

# Panorama® P33CE Zero Clearance Direct Vent Gas Fireplace

# Owners & Installation Manual

MODEL: P33CE-NG11 Natural Gas P33CE-LP11 Propane



## **A** Warning

**FIre or explosion Hazard** 

failure to follow safety warnings exactly could result in serious injury, death, or property damage.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- WHAT TO DO IF YOU SMELL GAS
  - Do not try to light any appliance.
  - Do not touch any electrical switch: do not use any phone in your building. Leave the building immediately.
  - Immediately call your gas supplier from a neighbour's phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.



Certified to/Certifié pour: CSA 2.17-2017

ANSI Z21.88-2019 CSA 2.33-2019 **Installer:** Please complete the details on the back cover and leave this manual with the homeowner. **Homeowner:** Please keep these instructions for future reference.

#### To the New Owner:

#### Congratulations!

You are the owner of a state-of-the-art Gas Fireplace by FPI FIREPLACE PRODUCTS INTERNATIONAL LTD. The P33CE-11 has been designed to provide you with all the warmth and charm of a wood fireplace at the flick of a switch. The P33CE-11 has been approved by Warnock Hersey/Intertek for both safety and efficiency. As it also bears our own mark, it promises to provide you with economy, comfort and security for many trouble free years to follow. Please take a moment now to acquaint yourself with these instructions and the many features of your Regency® Fireplace.



## **CAUTION:**

of children and other at risk individuals.

HOT WHILE IN OPERATION. DO NOT TOUCH. SEVERE BURNS MAY RESULT. KEEP CHILDREN, CLOTHING, FURNITURE, GASOLINE, AND ANY OTHER LIQUIDS WITH FLAMMABLE VAPOURS AWAY.

KEEP BURNER AND CONTROL COMPARTMENT CLEAN.
SEE INSTALLATION AND OPERATING INSTRUCTIONS ACCOMPANYING APPLIANCE.

920-408

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#### INFORMATION FOR MOBILE/MANUFACTURED HOMES AFTER FIRST SALE

This Regency® product has been tested and listed by Warnock Hersey/Intertek as a Direct Vent Wall Furnace to the following standards: VENTED GAS FIREPLACE HEATERS CSA/ANSI Z21.88 • CSA 2.33 and GAS-FIRED APPLIANCES FOR USE AT HIGH ALTITUDES CSA-2.17.

This Direct Vent System Appliance must be installed in accordance with the manufacturer's installation instructions and the Manufactured Home Construction and Safety Standard, Title 24 CFR, Part 3280, or the current Standard of Fire Safety Criteria for Manufactured Home Installations, Sites, and Communities ANSI/NFPA 501A, and with CAN/CSA Z240-MH Mobile Home Standard in Canada.

This appliance installation must comply with the manufacturer's installation instructions and local codes, if any. In the absence of local codes follow the current National Fuel Gas Code, ANSI Z223.1 and the current National Electrical Code ANSI/NFPA 70 in the U.S.A., and the current CSA B149.1 Gas Installation Code and the current Canadian Electrical Code CSA C22.1 in Canada.

The appliance, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the National Electrical Code, ANSI/NFPA 70, or the Canadian Electrical Code, CSA C22.1.

Ensure that structural members are not cut or weakened during installation.

This Regency® Mobile/Manufactured Home Listed appliance comes factory equipped with a means to secure the unit.

This Regency® Mobile/Manufactured Home listed appliance comes equipped with a dedicated #8 ground lug to which an 18 gauge copper wire from the steel chassis ground must be attached.

This appliance may be installed in an aftermarket permanently located, manufactured (mobile) home, where not prohibited by local codes.

This appliance is only use with the type of gas indicated on the rating plate. This appliance is not convertible for use with other gases, unless a certified kit is used.



We recommend that our products be installed and serviced by professionals who are certified in the U.S. by the National Fireplace Institute® (NFI) or in Canada by Wood **Energy Technical** CERTIFIED Training (WETT). Technical Training



Panorama P33CE

## safety decal

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#### On Demand Pilot Light (seven day safety timer)

Important information if using the appliance in CPI (continuous pilot mode) only.

This appliance is a ProFlame 1 system fitted with the "On Demand" Pilot, a safety feature which will shut down the gas valve completely by extinguishing the pilot light in the event of a continuous full seven days of inactivity.

This only applies if the CPI (continuous pilot) switch is in the "on" position.

Each time the main burner shuts down, manually or through the call from the thermostat, the seven day timer starts again.

The seven day inactivity timer is controlled within the circuit board. Therefore, if in CPI mode and when the pilot light is extinguished after seven straight days of inactivity, the IPI/CPI rocker switch will remain in the "on" position. Therefore, all that is required to relight the pilot would be to press the on/off button on the remote control transmitter from "on" to "off" and back to "on". Once the pilot has re-established operation will resume as normal. There is no requirement to do anything with the IPI/CPI rocker switch.

If the unit never goes as long as seven full days without a call for heat, the pilot will remain lit until it is manually shut-off.

If the unit is being operated in IPI (intermittent pilot) mode, neither the above instructions nor the seven day timer will apply.

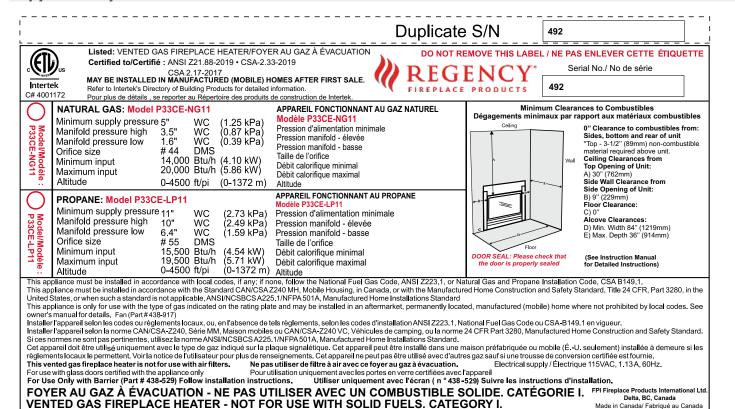
See the instructions in this manual and on the Lighting Instructions plate on the appliance to light or re-light the pilot.

#### **Safety Label**

This is a copy of the label that accompanies each P33CE Zero Clearance Direct Vent Gas Fireplace. We have printed a copy of the contents here for your review. The safety label is located on the front inside base of the unit, visible when the bottom louver is open.

**NOTE:** Regency<sup>®</sup> units are constantly being improved. Check the label on the unit and if there is a difference, the label on the unit is the correct one.

#### **Copy of Safety Decal**



For the State of Massachusetts, installation and repair must be done by a plumber or gasfitter licensed in the Commonwealth of Massachusetts.

Natural Gas / Gaz naturel 66.49% Propane Gas / Gaz propane 69.44%

For the State of Massachusetts, flexible connectors shall not exceed 36 inches in length.

For the State of Massachusetts, the appliances individual manual shut-off must be a t-handle type valve.

The State of Massachusetts requires the installation of a carbon monoxide alarm in accordance with NFPA 720 and a CO alarm with battery back up in the same room where the gas appliance is installed.

#### **Decal Location**

CSA P.4.1 Fireplace Efficiency (FE) /Efficacité énergétique des foyers (EEF) CSA P.4.1



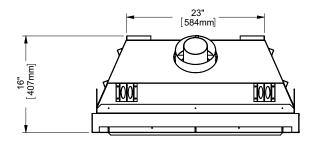
Commercial Commercial

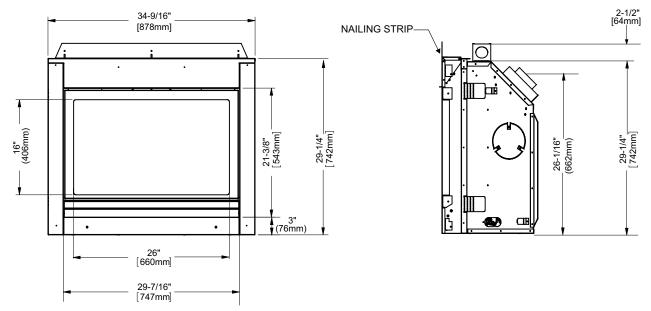
Remove the faceplate from unit (refer to manual) the rating plate will be attached to a black chain as shown below.

919-962b

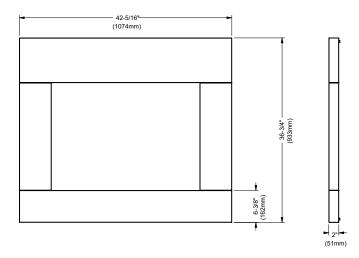
DO NOT REMOVE DECAL FROM UNIT.

#### **Unit Dimensions**





#### **4-Sided Faceplate Dimensions**



Note: Gas connection is from the right hand side of the appliance & electrical connection on left hand side of the appliance. A metal receptacle box is supplied/installed with the appliance to make all 120 volt electrical connections.

ALL PICTURES / DIAGRAMS SHOWN THROUGHOUT THIS MANUAL ARE FOR ILLUSTRATION PURPOSES ONLY. ACTUAL PRODUCT MAY VARY DUE TO PRODUCT ENHANCEMENTS.

## **Gas Installation Checklist**

This general checklist does not contain all pertinent installation details or specifics and does not supersede the guidelines in this manual. Your Regency dealer/installer should use it in conjunction with manual instructions. Please follow all local codes and jurisdictions in authority.

Customer:	Date Installed:				
Install Address:	Location of Fireplace:				
Serial No:	Installer:				
Model No:					
Site Requirements		YES	NO		
If applicable, are the insulation, vapour barrier, and drywall present	if installed on an outside wall or chase?				
Does the area have a solid continuous base to support the unit?					
Will the area accommodate the size of the applliance and all clearar	nces?				
Are the gas and electrical roughed into the area where the unit is b	eing installed?				
In City & Grandview series cool wall applications, is the chase enclo from the unit must exit via the mandatory ventilation openings.	sure sealed to prevent heat from escaping? All hot air				
In City & Grandview applications, Is the chase enclosure vented wit for details.	th the mandatory heat ventilation openings? See manual				
If applicable, is the masonry/factory built freplace in its original con	dition with no modifications?				
If applicable, have the hearth requirements been met?					
Unit Setup		YES	NO		
If applicable, are the standoffs and top nailing flange extensions ins material? See manual for details.	stalled and at the correct depth to accommodate finishing				
If applicable, is the fireplace level and secured, meeting framing clearances? See manual for details.					
If applicable, is the unit converted to top or rear vent per manual instructions, and the insulation discarded?					
Venting					
Are the venting components approved for the unit installed?					
Does the venting configuration comply with venting diagrams?					
Is venting installed and secured, and are clearances for the vent pipe and termination cap maintained?					
If applicable, was a 1/4" rise maintained for every foot of horizontal run?					
Was the termination installed and sealed?					
Is the direct vent termination at the highest point in the vent assem	nbly?				
If applicable, are both chimney liners continuous from flue collars to	o termination?				
Electrical and Wiring		YES	NO		
Is the appliance connected to the household's 110/120v per local of	odes? Check local codes for receptacle placement.				
Were the connections in the fireplace tested with a circuit tester?					
Is the appliance properly grounded?					
If applicable, is the supplied electrical/gang box affixed to the wall t	to facilitate the mounting of the receiver/battery box ?				
If applicable, is all electrical, Ethernet, HDMI, networking, optical, wire/cables, conduits, etc. run through the wood or steel stud work as wires/cables of any kind cannot be exposed directly above or over the fireplace?					
Gas					
Does the supply pressure meet the requirements shown on the ratio	ng plate?				
Was a conversion performed?					
Was a leak check performed and manifold pressures verified?					

Is the shut-off valve installed and easily accessible to the customer?		
Finishing	YES	NO
If applicable, is only noncombustible material installed in the noncombustible areas?		
Do clearances meet installation and manual requirements?		
Do the mantels and/or projections comply with the installation manual?		
If applicable, was the solid fuel fireplace warning plate installed?		
Is the chase enclosure fully open the full width, height and depth above the fireplace as per the requirements noted in the framing section?		
Appliance Media Setup	YES	NO
Do commands from the remote or wall switch light the pilot and main burner?		
Are the burner media/log set, glass door, and screen installed per instructions in the manual?		
Was the air shutter on the proper setting after running the unit for 20 minutes?		
If applicable, were the surround and trims installed according to the manual?		
Was the operation of the fan, lights (if installed), and flame modulation checked?		
Customer Tutorial and Presentation	YES	NO
Is the customer confident operating the new gas appliance and aware of all the features on the remote?		
Confirm that the rating and lighting plates are attached to the appliance. Do not remove.		
Was the customer informed of the location of the rating and lighting plates?		
Was accessing unit controls in a power outage explained to the customer?		
Are the model and serial numbers and the date of installation of the unit written in the manual and on the checklist?		
Were the warranty and unit registration reviewed with the customer?		
Comments:		
Comments.		

# Important Message SAVE THESE INSTRUCTIONS

The P33CE-NG11 or P33CE-LP11 Direct Vent Fireplace must be installed in accordance with these instructions. Carefully read all the instructions in this manual first. Consult the "authority having jurisdiction" to determine the need for a permit prior to starting the installation. It is the responsibility of the installer to ensure this fireplace is installed in compliance with manufacturer's instructions and all applicable codes.

#### **Before You Start**

Safe installation and operation of this appliance requires common sense, however, we are required by the Canadian Safety Standards and ANSI Standards to make you aware of the following:

INSTALLATION AND REPAIR SHOULD BE DONE BY AN AUTHORIZED SERVICE PERSON. THE APPLIANCE SHOULD BE INSPECTED BEFORE USE AND AT LEAST ANNUALLY BY A PROFESSIONAL SERVICE PERSON. MORE FREQUENT CLEANING MAY BE REQUIRED DUE TO EXCESSIVE LINT FROM CARPETING, BEDDING MATERIAL, ETC. IT IS IMPERATIVE THAT CONTROL COMPARTMENTS, BURNERS AND CIRCULATING AIR PASSAGEWAYS OF THE APPLIANCE BE KEPT CLEAN.

DUE TO HIGH TEMPERATURES, THE APPLIANCE SHOULD BE LOCATED OUT OF TRAFFIC AND AWAY FROM FURNITURE AND DRAPERIES.

WARNING: FAILURE TO INSTALL THIS APPLIANCE CORRECTLY WILL VOID YOUR WARRANTY AND MAY CAUSE A SERIOUS HOUSE FIRE.

CHILDREN AND ADULTS SHOULD BE ALERTED TO THE HAZARDS OF HIGH SURFACE TEMPERATURES, ESPECIALLY THE FIREPLACE GLASS, AND SHOULD STAY AWAY TO AVOID BURNS OR CLOTHING IGNITION.



YOUNG CHILDREN SHOULD BE CAREFULLY SUPERVISED WHEN THEY ARE IN THE SAME AREA AS THE APPLIANCE. TODDLERS, YOUNG CHILDREN AND OTHERS MAY BE SUSCEPTIBLE TO ACCIDENTAL CONTACT BURNS. A PHYSICAL BARRIERS IS RECOMMENDED IF THERE ARE AT RISK INDIVIDUAL IN THE HOUSE. TO RESTRICT ACCESS TO A FIREPLACE OR STOVE, INSTALL AN **ADJUSTABLE SAFETY GATE TO KEEP TODDLERS, YOUNG CHILDREN AND** OTHER AT RISK INDIVIDUALS OUT OF THE ROOM AND AWAY FROM HOT SURFACES.

CLOTHING OR OTHER FLAMMABLE MATERIAL SHOULD NOT BE PLACED ON OR NEAR THE APPLIANCE.

A BARRIER DESIGNED TO REDUCE THE RISK OF BURNS FROM THE HOT VIEWING GLASS IS PROVIDED WITH THIS APPLIANCE AND SHALL BE INSTALLED FOR THE PROTECTION OF CHILDREN AND OTHER AT-RISK INDIVIDUALS

IFTHE BARRIER BECOMES DAMAGED, THE BARRIER SHALL BE REPLACED WITH THE MANUFACTURER'S BARRIER FOR THIS APPLIANCE.

ANY SAFETY SCREEN, GUARD, OR BARRIER REMOVED FOR SERVICING AN APPLIANCE MUST BE REPLACED PRIOR TO OPERATING THE APPLIANCE.

#### **General Safety Information**

- The appliance installation must conform with local codes or, in the absence of local codes, with the current Canadian or National Gas Codes, CSA B149.1 or ANSI Z223.1 Installation Codes.
- The appliance when installed, must be electrically grounded in accordance with local codes, or in the absence of local codes with the current National Electrical Code, ANSI/NFPA 70 or CSA C22.1 Canadian Electrical Code.

## owner's information

- See general construction and assembly instructions. The appliance and vent should be enclosed.
- 4. This appliance must be connected to the specified vent and termination cap to the outside of the building envelope. Never vent to another room or inside a building. Make sure that the vent is fitted as per Venting instructions.
- 5. Inspect the venting system annually for blockage and any signs of deterioration.
- Venting terminals shall not be recessed into a wall or siding.
- Any safety glass removed for servicing must be replaced prior to operating the appliance.
- To prevent injury, do not allow anyone who is unfamiliar with the operation to use the fireplace.
- 9. Wear gloves and safety glasses for protection while doing required maintenance.
- Be aware of electrical wiring locations in walls and ceilings when cutting holes for termination.
- Under no circumstances should this appliance be modified. Parts that have to be removed for servicing should be replaced prior to operating this appliance.
- 12. Installation and any repairs to this appliance should be done by a qualified service person. A professional service person should be called to inspect this appliance annually. Make it a practice to have all of your gas appliances checked annually.
- 13. Do not slam shut or strike the glass door.
- Under no circumstances should any solid fuels (wood, paper, cardboard, coal, etc.) be used in this appliance.
- The appliance area must be kept clear and free of combustible materials, (gases and other flammable vapours and liquids).



## owner's information

#### **Lighting Procedure**

**IMPORTANT:** The remote control system supplied with this appliance has several options for starting/operating the appliance using the power button and ON/OFF key on the hand held transmitter.

Prior to operating this appliance, <u>please read</u> the remote control operating instructions (packaged with remote control) to understand how to operate this remote control system. Option to download remote functions video with QR code below.



Proflame video

**1.** Ensure the wall switch/receiver is in the remote position. (see Diagram 1).

Set Switch to Remote

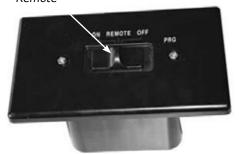


Diagram 1

2. Press and release the ON/OFF button on the remote handheld transmitter (see Diagram 2). An audible beep should be heard from the receiver.



Diagram 2 Remote shown in Manual Mode on Hi



**3.** After approximately 4 seconds the spark ignition system will spark for 60 seconds to light the pilot.

4. The unit will turn on.

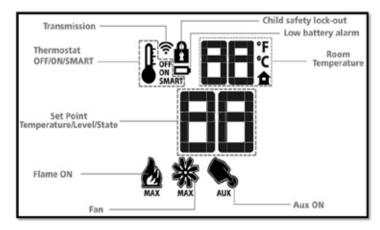
**Note:** The first try for ignition will last approximately 60 seconds. If there is no flame ignition (rectification) the board will stop sparking for approximately 35 seconds. After wait time , the board will start second try for ignition by sparking for approximately 60 seconds. If there is still no positive ignition the board will go into lock out.

The system will need to be reset as follows:

- a) Turn the system off using ON/OFF switch or press ON/OFF button if using remote.
- b) After approximately 2 seconds turn on ON/OFF switch or press ON/OFF button if using remote.
- c) Repeat step 2.

#### **Shutdown Procedure**

- 1. Turn the wall mounted switch or remote to the "OFF" position.
- 2. Press "OFF" on the remote control.
- 3. Turn the gas control knob to the "OFF" position to turn off the pilot.



**Note:** May not be exactly as shown as hand-held may be silver or black.

#### **Copy of Lighting Plate Instructions**

#### FOR YOUR SAFETY READ BEFORE LIGHTING POUR VOTRE SÉCURITÉ – À LIRE AVANT LA MISE EN MARCHE

WARNING: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life. Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to the owner's information manual provided with this appliance. For assistance or additional information consult a qualified installer, service agency or gas supplier.

AVERTISSEMENT : Quiconque ne respecte pas scrupuleusement les instructions de la présente notice risque de déclencher un incendie ou une explosion pouvant entraîner des dégâts matériels ou des blessures pouvant être mortelles

Tout défaut d'installation, de réglage, de modification, de service ou d'entretien peut entraîner des blessures ou des dommages matériels. Reportez-vous au manuel d'utilisation fourni avec cet équipement. Pour obtenir de l'aide ou des informations complémentaires, consulter un installateur ou un service d'entretien qualifié, ou le fournisseur de gaz.

- A) This appliance is equipped with an ignition device which automatically lights the pilot. Do not try to light the pilot by hand.
- B) BEFORE OPERATING smell all around the appliance area for gas. Be sure to smell next to the floor

cause some gas is heavier than air and will settle on the floor.

#### WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance
- Do not touch any electric switch, do not use any phone in your building.
- Leave the building immediately.
   Immediately call your gas supplier from a neighbours phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

  C) Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been underwater.
- A) Cet appareil est muni d'un dispositif d'allumage qui allume automatiquement la veilleuse.

Ne tentez pas d'allumer la veilleuse manuellement.

B) AVANT LA MISE EN MARCHE, reniflez tout autour de l'appareil pour déceler une odeur de gaz. Reniflez au niveau du plancher, car certains gaz sont plus lourds que l'air et peuvent s'accumuler au niveau du sol.

#### QUE FAIRE SI VOUS SENTEZ UNE ODEUR DE GAZ :

- Ne tentez pas d'allumer l'appareil
- Ne touchez à aucun interrupteur; n'utilisez pas le téléphone se trouvant dans le bâtiment.
- Quittez immédiatement le bâtiment.
- Appelez immédiatement votre fournisseur de gaz depuis un téléphone extérieur. Suivez les instructions du fournisseur.
- Si vous ne pouvez pas rejoindre le fournisseur, appelez le service incendie
- C) N'utilisez pas cet appareil s'il a été plongé dans l'eau, même partiellement. Faites inspecter l'appareil par un technicien qualifié et remplacez tout élément du système de contrôle ou de commande qui a été plongé dans l'eau

CAUTION: Hot while in operation. Do not touch. Severe burns may result. Due to high surface temperatures keep children, clothing and furniture, gasoline and other liquids having flammable vapors away. Keep burner and control compartment clean. See installation and operating instructions accompanying appliance.

ATTENTION: Surfaces chaudes lorsque l'appareil est en marche. Ne pas toucher. Risque de brûlures graves. En raison des températures élevées, les enfants, les vêtements et le mobilier, le carburant et tout autre liquide aux vapeurs inflammables doivent être tenus éloignés de l'appareil. Nettoyer régulièrement le brûleur et le compartiment des commandes. Voir les consignes d'installation et d'utilisation fournies avec l'appareil.

#### OPERATING INSTRUCTIONS / CONSIGNES DE FONCTIONNEMENT

- 1) STOP! Read the safety information above on this label.
- 2) Ensure the Main switch is in the ON position and/or the wall mounted battery holder (if equipped) is in the <REMOTE> position.
- 3) Press and release the ON/OFF button on the remote handheld transmitter. An audible beep should be heard from the receiver. If not using the remote, the unit can also be turned on by sliding the battery holder switch to the <ON> position (if equipped).
- 4) After approximately 4 seconds the spark ignition system will spark for 60 seconds to light the main burner.

