________
Date Installed: ________________________________________________
Serial No.: __________________________________________________