



RESETTING YOUR HEATER

Suitable for the following units; GF900L, GF900C, GF1500L GAS LOG FIRES

If the appliance detects a fault situation it will put itself into a safe mode & immediately shut off the gas supply. This is called a “Lockout” situation. The heater will need to be reset before normal operation can resume. An example of such a fault would be an interruption of the gas supply.

1. Turn the unit heater on using either the remote handset or the Manual On/Off button & listen for the fan. The fan must be running for the reset to be effective.
2. Locate the reset button, on the right side of the unit in the gap between door frame and the fascia – see picture below. The button may be red or black depending on the vintage of the heater. Press and hold down the reset button for 5 seconds, then let go. You should hear sparking inside the heater, the pilot should light, the main burner should light – there may be a slight delay between each of these steps.



3. If nothing happens, ensure the fan is running and hold the reset button down again for a further 5 seconds.
4. If the heater fails to light after around 25 seconds wait 5 minutes then repeat the above instructions. If the appliance fails to light after 3 – 4 attempts consult your local Regency Dealer or qualified service agent.

Important: Wait at least 5 min for any potential unburned gas to clear before making each attempt to reset the appliance.