4) After approximately 4 seconds the spark ignition system will spark for 60 seconds to light the main burner.

5) The unit will turn on.

Note: The first attempt to ignition will last approximately 60 seconds. If there is no flame ignition (rectification) the board will stop sparking for approximately 35 seconds. After this wait time, the board will start a second try for ignition by sparking for approximately 60 seconds. If there is still no positive ignition after the second attempt the board will go into lock out.

The system will need to be reset as follows (after going into lock out mode):

a) Wait 5 minutes - turn the system off by pressing the ON/OFF button on the remote.

b) After approximately 2 seconds press the ON/OFF button again.

c) Unit will repeat step 2.

6) If the appliance will not operate, follow the instructions, "To Turn Off Gas to Appliance" and call your service technician or gas supplier. This appliance is equipped with an on-demand pilot that shuts off after seven days.

- 1) STOP! Lisez les instructions de sécurité sur la portion supérieure de cette étiquette.
- 2) S'assurer que le commutateur principal est en position ON et/ou que le bloc-piles mural (le cas échéant) est en position <REMOTE>.

  3) Appuyer sur la touche ON/OFF de la télécommande puis relâcher. Un bip sonore retentira depuis le récepteur. Si vous n'utilisez pas la télécommande, l'appareil peut également être allumé en faisant glisser le commutateur du bloc-piles sur la position <ON> (le cas échéant).

  4) Après environ 4 secondes, le système d'allumage produira une étincelle pendant 60 secondes pour allumer le brûleur principal

5) L'appareil s'allumera. Remarque : Au premier allumage, le système tente d'allumer les flammes pendant 60 secondes. Si l'essai est infructueux, le système fera une pause de 35 secondes. C'est ce qu'on appelle l'étape de rectification. Ce délai écoulé, le système tente à nouveau d'allumer les flammes en produisant des étincelles pendant 60 secondes. Si les flammes ne s'allument toujours pas, le système se met en mode verflammes en produssant de description de la télécommande.

Il faut alors le réinitialiser en suivant les étapes ci-dessous (pour le déverrouiller) :

a) Attendre 5 minutes et éteindre l'appareil en appuyant sur la touche ON/OFF de la télécommande.
b) Attendre 2 secondes et appuyer encore une fois sur la touche ON/OFF.

c) L'appareil répètera l'étape 2.

6) Si l'appareil ne fonctionne pas, suivez les instructions "Pour couper le gaz au niveau de l'appareil" et appelez un technicien qualifié ou votre fournisseur de gaz. Cet appareil est équipé d'une veilleuse sur demande qui s'éteint après sept jours.

#### TO TURN OFF GAS TO APPLIANCE / POUR COUPER LE GAZ AU NIVEAU DE L'APPAREIL

- Press the ON/OFF button on the remote or slide the wall mount switch to the "OFF" position.
- If service is to be performed-you must disconnect power and shut off gas to the unit.
- Appuyer sur la touche ON/OFF de la télécommande ou faites glisser l'interrupteur mural sur la position "OFF".
- 1) 2) Lors de l'entretien de l'appareil, vous devez débrancher l'alimentation électrique et couper le gaz alimentant l'appareil.

DO NOT REMOVE THIS INSTRUCTION PLATE

NE PAS ENLEVER CETTE ÉTIQUETTE D'INSTRUCTIONS

919-649h

#### **Proflame I Remote Control Operating Instructions**

**IMPORTANT:** The Proflame Transmitter 1 is an integrated part of the Proflame 1 System, which consists of these elements:

- Proflame 1 Transmitter, to be used in conjunction with:
- Integrated Fireplaces Control (Proflame 1 DFG)

The Proflame 1 Transmitter provides for controlling the following hearth appliance functions:

- 1. Main Burner On/Off
- 2. Main Burner flame modulation (6 levels)
- 3. Thermostat and Smart thermostat functions
- 4. Accent light modulation (6 levels)\*\*
- 5. Comfort Fan speed modulation (6 levels)\*\*

The Proflame Transmitter uses a streamline design with a simple button layout and informative LCD display (Fig. 1). A Mode Key is provided to index between the features and a Thermostat Key is used to turn on/off or index through Thermostat functions (Fig. 1 & 2). Additionally, a Key Lock feature is provided (Fig. 22).



Figure 1: Proflame Transmitter

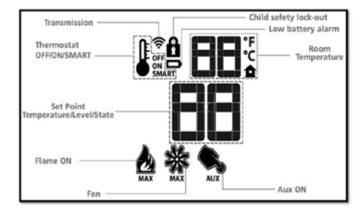


Figure 2: Transmitter LCD Display

Note: May not be exactly as shown as hand-held may be silver or black.

TECHNICAL DATA REMOTE CONTROL	-
Supply Voltage	4.5V (three 1.5V AAA batteries)
Ambient temperature ratings	0 - 50°C (32 - 122°F)
Radio Frequency	315 MHZ

# WARNING: THE TRANSMITTER AND RECEIVER ARE RADIO FREQUENCY DEVICES. PLACING THE RECEIVER IN OR NEAR METAL MAY SEVERELY REDUCE THE SIGNAL RANGE.

#### **ATTENTION!**

- Turn "OFF" the main gas supply of the appliance during installation or maintenance of the Receiver device.
- Turn "OFF" main gas supply to the appliance prior to removing or reinserting the batteries.
- In case of remote control malfunction, turn off the IFC device using the "ON/OFF" main switch.
- For installation / maintenance, switch off the IFC device removing main power supply plug.

#### **Operating Procedure**

# Pairing the remote control to remote receiver/battery holder (if required)

Power the receiver. Press the PRG button located on the top right hand corner of receiver, see the receiver instruction (\*). The Receiver will "beep" three (3) times to indicate that it is ready to synchronize with a Transmitter. Install the 3 AAA type batteries in the Transmitter battery bay, located on the base of the Transmitter. (fig. 3) With the batteries already installed in the Transmitter, push the On button. The Receiver will "beep" four times to indicate the Transmitter's command is accepted and sets to the particular code of that Transmitter. The system is now initialized.

(\*) The receiver may be independent or integral to the IFC hearth appliance control module. The receiver instruction may not be independent when part of the IFC.

**Note:** Only use regular alkaline batteries. Do not use rechargeable or lithium batteries.



Figure 3: Battery Compartment

<sup>\*\*</sup> This feature is not available on all models.

## owner's information

#### **Temperature indication Display**

With the system in the "OFF" position, press the Thermostat Key and the Mode Key at the same time. Look at the LCD screen on the transmitter to verify that a C or F is visible to the right of the room temperature display (Figures 4 & 5).



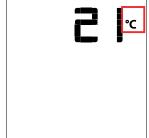


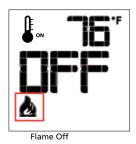
Figure 4: Remote Control display in Fahrenheit.

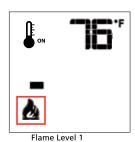
Figure 5: Remote Control display in Celsius.

## Fig. 7

#### **Remote-Flame Control**

The Proflame has six (6) flame levels. With the system on, and the flame level at the maximum in the appliance, pressing the Down Arrow Key once will reduce the flame height by one step until the flame is turned off. The Up Arrow Key will increase the flame height each time it is pressed. If the Up Arrow Key is pressed while the system is on but the flame is off, the flame will come on in the high position. (Fig. 7 & 8) A single "beep" will confirm reception of the command.





Flame level 5

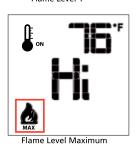


Fig. 8

#### **Turn on the Appliance**

With the system OFF, press the ON/OFF Key on the Transmitter. The Transmitter display will show some other active Icons on the screen. At the same time the Receiver will activate the appliance. A single "beep" from the Receiver will confirm reception of the command.



Figure 6: Remote Control display

## **Room Thermostat (Transmitter Operation)**

The Remote Control can operate as a room thermostat. The thermostat can be set to a desired temperature to control the comfort level in a room. To activate this function, press the Thermostat Key (Fig. 1). The Lcd display on the Transmitter will change to show that the room thermostat is "ON" and the set temperature is now displayed (Fig. 9). To adjust the set temperature, press the Up or Down Arrow Keys until the desired set temperature is displayed on the LCD screen of the Transmitter.

## **Turn off the Appliance**

With the system ON, press the ON/OFF Key on the Transmitter. The Transmitter LCD display will only show the room temperature (Fig. 6). At the same time the Receiver will turn off the appliance. A single "beep" from the Receiver confirms reception of the command.

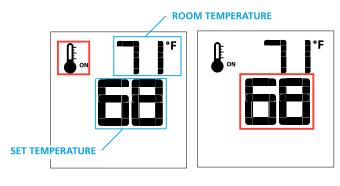


Figure 9

Figure 10

## owner's information

#### **Smart Thermostat (Transmitter Operation)**

The Smart Thermostat function adjusts the flame height in accordance to the difference between the set point temperature and the actual room temperatures. As the room temperature gets closer to the set point the Smart Function will modulate the flame down.

To activate this function, press the Thermostat Key (Fig. 1) until the word "SMART" appears to the right of the temperature bulb graphic (Fig. 11). To adjust the set temperature, press the Up or Down Arrow Keys until the desired set temperature is displayed on the LCD screen of the Transmitter (Fig. 12).

Note. When Smart Thermostat is activated, manual flame height adjustment is disabled.





Figure 11: Smart Flame Function

Figure 12

#### Fan Speed Control\*\*

If the appliance is equipped with a hot air circulating fan, the speed of the fan can be controlled by the Proflame system. The fan speed can be adjusted through six (6) speeds. To activate this function use the Mode Key (fig.1) to index to the fan control icon (Fig. 13). Use the Up/Down Arrow Keys (fig.1) to turn on, off or adjust the fan speed (fig. 14). A single "beep" will confirm reception of the command.



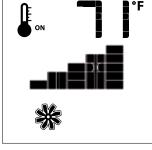


Figure 13

Figure 14

#### Remote Dimmer Control (Light)\*\*

The auxiliary function controls the AUX power outlet by the dimmable light control. To activate this function use the Mode Key (fig. 1) to index to the AUX icon (fig. 15 & 16).

The intensity of the output can be adjusted through six (6) levels. Use the Up/Down Arrow Keys (fig.1) adjust the output level (fig. 16). A single "beep" will confirm reception of the command.

**Note**: This function is available only with the IFC Control Module.



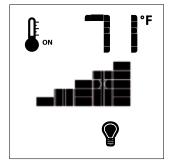


Figure 15

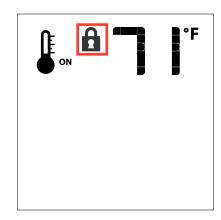
Figure 16

#### **Key Lock**

Figure 18

This function will lock the keys to avoid unsupervised operation. To activate this function, press the MODE and UP Keys at the same time (fig. 21).

To deactivate this function, press the MODE and UP Keys at the same time.



14

#### **Low Battery Power Detection Transmitter**

The life span of the remote control batteries depends on various factors: quality of the batteries used, the number of ignitions of the appliance, the number of changes to the room thermostat set point, etc. When the Transmitter batteries are low, a Battery Icon will appear on the LCD display of the Transmitter (Fig. 22) before all battery power is lost. When the batteries are replaced this Icon will disappear.

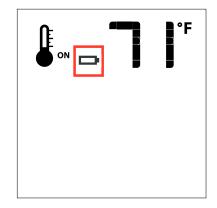


Figure 19

#### **CPI/IPI Switch**

This appliance comes equipped with a CPI/IPI switch.

The functions of both the CPI/IPI switch are as follows:

**Continuous pilot (CPI)** - A pilot that, once placed in operation, is intended to remain ignited continuously until it is manually interrupted.

**Intermittent pilot (IPI)** - A pilot that is automatically ignited when an appliance is called on to operate and which remains continuously ignited during each period of main burner operation. The pilot is automatically extinguished when each main burner operating cycle is completed

The mode of the fireplace is easily changed from an intermittent pilot ignition system (IPI) to a continuous pilot ignition system (CPI) by using the silver toggle switch located on the fireplace. (See noted location of CPI/IPI Switch)

The benefits of having CPI are as follows:

- -Keeps venting primed for trouble free start-up under colder weather conditions or inversions.
- -Keeps the unit glass warm, which decreases the amount of condensation on start-up.
- -Provides owners with flexibility to choose a traditional continuous pilot. (7 day/Pilot on Demand)

The primary benefit of having the IPI function is a significant savings on fuel as the pilot will only run when there is a call for heat.

**ENABLE / DISABLE** functions on the Proflame I remote only.

- 1. Remove one battery from the remote.
- 2. Press and hold both the **ON/OFF** and the **MODE** button at the same time
- 3. Reinstall the battery (removed in Step 1) while still holding both buttons (keep holding both buttons and once all batteries are installed then release the **MODE** button only).
- 4. The screen will show CFG.
- 5. Use the up or down arrow button to program out the function on the remote.

**Note:** You should never program out the fan (If installed) feature on the remote. It is not possible to remove the thermostat mode on this remote control.



The Surefire switch is located in the left corner of the bottom louver/panel.

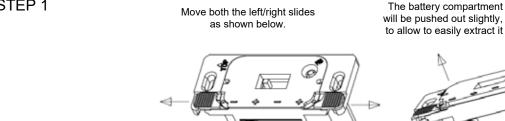
## installer's information

# Proflame I Remote Receiver Battery Replacement & Battery Backup if 120V Power is lost within home

If no fan control module or AC adaptor is installed, 4 AA batteries are mandatory in the remote receiver to operate the appliance when using the remote control.

How to replace/add the batteries on remote receiver (Proflame 1).

Note: If a wall switch cover plate is installed, first remove cover plate by removing 2 small phillips head screws

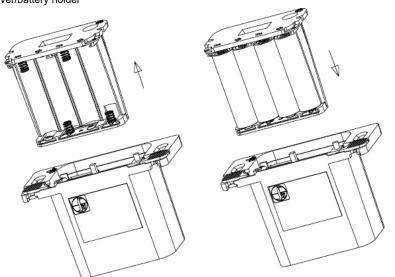




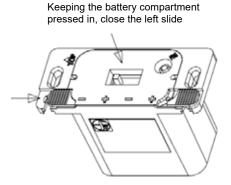
STEP 2

Extract the battery compartment from the remote receiver/battery holder

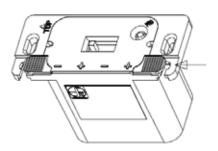
Replace 4 x AA batteries and insert the battery compartment back into remote receiver/battery holder



STEP 3



Close the right slide



STEP 4 Reinstall wall cover plate with 2 Phillips head screws.

## installer's information

#### Installation Checklist

- 1) Locate appliance
  - a) Room location

(Refer to "Locating Your Fireplace" Section)

- b) Clearances to Combustibles (Refer to "Clearances" Section)
- c) Mantle Clearances
- (Refer to "Combustible Mantels" Section)
  d) Framing & Finishing Requirements (Refer
- to "Framing & Finishing" Section)
- e) Venting Requirements (Refer to "Venting" Sections)
- Assemble Top Facing Support and Side Nailing Strips (Refer to "Unit Assembly Prior to Installation" Section). NOTE: Must be done before installing unit into fireplace.
- 3) Install vent (Refer to "Venting" Sections)
- 4) Wire 120 volt AC power to the supplied receptacle box located on lower left hand side of appliance. The Duplex receptacle and receptacle cover are also included and will be located in the manual package. Note: This heater requires 120 volt AC supply for operation of the optional blower.
- Install junction box supplied with appliance. Install remote receiver inside of junction box. Hook receiver to wire marked receiver. Install 4 AA batteries inside of receiver. This will enable operation of the burner. If 120 Volt AC power was brought to appliance, batteries are not required.
- 6) Make gas connection. Test the pilot. Must be as per diagram.
  (Refer to "Gas Line Installation" and "Pilot

(Refer to "Gas Line Installation" and "Pilot Adjustment" Section).

Convert to Propane if desired. (Refer to "Conversion Kit from NG to LPG" Section).

- 7) Install standard and optional features. Refer to the following sections:
  - a. Plug AC adaptor into 120 volt receptacle
  - b. Code Remote supplied with unit
  - c. Optional Brick Panels/Enamel Panels
  - d. Log Set Installation
  - e. Standard Flush Door
  - f. Optional Wall Thermostat
  - g. Optional Fan Installation
  - h. Safety Screen
- 8) Final check.

Before leaving this unit with the customer, the installer must ensure that the appliance is firing correctly and **operation fully explained to customer**.

#### This includes:

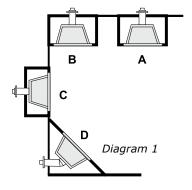
- Clocking the appliance to ensure the correct firing rate (rate noted on label) after burning appliance for 15 minutes.
- 2) If required, adjusting the primary air to ensure that the flame does not carbon. First allow the unit to burn for 15-20 min. to stabilize.

CAUTION: Any alteration to the product that causes sooting or carboning that results in damage is not the responsibility of the manufacturer.

#### **Locating Your Fireplace**

- When selecting a location for your fireplace, ensure that the clearances outlined on this page are met.
- 2) Provide adequate clearances for servicing.
- 3) The appliance must be installed on a flat, solid, continuous surface (e.g. wood, metal, concrete). This may be the floor, or raised up on a platform to enhance its visual impact. If the appliance is going to be installed on carpeting, combustible linoleum tile or other combustible material other than wood flooring, the appliance must be installed on a metal or wood panel extending the full width and depth of the appliance.
- 4) The P33CE can be installed in a recessed position or framed out into the room as in A, B, C, D. See Diagram 1 below.
- 5) This appliance is Listed for bedroom installations when used with a Listed Millivolt Thermostat. Some areas may have further requirements, check local codes before installation.
- 6) The P33CE Direct Vent Gas Fireplace is approved for alcove installations, which meet the clearances listed on the "Clearances" Section.
- 7) We recommend that you plan your installation on paper using exact measurements for clearances and floor protection before actually installing this appliance. Have a qualified inspector, dealer, or installer review your plans before installation.

Note: For vent terminations see "Exterior Vent Termination Locations" Section.



- A) Flat on Wall
- **B)** Flat on Wall Corner
- C) Recessed into Wall/Alcove
- **D**) Corner



# **Duct System Option Kit #946-556**

The **HeatWave** Air Duct Kit increases the effectiveness of your fireplace by dispersing warm air from the fireplace to remote locations in the same room or other rooms in your home.

Up to two kits may be installed on the fireplace. **Please Note:** Only 1 HeatWave kit may be operated at one time. This includes the internal blower option as well.

# MA Code - CO Detector (for the State of Massachusetts only)

#### 5.08: Modifications to NFPA-54, Chapter 10

- (2) Revise 10.8.3 by adding the following additional requirements:
- (a) For all side wall horizontally vented gas fueled equipment installed in every dwelling, building or structure used in whole or in part for residential purposes, including those owned or operated by the Commonwealth and where the side wall exhaust vent termination is less than seven (7) feet above finished grade in the area of the venting, including but not limited to decks and porches, the following requirements shall be satisfied:
- 1. INSTALLATION OF CARBON MONOXIDE DETECTORS. At the time of installation of the side wall horizontal vented gas fueled equipment, the installing plumber or gasfitter shall observe that a hard wired carbon monoxide detector with an alarm and battery back-up is installed on the floor level where the gas equipment is to be installed. In addition, the installing plumber or gasfitter shall observe that a battery operated or hard wired carbon monoxide detector with an alarm is installed on each additional level of the dwelling, building or structure served by the side wall horizontal vented gas fueled equipment. It shall be the responsibility of the property owner to secure the services of qualified licensed professionals for the installation of hard wired carbon monoxide detectors
- a. In the event that the side wall horizontally vented gas fueled equipment is installed in a crawl space or an attic, the hard wired carbon monoxide detector with alarm and battery back-up may be installed on the next adjacent floor level.
- b. In the event that the requirements of this subdivision can not be met at the time of completion of installation, the owner shall have a period of thirty (30) days to comply with the above requirements; provided, however, that during said thirty (30) day period, a battery operated carbon monoxide detector with an alarm shall be installed.
- 2. APPROVED CARBON MONOXIDE DETECTORS. Each carbon monoxide detector as required in accordance with the above provisions shall comply with NFPA 720 and be ANSI/UL 2034 listed and IAS certified.
- 3. SIGNAGE. A metal or plastic identification plate shall be permanently mounted to the exterior of the building at a minimum height of eight (8) feet above grade directly in line with the exhaust vent terminal for the horizontally vented gas fueled heating appliance or equipment. The sign shall read, in print size no less than one-half (1/2) inch in size, "GAS VENT DIRECTLY BELOW. KEEP CLEAR OF ALL OBSTRUCTIONS".
- 4. INSPECTION. The state or local gas inspector of the side wall horizontally vented gas fueled equipment shall not approve the installation unless, upon inspection, the inspector observes carbon monoxide detectors and signage installed in accordance with the provisions of 248 CMR 5.08(2)(a)1 through 4.
- (b) EXEMPTIONS: The following equipment is exempt from 248 CMR 5.08(2)(a)1 through 4:
- 1. The equipment listed in Chapter 10 entitled "Equipment Not Required To Be Vented" in the most current edition of NFPA 54 as adopted by the Board; and
- 2. Product Approved side wall horizontally vented gas fueled equipment installed in a room or structure separate from the dwelling, building or structure used in whole or in part for residential purposes.
- (c) MANUFACTURER REQUIREMENTS GAS EQUIPMENT VENTING SYSTEM PROVIDED. When the manufacturer of Product Approved side wall horizontally vented gas equipment provides a venting system design or venting system components with the equipment, the instructions provided by the manufacturer for installation of the equipment and the venting system shall include:
- 1. Detailed instructions for the installation of the venting system design or the venting system components; and
- 2. A complete parts list for the venting system design or venting system.
- (d) MANUFACTURER REQUIREMENTS GAS EQUIPMENT VENTING SYSTEM NOT PROVIDED. When the manufacturer of a Product Approved side wall horizontally vented gas fueled equipment does not provide the parts for venting the flue gases, but identifies "special venting systems", the following requirements shall be satisfied by the manufacturer:
- 1. The referenced "special venting system" instructions shall be included with the appliance or equipment installation instructions; and
- 2. The "special venting systems" shall be Product Approved by the Board, and the instructions for that system shall include a parts list and detailed installation instructions.
- (e) A copy of all installation instructions for all Product Approved side wall horizontally vented gas fueled equipment, all venting instructions, all parts lists for venting instructions, and/or all venting design instructions shall remain with the appliance or equipmentat the completion of the installation.

#### **Clearances**

#### The clearances listed below are minimum distances unless otherwise stated:

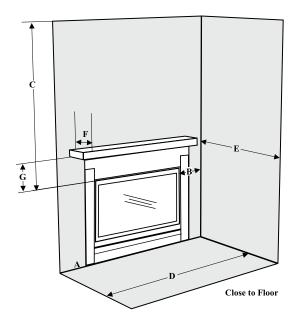
A major cause of chimney related fires is failure to maintain required clearances (air space) to combustible materials. It is of the greatest importance that this fireplace and vent system be installed only in accordance with these instructions.

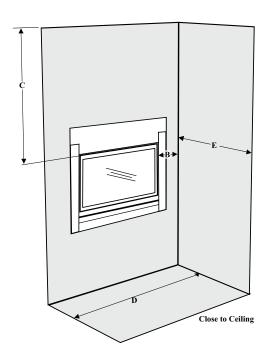
#### **Caution Requirements**

The top, back and sides of the fireplace are defined by standoffs. The metal ends of the standoff may **NOT** be recessed into combustible construction.

#### **WARNING**

Fire hazard is an extreme risk if these clearances (air space) to combustible materials are not adhered to. It is of greatest importance that this fireplace and vent system be installed only in accordance with these instructions.





Clearance:	Dimension	Measured From:
A: *Front Floor Clearance (min.)	0"	Underside of Unit
B: *Sidewall (on one side)	9" (229mm)	Side Opening of Unit
C: *Ceiling (room and/or alcove)	30" (762mm)	Top Opening of Unit
D: Alcove Width	84" (1219mm)	Sidewall to Sidewall (Minimum)
E: Alcove Depth	36" (914mm)	Front to Back Wall (Maximum)
F: Mantel	12" (305mm)	
G:Mantel Clearances	15-3/4" (400mm)	From Top Opening of Unit

Flue Clearances					
Horizontal - Top	2-1/2"				
Horiztonal - Side	1-1/2"				
Horiztonal - Bottom	1-1/2"				
Vertical (Flex Vent)	1-1/2"				
Vertical (Rigid)	1-1/4"				

#### Warning

Fire hazard is an extreme risk if these clearances are not adhered to.

#### **Combustible Mantels**

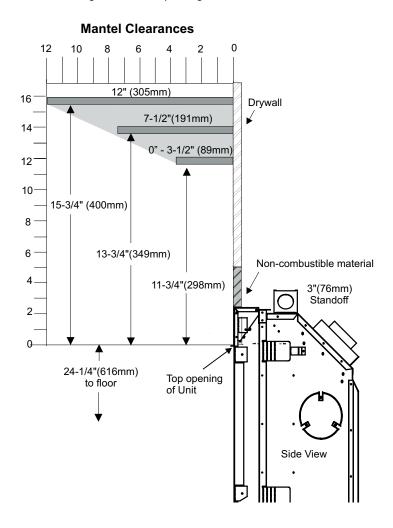
Because of the extreme heat this fireplace emits, the mantel clearances are critical. Combustible mantel clearances from top of unit are shown in the diagram below.

Note: A non-combustible mantel may be installed at a lower height if the framing is made of metal studs covered with a non-combustible board. The non-combustible mantle when installed at a lower overall height may not be lower than 6 inches from the top of the fireplace opening.

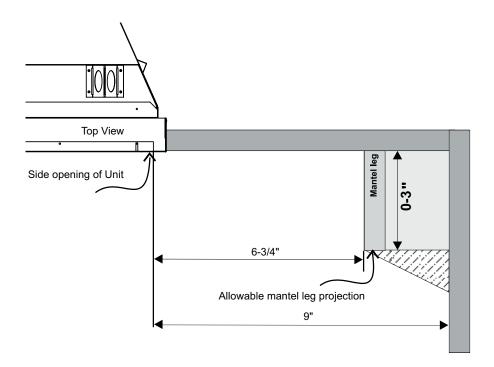
This drawing is to scale at 1:6 (one inch = 6 inches). Mantel can be installed anywhere in shaded area or higher using the above scale.

Note: Ensure the paint that is used on the mantel and the facing is "heat resistant" or the paint may discolour.

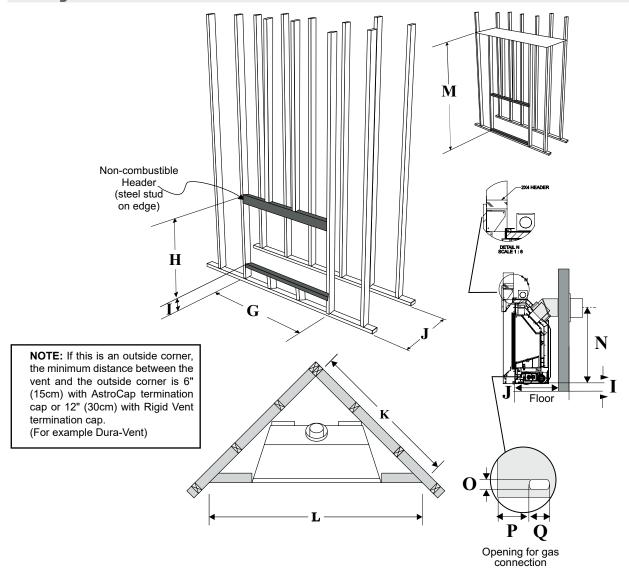
Combustible mantel leg clearances as per diagrams below:



**Mantel Leg Clearances**Combustible mantel leg clearances from side of unit as per diagram:



## **Framing Dimensions**

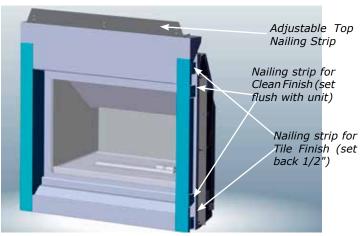


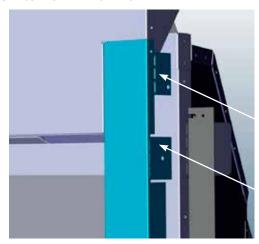
Framing Dimensions	Description	P33	CE	P33CE		
		With Non-Combustible Board Only (i.e. Painted Finish)		Verona	ne, Brick, Slate, Surround ombustible finish	
G	Framing Width	35"(88	9mm)	35"(8	39mm)	
Н	Framing Height *	31-3/4" (	(806mm)	31-3/4"	(806mm)	
I	Framing Rise from Floor	0" (when not using a surround )		0" 3-5/16" min (w/ Verona Surround)		
J	Framing Depth Vertical Horizontal	23-1/4" (591mm) Vertical Rise 20-1/4" (514mm) Rigid / 16-1/2" (406mm) Flex		22-3/4" (578mm) <i>Vertical Rise</i> 19-3/4" (502mm) <i>Rigid</i> / 16" (406mm) <i>Flex</i>		
К	Corner Wall Length	39-1/4" (996mm)		38-15/16" (988mm)		
L	Corner Facing Wall Width	55-1/2" (1410mm)		54-1/2" (	1384mm)	
М	Framed Chase Ceiling*	36" (914mm) <i>Rigid</i>	32" (812mm) Flex	36" (914mm) Rigid	32" (812mm) Flex	
N	Vent Centerline Height*	30" (762mm) <i>Rigid</i> 26" (660mm) <i>Flex</i>		30" (762mm) Rigid	26" (660mm) Flex	
0	Gas Connection Height*	1 1/2" (38mm)		1 1/2"	(38mm)	
Р	Gas Connection Inset*	7-3/16" (183mm)		7-3/16" (183mm) 7-3/16" (183		(183mm)
Q	Gas Connection Width*	3" (76mm)		3" (76mm)		

<sup>\*</sup> Measured from base of unit

#### Framing & Finishing

- 1. There are 8 (eight) side nailing strips and one top nailing strip available on the unit. One set of four (4) are for a clean finish (board only, painted) installation, the other set are for a non-combustible finish (ex. tile, concrete, mantel, surround) as they are set back 1/2" (13mm). The top nailing strip is adjustable to 1/2" (13mm).
- 2. Bend the required four (4) nailing strips to 90°.
- 3. Attach top nailing strip with one (1) screw (located at the back of the nailing strip). Adjust to required position, flush or back 1/2" and tighten screw.





Nailing strip for Tile Finish (set back 1/2")

Nailing strip for Clean Finish (set flush with unit)

1. Frame in the enclosure for the unit with framing material.

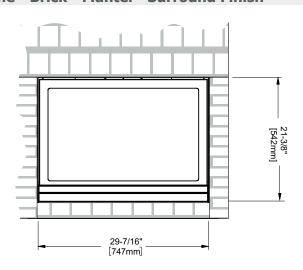
Note: When constructing the framed opening, please ensure there is access to install the gas lines when the unit is installed.

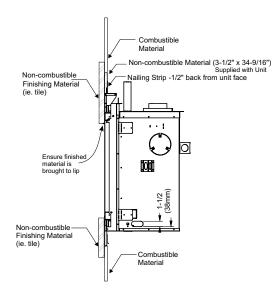
For exterior walls, insulate the enclosure to the same degree as the rest of the house, apply vapour barrier and drywall, as per local installation codes. (Do not insulate the fireplace itself.)

WARNING: Failure to insulate and add vapor barriers to the inside of the exterior wall will result in operational and performance problems including, but not limited to: excessive condensation on glass doors, poor flame package, carbon, blue flames etc. These are not product related issues.

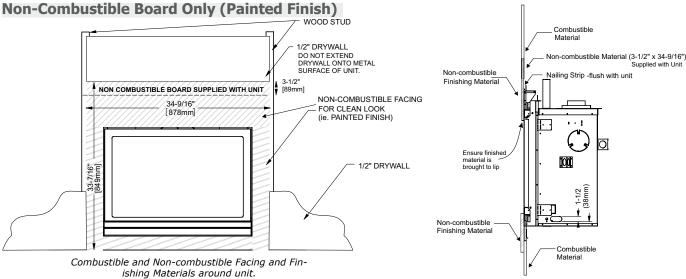
- 3. The unit does not have to be completely enclosed in a chase. You must maintain clearances from the vent to combustible materials: See "Clearances" section. Combustible materials can be laid against the side and back standoffs and the stove base.
- **4.** Tile Finish Option 1: Drywall may be installed onto the unit as shown below to create a surface to apply finishing materials such as tile, slate, etc. Drywall cannot extend onto the metal surface of the unit.
- 5. Tile Finish Option 2: If applying a non-combustible finishing material (tile,slate,brick, stone, mantel, surround etc) the material can be installed directly onto the metal surface of the unit in the area shown below.

#### Tile - Stone - Brick - Mantel - Surround Finish





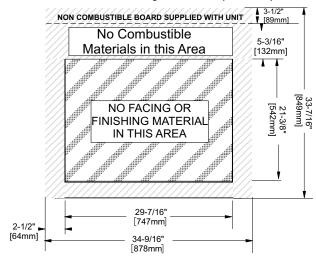
6. If applying a non-combustible facing it may be installed over the metal surface of the firebox of the unit in the area shown below.



**NoTE:** The 3-1/2" x 34-9/16" non combustible material supplied with this unit can be replaced if trying to achieve a clean finish. A large piece of non combustible material (ie. 4' x 8' x 1/2") can be used to eliminate taped seams on or near unit.

7. Non-combustible material (ie. tile, slate, etc) may be brought up to the edge of the glass door of the unit. Minimum clearances must be adhered to, this will assure ease of glass door removal and access to the lower panel.

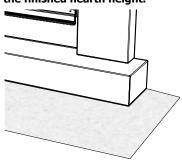
NOTE: Non-combustible finishing materials may be of any thickness desired.

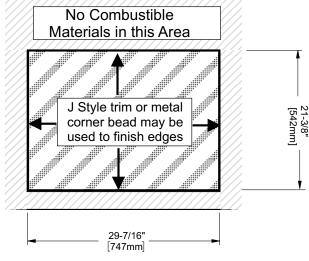


Minimum Clearances for Finishing Materials

#### **IMPORTANT FINISHING DETAIL NOTE:**

Before placing unit into final position - it is important to know the total thickness / height of finished hearth (tile, carpet, flooring etc.) The Verona Surround or the Modera Mantel must be level to or higher than the finished hearth height.





Trim Materials

**Note:** All non-combustible facing material should butt up cleanly to the flanges around the firebox opening.

Rough edges may be visible from an angle.

To maintain a clean finished edge - facing material edges may be finished with a J-style trim or metal cornerbead (both materials available at your local building or hardware store).

IMPORTANT: Materials used must be NON-COMBUSTIBLE.

#### Wall Mount On/Off Switch and Remote Receiver Installation Required for all installations - including Proflame remote controls

#### **IMPORTANT INSTALLATION NOTE:**

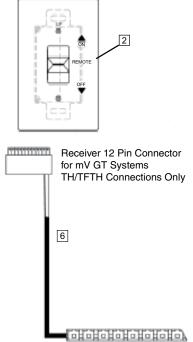
The Receiver must be placed inside the supplied (Low Voltage) junction type wall box and installed into the wall only.

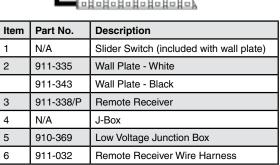
#### DO NOT INSTALL WITHIN THE CONFINES OF THE FIREPLACE.

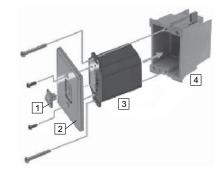
#### **Remote Receiver Installation**

- 1. Install the low voltage junction box to the framing, at desired location within 9 ft. (2.7 meters) from fireplace.
- 2. Feed the 12 pin connector through the opening at back of junction box.
- 3. Connect the 12 pin connector to the back of the receiver.
- 4. Install the Receiver in the Low Voltage Junction box.
- 5. Insert the 4 AA type batteries in the battery compartment with the correct polarity (only required if no fan control module or AC adaptor is installed).
- 6. Place the slider into the cover plate.
- 7. Put the Receiver switch in the "OFF" position, to allow correct lineup for slider switch.
- 8. Make sure the Receiver and cover plate words "ON" and "UP" are on the same side.
- 9. Align the slider with the switch on the Receiver and couple the switch into the slider.
- 10. Align the screw holes.
- 11. Using the two (2) screws provided secure the cover plate to the Receiver.

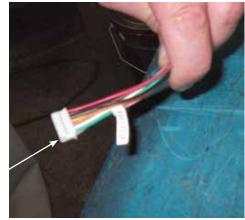
#### **Proflame Receiver**











10 ft. wire harness with 12 pin connector

Diagram 1

#### **Venting Introduction**

The P33CE uses the "balanced flue" technology Co-Axial system. The inner liner vents products of combustion to the outside while the outer liner draws outside combustion air into the combustion chamber thereby eliminating the need to use heated room air for combustion and losing warm room air up the chimney.

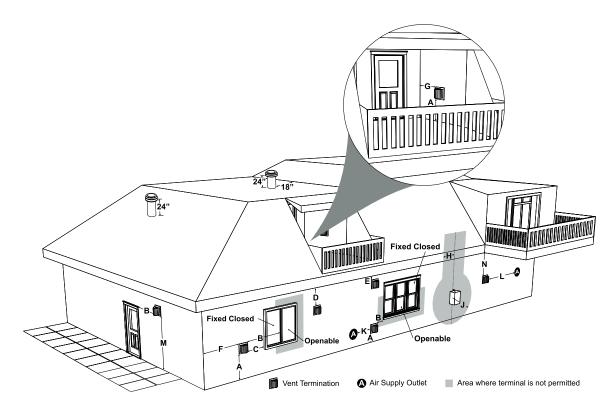
There are 5 vent systems approved for use with the P33CE: the Regency® Direct Vent Flex System for Horizontal Terminations only and the Simpson Dura-Vent Pro, Selkirk Direct-Temp, Amerivent Direct Vent, Metal-Fab Sure Seal, Security Secure Vent and ICC Excel Direct for Horizontal and Vertical Terminations (see following "Venting" Sections for more details).

Note: These flue pipes must not be connected to any other appliance.

The gas appliance and vent system must be vented directly to the outside of the building, and never be attached to a chimney serving a separate solid fuel or gas burning appliance. Each direct vent gas appliance must use its own separate vent system. Common vent systems are prohibited. (See "Rigid Pipe Venting System" for more details and exceptions).

NOTE: Ensure compliance with the outside vent terminal location before cutting hole as both dimensions must be met.

#### **Exterior Vent Termination Locations**



	Minimum Clearance Requirements	Canada <sup>1</sup>	USA <sup>2</sup>
A	Clearance above grade, veranda, porch, deck, or balcony	12"(30cm)	12"(30cm)
В	Clearance to window or door that may be opened	12"(30cm)	9" (23cm)
С	Clearance to permanently closed window	*	*
D	Vertical clearance to ventilated soffit located above the terminal within a horizontal distance of 2 feet (61cm) from the center line of the terminal (check with the local code)	18"(46cm)	18"(46cm)
E	Clearance to unventilated soffit	15"(38cm)	15"(38cm)
F	Clearance to outside corner: with <i>AstroCap</i> Termination Cap.	6"(15cm)	6"(15cm)
	Clearance to outside corner: with all other approved Termination Caps.	12"(30cm)	12"(30cm)
G	Clearance to inside corner: with <b>AstroCap</b> Termination Cap	6"(15cm)	6"(15cm)
	Clearance to inside corner: with all other approved Termination Caps.	12"(30cm)	12"(30cm)
Н	Clearance to each side of center line extended above meter/regulator assembly	36"(90cm) <sup>a</sup>	*
J	Clearance to service regulator vent outlet	36"(90cm)	*
К	Clearance to non-mechanical air supply inlet to building or the combustion air inlet to any other appliance	12"(30cm)	9" (23cm)
L	Clearance to a mechanical air supply inlet #3' (91cm) above if within 10' (3m) horizontally.	72"(1.8m)	36"(90cm) <sup>b</sup>
М	Clearance above paved sidewalk or a paved driveway located on public property	84"(2.1m) <sup>+</sup>	*
N	Clearance under veranda, porch, deck, or balcony	12"(30cm) <sup>‡</sup>	*

In accordance with current CSA B149.1, Natural Gas and Propane Installation Code

In accordance with the current ANSI Z223.1/NFPA 54, National Fuel Gas Code

A vent shall not terminate directly above a sidewalk or paved driveway which is located between two single family dwellings and serves both dwellings.

\* Permitted only if veranda, porch, deck, or balcony is fully open on a minimum of two sides beneath the floor.

\* Clearance in accordance with local installation codes and the requirements of the gas supplier

a 3 feet (91cm) within a height of 15 feet (4.5m) above the meter / regulator assembly

 $<sup>^{\</sup>rm a}$  3 feet (91cm) within a height of 15 feet (4.5m) above the meter / regulator assembly  $^{\rm b}$  3 feet (91cm) above  $\,$  - if within 10 feet (3m) horizontally

#### Regency® Direct Vent Flex System Horizontal Terminations Only

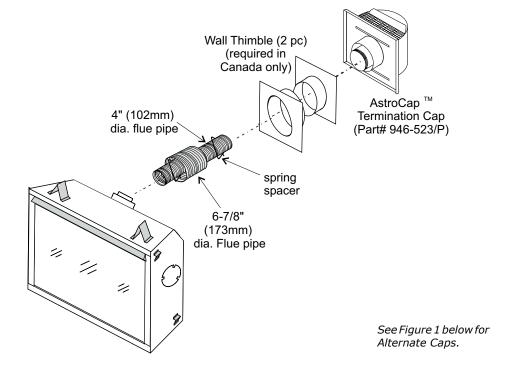
This venting system, in combination with the P33CE Direct Vent Gas Fireplace, have been tested and listed as a direct vent heater system by Warnock Hersey/ Intertek. The location of the termination cap must conform to the requirements in the "Exterior Vent Terminal Locations" Section .

Regency® Direct Vent Flex Termination Kit (Part # 946-513) includes all the parts needed to install the P33CE with a maximum run of 2 feet. If installing the P33E with a <u>continuous</u> vent length of more than 2 ft (.6m) to a maximum of 10 ft. (3.0m) use Kit # 946-515 (4 ft) or 946-516 (10 ft) or see "Rigid Pipe Venting Systems" Section for alternate venting arrangements.

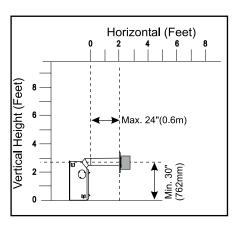
- 1) 6-7/8" dia. flexible liner (2 ft. length)
- 2) 4" dia. flexible liner (2 ft. length)
- 3) spring spacers (3)
- **4)** thimble (2)
- 5) AstroCap termination cap (1)
- 6) screws (12)
- 7) tube of Mill Pac (1)
- 8) plated screws (8)
- **9)** screws #8 x 1-1/2" drill point, stainless steel (4)

#### **Notes:**

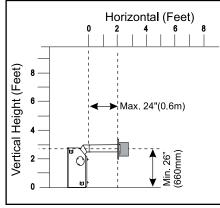
- 1) Liner sections should be continuous without any joints or seams.
- 2) Only Flex pipe purchased from Regency® may be used for Flex installations.



## <u>Minimum</u> <u>Rigid Pipe Center-Line</u>



<u>Minimum</u> Flex Kit Center-Line



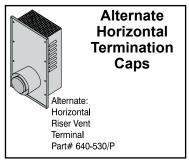


Figure 1

Wherever necessary due to external location of cap, the AstroCap can be replaced with the FPI Riser Vent Termination Cap or the Dura-Vent Snorkel Termination Cap.

# Installation Procedures for Regency® Direct Vent System (Flex)

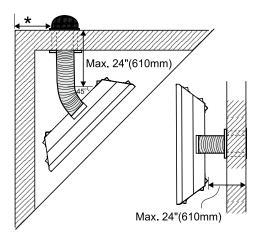
- 1) Locate the unit in the framing, rough in the gas (preferably on the right side of the unit) and the electrical (Junction block is on the left side) on the left. Locate the centerline of the termination and mark wall accordingly. Cut a 10"(254mm) hole in the wall (inside dimension).
- Note: To make the installation more aesthetically pleasing, we recommend framing out a square to mount the terminal to.



Note: A 2-1/2" (64mm) horizontal top and 1-1/2" (38mm) horizontal sides & bottom clearance around thelinermustbemaintainedexcept that only a 1" (25mm) clearance is needed at the termination end. We recommend framing a 10"(254mm) x 10"(254mm) (inside dimensions) hole to give structural rigidity for mounting the termination.

Note: When installing a appliance where the exterior of the house will be or is sided with vinyl siding, a vinyl siding standoff or furring strips must be used to ensure that the termination cap is not recessed into the siding. If there is no siding installed - install the vinyl siding standoff or furring strips to the exterior of the home where the termination cap is to be installed. Install the cap on the vinyl siding standoff or furring strips. J-channel can then be installed around the vinyl siding standoff, then the siding can be installed. If vinyl siding is already installed - line up the vinyl siding standoff or furring strips on the vinyl siding where the termination cap is to be installed, trace out the vinvl siding standoff or furring strips, then cut out and remove the vinvl. Install the standoff to the exterior of the home. Install the termination cap on the vinyl siding standoff or furring strips.

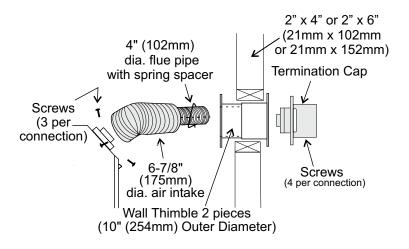
- 2) Level the fireplace and fasten it to the framing using nails or screws through the nailing strips.
- 3) Assemble the vent assembly by applying Mill Pac to the 4"(100mm) inner collar of the termination and slipping the 4"(100mm) liner over it at least 1-3/8" (35mm). Fasten with the 3 screws (drilling pilot holes will make this easier). Apply Mill Pac to the 6-7/8"(175mm) flex pipe and slip it over the 6-7/8" outer collar of the vent terminal at least 1-3/8"(35mm) and fasten with the 3 screws.
- 4) Separate the 2 halves of the wall thimble and securely fasten the one with the tabs to the outside wall making sure that the tabs are on top and bottom. Fasten the other thimble half to the inside wall. The thimble halves slip inside each other and can be adjusted for 2 x 4 or 2 x 6 walls. The liners must slip over the collars a minimum of 1-3/8".
- \* If this is an outside corner, the minimum distance between the vent and the outside corner is 6" (15cm) with *AstroCap* termination cap or 12" (30cm) with Dura-Vent termination cap. See "F" in the diagram in "Exterior Vent Termination Locations" Section.
- 5) Slip the assembled liner and termination assembly through the thimble making sure the termination cap faces up (there are markings on the cap that show which way is up). This will position the termination cap with proper down slope for draining water. Fasten the cap to the outer wall with the 4 supplied screws.
- **6)** Pull the centre 4"(100mm) liner and outer 6-7/8"(175mm) liner out enough to slip over the flue collars of the fireplace.
- 7) Apply Mill Pac over the fireplace inner collar and slip the 4"(100mm) liner down over it and attach with 3 supplied screws.



Minimum and Maximum Vent Clearances

- 8) Do the same with the 6-7/8"(175mm) liner.
- 9) Apply a bead of silicone between the thimble and termination and around the outer edge of the terminal at the wall in order to keep the water out.

IMPORTANT: Do not locate termination hood where excessive snow or ice buildup may occur. Be sure to check vent termination area after snow falls, and clear to prevent accidental blockage of venting system. When using snow blowers, make sure snow is not directed towards vent termination area.



#### **Rigid Pipe Venting Systems**

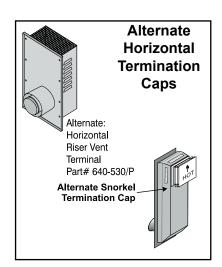
#### Horizontal or Vertical Terminations

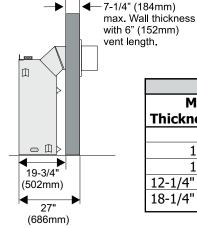
The minimum components required for a basic horizontal termination are:

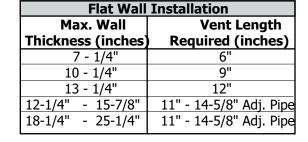
- 1 AstroCap Horizontal Termination Cap
- 1 45° Elbow
- 1 Rigid Pipe Adaptor
- 1 Wall Thimble
- Length of pipe to suit wall thickness (see chart)

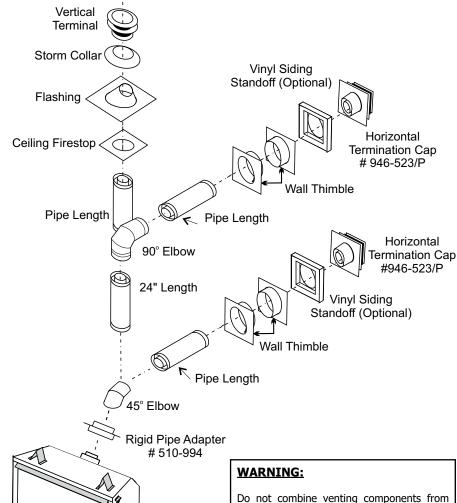
For siding other than vinyl furring strips may be used, instead of the vinyl siding standoff, to create a level surface to mount the vent terminal. The Terminal must not be recessed into siding.

If a Vinyl Siding Standoff is required (it must be used with vinyl siding), measure to outside surface of wall without siding and add 2 inches.









Do not combine venting components from different venting systems.

However use of the AstroCap $^{\text{TM}}$  and FPI Riser is acceptable with all systems.

This product has been evaluated by Intertek for using a Rigid Pipe Adaptor in conjunction with Duravent Direct-Vent , Selkirk Direct-Temp, Ameri Vent Direct venting and Security Secure Vent systems. Use of these systems with the Rigid Pipe adaptor is deemed acceptable and does not affect the Warnok Hersey/Intertek listing of components.

When using Rigid Vent other than Simpson Dura-Vent, 3 screws must be used to secure rigid pipe to adaptor.

The FPI AstroCap<sup>™</sup> and FPI Riser Vent terminal are certified for installations using FPI venting systems as well as Simpson Dura-Vent® Direct Vent Pro, American Metal Products Ameri Vent Direct Vent, Security Secure Vent®, Selkirk Direct-Temp. AstroCap<sup>™</sup> is a proprietary trademark of FPI Fireplace Products International Ltd. Dura-Vent® and Direct Vent are registered and/or proprietary trademarks of Simpson Dura-Vent Co. Inc.

## 4" x 6-5/8" Rigid Pipe Cross Reference Chart

Components from different Manufacturers may not be mixed. Not All Rigid Pipe components are available directly from FPI.

Description	Simpson Direct Vent Pro®	*Selkirk Direct Temp™	*American Metal Products® Amerivent Direct	*Metal-Fab™ Sure Seal	*Security Secure- Vent®	*ICC Excel Direct	*Olympia Ventis DV*
6" Pipe Length-Galvanized	46DVA-06	4DT-06	N/A	4D6	SV4L6	TC-4DL6	VDV-0406
6" Pipe Length-Black	46DVA-06B	4DT-06B	N/A	4D6B	SV4LB6	TC-4DL6B	VDVB-0406
7" Pipe Length-Galvanized	N/A	N/A	4D7	N/A	N/A	N/A	N/A
7" Pipe Length-Black	N/A	N/A	4D7B	N/A	N/A	N/A	N/A
9" Pipe Length-Galvanized	46DVA-09	4DT-09	N/A	N/A	N/A	TC-4DL9	VDV-0409
9" Pipe Length-Black	46DVA-09B	4DT-09B	N/A	N/A	N/A	TC-4DL9B	VDVB-0409
12" Pipe Length-Galvanized	46DVA-12	4DT-12	4D12	4D12	SV4L12	TC-4DL1	VDV-0412
12" Pipe Length-Black	46DVA-12B	4DT-12B	4D12B	4D12B	SV4LB12	TC-4DL1B	VDVB-0412
18" Pipe Length-Galvanized	46DVA-18	4DT-18	4D18	4D18	SV4LA	TC-4DL18	VDV-0418
18" Pipe Length-Black	46DVA-18B	4DT-18B	4D18B	4D18B	SV4LA	TC-4DL18B	VDVB-0418
24" Pipe Length-Galvanized	46DVA-24	4DT-24	4D24	4D24	SV4L24	TC-4DL2	VDV-0424
24" Pipe Length-Black	46DVA-24B	4DT-24B	4D24B	4D24B	SV4LB24	TC-4DL2B	VDVB-0424
36" Pipe Length-Galvanized	46DVA-36	4DT-36	4D36	4D36	SV4L36	TC-4DL3	VDV-0436
36" Pipe Length-Black	46DVA-36B	4DT-36B	4D36B	4D36B	SV4LB36	TC-4DL3B	VDVCB-0436
48" Pipe Length-Galvanized	46DVA-48	4DT-48	4D48	4D48	SV4L48	TC-4DL4	VDV-0448
48" Pipe Length-Black	46DVA-48B	4DT-48B	4D48B	4D48B	SV4LB48	TC-4DL4B	VDVB-0448
60" Pipe Length-Galvanized	46DVA-60	4DT-60	N/A	N/A	N/A	N/A	N/A
60" Pipe Length-Black	46DVA-60B	4DT-60B	N/A	N/A	N/A	N/A	N/A
							<u>'</u>
Adjustable Length 3"-10"-Galvanized	N/A	N/A	N/A	4DAL	N/A	TC-4DLT	N/A
Adjustable Length 3"-10"-Black	N/A	N/A	N/A	4DALB	N/A	TC-4DLTB	N/A
Adjustable Length 7"-Galvanized	N/A	N/A	4D7A	N/A	N/A	N/A	N/A
Adjustable Length 7"-Black	N/A	N/A	4D7AB	N/A	N/A	N/A	N/A
Extension Pipe 8-1/2"-Galvanized	46DVA-08A	N/A	N/A	N/A	N/A	N/A	N/A
Extension Pipe 8-1/2"-Black	46DVA-08AB	N/A	N/A	N/A	N/A	N/A	N/A
Adjustable Length 12"-Galvanized	N/A	N/A	4D12A	N/A	SV4LA12	TC-4dLSI	N/A
Adjustable Length 12"-Black	N/A	N/A	4D12A	N/A	SV4LBA12	TC-4dLSIB	N/A
Extension Pipe 16"-Galvanized	46DVA-16A	N/A	N/A	N/A	N/A	N/A	N/A
Extension Pipe 16"-Black	46DVA-16AB	N/A	N/A	N/A	N/A	N/A	N/A
450.5"	4601/4 545	407 51 45	45.451		1	TE 40545	1/DV 51 0 4 4 5
45º Elbow-Galvanized	46DVA-E45	4DT-EL45	4D45L	N/A	N/A	TE-4DE45	VDV-EL0445
45º Elbow-Black	46DVA-E45B	4DT-EL45B	4DT-EL45B	N/A	N/A	TE-4DE45B	VDVB-EL0445
45° Elbow Swivel-Galvanized	See 46DVA-E45	N/A	N/A	4D45L	SV4E45	N/A	N/A
45° Elbow Swivel-Black	See 46DVA-E45B	N/A	N/A	4D45LB	SV4EB45	N/A	N/A
90º Elbow-Galvanized	46DVA-E90	4DT-EL90S	4DT-EL90S	N/A	N/A	TE-4DE90	VDV-EL0445
90° Elbow-Black	46DVA-E90B	4DT-EL90SB	4DT-EL90SB	N/A	SV4EBR90-1	TE-4DE90B	VDVB-EL0445
90° Elbow, Swivel-Galvanized	See 46DVA-E90	N/A	N/A	4D90L	SV4E90-1	N/A	N/A
90° Elbow, Swivel-Black	See 46DVA-E90B	N/A	N/A	4D90LB	SV4EB90-1	N/A	N/A
90° Starter Elbow, Swivel-Galvanized	N/A	N/A	N/A	4D90A	N/A	N/A	N/A
Adaptor*	N/A	N/A	N/A	4D90L	N/A	N/A	VDV-UAA04
Ceiling Support	N/A	4DT-CS	4DSP	4DFSP	SV4SD	TM4-RDS	VDV-SCR04
Cathedral Support Box	46DVA-CS	4DT-CSS	4DRSB	4DRS	SV4CSB	TM4-SDS	VDV-CSS04
Wall Support/Band	46DVA-WS	4DT-WS/B	4DWS	4DWS	SV4BM	TM-SWS	VDV-WS04
Offset Support	46DVA-ES*	4DT-OS	N/A	N/A	SV4SU	TM-SOS	N/A
Wall Thimble	46DVA-WT	4DT-WT	4DWT	4DWT	SV4RSM	N/A	VDV-WPT04
Wall Thimble Cover/Ceiling Support	46DVA-DC	N/A	N/A	N/A	SV4PF	N/A	N/A
Firestop Spacer	46DVA-FS	4DT-FS	4DFSP	4DFS	SV4BF	TM-4CS	VDV-FS04
Trim Plate-Black	N/A	4DT-TPS	4DFPB	4DcP	SV4LA	TM-4TP	VDV-WTC04
					1		

<sup>\*</sup> Not available from Regency

Description	Simpson Direct Vent Pro®	*Selkirk Direct Temp™	*American Metal Products® Amerivent Direct	*Metal-Fab™ Sure Seal	*Security Secure- Vent®	*ICC Excel Direct	*Olympia Ventis DV*
Attic Insulation Shield 12"	46DVA-IS	N/A	4DAIS12	DDIS	SV4RSA	N/A	VDV-AIS04
Attic Insulation Shield - Cold Climates 36"	N/A	N/A	4DAIS12	N/A	N/A	TM-4AS	N/A
Basic Horizontal Termination Kit (A)	4DVA-KHA	4DT-HKA	4DHTK2	4DHTKA	SV-SHK	TM4-HTK	VDV-KW04
Horizontal Termination Kit (B)	N/A	4DT-HKB	4DHTK1	4DHTKB	SV-HK	TM4-HTK	VDV-K04
Vertical Termination Kit	N/A	4DT-VKC	4DHTK	4DHTK	SV-FK	N/A	N/A
					1	1	
High Wind Vertical Cap	46DVA-VCH	4DT-VC	N/A	N/A	N/A	TM-4VT	VDV-VCHW04
High Wind Horizontal Cap	N/A	N/A	N/A	N/A	N/A	TM-4DHT	N/A
Horizontal Square Termination Cap	46DVA-HC	4DT-AHC	4DHC	4DHT	SV4CHC-1	TM-4HT	VDV-HC04
Vertical Termination Cap	46DVA-VC	4DT-HVC	4DVC	4DVT	SV4CGV-1	N/A	N/A
Storm Collar	46DVA-SC	4DT-SC	4DSC	4DSC	SV4FC	TM-SC	VDV-SC04
Flashing - Flat Roof	46DVA-FF	N/A	N/A	N/A	N/A	N/A	N/A
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Adjustable Flashing 0/12-6/12	46DVA-F6	4DT-AF6	4D12S	4DF	SV4STC14	TF-4FA	VDV-F0406
Adjustable Flashing 6/12-12/12	46DVA-F12	4DT-AF12	4D36S	4DF12	SV4STC36	TF-4FB	VDV-SSO
Vinyl Siding Standoff	46DVA-VSS	4DT-VS-1	N/A	4DVS	SV4VS	TM-VSS	N/A
Vinyl Siding Shield Plate	N/A	4DT-VSP	N/A	N/A	SV4VS	N/A	N/A
Snorkel Termination 14"	46DVA-SNK14	4DT-ST14	N/A	N/A	N/A	TM-4ST14	N/A
Snorkel Termination 36"	*46DVA-SNK36	4DT-ST36	N/A	N/A	N/A	TM-4ST36	N/A
Well Fireston	46DVA FC*	N/A	I NIZA	N/A	I N/A	TM 4TD	VDV FC04
Wall Firestop	46DVA-FS*	N/A	N/A	N/A	N/A	TM-4TR	VDV-FS04

<sup>\*</sup> Not available from Regency

946-506/P	Vent Guard (Optional) for AstroCap	946-205	Vinyl Siding Shield for Riser Vent Terminal
**510-994	Rigid Pipe Adaptor (Must use with all rigid piping)	946-208/P	Vent Guard (Optional) for Riser Vent Terminal
640-530/P	Riser Vent Terminal	946-523/P	AstroCap Horizontal Cap
		946-206	Vinyl Siding Standoff for AstroCap

Note: When using Metal-Fab Sure Seal Rigid Piping - please note that the Adaptor (4DDA) must be used in conjunction with FPI Rigid Pipe Adaptor (510-994).

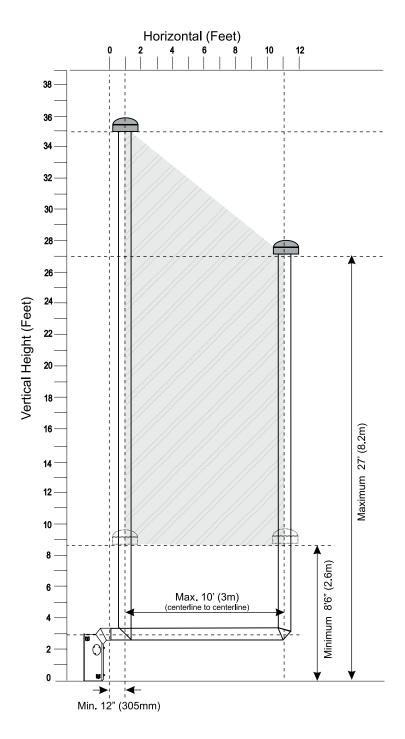
Offset Pipe Selection: Use this table to determine offset pipe lengths.								
Pipe Length (L)	4" x 6-5/8" Venting			For specific instructions on venting components - visit the				
	Run (X)	Rise (Y)		manufacturers website listed below.				
0" (0mm)	4-7/8" (124mm)	13-7/8" (340mm)		Simpson Direct Vent Pro: www.duravent.com				
6" (152mm)	8" (203mm)	16-1/2" (419mm)	-	Selkirk Direct-Temp: www.selkirkcorp.com				
9" (229mm)	10-1/8" (257mm)	18-5/8" (473mm)		American Metal Products: www.americanmetalproducts.com				
12" (305mm)	12-1/4" (311mm)	20-3/4" (527mm)		Metal-Fab Sure Seal: www.mtlfab.com				
24" (610mm)	20-5/8" (524mm)	29-1/8" (740mm)		Security Secure Vent: www.securitychimneys.com				
36" (914mm)	29" (737mm)	37-1/2" (953mm)		Industrial Chimney Company: www.icc-rsf.com				
48" (1219mm)	37-7/16" (951mm)	45-15/16" (1167mm)	<b>←</b> χ <b>→</b>	Olympia Ventis DV: www.olympiachimney.com				

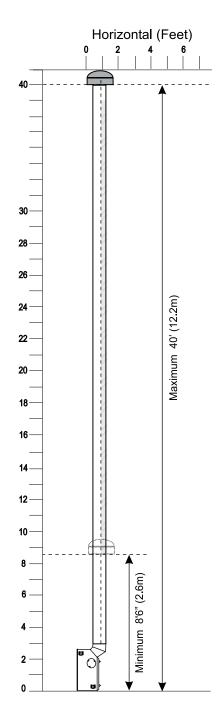
**Note:** Horizontal runs of vent must be level, or have a 1/4" rise for every 1 foot of run towards the termination. Never allow the vent to run downward - this could cause high temperatures and may present a possible fire hazard.

#### **Rigid Pipe Venting Arrangements**

**Vertical Terminations (Propane & Natural Gas)** 

The shaded area in the diagram shows all allowable combinations of straight vertical and offset to vertical terminations, using one 90° elbow, with **rigid pipe** vent systems for Propane and Natural Gas.





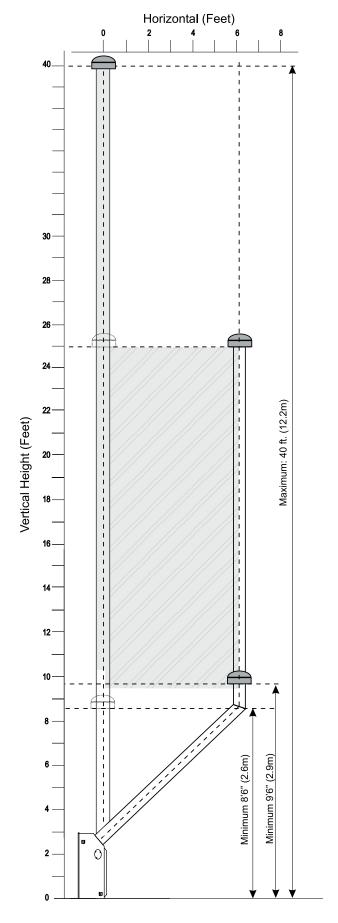
- Vent must be supported at offsets.
- Firestops are required at each floor level and whenever passing through a wall.
- Maintain clearances to combustibles.
- When using Contemporary Faceplate, unit must be raised 1".

Note: Must use optional rigid pipe adapter when using rigid vent systems (Part # 510-994).

The P33CE is approved for a maximum 40 ft. straight vertical, with **rigid pipe** vent systems for Propane and Natural Gas.

The shaded area in the diagram shows all allowable combinations of straight vertical and offset to vertical terminations with **rigid pipe** vent systems for Propane and Natural Gas. <u>Maximum two 45° elbows allowed.</u>

- Vent must be supported at offsets.
- Firestops are required at each floor level and whenever passing through a wall.
- Maintain clearances to combustibles.
- When using Contemporary Faceplate, unit must be raised 1".



#### **Rigid Pipe Venting Arrangements**

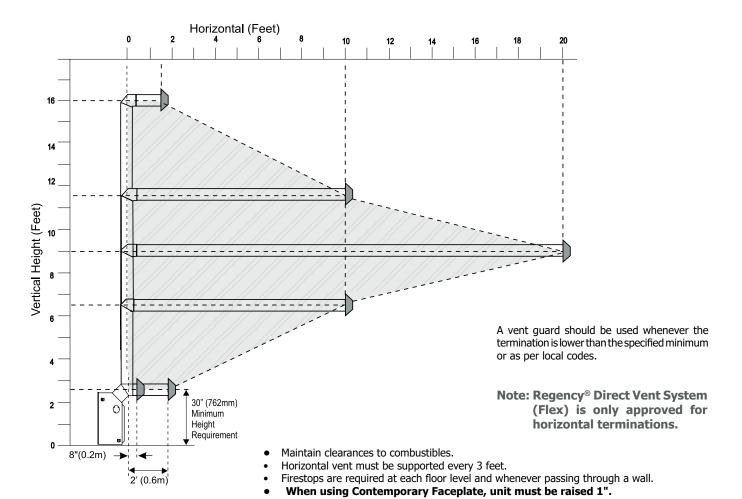
**Horizontal Terminations** 

REGENCY® DIRECT VENT SYSTEM (FLEX)

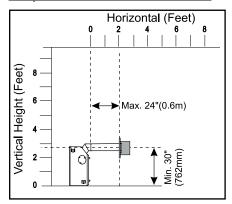
(Propane & Natural Gas)

This diagram shows all allowable combinations of vertical runs with horizontal terminations, <u>using one 45° and one 90° elbow</u> (two 45° elbows equal one 90° elbow).

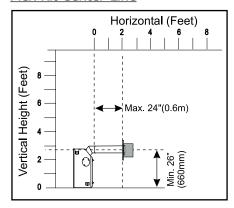
Note: Must use optional rigid pipe adaptor (Part # 510-994) when using rigid pipe vent systems. (Refer "Rigid Pipe Venting Systems" Section)



## <u>Minimum</u> Simpson Dura-Vent Center-Line



#### Minimum Flex Kit Center-Line



#### Horizontal Venting with Two (2) 90° Elbows Horizontal Venting with Three (3) 90° Elbows

#### One 90° elbow = Two 45° elbows.

Option	V	H + H1	
A)	1' Min.	3' Max.	
В)	2' Min.	4' Max.	
C)	3' Min.	5' Max.	
D)	4' Min.	6' Max.	
E)	5' Min.	7' Max.	
F)	6' Min.	8' Max.	

With these options, maximum total pipe length is 30 feet with minimum of 6 feet total vertical and maximum 8 feet total horizontal.

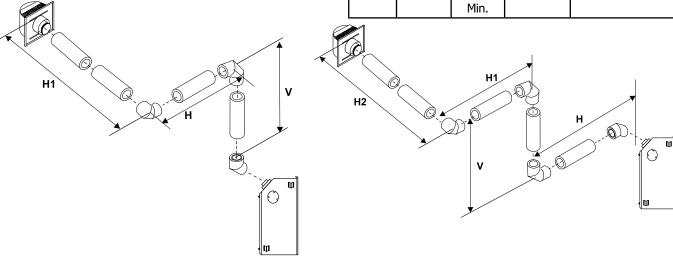
Please note minimum 1 foot between 90° elbows is required.

#### One 90° elbow = Two 45° elbows.

Option	Н	V	H+H1+ H2
A)	1' Max.	1' Min.	3' Max.
B)	2' Max.	3' Min.	5' Max.
C)	3' Max.	5' Min.	6' Max.
D)	4' Max.	7' Min.	7' Max.
E)	5' Max.	9' Min.	8' Max.
F)	6' Max.	11' Min.	9' Max.

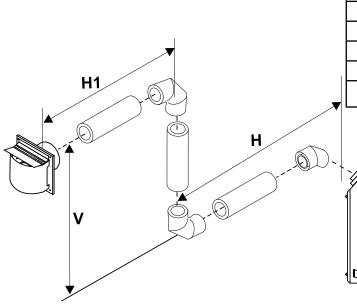
With these options, maximum total pipe length is 30 feet with minimum of 11 feet total vertical and maximum 9 feet total horizontal.

Please note minimum 1 foot between 90° elbows is required.



#### Horizontal Venting with Two (2) 90° Elbows

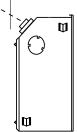
#### One 90° elbow = Two 45° elbows.



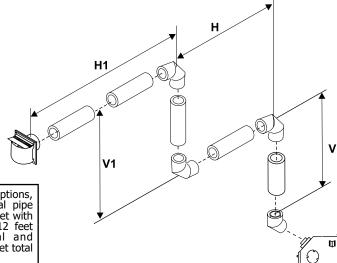
Option	Н	V	H+H1
A)	1' Max.	1' Min.	3' Max.
B)	2' Max.	2' Min.	5' Max.
C)	3' Max.	4' Min.	6' Max.
D)	4' Max.	6' Min.	7' Max.
E)	5' Max.	8' Min.	8' Max.

With these options, maximum total pipe length is 30 feet with minimum of 8 feet total vertical and maximum 8 feet total horizontal.

Please note minimum 1 foot between 90° elbowsisrequired.



## Horizontal Venting with Three (3) 90° Elbows



One 90° elbow = Two 45° elbows.

Option	٧	Н	V+V1	H+H1
A)	2' Min.	1' Max.	3' Min.	4' Max.
B)	3' Min.	2' Max.	4' Min.	5' Max.
C)	4' Min.	3' Max.	6' Min.	6' Max.
D)	5' Min.	4' Max.	8' Min.	7' Max.
E)	6' Min.	5' Max.	10' Min.	8' Max.
F)	7' Min.	6' Max.	12' Min.	9' Max.

With these options, maximum total pipe length is 30 feet with minimum of 12 feet total vertical and maximum 9 feet total horizontal.

Please note minimum 1 foot between 90° elbows is required.

# Vertical Venting with Two (2) 90° Elbows One 90° elbow = Two 45° elbows.

Option	V	Н	V+V1
A)	1' Min.	4' Max.	2' Min.
B)	2' Min.	5' Max.	3' Min.
C)	3' Min.	6' Max.	4' Min.
D)	4' Min.	7' Max.	5' Min.
E)	5' Min.	8' Max.	6' Min.

With these options, maximum total pipe length is 30 feet with minimum of 6 feet total vertical and maximum 8 feet total horizontal.

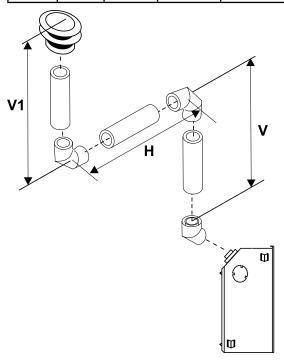
Please note minimum 1 foot between 90° elbowsis required.

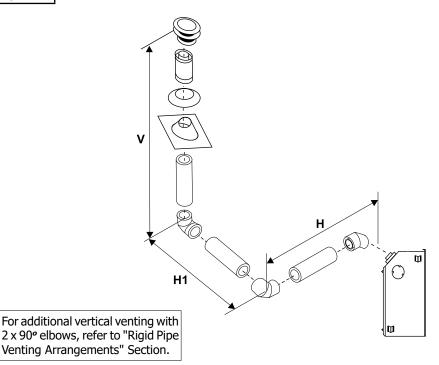
# Vertical Venting with Two (2) 90° Elbows One 90° elbow = Two 45° elbows.

Option	H + H1	V
A)	2' Max.	2' Min.
B)	3' Max.	3' Min.
C)	4' Max.	4' Min.
D)	5' Max.	5' Min.
E)	6' Max.	6' Min.

With these options, maximum total pipe length is 30 feet with minimum of 6 feet total vertical and maximum 6 feet total horizontal.

Please note minimum 1 foot between 90° elbows is required.



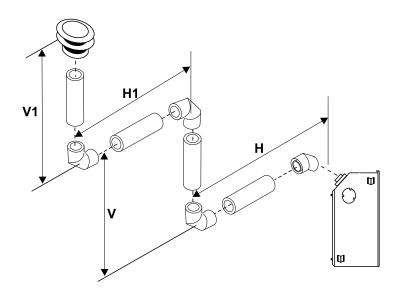


## installation

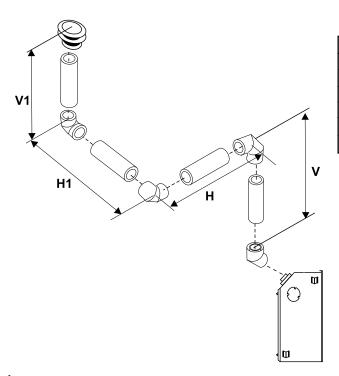
## Vertical Venting with Three (3) 90° Elbows

One 90° elbow = Two 45° elbows.

Option	n H	V	H + H1	V + V1	With these options, max. total
A)	1' Max.	1' Min.	3' Max.	3' Min.	pipe length is 30 feet with min.
B)	2' Max.	2' Min.	4' Max.	J	of 11 feet total vertical and
C)	3' Max.	3' Min.'	5' Max.	/ / //////	max. 7 feet total horizontal.  Please note min. 1 foot
D)	4' Max.	4' Min.	6' Max.	O: M:	between 90° elbows is
E)	5' Max.	5' Min.	7' Max.	11' Min.	required.



## Vertical Venting with Three (3) 90° Elbows



#### One 90° elbow = Two 45° elbows.

Option		H + H1	V + V1	With these options, max.
A)	2' Min.	3 Max.	4 Min.	total pipe length is 30 feet
B)	3' Min.	4' Max.	6' Min.	with min. of 10 feet total
C)	4' Min.	5' Max.	7' Min.	vertical and max. 8 feet total horizontal.
D)	5' Min.	6' Max.	8' Min.	Please note min. 1 foot
E)	6' Min.	7' Max.	9' Min.	between 90° elbows is
F)	7' Min.	8' Max.	10' Min	required.

# **Vertical Termination with Co-Linear Flex System**

THE APPLIANCE MUST NOT BE CONNECTED TO A CHIMNEY FLUE SERV-ING A SEPARATE SOLID FUEL BURNING APPLIANCE.

This appliance is designed to be attached to two 3" (76mm) co-linear aluminium flex running the full length of the chimney. See the "Venting Arrangements - Vertical Terminations" Section for minimum and maximum heights.

#### **Required Parts:**

Part # **Description** 946-529 Co-linear DV Vertical **Termination Cap** 948-305 3" Flex - 35 ft. 946-563 Co-Axial to Co-Linear Adapter Kit which contains the following: Co-linear Flex Adapter Outer Pipe Inner Pipe Adapter 510-994 Rigid Pipe Adaptor 46DVA-E45 45° Elbow

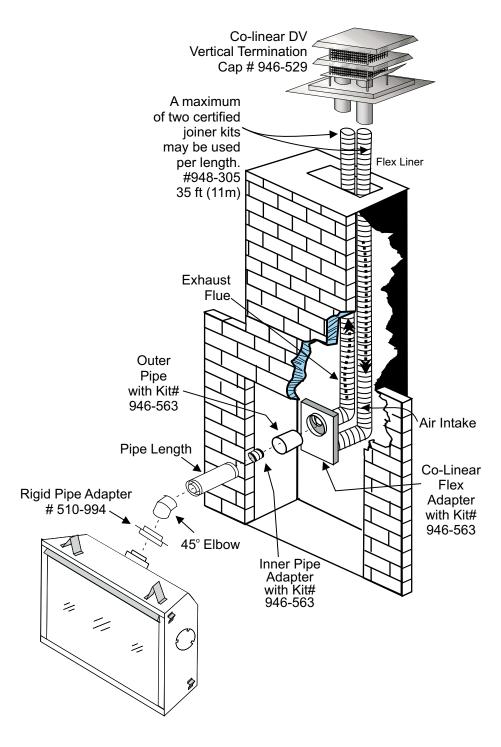
#### **Alternate Approved Caps**

46dva-VC Vertical Termination Cap 46dva-VCH High Wind Cap

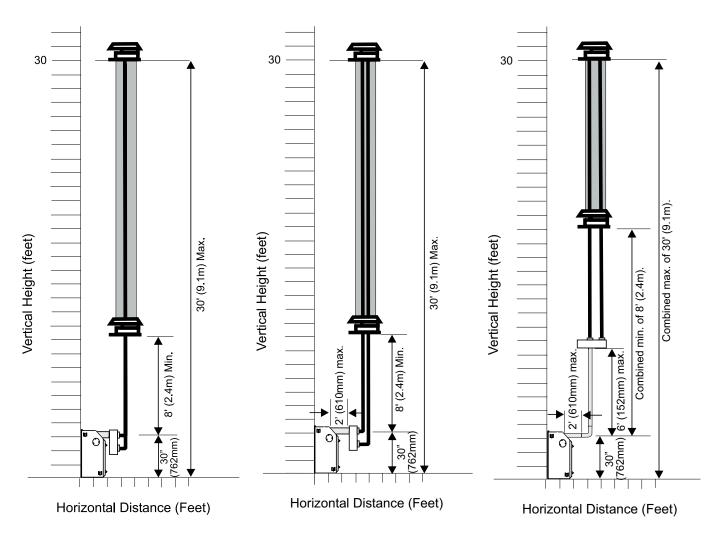
46dva-GK 3" Co-linear Adapter with flashing

Masonry chimneys may take various contours which the flexible liner will accommodate. However, **keep the flexible liner as straight as possible**, avoid unnecessary bending.

The Air Intake pipe must be attached to the inlet air collar of the termination cap.



# **Venting Arrangements - Vertical Terminations**with Co-linear Flex System for both Residential & Manufactured Homes into Masonry Fireplaces



When using Contemporary Faceplate, unit must be raised 1".

The shaded area in the diagrams show the allowable vertical terminations.

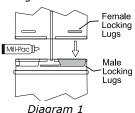
#### **Unit Installation with Horizontal Termination**

Install the vent system according to the manufacturer's instructions included with the components.

- 1) Set the unit in its desired location. Check to determine if wall studs or roof rafters are in the way when the venting system is attached. If this is the case, you may want to adjust the location of the unit. Rough in the gas preferably on the right side of the unit and the electrical (junction block is on the left side) on the left.
- 2) Direct Vent pipe and fittings are designed with special twist-lock connections to connect the venting system to the appliance flue outlet. A twist-lock appliance adaptor is an available option that must be used in conjunction with the Simpson Dura-Vent Direct Vent system.
- 3) Put a bead of Mill-Pac inside the outer section of the adapter and on the inner collar. Slip the adapter over the existing inner and outer flue collar and fasten to the outer collar only with the 3 supplied screws (drilling pilot holes will make this easier). Level the fireplace and fasten it to the framing using nails or screws through the nailing strips.
- 4) Assemble the desired combination of pipe and elbows to the appliance adaptor and twist-lock for a solid connection.

#### Note:

a) Twist-lock procedure: Four indentations, located on the female ends of pipes and fittings, are designed to slide straight onto the male ends of adjacent pipes and fittings, by orienting the four pipe indentations so they match and slide in to the four entry slots on the male ends, Dia. 1. Push the pipe sections completely together, then twist-lock one section clockwise approximately one-quarter turn, until the two sections are fully locked. The female locking lugs will not be visible from the outside, on the Black Pipe or fittings. They may be located by examining the inside of the female ends.



NOTE: For best results and optimum performance with each approved venting system, it is highly recommended to apply "Mill-Pac" sealant (supplied) to every inner pipe connection. Failure to do so may result in drafting or performance issues not covered under warranty.

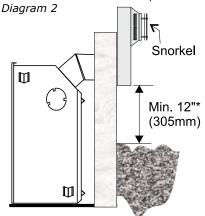
b) Horizontal runs of vent must be supported every three feet. Wall straps are available for this purpose. **5)** Mark the wall for a 10" x 10" square hole. The center of the square hole should line up with the centerline of the horizontal pipe. Cut and frame the 10 inch square hole in the exterior wall where the vent will be terminated. If the wall being penetrated is constructed of non-combustible material, i.e. masonry block or concrete, a 7"(178mm) diameter (7-1/2"(191mm) dia. for flex) hole is acceptable.

#### Note:

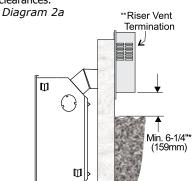
- a) The horizontal run of vent must be level, or have a 1/4 inch rise for every 1 foot of run towards the termination. Never allow the vent to run downward. This could cause high temperatures and may present the possibility of a fire.
- b) The location of the horizontal vent termination on an exterior wall must meet all local and national building codes, and must not be blocked or obstructed. See "Exterior Vent Terminal Locations" Section.

#### c) Snorkel Terminations:

For installations requiring a vertical rise on the exterior of the building, 14-inch and 36-inch tall Snorkel Terminations and the Riser Vent as shown in Dia. 2 & 2a are available. Follow the same installation procedures as used for standard Horizontal Termination. NEVER install the snorkel upside down.



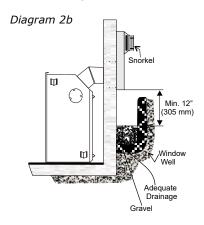
\*As specified in CSA B149.1 Installation Code. Local codes or regulations may require different clearances.



\*\*Note: Riser vent is only for use in above grade terminations.

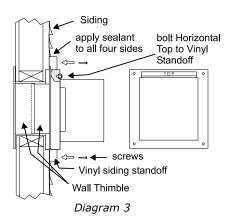
#### Below Grade Snorkel Installation

If the Snorkel Termination must be installed below grade, i.e. basement application, proper drainage must be provided to prevent water from entering the Snorkel Termination. Refer to Dura-Vent Installation instructions for details. Do not attempt to enclose the Snorkel within the wall, or any other type of enclosure. See Diagram 2b.



6) The arrow on the vent cap should be pointing up. Insure that the 1-1/2" clearances to combustible materials are maintained (Dia. 3). Install the termination cap. AstroCap™ or Dura-Vent Horizontal Termination Cap may be used.

The four wood screws provided should be replaced with appropriate fasteners for stucco, brick, concrete, or other types of sidings.

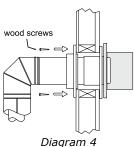


Note: If installing termination on a siding covered wall, a vinyl siding standoff or furring strips must be used to ensure that the termination is not recessed into the siding.

7) Before connecting the horizontal run of vent pipe to the vent termination, slide the Wall Thimble (Part # 620-926) over the vent pipe.

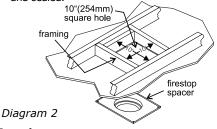
## installation

- 8) Slide the appliance and vent assembly towards the wall carefully inserting the vent pipe into the vent cap assembly. It is important that the vent pipe extends into the vent cap sufficient distance so as to result in a minimum pipe overlap of 1-1/4 inches. Secure the connection between the vent pipe and the vent cap 3 sheet metal screws.
- Install wall thimble in the center of the 10" square and attach with wood screws (Diagram 4).

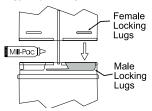


# Unit Installation with Vertical Termination

- 1) Maintain the 1-1/2" clearances (air spaces) to combustibles when passing through ceilings, walls, roofs, enclosures, attic rafter, or other nearby combustible surfaces. Do not pack air spaces with insulation. Check "Venting" Sections for the maximum vertical rise of the venting system and the maximum horizontal offset limitations.
- 2) Set the gas appliance in a its desired location. Drop plumb bob down from the ceiling to the position of the appliance flue exit, and s mark the location where the vent will penetrate the ceiling. Drill a small hole at this point. Next, drop а plumb bob from the roof to the hole previously drilled i n the ceiling, and mark the spot where the vent will 1/1 penetrate the roof.
- 3) A Firestop spacer must be *Diagram 1* installed in the floor or ceiling of every level. To install the Firestop spacer in a flat ceiling or wall, cut a 10 inch square hole. Frame the hole as shown in Diagram 2 and install the firestop.
- 4) Assemble the desired lengths of pipe and elbows. Ensure that all pipes and elbow connections are in the fully twist-locked position and sealed.



5) Cut a hole in the roof centered on the small drilled hole placed in the roof in Step 2. The hole should be of sufficient size to meet the minimum requirements for clearance to combustibles of 1-1/2". Slip the flashing under the shingles (shingles should overlap half the flashing) as per Diagram 3.



NOTE: For best results and optimum performance with each approved venting system, it is highly recommended to apply "Mill-Pac" sealant (supplied) to every inner pipe connection. Failure to do so may result in drafting or performance issues not covered under warranty.

6) Continue to assemble pipe lengths.

Note: If an offset is necessary in the attic to avoid obstructions, it is important to support the vent pipe every 3 feet, to avoid excessive stress on the elbows, and possible separation. Wall straps are available for this purpose.

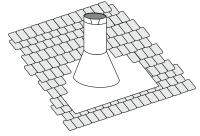
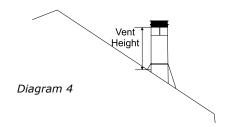


Diagram 3: The upper half of the flashing is installed under the roofing material and not nailed down until the chimney is installed. This allows for small adjustments.

Galvanized pipe is desirable above the roofline due to its higher corrosion resistance. Continue to add pipe sections through the flashing until the height of the vent cap meets the minimum height requirements specified in Dia. 4 or local codes. Note that for steep roof pitches, the vertical height must be increased. A poor draft, or down drafting can result from high wind conditions near big trees or adjoining roof lines, in these cases, increasing the vent height may solve the problem.

- 7) Ensure vent is vertical and secure the base of the flashing to the roof with roofing rails, slide storm collar over the pipe section and seal with a mastic.
- Install the vertical termination cap by twistlocking it.



Roof Pitch	Minimum Vent Heigh	
	Feet	Meters
flat to 7/12	2	0.61
over 7/12 to 8/12	2	0.61
over 8/12 to 9/12	2	0.61
over 9/12 to 10/12	2.5	0.76
over 10/12 to 11/12	3.25	0.99
over 11/12 to 12/12	4	1.22
over 12/12 to 14/12	5	1.52
over 14/12 to 16/12	6	1.83
over 16/12 to 18/12	7	2.13
over 18/12 to 20/12	7.5	2.29
over 20/12 to 21/12	8	2.44

Note: Any closets or storage spaces, which the vent passes through must be enclosed.

## Gas Line Installation

The gas line is brought through the right side of the appliance. The gas valve is situated on the right hand side of the unit and the gas inlet is on the right hand side of the valve.

The gas line connection may be made of rigid pipe, copper pipe or an approved flex connector. (If you are using rigid pipe, ensure that the valve can be removed for servicing.) Since some municipalities have additional local codes it is always best to consult with your local authorities and the CSA B149.1 installation code.

For USA installations follow local codes and/or the current National Fuel Gas Code, ANSI Z223.1.

When using copper or flex connectors use only approved fittings. Always provide a union so that gas lines can be easily disconnected for servicing. Flare nuts for copper lines and flex connectors are usually considered to meet this requirement.

Important: Always check for gas leaks with a soap and water solution or gas leak detector. Do not use open flame for leak testing.

### **VERTICAL TERMINATION**

## 4" X 6-7/8" VENTING - VERTICAL FLEX VENT KIT (946-755)

- Maintain the 1-½" (38 mm) clearance (air space) to combustibles when
  passing through ceilings, walls, floors, enclosures, attic rafters or other
  nearby combustibles. Do not pack air spaces with insulation. Check
  Venting sections for the maximum vertical rise of the venting system and
  the maximum horizontal offset limitations.
  - Ensure that you maintain clearances around enclosures, walls, below or above floors, floor joists, etc. Each appliance has different clearance requirements (top,sides,bottom). See specific appliance manual for details.
- 2. Set the appliance in its desired position. Drop a plumb bob down from the ceiling/floor joist to the position of the appliance flue exit and mark the location where the vent will penetrate the ceiling. Drill a small hole at this point. Next drop a plumb bob from the roof to the hole previously drilled at the ceiling level and mark the spot where the vent will penetrate the roof.
- Cut a hole in the roof centered on the small hole placed in the roof in the previous steps. The hole should be a minimum of 10-1/4 (260 mm) inches. The hole may be round and or square.
- Slip the flashing under the shingles and line up flashing so it is centered to the hole (shingles should overlap half of the flashing) as per Diagram 1.

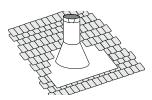
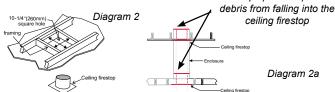


Diagram 1: The upper half of the flashing is installed under the roofing material and not nailed down until the chimney is installed. This allows for small adjustments.

Diagram 1

5. A ceiling firestop/firestop spacer must be installed when passing through each floor or ceiling level. To install the ceiling firestop/firestop spacer in a flat ceiling or floor joist cut a 10- ¼ (260 mm) inch square hole. Frame the hole as show in Diagram 1 and install the ceiling firestop. Slide the top attic insulation spacer onto the top of the attic insulation shield/firestop - See Diagram 1a. Secure with 4 screws/nails. If more than one is required, these can be purchased separately.

**Note:** The ceiling firestop/firestop spacer may be cut down to size if this shield is too high for the application. Firestop spacer to prevent

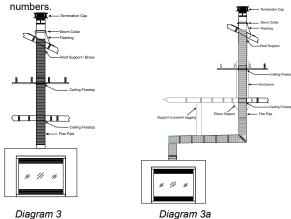


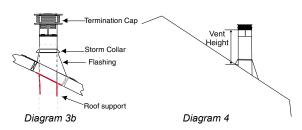
- Determine the overall height of the chimney from the top of the appliance to the underside of the flashing. If required cut the flexible inner and outer pipe to the desired length up to a maximum of 20 feet (6.1 m).
- Put a bead of Mill-Pac around the 4 inch (102 mm) collar on the appliance and slide the inner flex pipe over the inner collar of the appliance and secure with a minimum of 3 screws.
- 8. Install 4 inch spacers around 4 inch (102 mm) flex.
- 9. Repeat Step 7 to install the outer pipe to the outer collar of the appliance

Note: If an offset is necessary in the attic or floor joists it is important to support the vent pipe every 3 feet (0.91 m) to avoid excessive stress and sagging of the vent pipe. Wall straps are provided (3 in total) for this purpose. All round/plumbers strapping may also be used if further supports are required.

 Attach the rigid pipe section to the adaptor by using Mill-Pac on the inner/ outer pipe. Use 3 screws to secure outer pipe.

- 11. Secure inner flex pipe to pipe adaptor by using Mill-Pac over the adaptor. Slide the inner pipe over adaptor and secure with 3 screws.
- 12. Repeat Step 11 to secure outer flex.
- 13. Slide the finished length up towards the flashing ensuring the length of pipe is a minimum of 2 feet (0,61 m) measured from the top of the roof. Level the chimney and secure using the roof support provided with kit to bottom side of the roof as shown using a minimum of 2 screws per side-see Diagram 3b. See Diagram 4 for roof pitch and height requirements. See Diagram 3a for securing method if 2 ft. (0,61 m) is insufficient and additional lengths are required, this may be purchased separately. See Simpson Duravent components list in the instruction manual for part





Roof Pitch	Minimum Vent Height	
	Feet	Meters
flat to 7/12	2	0.61
over 7/12 to 8/12	2	0.61
over 8/12 to 9/12	2	0.61
over 9/12 to 10/12	2.5	0.76
over 10/12 to 11/12	3.25	0.99
over 11/12 to 12/12	4	1.22
over 12/12 to 14/12	5	1.52
over 14/12 to 16/12	6	1.83
over 16/12 to 18/12	7	2.13
over 18/12 to 20/12	7.5	2.29
over 20/12 to 21/12	8	2.44

- 14. Put a bead of caulking on the exterior between the outer pipe and flashing to prevent water from penetrating the chimney system.
- 15. Slide storm collar over pipe length until it reaches the flashing.
- 16. Install termination cap by twist locking it.
- 17. Secure the flashing to the roof using screws

Note: Any closets or storage spaces which the vent passes through must be enclosed.

## Vertical Flue Extension Kit (Part #946-756)

#### 20 foot (6.1 m) Flex pipe Extension

(Used in conjunction with the 946-755 Vertical Flex kit and 948-367/P flex to flex adaptor).

 Stretch out both inner 4" (102 mm) and outer 6 7/8" (175 mm) pipe up to a maximum of 20 feet.

**Note**: The inner and outer pipes may be cut if only a short length is required.

- Install spring spacers around 4" (102 mm) inner pipe as shown.Slide outer flex pipe over and all the way down the 4" pipe.
- 3. Apply a bead of Mill Pac around the perimeter of the 4" (102 mm) inner collar of the flex adapter and slip the 4" (102 mm) inner flex pipe from the Vertical termination kit over the flex adapter ensuring that the inner flex pipe overlaps the collar by at least 1-3/8" (35 mm). Fasten with 3 screws.
- 4. Apply a bead of Mill Pac around the perimeter of the 6-7/8" (175 mm) outer collar of the flue adapter and slip it over the 6-7/8" (175 mm) outer flex pipe from the vertical termination kit ensuring that the outer flex pipe overlaps the collar by at least 1-3/8" (35 mm). Fasten with the 3 screws.
- 5. Repeat steps to secure the other end of the flex adapter using the flex kit.
- See Vertical Vent installation instructions for installation of the complete vent system.

**Note:** If an offset is necessary in the attic or floor joists it is important to sup-port the vent pipe every 3 feet (0.91 m) to avoid excessive stress and sagging of the vent pipe. Wall straps are provided (3 in total) for this purpose.

All round/plumbers strapping may also be used if further supports are required.



## Ceiling Firestop/Firestop Spacer (Part #946-757)

Used in conjunction with the 946-755 Vertical Flex Kit and the 946-756 Vertical Flex Extension Kit/Horizontal Power Vent Kit.

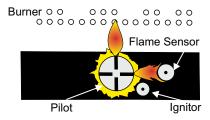
A ceiling firestop/firestop spacer must be installed when passing through each floor or ceiling level. To install the ceiling firestop/firestop spacer in a flat ceiling or floor joist, cut a 10- ¼ inch square hole, frame it as show in Diagram 1, and install the ceiling firestop. Slide the top attic insulation spacer onto the top of the attic insulation shield/firestop (see Diagram 1a). Secure with 4 screws/nails. If more than one firestop is required, these can be purchased separately.

JOTE

The ceiling firestop/firestop spacer may be cut down to size if the shield is too high for the application.

## **Pilot Adjustment**

Periodically check the pilot flames. Correct flame pattern has two strong blue flames: 1 flowing around the flame sensor and 1 flowing across the burner (it does not have to be touching the burner).



Note: If you have an incorrect flame pattern, contact your Regency® dealer for further instructions.

Incorrect flame pattern will have small, probably yellow flames, not coming into proper contact with the rear burner or flame sensor.

## **High Elevation**

This unit is approved in Canada for altitude to 4500 ft. (CSA-2.17). For Natural Gas installations above 4500 ft. follow current CSA B149.1.

P33CE-NG11 System Data			
Burner Inlet Orifice Sizes:	#44		
Max. Input Rating	20,000 Btu/h		
Min. Input Rating	14,000 Btu/h		
Supply Pressure	min.5.0" w.c.		
Manifold Pressure (High)	3.5"w.c.(0.87kPa)		
Manifold Pressure (Low)	1.6"w.c.(0.39kPa)		

P33CE-LP11 System Data			
Burner Inlet Orifice Sizes:	#55		
Max. Input Rating	19,500 Btu/h		
Min. Input Rating	15,500 Btu/h		
Supply Pressure	min.11.0" w.c.		
Manifold Pressure (High)	10" w.c. (2.49kPa)		
Manifold Pressure (Low)	6.4" w.c. (1.59kPa)		

## Gas Pipe Pressure Testing

The appliance must be isolated from the gas supply piping system by closing its individual manual shutoff valve during any pressure testing of the gas supply piping system at test pressures equal to or less than 1/2 psig. (3.45 kPa). Disconnect piping from valve at pressures over 1/2 psig.

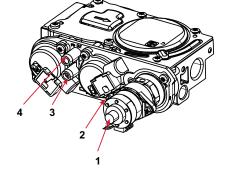
The manifold pressure is controlled by a regulator built into the gas control, and should be checked at the pressure test point.

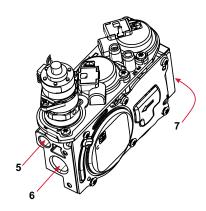
Note: To properly check gas pressure, both inlet and manifold pressures should be checked using the valve pressure ports on the valve.

- 1) Make sure the switch is in the "OFF" position.
- Loosen the "IN" and/or "OUT" pressure tap(s), turning counterclockwise with a 1/8" wide flat screwdriver.
- **3)** Attach manometer to "IN" and/or "OUT" pressure tap(s) using a 5/16" ID hose.
- Light the pilot by turning the switch to "ON" position.
- 5) The pressure check should be carried out with the unit burning and the setting should be within the limits specified on the safety label.
- 6) When finished reading manometer, turn off the gas valve, disconnect the hose and tighten the screw (clockwise) with a 1/8" flat screwdriver. Note: Screw should be snug, but do not over tighten.

## 885 S.I.T. Valve Description

- 1) 6 Stage flame adjustment
- 2) Pilot adjustment
- 3) Inlet Pressure Tap
- 4) Outlet Pressure Tap
- 5) Pilot Outlet
- 6) Main Gas Outlet
- 7) Main Gas Inlet





#### Conversion from NG to LP

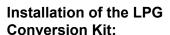
For P33CE Using SIT 885 NOVA Gas Valve

# THIS CONVERSION MUST BE DONE BY A QUALIFIED GAS FITTER IF IN DOUBT DO NOT DO THIS CONVERSION!!

## Each Kit contains one LPG Conversion Kit Part #438-977 LPG Conversion Kit Contains:

Qty.	Part #	Description
1	904-575	Burner Orifice #55
1 1	918-590	Decal "Converted to LPG"
1	908-528	Red "LPG" label
1 1	904-529	5/32" Allen Key
1	910-037	LPG Injector
		(Pilot Orifice)
1	911-011	Hi/Lo Conversion LP

Instruction Sheet



1. Shut off the gas supply.

920-029

- Remove the mesh barrier (see manual) and glass door.
  - **a)** Release the two hooks from the bottom of the glass door.



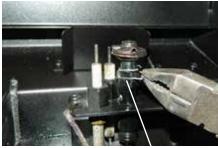
- **b)** Swing the door out 45 degrees from the bottom then lift up and out.
- **3.** Remove logs and brick panels if installed.
- Remove the 2 screws holding the Burner Assembly to the firebox base. Push the Burner Assembly to the left and lift out.



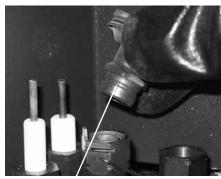
Remove the 2 screws, push Burner Assembly to the left and lift out.



**5.** Undo clip and remove pilot cap to expose pilot orifice.



Clip

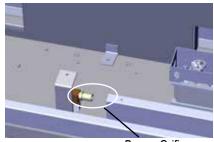


Pilot Cap

Unscrew the pilot orifice with the Allen key and replace with the LPG pilot orifice in the kit and replace pilot cap.



 Remove burner orifice with a 1/2" wrench and discard. Use another wrench to hold on to the elbow behind the orifice.



**Burner Orifice** 

- 8. Reinstall new burner orifice LPG stamped #55 and tighten.
- Remove regulator and discard. Install the Hi/Lo pressure regulator onto the valve with 2 screws as shown below.



- Attach the label "This unit has been converted to LPG" near or on top of the serial # decal.
- Replace yellow "NG" label with red "LPG" label.
- 12. Reverse step 3 1
- 13. Check for gas leaks.
- 14. Check inlet and outlet pressures.
- 15. Check operation of flame control.

#### Installer Notice:

These instructions must remain with the appliance.

## **Optional Enamel Panels**

## Before installation, panels must be handled and cleaned as per instructions noted below:

#### **Black Enamel Panels**

- Black Enamel panels must be inspected for scratches and dimples prior to installation. All claims to be recorded at this time. Claims for damage after installation will not receive consideration.
- Black Enamel panels will discolor a little during normal operation. This is normal and should not be considered a defect.
- \* All hand and finger marks **MUST** be cleaned off with a soft cloth. Use an ammonia based cleaner (ie. glass cleaner) to remove any finger-prints before applying heat to the unit.
- Failure to do this will result in burn stain on panels which you will be unable to remove. Not protected by product warranty.
- Remove the safety screen louvers and glass door or Vignette Faceplate & Frame & glass door. Also remove log set and media if installed.
- **2.** Remove 4 screws prior to top panel installation. Do not remove this panel.

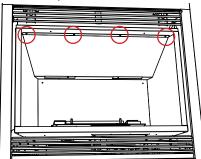


Diagram 1

**3.** Place the top panel in first, secure with 4 screws. (See Diagram 2a & 2b.)



Diagram 2a



Diagram 2b

With the top panel in place, install the back panel by leaning the bottom of the panel in first (the bends on the sides of the back panel will be facing in towards the firebox). Be sure to that the bottom portion of the panel clears rear log pins. Then lean the top of the panel back into position. See diagram 3.



Diagram 3

**5.** The side panels are installed last. Lean the bottom of each panel into position first, then lean the top of the panel into position for both the left and right sides (the bends on the sides of the side panels will be facing in towards the firebox). See diagrams 4, 5 & 6.





Diagram 4

Diagram 5

Diagram 6

6. Reverse step 1 to reinstall log set, media, safety screen & louvers and glass door or Vignette Faceplate, Frame & glass door.

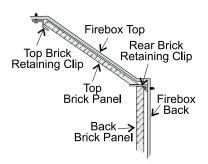


Diagram 7 - Completed Panel Installation

## installation

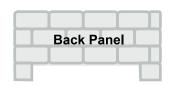
## Optional Brick Panels

- Remove the safety screen and glass door. Remove logs.
- 2) Attach the 2 Rear Brick Retaining clips to the rear wall. Loosen the screws in the top and rear wall of the firebox and slide the retaining clips into position (tight against the firebox top) and then tighten the screws.

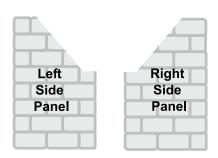


#### Note: The logs must not be in the unit.

3) Insert the back brick panel by carefully slipping it between the back wall of the firebox and the rear log bracket.



4) Put the side panels in next. Slide them in from the front and push them flat up against the wall. Be very careful not to scratch them on the firebox hardware.



5) Slide the Top Brick Panel into position and slide the Top Brick Retaining clips so that they hold the Top Brick Panel in place and tighten down the screws.



## **Oak Log Set Installation**

Read the instructions below carefully and refer to the diagrams. If logs are broken do not use the unit until they are replaced. Broken logs can interfere with the pilot operation.

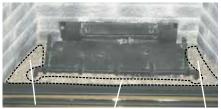
The 3-digit numbers (i.e. 250) are molded into the rear of each log.

Log Kit # 431-930 contains the following pieces:



NOTE: If you will be installing the optional Brick Panels, install the Brick Panels prior to installing the logs.

- Carefully remove the logs from the box and unwrap them. The logs are fragile, handle with care - do not force into position.
- 2) Sprinkle the vermiculite and embers around the firebox base.



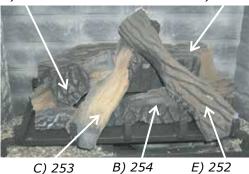
Vermiculite Vermiculite Vermiculite

3) Place the Log <u>250</u> on the rear log support pins with the flat side to the back.





D) 251 A) 250



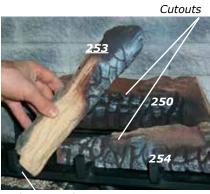
 Place Log <u>254</u> on the front right side of the burner. Push the back of the log against the 2 brackets with the notch on the bottom right side of the log fitting into the right side of the grate.



Bracket Bracket



 Position Log <u>253</u> across the cutouts in Logs 250 and 254 with the notch on the left side of the log fitting into the 2nd grate tab.

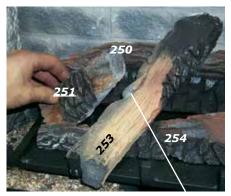


2nd Grate Tab

## installation



6) Place the bottom left front edge of Log <u>251</u> against the left edge of the burner tray and rest the log on the cutout on Log <u>253</u>.

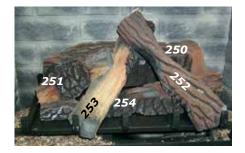


Cutout

7) Position Log <u>252</u> across the cutouts in Logs 254 and 253. The notch in the bottom right end fitting against the 5th grate tab.



5th Grate Tab



8) Pull off ember size pieces of rock wool and gently place them on the front of the burner tray in the places shown in the photo below. Do not compress the rock wool, leave it loose.

Separate platinum embers and place them on the front of the burner on and around the rock wool. Separate Embaglow embers and



Place rock wool in these 2 locations on the burner tray, place over rockwool and platinum embers.

9) Test fire to ensure proper light off (make sure flame flows smoothly from one end of burner to the other). If there is any flame hesitation, check that area for any blockage of the burner ports.

## **Optional Birch Log Set Installation**

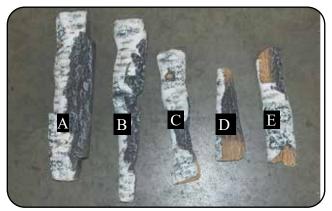
Read the instructions below carefully and refer to the images. If the logs are broken do not use the unit until they are replaced. Broken logs can interfere with pilot operation.

Improper positioning of the logs may create carbon build-up and can alter the unit's performance which is not covered under warranty.

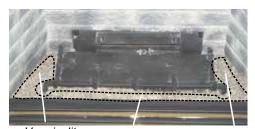
\*Paint is included if touch ups are required.

Α	Rear Log	
В	Middle Cross Log	
С	Front Left Cross Log	
D	Rear Left Log	
Е	Front Right Cross Log	
	Embers	
7	Vermiculite	
	Rock wool (supplied with unit)	
946-669	Platinum Embers (supplied with unit)	
946-708	Embaglow Embers (supplied with unit)	

NOTE: If installing the optional Brick Panels, install Panels prior to installing the logs.

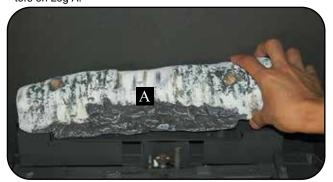


- 1. Shut off gas and electrical supply, allow unit to cool to room temperature.
- 2. Open the front door of the unit, see manual for detailed instructions.
- 3. Carefully remove the logs from the packaging and unwrap them. The logs are fragile, handle with care—never force into position.
- 4. Sprinkle the vermiculite and embers around the firebox base.



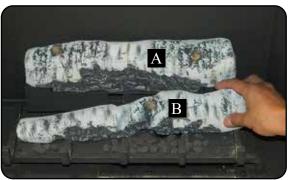
Vermiculite Vermiculite Vermiculite

Install Log A by lining up the pins on the log bracket with the pin locators on Log A.



Log A - install on pins on log bracket

6. Install Log B by placing on burner as shown below.



Install Log B

7. Install Log C - rest one end on the 2nd grate tab from the left and the other end will rest on Logs A + B on a diagonal as shown below.



Install Log C

- 8. Install Log D the wider end will rest on the left edge of the burner tray and the narrower end will rest on Log C
- D

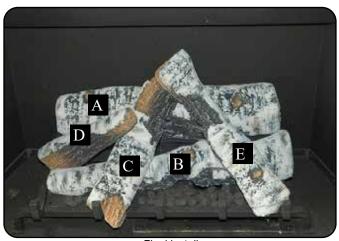
Log D position

9. Install Log E - rest one end on Log C and the opposite end on the far right grate tab on the burner.



Log E - placement

11. Final install.



Final install

12. Pull off ember size pieces of rock wool and gently place them on the front of the burner tray in the places shown in the photo below. Do not compress the rock wool, leave it loose.



Separate platinum embers and place them on the front of the burner on and around the rock wool. Separate embaglow embers and place over rock wool and platinum embers

13. Test fire to ensure proper light off (make sure flame flows smoothly from one end of burner to the other). If there is any flame hesitation, check that area for any burner ports blockage.

## **Glass Door and Safety Screen Installation**

### **Standard Flush Door**

**Both the standard flush door** comes with a black frame. Install the glass door by hooking the top door flange onto the top of the unit and swing the door towards the unit, Diagram 2. Be careful that the glass gasket does not roll up; there must be a gap between the gasket and the door lip to ensure that the door sits securely on the unit. See Diagram 3.

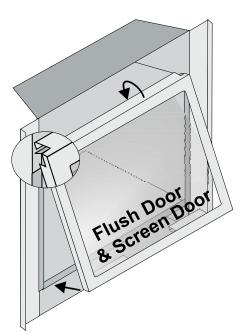


Diagram 1

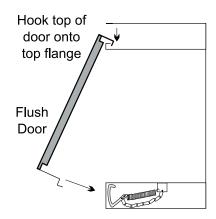


Diagram 2

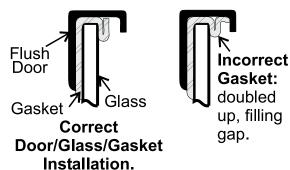


Diagram 3

Use the hook to pull the spring out until you can put the hook into the slot on the bottom door bracket. Repeat for 2nd spring. See Diagram 4.

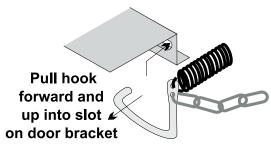
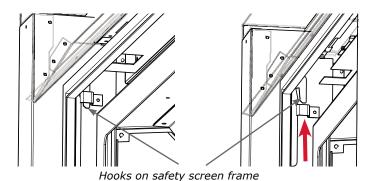


Diagram 4

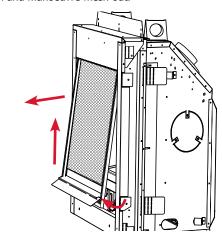
To remove the flush door, reverse the above steps.

## **Safety Screen**

1. To remove the safety screen, grasp safety screen on both sides from the bottom. Lift up and out slightly to release from bottom magnets and to release hooks on mesh frame from brackets inside unit (see below).



2. When hooks are clear of the bracket–tilt mesh frame out slightly from the bottom and manoeuvre mesh out.



3. To reinstall-reverse steps.

## **Optional 4-Sided Faceplate Installation**

If installing the optional faceplate ensure the combustible and non combustible material around the unit are installed flush with the unit. (See Diagram 1 below).

The faceplate cannot be installed if materials are not flush.

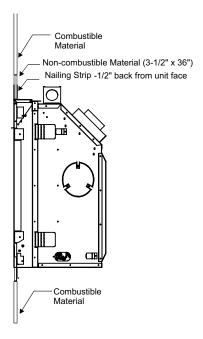


Diagram 1- Materials flush w/unit.

1. Install 2 middle screws on unit face - do not tighten. Slide bracket over screws then tighten. Install 2 outer screws.

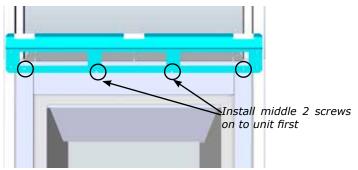


Diagram 2 -Bracket screw locations on unit.

**2.** Install four (4) wood screws, two (2) on each side of the bracket into the wall studs as shown below.

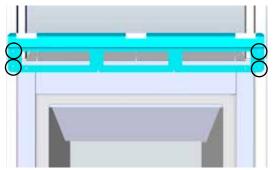
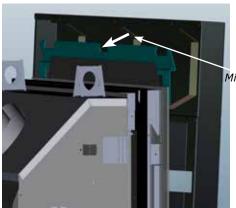


Diagram 3 -Bracket screw locations.

Line up the middle rib on backside of faceplate with middle indent on bracket. This will centre the faceplate and allow 1/16" adjustment from side to side.



Middle Rib on Faceplate

Diagram 4 -Line up faceplate and bracket.

4. Lift faceplate up and lower gently onto bracket.

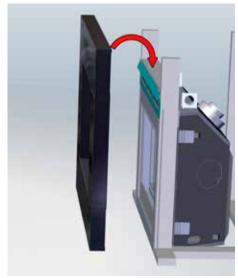


Diagram 5 -Hang faceplate on bracket



Diagram 6 -Final Install

## installation

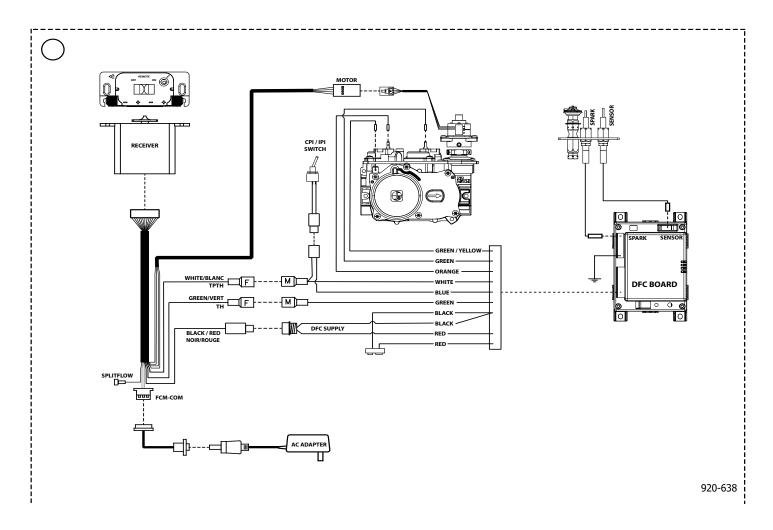
## **Wiring Diagram**

This heater does not require a 120V A.C. supply for operation but it is highly recommended to install the supplied AC adaptor to eliminate the need for batteries. In case of a power failure, the burner switch and the optional remote control will continue to operate if batteries are installed in the receiver. However, a 120V A.C. power supply is needed for the fan/blower operation.

#### (Do not cut the ground terminal off under any circumstances.)

NOTE: Even if the fan is not purchased with the unit, it is still a good idea to bring power to the receptacle box (provided with the unit) in case the fan is installed at a later date.

Note: If 120 volt power was not brought to appliance, batteries are required in both remote receiver (4 x AA batteries) & remote hand held (3 x AAA batteries) in order to operate appliance using the remote control.



Caution: Ensure that the wires do not touch any hot surfaces and are away from sharp edges.

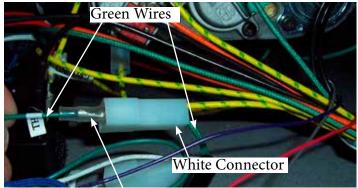
CAUTION: Labelall wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation.

## **Optional Wall Thermostat Installation**

A wall thermostat may be installed if desired.

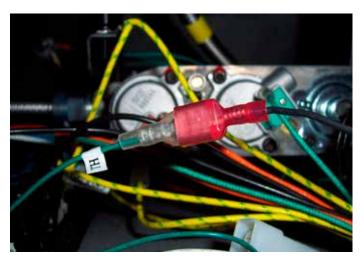
Recommended: The Wall Thermostat should be mounted beside the Remote/Unit Receiver which comes standard with the appliance.

- 1) Run wires from thermostat into the unit.
- 2) Remove the green wire marked (TH) at the white connector-shown below. The noted wires will be located near the gas valve.



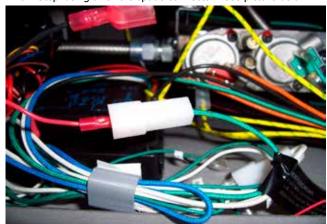
Disconnect greenTH wire

**3)** Connect one thermostat lead to female connector, using male spade connector - see picture below.

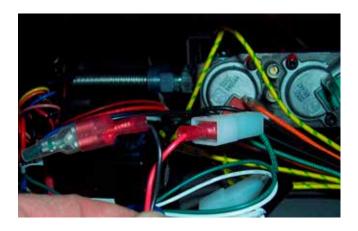


CAUTION
Do not wire
Thermostat wires
to 120V wire.

4) Connect the other thermostat lead to male connector disconnected from Step1using a female spade connector - see picture below.



When complete turn remote receiver to the ON position. Unit will now operate using the wall thermostat.



NOTE: When the remote receiver is set to ON position, the remote control transmitter and all of its features are now disabled.

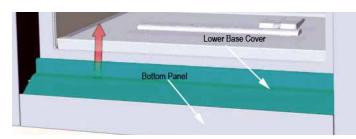
## **Installing the Optional Fan**

Follow these instructions before the <u>Initial installation</u> into the framing. If installing the optional fan into an <u>Existing installation</u> see the instructions on the following page.

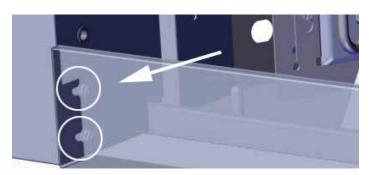
120 Volt AC power is needed for the fan. The fan can be hard wired if desired. The outlet should be installed in the receptacle box on the left hand side by a qualified electrician. The neutral (wider) slot of the polarized outlet should be at the top.

Unit must be grounded at all times. Do not cut the ground terminal off under any circumstances.

 Remove lower base cover by tilting forward and lifting out each side to release.

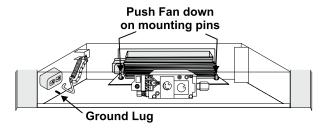


2. Loosen four (4) screws (two on each side) inside of the bottom panel of the clean front, slide panel out.



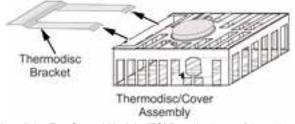
3. Turn the fan base on its side (with base facing forward) and then slide the fan in towards the rear of the unit. Turn the fan upright and slip it over the two mounting studs. Take care not to damage the insulation on the fan base

Ensure the fan blades do not rub against the valve tubing.



Connect the power cord and fan ground wires to the ground lug. Refer to wiring diagram Slide the thermodisc/cover assembly on to the bracket clip on the underside of the firebox.





- **6.** Install the Fan Control Module (FCM) on the base of the unit to the left of the gas valve. Plug the FCM into the outlet.
- 7. Plug in the fan power cord to the Fan Control Module into the outlet marked "Fan". Plug the FCM-COM wire from the remote control wiring harness into the location on the Fan Control Module marked "COM". Turn the switch on the Fan Control Module to the ON position. ON is to the left. The "O" is the off position



#### TO REMOVE THE FAN

- 1) Turn the power off.
- 2) Reverse the above instructions

**MAINTENANCE:** The sealed bearings are lubricated so there is no need to lubricate them further. Extra lubricant will cause more lint and dust to build up causing the premature failure of the bearings.

Regular cleaning and vacuuming of the fan area will add to the life of the motor

#### **IMPORTANT:**

THESE FANS COLLECT A LOT OF DUST FROM WITHIN YOUR HOME. ENSURE YOU MAINTAIN THESE FAN MOTORS ON A REGULAR BASIS BY VACUUMING THE FAN BLADES AND THE HOUSING WITH A SOFT BRUSH NOZZLE.

Follow these instructions for **Existing Installations**.

120 Volt AC power is needed for the fan. The fan can be hard wired if desired. The outlet should be installed in the receptacle box on the left hand side by a qualified electrician. The neutral (wider) slot of the polarized outlet should be at the top.

Unit must be grounded at all times. Do not cut the ground terminal off under any circumstances.

- 1. Shut off the power and disconnect the gas supply.
- Remove Flush Door, mesh screen and logs. Remove the inner panels (if installed).
- 3. Remove the burner by removing 2 screws in the locations shown b



Diagram 1: Remove the 2 screws to remove burner.

4. Slide burner to the left and lift out. (See Diagram 2).



Diagram 2

5. Remove 2 screws to remove Rear Log Stand (See Diagram 3).

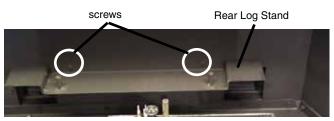


Diagram 3

Remove the 12 screws securing the valve tray assembly in place (Diagram 4) and then lift the entire assembly out.

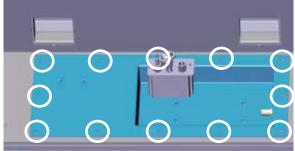


Diagram 4 Valve Tray Assembly

7. Manoeuvre the fan into the valve tray opening at the base of the firebox

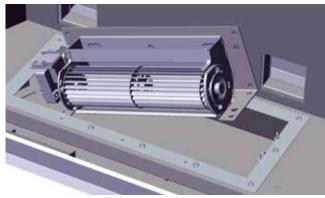


Diagram 5

8. Secure the fan by pushing it down onto the mounting pins located on the floor of the unit. Take care not to damage the insulation on the fan base. Ensure the fan blades do not rub against the valve tubing.

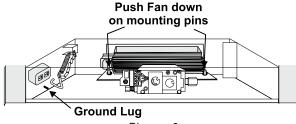


Diagram 6

- 9. Connect fan ground wire to to the ground lug. Refer to wiring diagram
- Slide the thermodisc/cover assembly on to the bracket clip on the underside of the firebox.

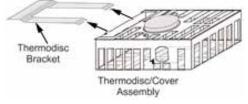


Diagram 7

11. Plug in the fan power cord to the Fan Control Module into the outlet marked "Fan". Plug the FCM-COM wire from the remote control wiring harness into the location on the Fan Control Module marked "COM". Turn the switch on theFan Control Module to the On position. On is to the left. The "O" is the off position.



Diagram 8

## installation



Diagram 9



Diagram 10

- **12**. See the Proflame instructions for coding the remote handheld to the receiver and for operating instructions.
- 13. Reverse Steps 6 -1 to complete the installation.

## TO REMOVE THE FAN

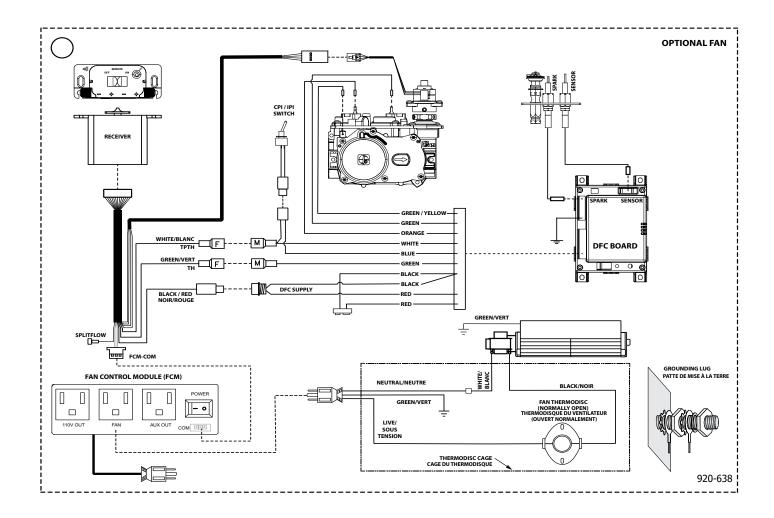
- 1) Shut the power off.
- 2) Reverse the above instructions.

**Note:** The bearings are lubricated for life. Do not lubricate them. Make sure you vacuum the fan area on a regular basis.

#### IMPORTANT:

These fans collect a lot of dust from within your home. Ensure you maintain these fan motors on a regular basis by vacuuming out the fan blades and housing using a soft brush nozzle.

## **Wiring Diagram with Optional Fan**



Caution: Ensure that the wires do not touch any hot surfaces and are away from sharp edges.

CAUTION: Labelall wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation.

## operating instructions

## Operating Instructions

- 1) Read and understand these instructions before operating this appliance.
- **2)** Check to see that all wiring is correct and enclosed to prevent possible shock.
- 3) Check to ensure there are no gas leaks.
- 4) Make sure the glass in the door frame is properly positioned. Never operate the appliance with the glass removed.
- 5) Verify that the venting and cap are unobstructed.
- **6)** Ensure that the brick panels are installed.
- Verify log placement. If the pilot cannot be seen when lighting the unit, the logs have been incorrectly positioned.
- 8) The unit should never be turned off, and on again without a minimum of a 60 second wait.

#### **First Fire**

The first fire in your fireplace is part of the paint curing process. To ensure that the paint is properly cured, it is recommended that you burn your fireplace for at least four (4) hours the first time you use it with the fan on.

When first operated, the unit will release an odour caused by the curing of the paint, the burning off of any oils remaining from manufacturing. Smoke detectors in the house may go off at this time. Open a few windows to ventilate the room for a couple of hours.

The glass panel may require cleaning after the unit has cooled down. **DO NOT ATTEMPT TO CLEAN THE GLASS WHILE IT IS HOT.** 

Note: When the glass is cold and the appliance is lit, it may cause condensation and fog the glass. This condensation is normal and will disappear in a few minutes as the glass heats up.

# DO NOT BURN THE APPLIANCE WITHOUT THE GLASS FRONT IN PLACE.

During the first few fires, a white film may develop on the glass front as part of the curing process. The glass should be cleaned or the film will bake on and become very difficult to remove. Use a non-abrasive cleaner and NEVER clean the glass while it is hot.

## Aeration Adjustment

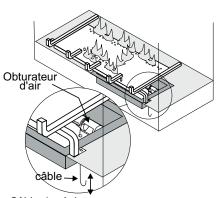
The air shutter can be adjusted by moving the adjusting wire up or down. The wire is accessed through the bottom opening. Open the air shutter for a blue flame or close for a yellower flame. The burner aeration is factory set but may need adjusting due to either the local gas supply or altitude.

**Minimum Air Shutter Opening:** 

3/16" Natural Gas - Orifice # 44

3/8" Propane - Orifice # 54

**CAUTION:** Carbon will be produced if air shutter is closed too much.



Câble de réglage: pousser pour fermer ou tirer pour ouvrir

Closed - Tall yellow Open - Short blue

Note: Any damage due to carboning resulting from improperly setting the aeration controls is NOT covered under warranty.

Note: Aeration Adjustment should only be performed by an authorized Regency® Installer at the time of installation or service.

## **Lighting Procedure**

**IMPORTANT:** The remote control system supplied with this appliance has several options for starting/operating the appliance using the power button and ON/OFF key on the hand held transmitter.

Prior to operating this appliance, <u>please read</u> the remote control operating instructions (packaged with remote control) to understand how to operate this remote control system. Option to download remote functions video with QR code below.



Proflame video

1. Ensure the wall switch/receiver is in the remote position. (see Diagram 1).

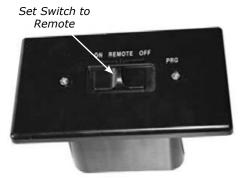
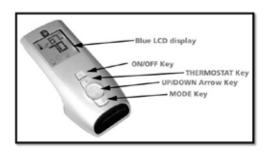


Diagram 1

2. Press and release the ON/OFF button on the remote handheld transmitter (see Diagram 2). An audible beep should be heard from the receiver.

ON/OFF Button

Diagram 2 Remote shown in Manual Mode on Hi



- After approximately 4 seconds the spark ignition system will spark for 60 seconds to light the main burner.
- 4. The unit will turn on.

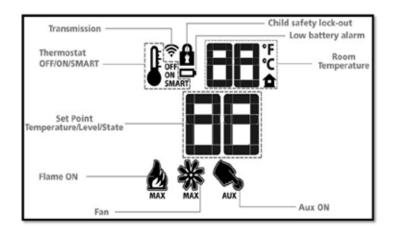
**Note:** The first try for ignition will last approximately 60 seconds. If there is no flame ignition (rectification) the board will stop sparking for approximately 35 seconds. After wait time , the board will start second try for ignition by sparking for approximately 60 seconds . If there is still no positive ignition the board will go into lock out.

The system will need to be reset as follows:

- a) Turn the system off using ON/OFF switch or press ON/OFF button if using optional remote.
- **b)** After approximately 2 seconds turn on ON/OFF switch or press ON/OFF button if using optional remote.
- c) Repeat step 2.

#### **Shutdown Procedure**

- 1. Turn the wall mounted switch or remote to the "OFF" position.
- 2. Press "OFF" on the remote control.
- 3. Turn the gas control knob to the "OFF" position to turn off the pilot.



Note: May not be exactly as shown as hand-held may be silver or black.

## Copy of the Lighting Plate Instructions

#### FOR YOUR SAFETY READ BEFORE LIGHTING POUR V<u>OTRE SÉCURITÉ - À LIRE AVANT LA MISE EN MARCHE</u>

WARNING: If you do not follow these instructions exactly, a fire or explosion may result causing property damage, personal injury or loss of life. Improper installation, adjustment, alteration, service or maintenance can cause injury or property damage. Refer to the owner's information manual provided with this appliance. For assistance or additional information consult a qualified installer, service agency or gas supplier.

AVERTISSEMENT: Quiconque ne respecte pas scrupuleusement les instructions de la présente notice risque de déclencher un incendie ou une explosion pouvant entraîner des dégâts matériels ou des blessures pouvant être mortelles. Tout défaut d'installation, de réglage, de modification, de service ou d'entretien peut entraîner des blessures ou des dommages matériels. Reportez-vous au manuel d'utilisation fourni avec cet équipement. Pour obtenir de l'aide ou des infor mations complémentaires, consulter un installateur ou un service d'entretien qualifié, ou le fournisseur de gaz.

A) This appliance is equipped with an ignition device which automatically lights the pilot Do not try to light the pilot by hand.

B) BEFORE OPERATING smell all around the appliance area for gas. Be sure to smell next to the floor

because some gas is heavier than air and will settle on the floor.

#### WHAT TO DO IF YOU SMELL GAS

- Do not try to light any appliance.
- Do not touch any electric switch, do not use any phone in your building Leave the building immediately.
- Immediately call your gas supplier from a neighbours phone. Follow the gas supplier's instructions
   If you cannot reach your gas supplier, call the fire department.
- C) Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace any part of the control system and any gas control which has been underwater
- A) Cet appareil est muni d'un dispositif d'allumage qui allume automatiquement la veilleuse. Ne tentez pas d'allumer la veilleuse manuellement.
- B) AVANT LA MISE EN MARCHE, reniflez tout autour de l'appareil pour déceler une odeur de gaz. Reniflez au niveau du plancher, car certains gaz sont plus lourds que l'air et peuvent s'accumuler au niveau du sol

#### QUE FAIRE SI VOUS SENTEZ UNE ODEUR DE GAZ :

- Ne tentez pas d'allumer l'appareil
- Ne touchez à aucun interrupteur; n'utilisez pas le téléphone se trouvant dans le bâtiment
- Quittez immédiatement le hâtiment
- · Appelez immédiatement votre fournisseur de gaz depuis un téléphone extérieur. Suivez les instructions du fournisseur.
- Si vous ne pouvez pas rejoindre le fournisseur, appelez le service incendie.

  C) N'utilisez pas cet appareil s'il a été plongé dans l'eau, même partiellement. Faites inspecter l'appareil par un technicien qualifié et remplacez tou élément du système de contrôle ou de commande qui a été plongé dans l'eau.

CAUTION: Hot while in operation. Do not touch. Severe burns may result. Due to high surface temperatures keep children, clothing and furniture, gasoline and other liquids having flammable vapors away. Keep burner and control compartment clean. See installation and operating instructions accompanying appliance.

ATTENTION: Surfaces chaudes lorsque l'appareil est en marche. Ne pas toucher, Risque de brûlures graves. En raison des températures élevées, les enfants, les vêtements et le mobilier, le carburant et tout autre liquide aux vapeurs inflammables doivent être tenus éloignés de l'appareil. Nettoyer régulièrement le brûleur et le compartiment des commandes. Voir les consignes d'installation et d'utilisation fournies avec l'appareil.

#### **OPERATING INSTRUCTIONS / CONSIGNES DE FONCTIONNEMENT**

- 1) STOP! Read the safety information above on this label.
- 2) Ensure the Main switch is in the ON position and/or the wall mounted battery holder (if equipped) is in the <REMOTE> position.
- 3) Press and release the ON/OFF button on the remote handheld transmitter. An audible beep should be heard from the receiver. If not using the remote, the unit can also be turned on by sliding the battery holder switch to the <ON> position (if equipped).
- 4) After approximately 4 seconds the spark ignition system will spark for 60 seconds to light the main burner.

4) After approximately 4 seconds the spark ignition system will spark for 60 seconds to light the main burner.
5) The unit will turn on.

Note: The first attempt to ignition will last approximately 60 seconds. If there is no flame ignition (rectification) the board will stop sparking for approximately 35 seconds. After this wait time, the board will start a second try for ignition by sparking for approximately 60 seconds. If there is still no positive ignition after the second attempt the board will go into lock out.

The system will need to be reset as follows (after going into lock out mode):

a) Wait 5 minutes - turn the system off by pressing the ON/OFF button on the remote.

b) After approximately 2 seconds press the ON/OFF button again.

c) Unit will repeat step 2.

6) If the appliance will not operate, follow the instructions, "To Turn Off Gas to Appliance" and call your service technician or gas supplier. This appliance is equipped with an on-demand pilot that shuts off after seven days.

- 1) STOP! Lisez les instructions de sécurité sur la portion supérieure de cette étiquette.
- 2) S'assurer que le commutateur principal est en position ON et/ou que le bloc-piles mural (le cas échéant) est en position <REMOTE>.

  3) Appuyer sur la touche ON/OFF de la télécommande puis relâcher. Un bip sonore retentira depuis le récepteur. Si vous n'utilisez pas la télécommande, l'appareil peut également être allumé en faisant glisser le commutateur du bloc-piles sur la position <ON> (le cas éché-
- l) Après environ 4 secondes, le système d'allumage produira une étincelle pendant 60 secondes pour allumer le brûleur principal.

L'appareil s'allumera. Separeira signification de la premier allumage, le système tente d'allumer les flammes pendant 60 secondes. Si l'essai est infructueux, le système fera une pause de 35 secondes. C'est ce qu'on appelle l'étape de rectification. Ce délai écoulé, le système tente à nouveau d'allumer les flammes en produisant des étincelles pendant 60 secondes. Si les flammes ne s'allument toujours pas, le système se met en mode ver-

- Il faut alors le réinitialiser en suivant les étapes ci-dessous (pour le déverrouiller) :

  a) Attendre 5 minutes et éteindre l'appareil en appuyant sur la touche ON/OFF de la télécommande.
  b) Attendre 2 secondes et appuyer encore une fois sur la touche ON/OFF.
- b) Attendre z secondes et appuyer encore une fois sur la touche ONOFF.

  6) Si l'appareil répètera l'étape 2.

  6) Si l'appareil ne fonctionne pas, suivez les instructions "Pour couper le gaz au niveau de l'appareil" et appelez un technicien qualifié ou votre fournisseur de gaz.

  Cet appareil est équipé d'une veilleuse sur demande qui s'éteint après sept jours.

#### TO TURN OFF GAS TO APPLIANCE / POUR COUPER LE GAZ AU NIVEAU DE L'APPAREIL

- Press the ON/OFF button on the remote or slide the wall mount switch to the "OFF" position
- If service is to be performed-you must disconnect power and shut off gas to the unit.
- Appuyer sur la touche ON/OFF de la télécommande ou faites glisser l'interrupteur mural sur la position "OFF". Lors de l'entretien de l'appareil, vous devez débrancher l'alimentation électrique et couper le gaz alimentant l'appareil.

DO NOT REMOVE THIS INSTRUCTION PLATE

NE PAS ENLEVER CETTE ÉTIQUETTE D'INSTRUCTIONS

919-649b

## Normal Operating Sounds of Gas Appliances

It is possible that you will hear some sounds from your gas appliance. This is perfectly normal due to the fact that there are various gauges and types of steel used within your appliance. Listed below are some examples. All are **normal operating sounds** and should not be considered as defects in your appliance.

#### Blower:

Regency® gas appliances use high tech blowers to push heated air farther into the room. It is not unusual for the fan to make a "whirring" sound when ON. This sound will increase or decrease in volume depending on the speed setting of your fan speed control.

#### **Burner Tray:**

The burner tray is positioned directly under the burner tube(s) and logs and is made of a different gauge material from the rest of the firebox and body. Therefore, the varying thicknesses of steel will expand and contract at slightly different rates which can cause "ticking" and "cracking" sounds. You should also be aware that as there are temperature changes within the unit these sounds will likely re-occur. Again, this is normal for steel fireboxes.

#### **Blower Thermodisc:**

When this thermally activated switch turns ON it will create a small "clicking" sound. This is the switch contacts closing and is normal.

#### **Pilot Flame:**

While the pilot flame is on it can make a very slight "whisper" sound.

#### **Gas Control Valve:**

As the gas control valve turns ON and OFF, a dull clicking sound may be audible, this is normal operation of a gas regulator or valve.

## Unit Body/Firebox:

Different types and thicknesses of steel will expand and contract at different rates resulting in some "cracking" and "ticking" sounds will be heard throughout the cycling process.

#### **Maintenance Instructions**

- Always turn off the gas valve before cleaning. For relighting, refer to lighting instructions. Keep the burner and control compartment clean by brushing and vacuuming at least once a year. When cleaning the logs, use a soft clean paint brush as the logs are fragile and easily damaged.
- 2) Clean appliance and door with a damp cloth (never when unit is hot). Never use an abrasive cleaner. The glass should be cleaned with a gas fireplace glass cleaner. The glass should be cleaned when it starts looking cloudy.
- 3) The heater is finished in a heat resistant paint and should only be refinished with heat resistant paint. Regency® uses StoveBright Paint - Metallic Black #6309.
- 4) Make a periodic check of burner for proper position and condition. Visually check the flame of the burner periodically, making sure the flames are steady; not lifting or floating. If there is a problem, call a qualified service person.
- 5) The appliance and venting system must be inspected before use, and at least annually, by a qualified field service person, to ensure that the flow of combustion and ventilation air is not obstructed.

Note: Never operate the appliance without the glass properly secured in place.

- 6) Do not use this appliance if any part has been under water. Immediately call a qualified service technician to inspect the appliance and to replace nay part of the control system and any gas control which has been under water.
- 7) Verify operation after servicing.

## General Vent Maintenance

Conduct an inspection of the venting system semi-annually. Recommended areas to inspect as follows:

- Check the Venting System for corrosion in areas that are exposed to the elements. These will appear as rust spots or streaks, and in extreme cases, holes. These components should be replaced immediately.
- Remove the Cap, and shine a flashlight down the Vent. Remove any bird nests, or other foreign material.
- 3) Check for evidences of excessive condensation, such as water droplets forming in the inner liner, and subsequently dripping out the joints, Continuous condensation can cause corrosion of caps, pipe, and fittings. It may be caused by having excessive lateral runs, too many elbows, and exterior portions of the system being exposed to cold weather.
- 4) Inspect joints, to verify that no pipe sections or fittings have been disturbed, and consequently loosened. Also check mechanical supports such as Wall Straps, or plumbers' tape for rigidity.

## Log Replacement

The unit should never be used with broken logs. Turn off the gas valve and allow the unit to cool before opening door and carefully remove the logs. (The pilot light generates enough heat to burn someone.) If for any reason a log should need replacement, you must use the proper replacement log. The position of these logs must be as shown in the diagrams under Log Installation.

Note: Improper positioning of logs may create carbon build-up and will severely alter the unit's performance which is not covered under warranty.

## maintenance

#### **Glass Gasket**

If the glass gasket requires replacement use a tadpole glass gasket for the Flush Front (Part #846-697).

#### **Door Glass**

Your Regency® fireplace is supplied with high temperature, 5mm Neoceram ceramic glass that will withstand the highest heat that your unit will produce. If your glass requires cleaning, we recommend using an approved glass cleaner available at all authorized dealers. Do not use abrasive materials. Do not clean the glass when hot.

In the event that you break your glass by impact, purchase your replacement from an authorized Regency® dealer only, and follow our step-bystep instructions for replacement.

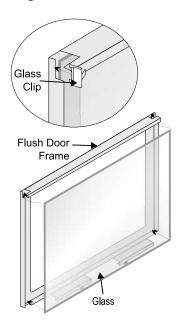
WARNING: Do not operate the appliance with the glass panels removed, cracked or broken. Replacement of the glass panels should be done by a licensed or qualified service person.



Caution: Wear gloves when removing damaged or broken glass.

## Flush Glass Replacement

Remove the flush door front. Remove the 4 glass clips from each corner. Slide in the new replacement glass. Push the 4 glass clips back onto the frame. The glass must have gasketing around it.



## **Removing Valve**

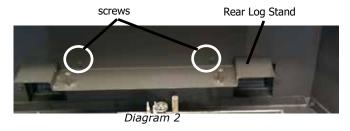
- 1. Shut off the gas supply.
- Remove the safety screen and flush glass door–see instructions in manual.
- **3.** Remove the burner/grate assembly by removing the two screws and then lift the burner assembly out.



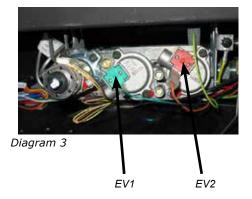


Diagram 1: Remove the left and right screws and then lift out the burner/grate assembly.

**4.** Remove the rear log stand by removing the 2 screws.



- **5.** Disconnect the inlet gas line.
- **6.** Disconnect the EV1, EV2, and ground wires from the valve as shown below.



**7.** Remove the 12 screws securing the valve tray assembly in place (Diagram 4) and then lift the entire assembly out.

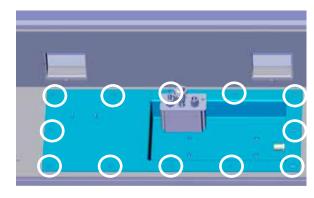


Diagram 4 Valve Tray Assembly

8. Remove valve tray assembly.

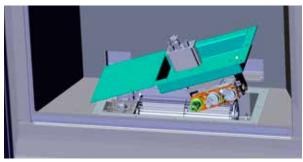


Diagram 5: Lift out Valve Tray Assembly

## **Installing Valve**

- 1. Install new valve assembly.
- 2. Reverse steps 7-1.

## **Gas Appliance Maintenance**

In order for your Regency appliance to continue to provide comfort to your home periodic maintenance must be performed to ensure it is operating at peak efficiency. The items in the list should be checked by a licensed gas service technician during the annual service check. Your unit may require more frequent maintenance checks if you notice any changes in how it operates. Operational changes to look for can include, but are not limited to, extended start up time, increased fan noise, residue/carbon build up, white build up on the glass/firebox, increased operating noise etc. Should any of these or other conditions arise, discontinue use and schedule a service check with your local licensed gas technician. The list below shows items your licensed service technician will need to check and service at least annually.

#### Clean

- Glass
- Interior bricks / panels
- Burner ports & burner air shutter
- Fan blades
- Log set
- Pilot orifices
- Pilot hood (change as needed)
- Flame sensor (electronic ignition models)
- Flame electrode
- Burner orifice
- Thermocouple (millivolt models)
- Thermopile (millivolt models)

#### Inspect

- Pilot assembly
- Burner
- · Pressure relief gaskets/doors
- Flue connector gasket if present
- Door seal
- Firebox
- Venting
- Batteries (remote handheld, remote receiver, DC sparker, change as needed)
- Burner media (change as needed)
- Air shutter setting
- Wiring

#### Check

- Voltage on thermocouple/thermopile (millivolt models)
- Ohms reading on flame sense (electronic ignition models)
- Inlet/outlet fuel pressures as per rating plate
- Voltage/ohms readings on gas valve
- Ohms reading to on/off switch circuit (Milivolt models)

#### **Gas Leak Tests**

- Check main gas line connection to valve
- Check shut off valve connections
- Check connection at gas valve outletCheck connection at main burner orifice
- Check pilot fuel line at valve and at pilot assembly

## **Main Assembly**

	Part #	Description		Part #	Description
1	433-525	Burner Assembly		911-338/P	Remote Receiver
2	910-142	Fan Thermodisc		911-175/P	Remote Handheld Transmitter
3	438-574/P	Valve Assembly - NG			- Black
	438-776/P	Valve Assembly - LP		910-592	Remote Handheld Transmitter - Silver
4	438-917	Fan Assembly Complete		911-335	Remote Receiver Wall Cover
<del>4</del> a	910-331/P	Fan Motor Only			Plate - White
5	438-529	Mesh Guard		911-343	Remote Receiver Wall Cover
6	433-538	Glass Door Assembly		044 407	Plate - Black
	940-088/P	Replacement Glass w/Gasket		911-137	Pilot Clip
	846-694	Glass Gasket Tadpole Tape (12') (936-155)	7	438-512	Clean Front Assembly
	911-265	Digital Fireplace Control	8	**	Firebox Assembly
	911-037	Flame Sense		**	Not a replacement part
	911-038	Flame Electrode			
	910-432	Pilot Tube w/ nuts		919-961	Manual
	911-039	Pilot Hood			
	910-036	Pilot Orifice - NG			
	910-037	Pilot Orifice - LP			
	911-013	Valve Wiring Harness			
	911-032	Remote Wiring Harness		•	
	911-030	Fan Control Module		TAR	
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# parts list

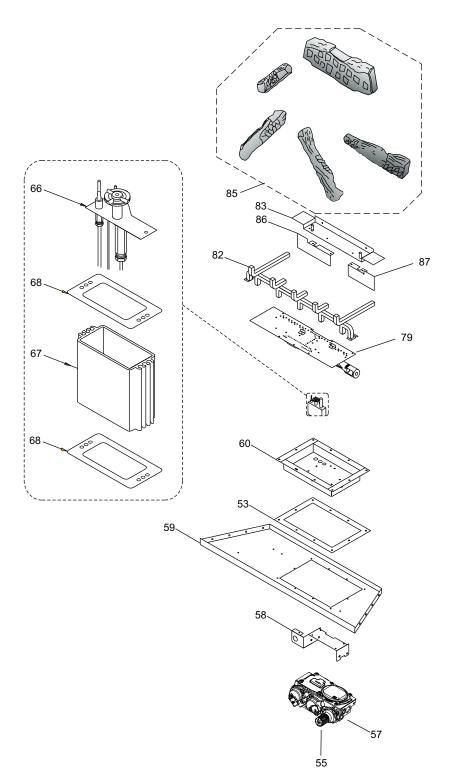
## **Burner & Log Assembly**

Part	Description
53) 430-055 55) 911-010 55) 911-011 57) 911-084 911-085	Gasket - Valve Access Plate - NG/LP Gas Regulator/Modulator - NG Gas Regulator/Modulator - LP Valve SIT - NG Valve SIT - LP
58) * 59) * 60) * 66) 911-276 911-277	Valve Bracket Firebox Base Valve Tray Pilot Assy - S.I.T NG Pilot Assy - S.I.T LP
904-568 904-575 936-170 67) * 68) W840470 79) 433-525 82) 433-024 83) 433-019 85) 431-930 85) 431-930 85) 439-932 902-156 902-179 946-669 902-153 946-708	Orifice #44 - Natural Gas Orifice #55 - Propane Orifice Gasket Pilot Holder Pilot Assembly Gasket Burner Assy - NG/LP Burner Grate Assembly - NG/LP Rear Log Support Bracket - NG/LP Oak Log Set Birch Log Set Lava Rocks Vermiculite Platinum Bright Embers Rockwool Embaglow Bright Embers
86) 430-097 87) 433-018	Air Deflector-Left Air Deflector-Right

<sup>\*</sup>Not available as a replacement part.

## **Optional Accessoires**

Part	Description
437-952	Verona Surround Sunset Bronze
437-954	Verona Surround Black
437-957	Verona Surround Stainless Steel
437-971	Verona Glass Surround Black
437-975	Verona Glass Surround Chocolate Brown
432-901	Rustic Brown Brick Panels
432-902	Old Town Red Brick Panels
432-903	Rustic Brown Herringbone Brick Panels
439-908	Enamel Panels
432-977	Conversion Kit - LP
438-917	Fan Kit



notes

## **Indoor Gas Product Warranty**

#### **Limited Lifetime Warranty**

FPI Fireplace Products International Ltd. (for Canadian customers) and Fireplace Products US, Inc. (for US customers) (collectively referred to herein as "FPI") extends this Limited Lifetime Warranty to the original purchaser of this Appliance provided the product remains in the original place of installation. The items covered by this Limited Lifetime Warranty and the period of such coverage are set forth in the table below.

An Appliance in this policy is defined as an Indoor Gas Fireplace, Indoor Gas Insert, Indoor Gas Freestanding Stove.

#### This Appliance has only been certified and listed for use indoors.

This Limited Lifetime Warranty starts on the day the Appliance was purchased.

The Limited Lifetime Warranty is not transferable, amendable or negotiable under any circumstances.

Indoor Gas Products Warranty Coverage Parts and Labor	Limited	F	2	4	Subsidized Labor Coverage*
Firebox and Heat Exchanger	Lifetime √	5 years	2 years	1 year	(Years)
Steel Burner Tube	<i>,</i>				3
Glass Thermal breakage only	<b>✓</b>				3
All painted Surrounds/Inlays Finishes	<b>V</b>	<b>√</b>			3
					3
Brick Panels/Log sets/Ceramic Burners		✓			3
All Castings		✓			3
Valve assembly and all gas control components (Pilot assembly, flame sensors, Spark Electrode, Pilot Tubing, Orifices, Thermocouple, Thermopile)			<b>✓</b>		2
All Other Electrical components (Ignition Control Boards, Wiring, Switches, Blowers, Blower Control Module, Battery Pack, Remote Control Systems)			<b>✓</b>		2
Enamel Panels			✓		1
Venting/Venting Components			✓		1
All Stainless steel surrounds All black chrome Brushed nickel/Antique copper Faceplates/surrounds All Inner/Outer Black Glass panels				<b>√</b>	1
All Firebox Media (Crystals, Fire beads, Volcanic, Ceramic, Spa Stones, River Pebbles)				<b>√</b>	1
All hardware				✓	1
WIFI Dongle				✓	1
Mesh/Glass Safety Barriers				✓	1
Accent Light Bulbs				✓	1
Glass (Crazing)				✓	1

**Note:** Warranty coverage noted above may not be applicable as components/options vary based on appliance purchased.

#### **Conditions:**

Warranty protects against defect in manufacture or FPI factory-assembled components only, unless herein specified otherwise

\*This warranty does not cover dealer travel costs, mileage, fuel, tolls for diagnostic or service work. All labor rates paid to authorized dealers are subsidized, pre-determined rates. Dealers may charge you for travel and additional time beyond their subsidy.

Any part(s) found to be defective during the warranty period as outlined above will be repaired or replaced at FPI's option through an accredited distributor, dealer or pre-approved and assigned agent; provided that the defective part is returned to the distributor, dealer or agent for inspection if requested by FPI. Alternatively, FPI may, at its discretion, fully discharge all of its obligations under warranty by refunding the verified purchase price of the product to the original purchaser. The purchase price must be confirmed by the original Bill of Sale. The authorized selling dealer, or an alternative authorized FPI dealer if pre-approved by FPI, is responsible for all in-field diagnosis and service work related to all warranty claims. FPI is not responsible for results or costs of workmanship of unauthorized FPI dealers or agents in the negligence of their service work.

At all times, FPI reserves the right to inspect reported in the field/on location complaints of products claimed to be defective before processing or authorizing any claim. Failure to allow this upon request will void the warranty.

All warranty claims must be submitted by the dealer servicing the claim, including a copy of the Bill of Sale (proof of purchase by you). All claims must be complete and provide full details as requested by FPI to receive consideration for evaluation. **Incomplete claims may be rejected.** 

**Replacement Appliances to the original purchaser are limited to one per warranty term.** Appliances must be installed according to all manufacturers' instructions as per the manual. All Local and National required codes must be met.

The installer is responsible for ensuring the Appliance is operating as designed at the time of installation.

The original purchaser is responsible for the annual maintenance of the Appliance, as outlined in the owner's manual. As outlined below, the warranty may be voided due to problems caused by a lack of maintenance.

Purchased parts: Repair/replacement parts purchased by the consumer from FPI after the original coverage has expired on the Appliance will carry a **90-day** warranty from the purchase date, valid with a receipt only. Any item shown to be defective will be repaired or replaced at our discretion. No labor coverage is included with these parts.

Special Finishes - One year on brushed nickel, black chrome and antique copper faceplates/surrounds. You can expect some changes in color as the product "ages" with constant heating and cooling. FPI warranties the product for any manufacturing defects on the original product. However, the manufacturer's warranty does not cover changing colors and marks, i.e. fingerprints, etc. applied after the purchase of the product. Damage from the use of abrasive cleaners is not covered by warranty.

If freight damage has been found either externally or internally, the dealer must be informed within 3 days. All claims as a result of damage must be submitted by the dealer servicing the claim, including a copy of the Bill of Sale (proof of purchase). All claims must be complete and provide full details as requested by FPI to receive consideration for evaluation. **Incomplete claims may be rejected.** 

As this is a Limited Lifetime Warranty, if the Appliance needs to be replaced, the Appliance that was purchased at the time of sale might not be replaced with exactly the same model Appliance. In that case, FPI will replace your Appliance with one that is similar at the time of replacement under the terms of this Limited Lifetime Warranty, but ONLY in the event that an item covered by the Limited Lifetime Warranty is found to be defective. Please refer to the table on first page of this warranty for items covered by the Limited Lifetime Warranty. Product changes might be the result of the original Appliance being discontinued, changes in regulatory requirements, product advancements, etc., which are beyond the control of FPI. This Limited Lifetime Warranty does not cover any installation costs, or costs associated with changes of required clearances for the replacement Appliance, hearth pads, mantles, facing and/or facing materials such as framing, completed walls made of drywall, wood, non-combustible board, tile, brick, stone, marble etc., venting/chimney systems, or components of the chimney system.

If a suitable replacement is not available, FPI will refund 50% of the purchase price of the Appliance and any applicable FPI accessories (faceplates, brick panels, media, etc.) purchased at the time of sale. In no event will FPI refund any portion of the purchase price of, or reimburse costs associated with, any other items, including without limitation, installation of a new Appliance, changes of required clearances for a new Appliance, hearth pads, mantles, facing and/or facing materials such as framing, completed walls made of drywall, wood, non- combustible board, tile, brick, stone, marble etc., venting/chimney systems, or components of the chimney system. A copy of the receipt or bill of sale will be necessary to validate the purchase price.

## warranty

#### **Exclusions:**

This Limited Lifetime Warranty does not extend to paint, rust or corrosion of any kind due to a lack of maintenance or improper venting, combustion air provision, corrosive chemicals (i.e. chlorine, salt, air, etc.), door or glass gasketing, batteries, color fading, carbon/sooting of the log sets due to use and does not cover lava rock, platinum/glowing embers, vermiculite.

Malfunction, damage or performance-based issues as a result of environmental conditions, location, chemical damages, downdrafts, installation error, an installation by an unqualified installer, incorrect chimney components (including but not limited to cap size or type), operator error, abuse, misuse, use of improper fuels, lack of regular maintenance and upkeep, acts of God, weather-related problems from hurricanes, tornados, earthquakes, floods, lightning strikes/bolts or acts of terrorism or war, which result in a malfunction of the Appliance are not covered under the terms of this Limited Lifetime Warranty.

FPI has no obligation to enhance or modify any Appliance once manufactured (i.e. as products evolve, field modifications or upgrades will not be performed on existing Appliances).

Any Appliance showing signs of neglect or misuse will not be covered under the terms of this warranty policy and may void this warranty, including Appliances with rusted or corroded fireboxes that have not been reported as rusted or corroded within **three (3)** months of installation/purchase.

Appliances which show evidence of being operated while damaged, or with problems known to the purchaser and causing further damages will void this warranty.

Appliances where the serial no. has been altered, deleted, removed or made illegible will void this warranty.

Minor movement, expansion and contraction of the steel is normal and is not covered under the terms of this warranty.

Freight damages for products or parts are not covered under the terms of the warranty.

Products made or provided by other manufacturers and used in conjunction with the FPI Appliance without prior authorization from FPI may void this warranty.

#### **Limitations of Liability:**

The original purchaser's exclusive remedy under this warranty, and FPI's sole obligation under this Limited Lifetime Warranty, express or implied, in contract or in tort, shall be limited to replacement, repair, or refund, as outlined above. IN NO EVENT WILL FPI BE LIABLE UNDER THIS WARRANTY FOR ANY INCIDENTAL OR CONSEQUENTIAL COMMERCIAL DAMAGES OR DAMAGES TO PROPERTY. TO THE EXTENT PERMITTED BY APPLICABLE LAW, FPI MAKES NO EXPRESS WARRANTIES OTHER THAN THE WARRANTY SPECIFIED HEREIN. THE DURATION OF ANY IMPLIED WARRANTY IS LIMITED TO DURATION OF THE EXPRESSED WARRANTY SPECIFIED ABOVE. IF IMPLIED WARRANTIES CANNOT BE DISCLAIMED, THEN SUCH WARRANTIES ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some US states do not allow limitations on how long an implied warranty lasts, or allow exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Customers located outside the US should consult their local, provincial or national legal codes for additional terms, which may apply to this warranty.

#### **How to Obtain Warranty Service:**

Customers should contact the authorized selling dealer to obtain warranty service. In the event the authorized selling dealer is unable to provide warranty service, please contact FPI by mail at the address listed below. Please include a brief description of the problem and your address, email and telephone contact information. A representative will contact you to make arrangements for an inspection and/or warranty service.

<u>Canadian Warrantor:</u> <u>U.S. Warrantor:</u>

FPI Fireplace Products International Ltd. Fireplace Products US, Inc.

6988 Venture St. Delta, British Columbia Canada, V4G 1H4 PO Box 2189 PMB 125

Blaine, WA

United States, 98231

Or contact the Regency Customer Care Centre at 1-800-442-7432 (phone) / 604-946-4349 (fax) /customerservice@regency-fire.com (e-mail)

## **Product Registration and Customer Support:**

Thank you for choosing a Regency Fireplace. Regency strives to be a world leader in the design, manufacture, and marketing of hearth products. To provide the best support for your product, we request that you complete a product registration form at <a href="http://www.regency-fire.com/Customer-Care/Warranty-Registration.aspx">http://www.regency-fire.com/Customer-Care/Warranty-Registration.aspx</a> within ninety (90) days of purchase.

## **Warranty Registration Card**



#### **Product Registration and Customer Support:**

Thank you for choosing a Regency Fireplace. Regency strives to be a world leader in the design, manufacture, and marketing of hearth products. To provide the best support for your product, we request that you complete a product registration form found on our Web Site under Customer Care within ninety (90) days of purchase.

For purchases made in CANADA or the UNITED STATES:

http://www.regency-fire.com/Customer-Care/Warranty-Registration.aspx

For purchases made in AUSTRALIA:

http://www.regency-fire.com.au/Customer-Care/Warranty-Registration.aspx

You may also complete the warranty registration form below to register your Regency Fireplace Product and mail and/or fax it back to us, and we will register the warranty for you. It is important you provide us with all the information below in order for us to serve you better.

#### Warranty Registration Form (or Register online immediately at the above Web Site):

Warranty Details	
Serial Number (required):	
Purchase Date (required) (mm/dd/yyyy):	
Product Details	
Product Model (required):	
Dealer Details	
Dealer Name (required):	
Dealer Address:	
Dealer Phone #:	
Installer:	
Date Installed (mm/dd/yyyy):	
Your Contact Details (required)	
Name:	
Address:	
Phone:	
Email:	

For purchases made in CANADA: For purchases made in the UNITED STATES: For purchases made in AUSTRALIA:

FPI Fireplace Products International Ltd. 6988 Venture St. Delta, British Columbia

Canada, V4G 1H4

Phone: 604-946-5155 Fax: 1-866-393-2806 Fireplace Products US, Inc.

PO Box 2189 PMB 125 Blaine, WA

United States, 98231

Phone: 604-946-5155 Fax: 1-866-393-2806 Fireplace Products Australia Pty

Ltd

99 Colemans Road Dandenong South, Vic. Australia, 3175

Phone: +61 3 9799 7277 Fax: +61 3 9799 7822

For fireplace care and tips and answers to most common questions please visit our Customer Care section on our Web Site. Please feel free to contact your selling dealer if you have any questions about your Regency product.

#### **PRODUCT LIFE CYCLE:**

By recycling your used appliances, you divert waste from your local landfills and help the environment. You also reduce the need for raw materials to manufacture new products. Contact your local municipality for appliance recycling services, local recycling programs, or appliance removal services to ensure your Regency appliance components, and packaging are properly recycled.

Installer: Please complete the following information	
Dealer Name & Address:	-
Installer:Phone #:	-
Date Installed:	-